

Warranty

- **30-Day Money-Back Guarantee for Any Reason**

You may return your undamaged product and packaging within 30 days of purchase to receive a FULL REFUND for any reason. If the reason for return isn't quality-related, the customer must pay the return shipping costs.

12-Month Warranty for Quality-Related Issues (Sign up our newsletter for 6-month extension)

- **Requests within the country of purchase**

We will take care of all quality-related issues with a REPLACEMENT or FULL REFUND including any return shipping costs. Please note: Any provided shipping labels must be used within 7 days.

- **Requests from outside country of purchase**

We will take care of all quality-related issues with a FULL REFUND or REPLACEMENT. International shipping costs must be covered by the customer. If the item cannot be returned then we will offer a 50% REFUND.

- **Requests for orders shipped internationally**

We will take care of all quality-related issues with a FULL REFUND including any return shipping costs. This includes purchases shipped overseas from the USA via Amazon.

Warranty Extension Program for Any Products

Sign up our Newsletter to get 6-month FREE warranty extension and special offers

For purchases made through other retailers:

We are selling our products exclusively on Amazon & Walmart through our authorized stores, We will **NOT** honor warranty to any other reseller or retailer.

Unauthorized reselling of Nekteck products is strictly prohibited.

Note: Order ID from Amazon or Walmart is **REQUIRED** for us to validate your transaction for all warranty-related issue.