



## Returns & Warranty

### 30 Day Risk-Free Trial!

Purchase a Coravin System directly on [coravin.com](http://coravin.com) and try it at home for 30 days. If you are not completely satisfied with your purchase, you may return it within thirty (30) days of the purchase date.

To return your Coravin System, please contact Customer Service at [CSR@coravin.com](mailto:CSR@coravin.com) or 1-855-692-6728 to receive a return merchandise authorization (RMA) number. We will provide you a return shipping label and reimburse you (excluding all shipping costs) for the purchase price of the returned Coravin System no later than thirty (30) days from the date of our receipt of such returned products accompanied by the applicable RMA.

**Please note: Coravin Capsules are non-returnable and will not be refunded.**

If you purchased your Coravin System at one of our authorized retailers, please contact them directly for their return policy information.

## Warranty Information

### [Warranty Policy](#)

Coravin warrants that your Coravin device will be free from defects in materials and workmanship for a period of one year from the date of purchase from Coravin or an authorized Coravin reseller or partner. We will, at our option, repair or replace any device that fails to comply with this warranty under normal use and following care instructions. Coravin may require presentation of the original proof of purchase to verify purchase date. Please refer to the Legal section of this site for exclusions and other limitations. Coravin's warranty does NOT include coverage for the loss of or damage to any wine with respect to which the Coravin product was used.

### [How to make a claim](#)

If you experience any problems with your Coravin System, please contact Customer Service at [CSR@coravin.com](mailto:CSR@coravin.com) or 1-855-692-6728. Upon confirmation and approval of your warranty claim, we will, in our sole discretion, either repair or replace the device.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.