



Wemo® Mini Smart Plug, F7C063 with Apple HomeKit support troubleshooting tips

This article will provide you with troubleshooting tips if you are having issues with connecting your Wemo® Mini Smart Plug, F7C063 to the Apple® Home™ app.

Where is the HomeKit code located on my Wemo Mini?

If you have a 2nd gen Wemo Mini, the Apple HomeKit™ code is located on the sticker at the back of the Wemo Mini. You can also find the sticker on the Quick Start guide that came with it.



If your Wemo Mini does not have an Apple HomeKit code sticker, you need to use the Wemo App to connect the Wemo Mini to the Apple Home app. To do this, click [here](https://www.belkin.com/us/support-article?articleNum=288072)(<https://www.belkin.com/us/support-article?articleNum=288072>).

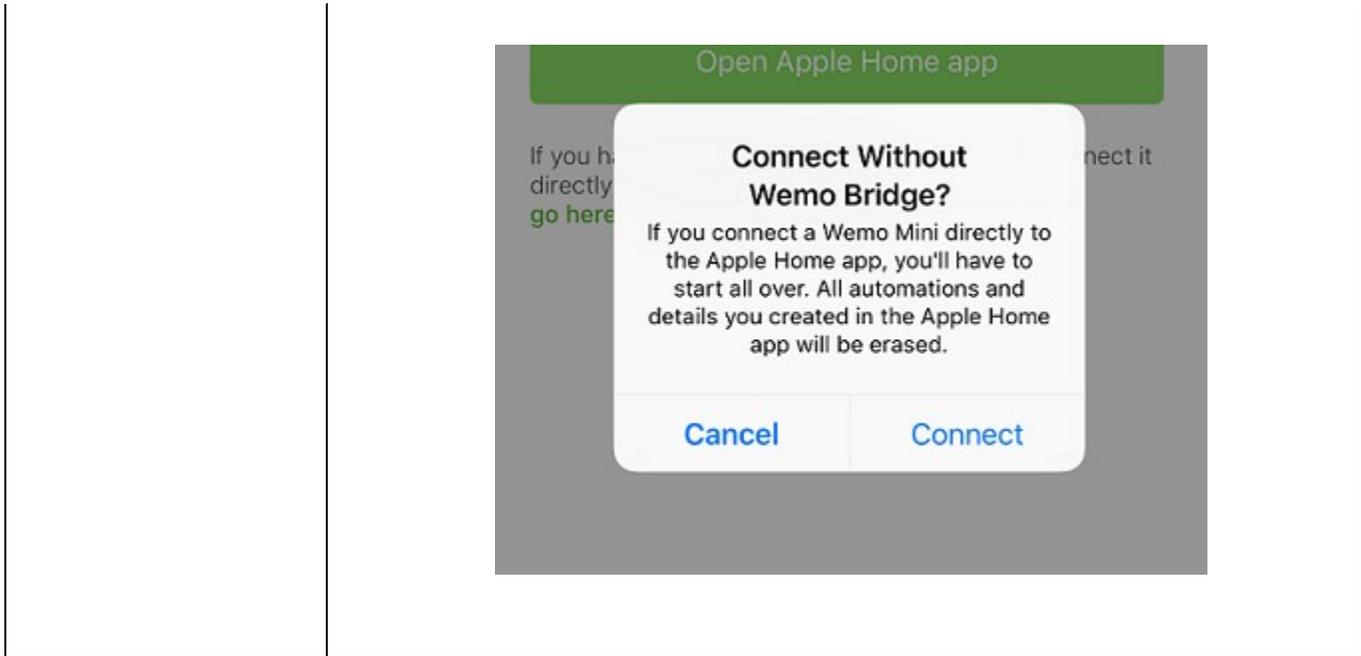
There's a Wemo Bridge on my network

If you had previously linked a Wemo Mini to a Wemo Bridge that is on your network, you will receive a message that says a Wemo Bridge was found in your network. If you would like to connect your Wemo Mini directly with the Apple Home app, tap **go here** then tap **Connect**.

To continue using the Wemo Bridge to manage the Wemo Mini, tap **Open Apple Home app**.

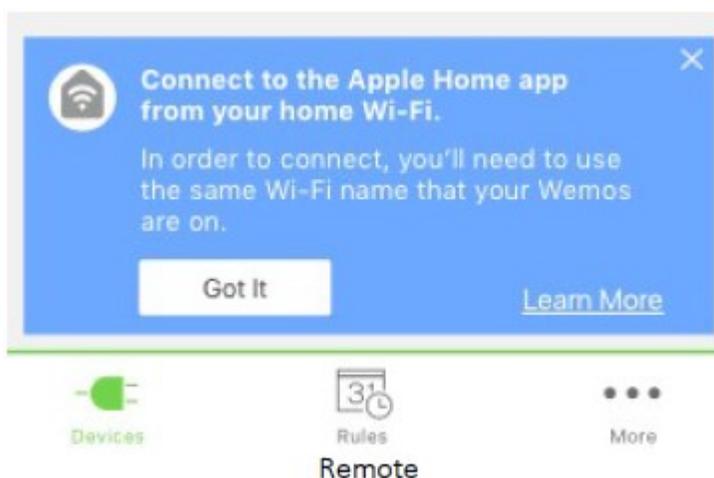
NOTE: Tapping on **go here** will disconnect only your Wemo Mini from the Wemo Bridge and it will erase any automations and details you previously created in the Apple Home app for the Wemo Mini. You will need to recreate any automation settings or detail settings after you have connected them to your Apple Home app.



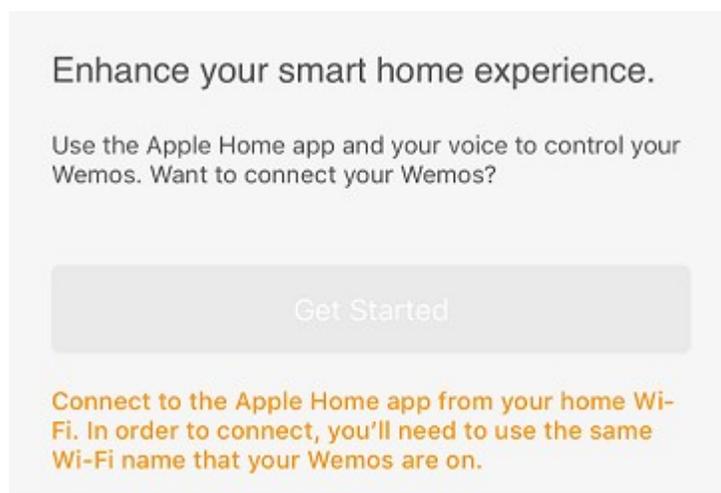


Connect to the Apple Home app from your home Wi-Fi

In order to use the **Connect to the Apple Home app** feature, your mobile device must be connected to the same Wi-Fi as your Wemo devices.



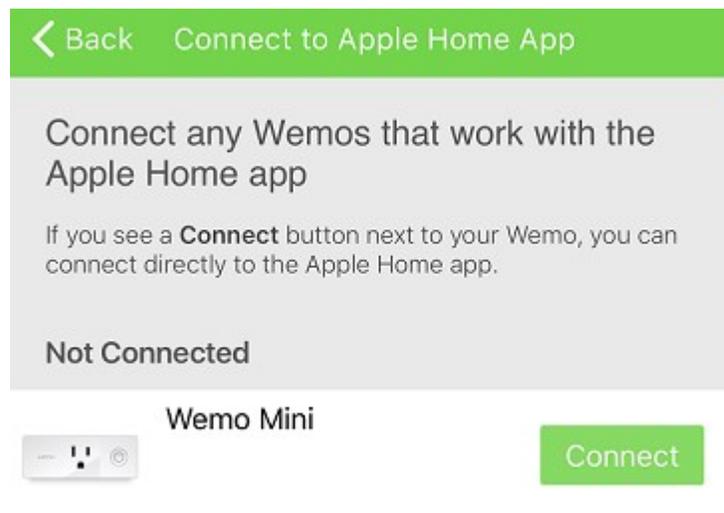
Also, if you tap the **Connect to the Apple Home app** option, the **Get Started** button will be grayed out.



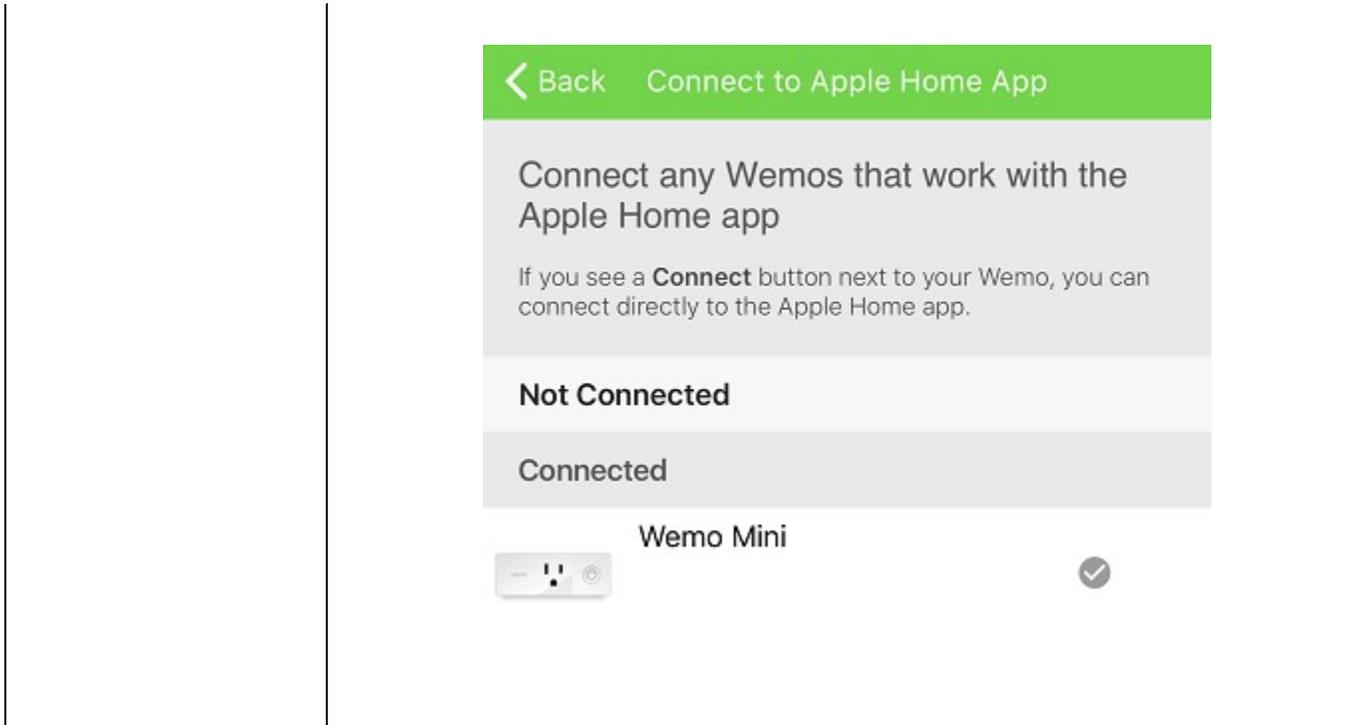
How do I know if my Wemo Mini is connected to the Apple Home app?

Go to the **More** tab and select **Connect to the Apple Home app**. Tap on **Get Started**.

Not Connected: In the **Not Connected** section, you will see an available Connect button. This means that your Wemo Mini is NOT connected to your Apple Home app. Tap **Connect** to connect them directly with the Apple Home app.

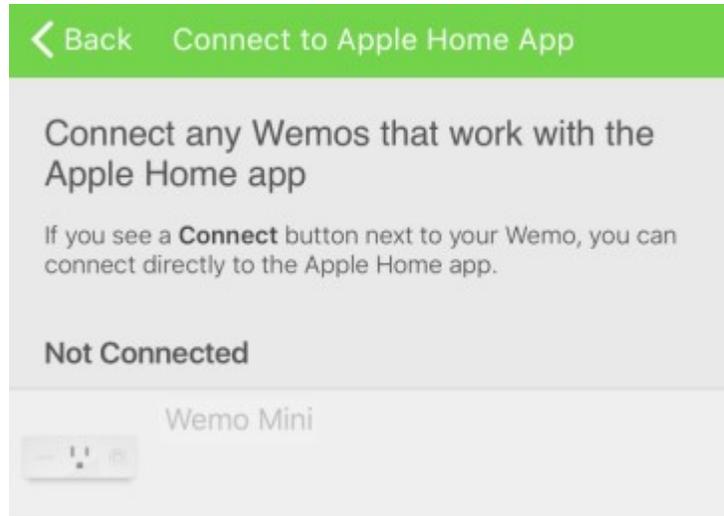


Connected: Wemo Mini in the **Connected** section means your devices are connected to the Apple Home app. The **Connect** button is replaced with a check icon. You can now use the Apple Home app to manage this Wemo Mini.



The Wemo is grayed out

If the Wemo Mini is grayed out and has no Connect button beside it, it means the Wemo Mini is offline and is not yet connected to the Apple Home app.



If the Wemo Mini is grayed out and has a check icon beside it, it means the Wemo Mini is offline but is already connected to the Apple Home app.



<p>The iOS device is not running the required iOS version</p>	<p>If you would be using the Apple Home app, you need to update your iOS device to iOS 11.3 or later. If your iOS device doesn't meet the required iOS version, the Wemo App will display a message saying so and you will not be able to click on the Connect button until you update your iOS version. If you'd only be using the Wemo App with the Wemo Mini, the minimum requirement for the Wemo App is iOS 9 or later.</p>
<p>Wemo Mini name synching</p>	<p>If you changed the Wemo device name in the Apple Home app, you will need to synchronize the names by opening the Wemo App. You will be prompted to choose what name to use. Select the one that distinguishes your Wemo Mini the most.</p> <div data-bbox="602 898 1330 1350" data-label="Image"></div>