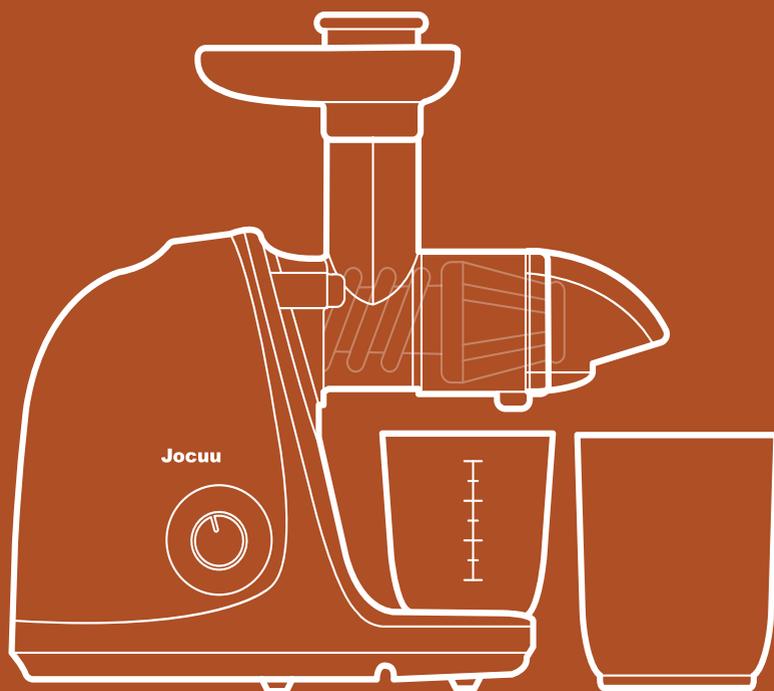


# Jocuu

SLOW JUICER

ZM1503



# Jocuu

**HOUSEHOLD USE ONLY**

**[jocuu@service@gmail.com](mailto:jocuu@service@gmail.com)**

JOCUU is a registered trademark.

Illustrations may differ from the actual product.  
We are constantly striving to improve our products, therefore the specifications  
contained herein are subject to change without notice.

2023\_JCUZM1503



# IMPORTANT SAFEGUARDS

## FOR HOUSEHOLD USE ONLY

### Your safety and that of others is paramount

This instruction manual provides important safety warnings to be read and observed at all times before use. All safety warnings give specific details of the potential danger/warning present and indicate how to reduce any risk of injury or damage resulting from improper use of the appliance.

### Carefully read the following instructions before operating the product

- Use the appliance properly in accordance with this user manual.
- After reading this manual, keep it in a convenient location for future reference.
- Do not use it internationally or anywhere with a different power supply and voltage.
- Any quality improvements are subject to change without notice.

### Any kind of misuse may cause injury

- This appliance is for household use only
- Do not use this appliance for anything other than its intended use
- Do not use outdoors

**NOTE:** *The use of attachments neither recommended nor sold by Jocuu should not be used as it may cause fire, electric shock, or injury.*

## GENERAL SAFETY INFORMATION

- Close supervision and attention are required when any appliance is used by or near children.
- Children should be under supervision to ensure that they do not play with the appliance.
- This appliance is not a toy: Keep the cord away from the reach of children.

### Unplug the outlet:

- When not in use
- Before putting on or taking off parts
- Before cleaning or attempting to move the appliance

**Ensure to pull the plug** from the outlet, and **never** pull it by the wire/ power cord.

**Do not** let the power cord touch hot surfaces, including the stove, or become knotted or tangled. **Do not place** heavy objects on the power cord. Make sure you position the power cord such that it will not be stepped on or tripped over.

This juicer system has moving parts and is not intended for use by children, people with reduced physical, sensory, and mental capabilities, or those who lack experience and knowledge of its safe operation. It's advised to assist those people with close supervision and thorough instruction on the product's proper use and safe operation.

To protect against injury (e.g., caused by fire or electrical shock), keep the appliance, motor base, cord, or plug away from water or any other liquid.

**NOTE:** *Don't forget to disconnect the power supply before dismantling, assembling, or adjusting any part of the appliance.*

### **Avoid contact with moving parts**

The input voltage of the appliance is AC 120V - 60Hz. Please confirm before using the appliance.

Our Jocuu small oval Main Juicing Body/ Feeding Chute is designed to ensure that your hands do not come in contact with the Auger/ Spiral while inserting produce into the Main Juicing Body/ Feeding Chute.

Do not attempt to push produce into the Main Juicing Body/ Feeding Chute with your fingers or sharp objects (e.g. utensils). It is advised to always use the pushing rod provided; do not place your hand or fingers into the Main Juicing Body/ Feeding Chute when it is attached to the appliance.

It is important to regularly inspect the power cord, plug, and other parts of the appliance for inspection of any damages before use. If its power cord is damaged, please contact our customer service.

## **WARNINGS**

- Do not leave the appliance unattended when in use.
- Do not try to dismantle, service, or repair this juicer yourself. Contact Jocuu customer service for assistance at [\*\*jocuu-service@gmail.com\*\*](mailto:jocuu-service@gmail.com)

## Additional safeguards

- Do not put any non-food items into the Main Juicing Body/ Feeding Chute.
- This juicer is only designed to juice fresh fruits and vegetables. Do not use frozen fruits or vegetables.
- Always ensure that the juicer is correctly and completely assembled before connecting it to a power outlet and operating it.
- Make sure that the surface where the appliance operates is stable, level, clean, and dry. Vibration may occur during regular operations.
- Do not operate the juicer for more than 15 minutes at a time when juicing at a rapid rate or with firm pressure.
- Allow the motor to rest for 1 minute between each use. Equipped with an intelligent, protective chip, the appliance will stop automatically after 20 minutes of continuous operation.
- In this case, wait for the motor to cool down before use to prolong the service life of the appliance.

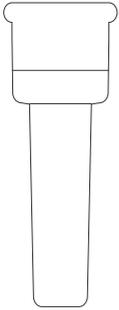
Please refer to the **juicing tips, troubleshooting, and care and maintenance sections for tips and best practices** to ease your interaction with the product.

# CONTENTS

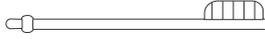
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# WHAT'S IN THE BOX

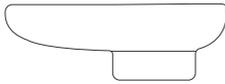
## MAIN PARTS



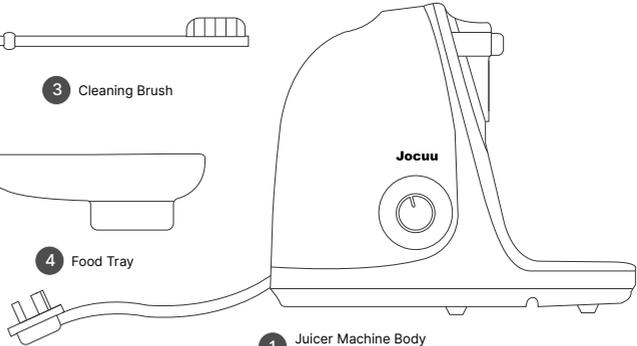
2 Pushing Rod



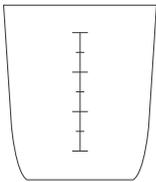
3 Cleaning Brush



4 Food Tray



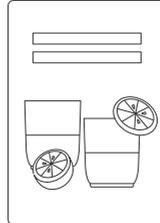
1 Juicer Machine Body  
(including the power cord)



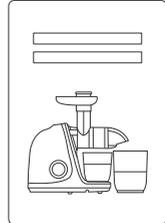
5 Juice Measuring  
Container



6 Pulp Residue Container

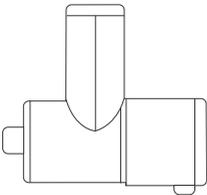


7 Recipe Book



8 User Guide

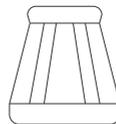
## ACCESSORIES



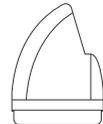
9 Main Juicing Body /  
Feeding Chute



10 Auger/ Spiral



11 Filter/ Strainer



12 End Cap/ Squeezer

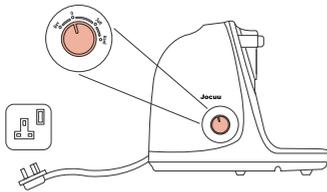
# ASSEMBLY GUIDE

## Unpack and Clean

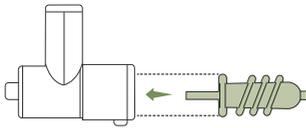
- Immerse all detachable accessories in warm and soapy water to rinse and dry thoroughly before first use.
- Start by cleaning the outer area of the base with a clean damp cloth.

**NOTE:** Do not wash the motor body with water

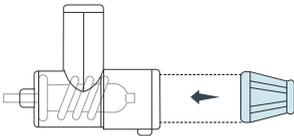
## Steps to Assemble The Juicer



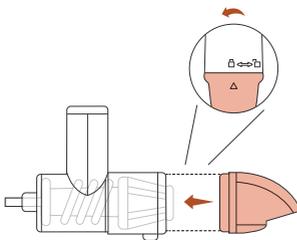
1. Before starting assembly, ensure that the appliance is unplugged and the power switch dial is set to off or 0.



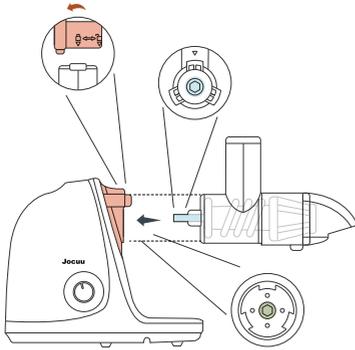
2. Insert the Auger/ Spiral into the Main Juicing Body/ Feeding Chute.



3. Fit the Filter/ Strainer over the Auger/ Spiral, and rotate the attachment back and forth, if necessary.

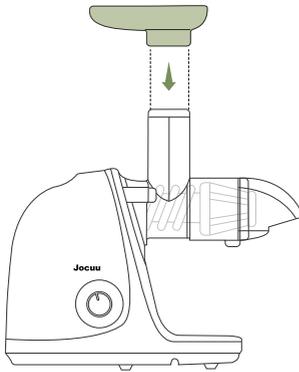


4. Attach the End Cap/ Squeezer to the Main Juicing Body, and turn anti-clockwise until the triangle alignment mark (arrow) is set to lock.



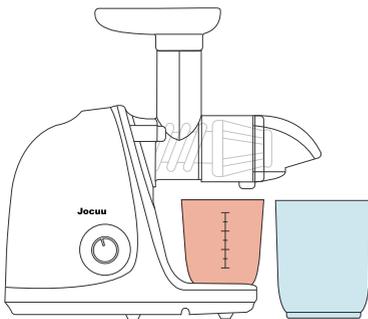
5. Fit the Main Juicing Body into the motor base, making sure to see that the hexagonal shaft of the metal lever on the Auger/ Spiral is properly aligned with the socket on the motor base. Keep inserting the metal lever until you hear a “click” sound.

**NOTE:** The button to disassemble the accessory should click into place once it is secure.



6. Install the Food Tray on the upper end of Main Juicing Body/ Feeding Chute.

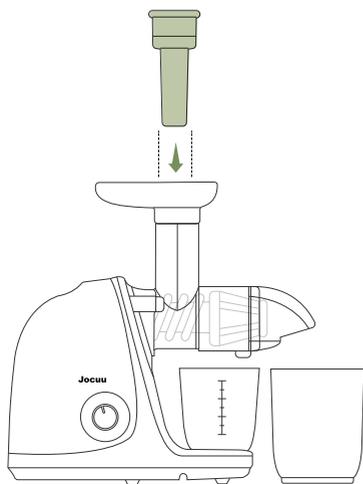
**NOTE:** The Food Tray helps to make feeding the chopped-up ingredients in more convenient.



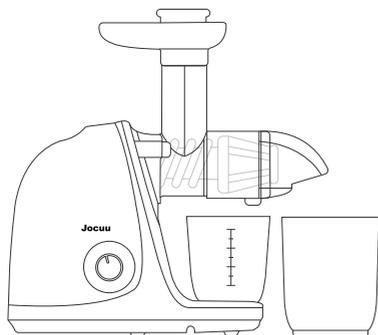
7. Place the Juice Container under the spout in the designated groove, and align the Juice Residue Cup under the pulp spout.

**NOTE:** The Juice and Pulp Containers must be in position before juicing.

During operation, juice will flow into the Juice Container from the juice spout, while the pulp will be ejected from the pulp spout and collected by the Pulp Container.



8. Place the Pushing Rod into the Main Juicing Body/ Feeding Chute.

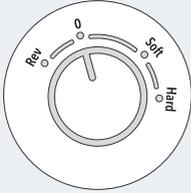


9. The juicer is now ready to be operated. Make sure to go through all the safety instructions before use.

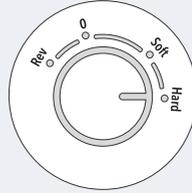
## Button Operations

The power switch has 4 settings.

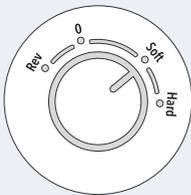
**1. OFF/ON:** Turns off the machine



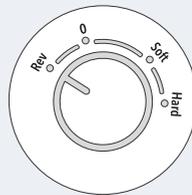
**2. Hard:** High power use for harder fruits/vegetables (e.g. Apples, celery, carrots)



**3. Soft:** Low power use for softer fruits and vegetables (e.g. Oranges, grapes, berries, melons)



**4. REV:** Reverse rotation (only used to prevent clogging)

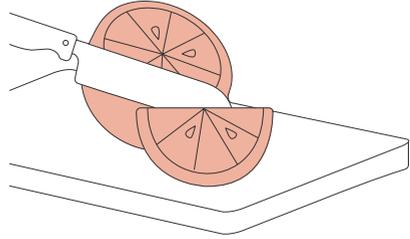


## USAGE GUIDE

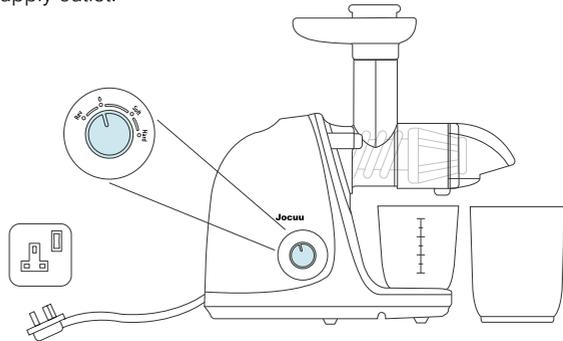
1. Start by preparing the fruits and vegetables for juicing. After washing thoroughly, cut fruits and vegetables into smaller pieces for better extraction and yield.

**NOTE:** Make sure non-juiceable foods are not used (e.g. Bananas, avocados, coconuts).

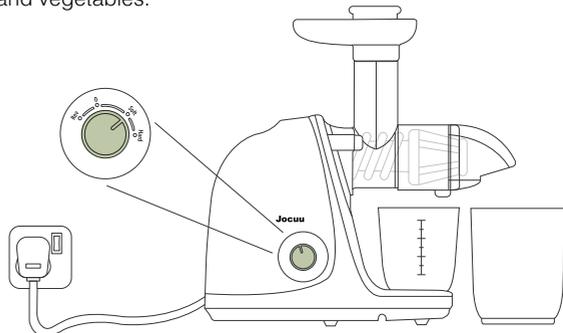
Remove any hard seeds, pits, and peel (e.g. From oranges, lemons, melons, grapefruits).



2. Ensure the power switch dial is set to the "OFF" or "0" position before connecting the power cord to the supply outlet.



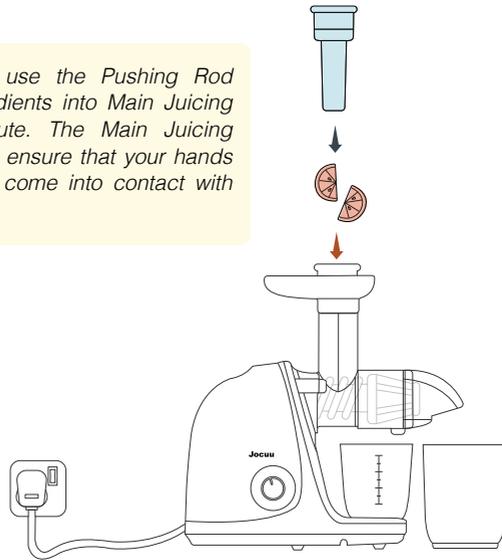
3. Plug the juicer into the power supply, and switch the dial to soft/hard mode depending on the fruit and vegetables.



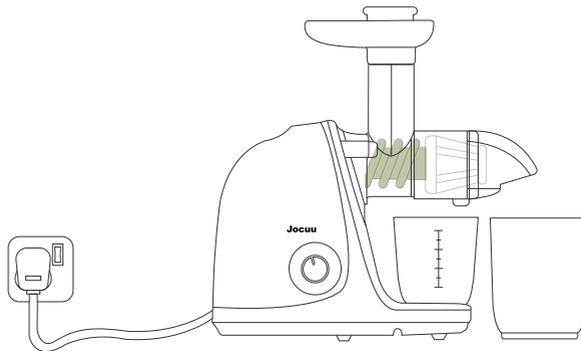
4. Start filling up the prepared fruits and vegetables into the Main Juicing Body/ Feeding Chute and gently push the items down with the pushing rod, if needed.



**CAUTION:** Always use the Pushing Rod when feeding ingredients into Main Juicing Body/ Feeding Chute. The Main Juicing Body is designed to ensure that your hands and fingers will not come into contact with the Auger/ Spiral.



5. Allow the Auger/ Spiral to slowly process all the ingredients you have put in.



**TIP:** Smaller fruit and vegetable pieces will feed easier into the Auger/ Spiral, so it's always best to cut down the fruits and vegetables into smaller pieces.

**NOTE:** When the dial is set to Soft or Hard mode, the juicer will begin to run for 10 minutes or a shorter time.

# JUICING TIPS

## BEST PRACTICES FOR JUICING

### Preparing ingredients for best results

- If you have any food allergies, be sure to choose ingredients that are safe and healthy for you.
- Cutting ingredients into smaller pieces will result in optimal juice extraction.
- Make sure you do not overload the Main Juicing Body/ Feeding Chute.
- Do not use any frozen ingredients with this product.

### Clean the produce properly

- Rinse fruits or vegetables thoroughly with lukewarm water, produce wash, or water and apple cider vinegar.

### Do not forget to remove any hard seeds, pits, and peel

- Fruits (e.g. Citrus fruits, melons) with thick and hard skin or rind must be peeled properly before juicing.
- Large pits and seeds from stone fruit (e.g. Peach, plum, mango, and apricots) should not be put into the Main Juicing Body / Feeding Chute to avoid any potential damage and malfunction.

### Cut ingredients down into smaller pieces

- Produce should be small enough to fit easily into the oval Main Juicing Body/ Feeding Chute without having to force the pieces down with the Pushing Rod.

### Food with less moisture and hard fiber

- Produce with less moisture and hard fiber should be cut into slices to extract the most yield.
- Leafy vegetables and foods with long, hard fiber (e.g. Celery, kale, spinach) should be cut into 4-inch pieces with the leaves rolled well.

### Special tip for efficient juicing

- To extract the most for your juice, you can consider alternating soft and hard foods fed into the juicer to allow harder produce to process the softer produce.
- Only insert frozen food items into the juicer after they are adequately defrosted.

## FOODS THAT CANNOT BE JUICED

- Fruits that do not contain juice to extract (e.g. Bananas, avocados, coconuts)
- Stone fruits that have a large pit or seeds that have not been removed
- Hard fruits or thick vegetables that are rich in fiber and starch
- Frozen fruits or vegetables (until defrosted)

## HANDLING THE FEEDING CHUTE

**⚠ CAUTION:** *Never place your hand, fingers, utensils, or any other foreign objects into the Main Juicing Body/ Feeding Chute while it is still attached to the motor body.*

- You should **only use the provided Pushing Rod to feed the produce into the juicer gently**. Insert food gradually to ensure you are not using excessive force on the juicer accessories.
- Do **not overload the Main Juicing Body**. Ensure all pieces have been pushed down the Main Juicing Body / Feeding Chute before adding more.
- Due to the nature of some fruits and vegetables with long fibers, if the Auger/ Spiral gets stuck or becomes not operable, set the dial to **"REV"** and hold for a few seconds before operating again.

# TROUBLESHOOTING

## 1. When parts are difficult to disassemble

After you have finished juicing, continue to run the juicer for an additional 10 seconds to ensure that all food has been properly processed and is not stuck anywhere in the Auger/ Spiral and Filter/ Strainer.

Allow the juicer to cool down after an extended period of use before disassembling the End cap/ Squeezer from the Main Juicing Body. The End cap/ Squeezer should twist off from the Main Juicing Body once the triangle alignment has been set to unlock.



**CAUTION:** Do not use excessive force to remove the End cap/ Squeezer from the Main Juicing Body to avoid damaging the product or its parts.

## 2. Juicer turned off in the middle of juicing

Our juicer also has a self-protection function. If the working time exceeds 20 minutes, it will automatically shut down to protect the motor from overheating. Remember to allow the juicer to cool off before attempting to use it again.

## 3. Juicer is stuck and is not operating

If the juicer is stuck and not operating properly, try the following steps!

- Turn the power switch to "OFF" position.
- Pull out the power plug
- Plug in the power supply again after waiting for a few minutes
- Turn the power switch to "REV" position and hold it for a few seconds
- Try operating again

If this reverse function is not working, please contact our customer service so that we can help you find a solution.

## 4. Accessories are stained, damaged, or rusted

Our accessories are made of high-quality and food-grade materials. However, citrus fruits and vegetables such as carrots (with strong carotene) contain acids and strong coloring that may stick to the surface of our accessories, which is why they may be difficult to clean over time.

To prevent this, you should avoid squeezing large amounts of acidic fruits at one time. Remember to always soak and/ or wash immediately after use.

For carrots and other hard vegetables or fruits, cut them into small pieces before putting them into the juicer. In this way, you can extract more juice and prevent food from being too hard, which can cause damage to the juicer accessories and shorten the juicer's service life.

To prevent rusting of accessories or parts from getting stuck, you need to disassemble **(there is a separate section dedicated to helping you through disassembling the product)** and rinse them thoroughly immediately after use and let them dry completely before assembling them again.

## 5. Juice leaks between the main juicing body and motor body

Check to ensure that the silicone outlet where the metal lever of the Auger/ Spiral is inserted has not been damaged and is installed correctly.

If damaged or missing, juice may leak. In this case, **you should reach out to customer service for assistance at [jocuservice@gmail.com](mailto:jocuservice@gmail.com) or replace the accessory.**

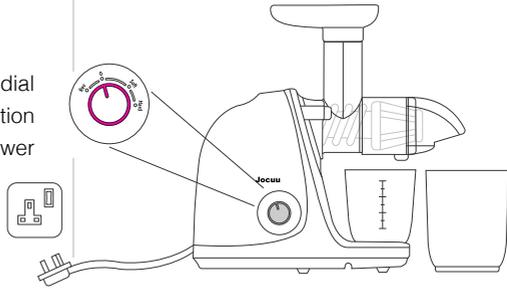
## 6. Vibration or unusual noise during juicing

The juicer and attachments may wobble due to vibrations by the motor base or the hardness/ toughness of the ingredients. This is not a malfunction but a normal part of the Auger/ Spiral's extraction process.

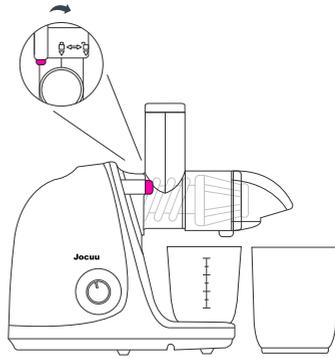
Noise or sound may occur naturally when juicing certain ingredients such as apples (due to apple skin), carrots, celery, or beets.

## DISASSEMBLY GUIDE

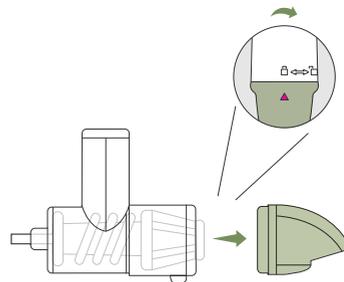
1. Ensure that the power switch dial is set to the "OFF" or "0" position before disconnecting the Power cord from the supply outlet.



2. Press and hold the disassembly button on the side of the motor body and start rotating the Main Juicing Body anticlockwise to remove it from the socket of the juicer machine. The accessories cannot be removed if the button is not pressed.



3. After detaching the Main Juicing Body, twist the End Cap/Squeezer anticlockwise until the triangle alignment mark (arrow) is aligned to unlock, then remove the Filter/Strainer and the Auger/Spiral from the Main Juicing Body.



**CAUTION:** Do not use force to twist the End cap/ Squeezer off. If it does not unlock easily, allow it to cool down before attempting again to ensure both parts are not damaged or cracked due to force.

# CARE AND MAINTENANCE

Our Jocuu juicers are super easy to clean and maintain. All detachable parts can be cleaned with warm soapy water; some parts are also dishwasher-safe.

## Tips for cleaning

1. Before cleaning, ensure that the juicer is switched off and disconnected from the power supply.
2. Detach and separate the accessories of the juicer (refer to the disassembly section).
3. Empty the pulp and juice containers! (juice can be kept fresh for up to 72 hours).

**TIP:** *Pulp can be kept and used for pulp recipes.*

4. Rinse all the accessories and containers under running water and clean them with warm soapy water.

**TIP:** *To prevent rusting of accessories or parts getting clogged, please disassemble and rinse the accessories thoroughly immediately after use, and let dry completely before assembling them again!*



**CAUTION:** *Do not use metal sponges to clean, as it will cause damage to the accessories and machine. Always clean the Auger/ Spiral with warm, soapy water and a soft cloth.*

5. To better clean the Filter/ Strainer, use a cleaning brush every time to prevent leftover traces of fruits and vegetables residue from building up and clogging the holes.
6. For cleaning the End Cap/ Squeezer, use a smaller cleaning brush to remove the pulp that is stuck and rinse with running water.
7. Wipe the outside of the motor base with a clean, damp cloth.



**CAUTION:** *Never submerge the motor base into water or other liquid.*

8. Let all parts dry thoroughly before assembling and storing the appliance in a dry place. The Juice Container can also be stored in the Pulp Container.

**TIP:** Clean all detachable accessories as soon as possible after juicing to prevent residue and remaining pulp from drying. If any pulp residue does build up on any parts of the accessories, soak these parts in warm water for 30 minutes and allow the residue to soften to make it easier to remove.



**CAUTION:** Do not sterilize any parts with hot water at a temperature higher than 80°C or microwave to prevent parts from being heated, deformed, or damaged.

## STORAGE TIPS

### Storing the juice

For better taste, you should ideally consume the juice immediately after juicing or refrigerate it in an airtight container or bottle and **consume it within 72 hours**.

### Storing the juicer

Store the juicer in a safe, dry place where its parts will not be damaged. When moving the juicer, always hold it by the base (and not the juicer accessories).

## REPLACEMENT PARTS

### Ordering additional accessories

Our accessories are available for purchase on our Amazon store:

**<https://www.amazon.com/jocuu>**

Feel free to contact our customer service for more information at

**[jocuservice@gmail.com](mailto:jocuservice@gmail.com)**

# WARRANTY REGISTRATION

## Limited warranty for Jocuu

### **Jocuu's limited warranty obligations are confined to the terms set below**

Jocuu warrants this Jocuu slow juicer against defects in materials and workmanship for a period of one year from the date of the original retail purchase. This limited warranty is valid only in the country in which the product is purchased and comes with the product at no extra charge. However, shipping and processing fees will be incurred for returns, replacements, and refunds.

If a defect exists, and Jocuu is obligated under this limited warranty, at its option, Jocuu will (1) repair the product at no charge, using new or refurbished replacement parts, (2) exchange the product with a product that is new or has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product, or (3) refund the purchase price of the product.

A replacement product assumes the remaining warranty of the original product.

### **Obtaining warranty service**

For limited warranty service, simply contact us via our customer service email at **jocueservice@gmail.com**.

Fill out and submit the customer contact form **tinyurl.com/Jocuuwarrantyextension** and we will be more than happy to assist you.

When you contact our customer service, you will be asked to provide your name, delivery address, telephone number, proof of purchase (receipt) containing the order ID, description of the product, and purchase date.

### **Exclusions and limitations**

This Jocuu slow juicer limited warranty applies only to Jocuu products distributed by Jocuu under the Jocuu trademark and does not cover purchases outside the Jocuu website- like Jocuu Amazon Store, or through authorized or unauthorized resellers.

Jocuu is not connected to any sellers on eBay and therefore is not able to speak on their behalf or identify the seller for contact. Our Jocuu customer service team at **jocueservice@gmail.com** only covers after-sales service for products distributed by Jocuu. For purchases on another website or platform, you may need to contact their customer service team.

We strongly advise against purchasing from any other unauthorized third-party sources as you may put yourself at risk of the following:

- Purchasing imitation or damaged products
- Not receiving the products you purchased
- Receiving products that cannot be returned
- Paying more for your products due to shipping fees, customs duties, and other taxes
- Receiving poor or no instructions on the proper use of the product purchased.
- Voiding of warranty on products purchased from unauthorized resellers

Normal wear and tear are not covered by this limited warranty.

This limited warranty applies to consumer use only and is void when the product is used in a commercial or institutional setting.

This limited warranty extends only to the original consumer purchaser and is not transferable. In addition, proof of purchase must be demonstrated.

Replacement of the product or accessories (or if replacement is not feasible, a refund of the purchase price) is the exclusive remedy of the consumer under this limited warranty. Jocuu shall not be liable for any incidental or consequential damages for breach of this limited warranty or any implied warranty on this product.

Jocuu is not liable for any damage to products not covered by this warranty (e.g. pulp residue container, juice measuring container, cleaning brush, wrench, food tray, pushing rod, user guide, and juicing recipes).

This limited warranty does not cover: (1) damage caused by accident, abuse, misuse, or misapplication; (2) damage caused by improper maintenance (including unauthorized accessories parts used); (3) product or a part that has been modified in any way; (4) product has been used with an adapter/ converted and/ or (5) product that has been used for commercial or industrial purposes.

### **Keep up-to-date on the latest news and updates on Jocuu and its products.**

-  Amazon: [www.amazon.com/jocuu](http://www.amazon.com/jocuu)
-  Instagram: [@jocuu\\_official](https://www.instagram.com/jocuu_official)
-  Facebook: [@jocuu\\_official](https://www.facebook.com/jocuu_official)
-  TikTok: [@jocuu\\_official](https://www.tiktok.com/@jocuu_official)
-  Youtube: [www.youtube.com/@jocuu23](http://www.youtube.com/@jocuu23)