

## **Product Information**

**What material is used in the production of IRIS plastic products?** Our plastic products are made of Polypropylene.

**Is Polypropylene BPA and acid free?** Yes, Polypropylene is both BPA and acid free.

**What is the recycle code for your plastic products?** Our products are recycle code 5.

**Why don't you have the recycle number on all of your products?**

As we modify our molds, we are adding the recycle number to the molds. This is an ongoing project.

**Where is your product made?** This is dependent on the product. Most of our plastic containers are made in the USA. Each product page will identify where the product is made.

**Is it safe to store your products in direct sunlight and/or in freezing temperatures?**

While there are too many variables to test all conditions, we suggest that you do not store our products in extreme conditions. It should be stored at ambient temperatures.

**How do you measure your product?**

All of our products are measured using the exterior dimensions, with the lid, if applicable.

Casters are NOT included in the height measurement of our products. A caster will add approximately 1.875" to the height of our product. If the container tapers, the largest measurement is shown in our catalog, published online, and printed on the label.

**I am missing instructions. Where can I find them?**

You can view our instruction manual page here: <https://www.irisusainc.com/instruction-manuals>. Select whether you purchased a furniture item, pet product or a small appliance. This is updated on an on-going basis. If you do not see the instructions you are looking for or need further assistance, please contact customer service.

**I purchased a MAKER Homeware product and would like to register the product. Where can I do this?**

Due to this product being discontinued, the warranty is limited to the replacement of defective items as inventory allows. Previous warranties are null and void.