

iVANKY

Product details & guarantee

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Product – Cable:



iVANKY USB C Extension Cable
[1 pieces] 4K@60Hz USB-C Extension Cable(6.6ft),
gray&black

Compatible devices:

Laptops:

MacBook (Early 2015 - 2017)
MacBook Air (2018 and later)
MacBook Pro (2016 and later)
Dell XPS 13 / 15
HP Spectre x360
Lenovo ThinkPad X1 Carbon Gen 7
Lenovo ThinkPad X1 Yoga Gen 4
ASUS Chromebook C523 / C223
Google Pixelbook Go, etc.

Tablets:

iPad Pro 11-inch (3rd & 4th generation)

iPad Pro 12.9-inch (3rd & 4th generation)
Samsung Galaxy Tab S6
Samsung Galaxy Tab S5e
Samsung Galaxy Tab S4
Microsoft Surface Go
Microsoft Surface Pro 7
Google Pixel Slateth, etc.

Smart phones:

Google Pixel 4 / 4 XL / 3 / 3 XL / 3a / 3a XL
Samsung Galaxy Note 9 / S8 / S8+ / S9 / S9+ / S10 / S10+ / S10e
LG G8 / G7 / V50 / V40
Nexus 5X / 6P
Sony XZ3 / XZ2
HTC 10 / U11 / U11 life / U11 Plus / U12+
Xiaomi 6X / Mi 8 Lite / Mi Max 3 / Mi Note 3 / MIX 2, etc.

Tips

1. Flickering/Black screen
 - a. Reduce the resolution
 - b. Upgrade the graphics driver of your computer
 - c. Try some other ports

2. No audio
Go to Preferences - Sound - Output

3. No Image after connection
Reboot your device while keeping connection

4. Not working on my computer?
Plug the cable in reverse and re-plug it in before use

Attention:

- ◆ About Function:
Charging data syncing efficiency will be limited if your

original cable doesn't support the following features: PD fast charging, 20 Gbps data transmission, 4K@60Hz HDR display

- ◆ About compatibility:
 1. The cable is compatible with Thunderbolt 3, but data transmission is limited to 10 Gbps maximally because it is equipped with the USB 3.1 Gen 2 Type-C connector rather than the Thunderbolt 3 port.
 2. It supports DisplayPort Alternate Mode.
 3. It is not compatible with the Samsung DeX Station.

- ◆ While connected to some devices more than 6.6 ft/ 2 m, there would be some problems showing up due to the length and the quality of the devices, which are connected with our extension cable:
 1. Videos could not be transmitted.
 2. data transmission could be very slow.

- ◆ Avoid contact with strong acid substances or long-term use in an acidic environment.
- ◆ Avoid using sharp objects to cut wire or metal parts.

iVANKY 18 - Month Limited Warranty:

- iVANKY provides an 18-month Limited Warranty from the date of purchase for all iVANKY® products sold by iVANKY

iVANKY 54 - Month Extended Warranty:

- For the benefits of our customers, we extend the 18-month Warranty to total of 54 months (18+36 months) for customers who have registered their products on our website:
<https://www.ivanky.com/warrantyform>

- For a faster validation process, we suggest you register your product with a valid email address and Order ID. Once

registered, you'll receive a confirmation. If you fail to receive anything, please kindly check the junk mailbox or contact us.

- For purchases under one email address, all orders will be covered by this Conditional 36-month extended warranty once the email address is registered. There's no need to register again for multiple purchases.