

Organizer Express Embosser Jams

Information

Question

Why do my punch marks not emboss correctly onto the tape, when using the Organizer Express?

Answer

There may be some tape stuck in the emboss wheel.

- If so, try to clean it out and try embossing again. You can use tweezers or small paper clip to assist with clearing the jam.
- Also, a label tab to the arrow mark has to be created (by clicking space 2X) each time a new label is embossed to ensure the embosser will work correctly and not jam.

Furthermore, ensure the bottom embosser wheel is centered with the top cutter wheel. Please see below images:

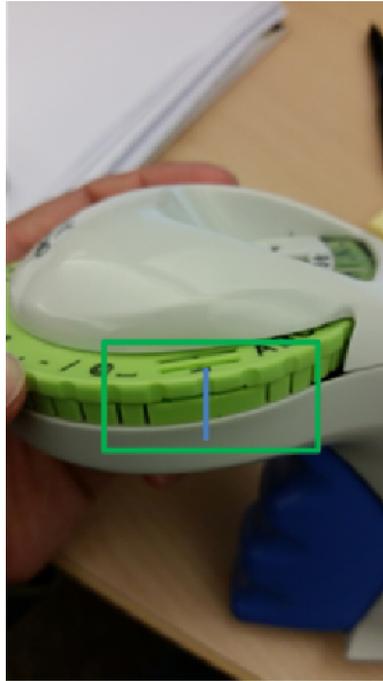


INCORRECT

Lower wheel misaligned - see blue line on smaller block located on the lower wheel.

CORRECT

Lower wheel is GOOD - see blue line in the center of the large block located on the lower wheel.



If the embosser still does not operate correctly, then please contact DYMO Technical Support, 877-724-8324, to receive a replacement embosser and return the defective embosser to the following return address:

DYMO Quality
Ref# (Embosser SKU#)
3 Glenlake Pkwy NE
Atlanta, GA 30328

Attachment

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