BESAQUO SHOWER HEAD MANUALS

To Connect

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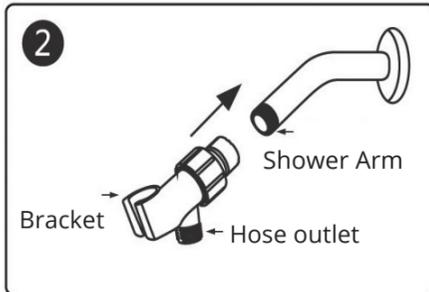Teflon Tape

Step 1: Tape the threads of the shower arm

Unscrew your old shower head from the shower arm, then simply wrap 3-5 turns of Teflon Tape around the shower arm threads

②

Shower Arm
Bracket
Hose outlet

Step 2: Screw the bracket to the shower arm

Attach the bracket clockwise screw onto the shower arm and hand-tighten as tight as possible.
(Note: Do not over-tighten nut as it may cause washer to dislocate and be squeezed into shower)

③

Washer 1
Conical Nut
Washer 2
Hex Nut

Step 3: Connect the hose to the bracket and shower head

Put a washer into the hose **CONICAL NUT** and connect it to the shower head. Put another washer into the hose **HEX NUT** and connect it to the bracket.
(Note: Please don't reverse the joint between the two ends of the hose)

④

Metal Ball joint Bracket

Step 4: Installation Checkout

Ensure that all nuts are tightened, adjust the shower head position by adjust the ball joint. Then turn on water to check for leakage. (Note: If leakage occurs, please make sure you followed steps 1-3 and that installation was completed per the instructions.)

If you have installation problem or missing parts, please DO NOT return this product before contact us. We can help by quickly sending needed parts.

For Questions/Part Replacement Contact Us for Free

SERVICE@BESAQUO.COM

Designed in USA   Made in China

AQUA HOME PRODUCT   NY, NEW YORK

LIMITED LIFETIME WARRANTY

Q&A

Q1: Why does the shower head keeps falling down and it doesn't securely hold on the bracket?
A1: Probably you have the connections on the wrong ends. Switch the conical end to the shower head and it will fit in the holder.

Q2: The water pressure is too low, is there any way to improve it?
A2: Besaquo shower head with 5.04" big panel is engineered to maximize water pressure with Air-in Pressurized Technology that is against low pressure shower head. However, you can reinstall handheld shower head to meet your pressure preference.

Q3: How can I install the flow restrictor, if water pressure is too strong?
A3: To install the flow restrictor, just follow these easy steps: 1. Turn the shower head with the handle up so you can see the inlet of the shower head. 2. Gently put in the flow restrictor (the black circle should be upward). 3. Reassemble the shower head.

Q4: Why doesn't the pause mode shut off the water completely?
A4: Considering the internal pressure balance, the pause mode will not completely shut off the water. It keeps water temperature what you want. Easy to use and save water, which brings you more convenience.
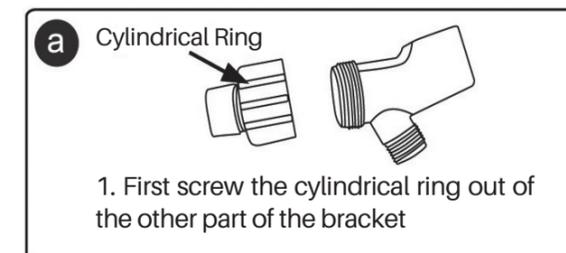
Q5: Why does it leak?
A5: If you have leaking problem, an improper installation could have occurred.
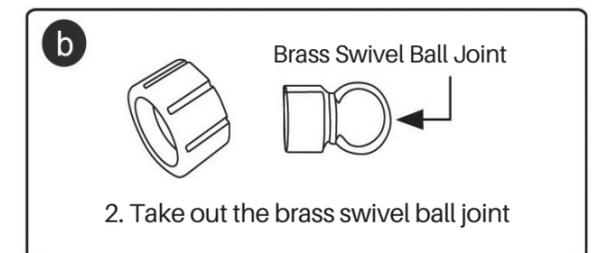The solution is as below :

a. If the hose is leaking, place the black washer into both ends of the hose to prevent leakage.

b. If the shower arm is leaking, it could possibly due to the short threads on the shower arm. Place the spare washer on the mesh washer of the bracket nut to prevent water leakage.
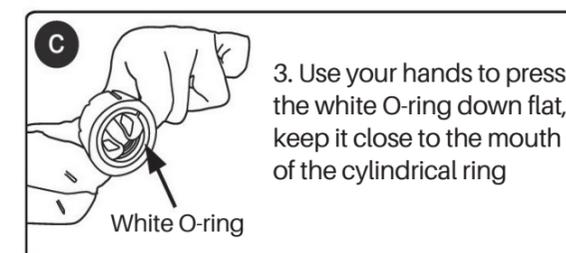
c. If the bracket is leaking, it could possible be due to the white plastic open O-ring of the bracket that is loose during the long-term transit. You will need to **reinstall the bracket by following the steps below.**
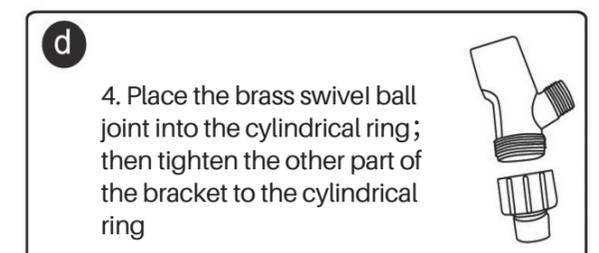
a Cylindrical Ring

1. First screw the cylindrical ring out of the other part of the bracket

b Brass Swivel Ball Joint

2. Take out the brass swivel ball joint

c

3. Use your hands to press the white O-ring down flat, keep it close to the mouth of the cylindrical ring

White O-ring

d

4. Place the brass swivel ball joint into the cylindrical ring；then tighten the other part of the bracket to the cylindrical ring