

How is the i-XY capable of recording at 24-bit/96kHz?

RØDE has engineered both the i-XY and the RØDE Rec software with the goal of providing the highest resolution recording on Apple iOS devices.

The i-XY uses the iOS device's digital interface to bypass its audio circuitry, instead performing all the A/D (Analogue to Digital) conversion inside the iXY itself.

By controlling both the hardware and software RØDE has been able to offer recording at up to 24-bit/96kHz on iOS devices.

When I connect headphones to my iOS device the RØDE Rec microphone changes - why is that?

Apple iOS automatically takes the last connected device as the recording input, so if you are using headphones to monitor your RØDE Rec recording please ensure you connect them before connecting your recording device, or alternatively remember to select your preferred microphone after connecting the headphones.

My i-XY is not detected, or is only occasionally detected by my device

There was an update in iOS 6.1.1 that caused compatibility issues with the i-XY, where it would be only occasionally responsive and have to be physically reconnected to the device in order to be detected.

This has been corrected in firmware version 0.14.19 and above. You can update your firmware to the latest version by following the directions [here](#).

I have removed my recordings but the app is still using a lot of data on my device. How can I clear the space?

If you export any files using *iTunes File Sharing* or *Web Browser Access* they will remain in the device's iOS public directory even if you delete the original recording in RØDE Rec or RØDE Rec LE. This can result in the app using more data than expected.

Removing the public files is a simple process

1. Attach the device to a computer running iTunes

2. Launch iTunes
3. Select the device in iTunes and open it's **Apps** tab
4. Select the **RØDE Rec** or **RØDE Rec LE** application - The public files will be displayed
5. Select the recordings you would like to delete and tap the *delete* key on your keyboard to remove them and clear the space on your device.

How do I export my recording to my computer from RØDE Rec?

RØDE Rec offers a number of convenient export options including SoundCloud, DropBox, FTP, email and web browser, but possibly the most common method is be an export direct to computer via a wired connection. In RØDE Rec (and RØDE Rec LE) this is known as 'iTunes File Sharing' as it relies on Apple's iTunes program to retrieve the files from your device.

To download your files, just follow these easy steps:

1. View the recording and click on the 'share' button in the bottom right corner

2. Tap 'iTunes File Sharing'

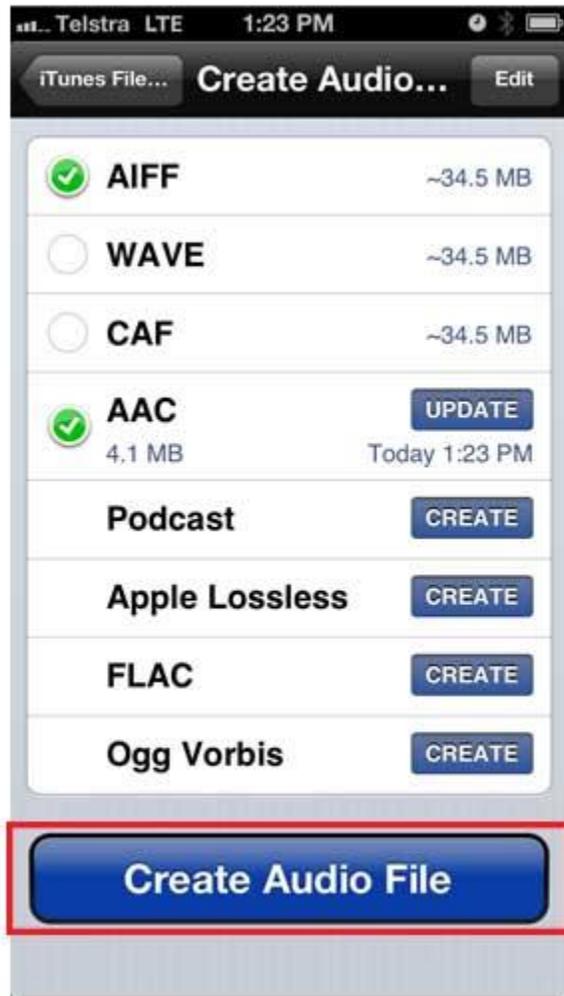


3. Tap 'Create Audio File'

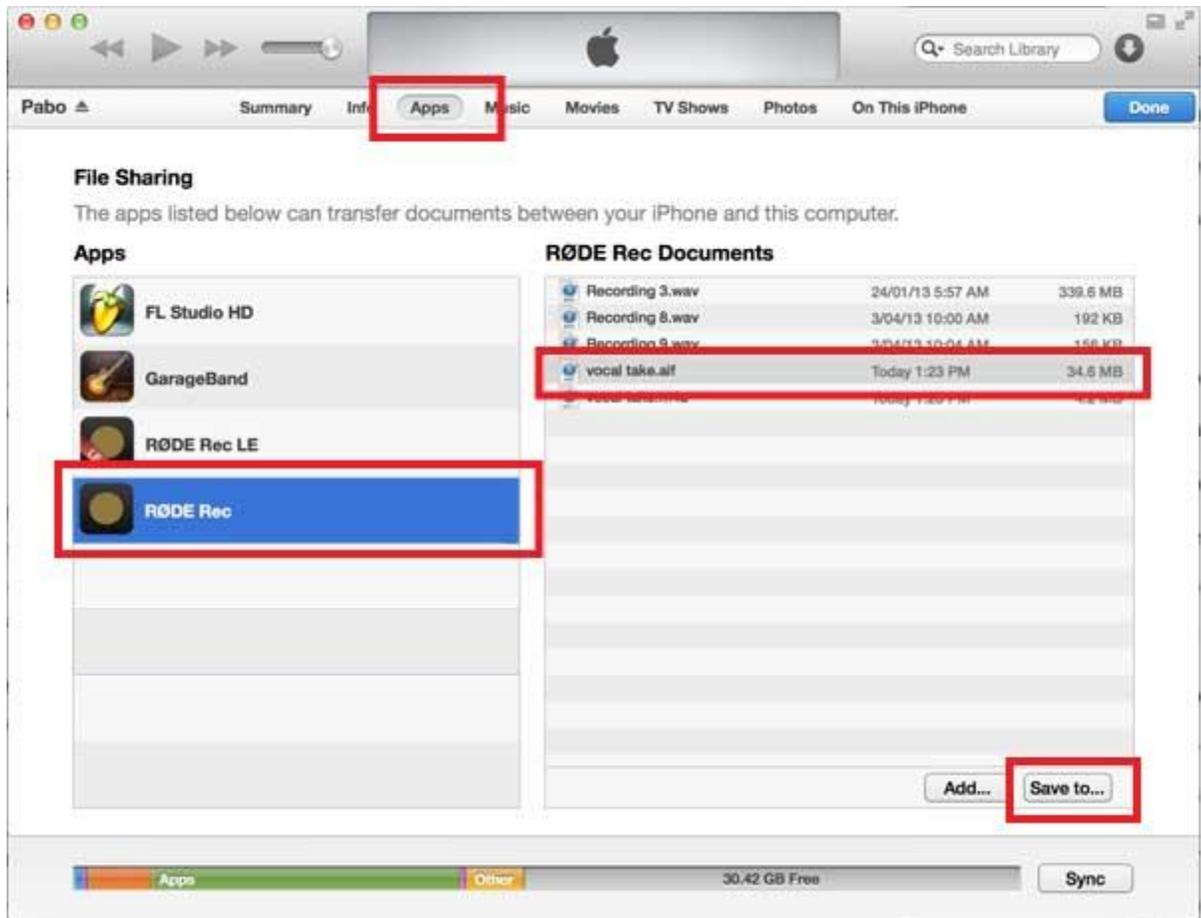


4. Now you are able to select your preferred audio format. RØDE Rec LE will have limited options but the full version gives you eight popular codecs to choose from. Note that you can select multiple formats also.

5. Tap 'Create Audio File'



6. Now connect your phone to your computer if you haven't already done so.
7. Open iTunes and Select your device
8. Click on the 'Apps' tab at the top of the screen and then select RØDE Rec (or RØDE Rec LE) from the 'File Sharing' section.



9. Select the file you wish to transfer and click 'save as' to save the file to your computer

Currently RØDE Rec does not support batch exporting of files, but we are working very hard to incorporate this feature.