



User Manual

13 Gallon Semi-Round Touchless Trash Can® (IT13HX)



itouchless.com | 844.660.7978

About your iTouchless® Touchless Trash Can®

The touchless sensor operation promotes a germ-free environment. The lid sensor uses invisible and harmless, patented infrared technology for accurate and responsive lid open and close operation. There are two buttons on the front of the lid, "OPEN" and "CLOSE", to open and close the lid manually, and an ON/OFF power switch on the back of the trash can lid. The infrared sensor on the lid will automatically open the lid when your hand or object is within 6 inches/10 cm of the sensor. The lid will remain open if the sensor detects any object within its radius and will automatically close in 6 seconds after the object is withdrawn.

VisioSense™ Indicator Light (LED Light)

1. When there is an object in the Sensor Zone, the LED Indicator Light will remain green and the Lid will remain open until object is removed from the sensor zone.
2. Once item is removed from the Sensor Zone, the LED Indicator Light will flash red to indicate that the lid will close in 6 seconds.
3. If an object is placed back into the Sensor Zone when the LED Indicator Light is flashing red, the light will turn solid green again and the Lid will remain open.

Features

- Quiet lid opening and closing
- Reflex™ quick opening technology
- 5-minute automatic mode reset
- VisioSense™ technology provides a visual alert when the lid begins to close
- Extra-wide lid opening accommodates larger or bulky items
- Deodorizer Compartment with one (1) Carbon Odor Filter pre-installed (lasts up to 3 months)
- Advanced Seal Technology: sealed lid hinges last longer and are easier to clean
- Air vents provide effortless trash bag removal
- AC Adapter Jack - for use with optional AC Adapter (sold separately)

Register your Product

Go to itouchless.com/register to register your product for simple warranty service and to receive product updates and special offers.

Product Model # IT13HX

We're here to help!

If you have any questions or concerns about this product, please contact iTouchless Customer Support for immediate assistance. You can reach us at **1-844-660-7978** or support@itouchless.com.

Your 100% satisfaction is our #1 goal!

Contents of the Box

- Sensor Trash Can Lid
- Brushed Stainless Steel Can Body
- Trash Bag Retainer Ring
- Deodorizer Compartment
- One (1) Activated Carbon Odor Filter
- User Manual

Optional items NOT in the package

- Official AC Power Adapter
- Replacement Activated Carbon Odor Filter
- Stainless Steel Cleaner
- Custom Fit Premium Trash Bags

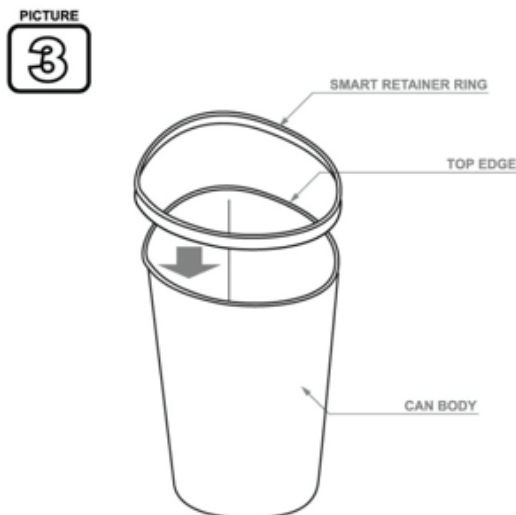
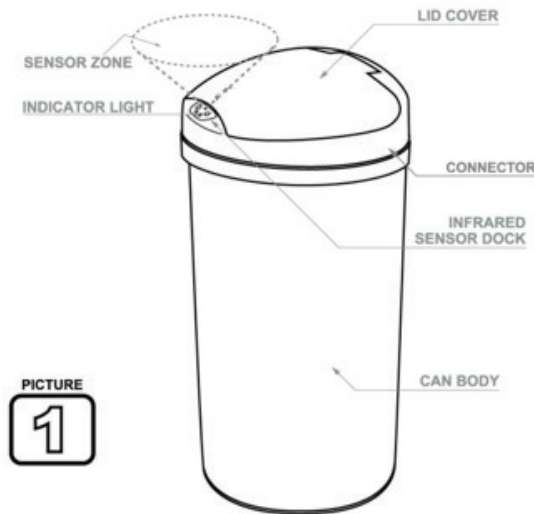
To order optional items, please visit www.iTouchless.com

Attention

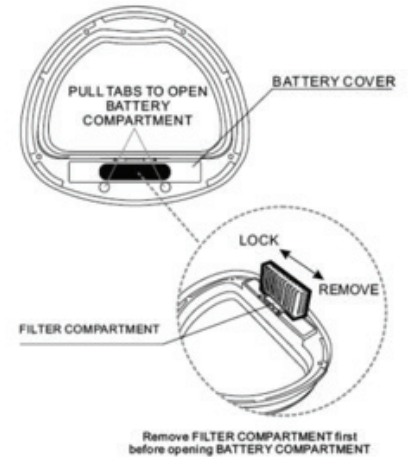
1. Do not submerge the lid in water as it houses the electronic control. You may clean it with a lightly dampened cloth.
2. Clean the trash can body only with products safe for use on stainless steel.
3. Do not press or force the Lid Cover to close. Lid will close automatically after your hand is removed from the sensor zone.
4. Replace batteries immediately when the indication light turns to yellow/amber. This will ensure the lid continues to operate properly.
5. Avoid direct sunlight on the infrared sensor.
6. Ensure there is enough room to operate the trash can without blocking the opening and closing of the lid.
7. Do not use a power adaptor that is not authorized by iTouchless; it may result in fire, electric shock or injury.
8. Do not use power adaptor and battery at the same time to operate the trash can. It can only be powered by one source at a time.
9. Do not overstuff trash bag. It may cause tearing or difficulty removing.
10. Automatic parts may not be suitable for small children or pets.

Operating Instructions

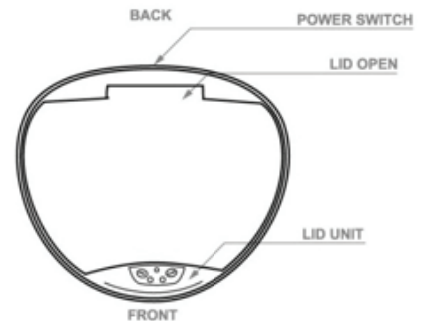
- a. Remove Lid Unit from the trash can. Open battery compartment cover to insert 4 "C" size batteries. Close compartment cover.
- b. Insert one 13 gallon to 18 gallon trash bag through Smart Retainer Ring and wrap the top part of the bag over the Ring (STEP 1 in HOW TO USE THE SMART RETAINER RING). Put the Ring onto the top edge of the can body (STEP 2). Video instruction at www.itouchless.com/retainer_ring_video.
- c. Place Lid Unit onto the can body and make sure it is securely attached.
- d. Turn on the power switch on the back of the Lid Unit (PICTURE 4). A red Indicator Light will turn on for 3 seconds. It will flash once every 3 seconds to indicate the system is on and ready to use.
 - a. Place your hand or any object within 6 inches of the Infrared Sensor on the front of Lid Unit to open lid. When it detects something in the Sensor Zone, VisioSense™ Indicator light will appear solid green and lid will remain open. When VisioSense does not detect anything in the Sensor Zone, the light will blink red rapidly to indicate that the lid will close in 5 seconds.
 - e. If you press the open button, Lid will open, and remain open for 5 minutes before closing automatically – unless you press the close button. The trash can will then resume operating in automatic mode.



PICTURE 2



PICTURE 4



How to Use the Activated Carbon Filter

The Touchless Trash Can is equipped with a Deodorizer Compartment that houses the odor-stopping Activated Carbon Filter to eliminate trash odors up to 90%. One (1) replaceable Active Carbon Filter is pre-installed inside the Filter Compartment. Please follow instructions below to maximize the filter power.

1. Turn power switch to "Off" mode. Remove and turn Lid Cover upside down.
2. Slide Compartment (Fig.1) to the right (Fig.2) to remove.
3. Remove Activated Carbon Odor Filter from the Compartment.
4. Remove new Odor Filter pouch from plastic bag (Do NOT cut open the Odor Filter pouch).
5. Insert new Odor Filter pouch (Fig.3) into the Compartment.
6. Return the Compartment to Lid Cover (Fig.1) and slide to the left (Fig.2) to lock the Compartment in position.
7. Replace the Odor Filter every 3 months or when odor becomes too strong.
8. Order replacement Odor Filters online at www.itouchless.com.

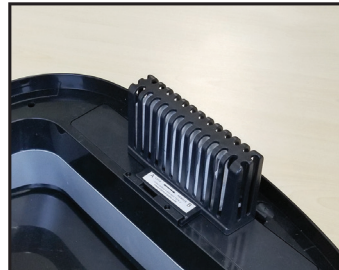


Fig. 1



Fig. 2

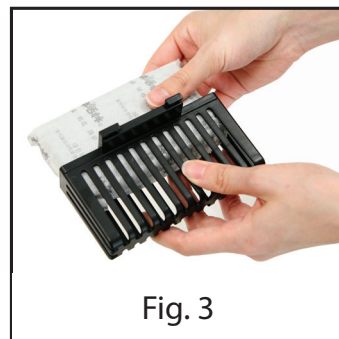


Fig. 3

- Replace Activated Carbon Filter every 3 months or when odor becomes too strong.
- If the carbon filter mount is too tight, unscrew to loosen it. **WARNING:** Be sure to properly fasten both the carbon filter compartment and mount.
- Order the most updated version of Activated Carbon Filters online at www.iTouchless.com
- Filter Compartment can be washed if it gets dirty
- Used Activated Carbon Filter pouch should be disposed of in a trash can

Tips

How To Use The Trash Bag Retainer Ring



STEP 1

Place trash bag inside trash can, then wrap the top of the bag over Retainer Ring.



STEP 2

Secure Retainer Ring onto the edge of the can body.

Parts & Accessories

Order at itouchless.com/parts



AC Adapter
(optional, not included)



Lid Cover



Trash Bag Retainer Ring



Battery Cover



Deodorizer Compartment



Activated Carbon
Deodorizer



Tracks and Screws for
Deodorizer Compartment



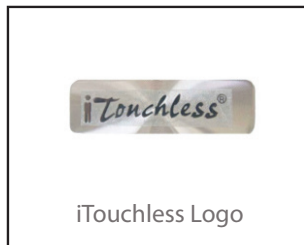
Can Body



Custom Fit
Premium Trash Bags
(optional, not included)



Open/Close Sticker



iTouchless Logo

General Troubleshooting Steps

1. Turn off power switch, remove battery or AC power adapter, then rub and wipe clean the sensor area with a soft, damp cloth and dry it immediately with a soft, dry cloth. Re-insert batteries or plug in AC adapter (**DO NOT USE** battery and AC adapter at the same time).
2. Place trash can in an open area where nothing is blocking or within 10 inches of the sensor eye. Make sure no sunlight or spotlight shines on the sensor. Turn on the power and try opening lid again.
3. If trash can is still not working correctly, remove the batteries or unplug AC adapter. Let trash can sit for at least 2 hours to reset. Try opening lid after reset.

If your trash can is still not working after trying these troubleshooting steps, please contact us through www.itouchless.com/contacts/ for warranty service.

Troubleshooting

Problem	Solution
1. The trash can is brand new, and only works occasionally	Peel off the thin, transparent protector/sticker on top of the sensor eye. If the lid still doesn't work regularly, try a new set of batteries. Then follow the General Troubleshooting Steps .
2. The lid stays open or lid opens and closes continuously	The sensor eye may be affected by dirt, stain, dust, moisture or reflection. Move the trash can to a different location or turn the trash can slightly so that the sensor faces another direction, and follow the General Troubleshooting Steps .
3. Grinding noise when the lid opens/closes	This can be caused by broken gears or lid hinge. <ul style="list-style-type: none"> • Check for damage on the hinges that connect to the lid • Follow the General Troubleshooting Steps • Contact us at 1-844-660-7978 for warranty service
4. The lid does not open/close <i>Important: Do not use batteries and the AC power adapter at the same time. It can only be powered by one source at a time.</i>	If you are using Batteries: <ul style="list-style-type: none"> • Ensure batteries are inserted correctly and close the battery cover firmly • Turn power switch to "ON" position to see if the indication light is visible If you are using AC Power Adapter: <ul style="list-style-type: none"> • Unplug the adapter and insert new alkaline batteries to see if the lid works on battery • If the lid works with batteries, the AC adapter may be broken
5. I wave my hand over the sensor eye, but the lid does not open	It is not a motion sensor. Hold your hand or object steadily (do not wave your hand) within 4-6 inches over sensor eye for it to detect and open.
6. Why is the indicator light flashing in yellow/amber color?	The battery power is low. Replace all batteries with a new set of alkaline batteries. Do not use rechargeable batteries or old batteries.

One (1) Year Limited Warranty

Sensor Trash Can IT13HX is distributed by iTouchless Housewares & Products, Inc. (iTouchless) with the highest quality components and most advanced technologies available. The trash can is warranted to be free from defects in material and workmanship, given normal use and care, for 365 days from the date of the original purchase with proof of purchase within the United States and Canada. iTouchless will only honor warranty requests from orders placed with our authorized dealers. Items sold as used, floor sample or refinished are sold solely under the terms and conditions of the selling party; iTouchless will not warrant such purchase. iTouchless will repair or replace a working condition Lid Cover thereof which fails as the result of such a defect during the warranty period.

The warranty is the customers' exclusive remedy for product defect and does not apply to:

- User modification
- Attachments to product by user that causes damage
- Any product, on which the seals and/or serial numbers have been broken, removed, tampered with, defaced or altered in any manner
- Damage caused by abuse, misuse, accident, water or theft

Except as stated above, iTouchless makes no express or implied warranties as to any product, in particular, makes no warranty of merchantability or of fitness for any particular purpose. iTouchless shall not be liable for consequential or incidental damages arising from any product defect. Our Liability is limited to the replacement of any defective product. iTouchless expressly disclaims all warranties not satisfied in this limited warranty. Any implied warranties that may be imposed by law are limited to the terms of this limited warranty. The Can Body, Retainer Ring, and Battery Cover are not covered by this warranty.

If Trash Can should fail during the warranty period, contact us at <http://www.itouchless.com/contacts/> to submit a request for warranty service. An administrative fee is assessed to cover the cost of shipping, packaging, and administration. The required administrative fee is subject to location. Fee references are as following: for Contiguous 48 U.S. States \$9.95 and up, for Canada \$19.95 USD and up, for Alaska and Hawaii \$29.95 and up.

Subject to the above conditions, we will ship a working unit to you after payment has been provided for the warranty service fee. This warranty gives you specific legal rights. However, you may also have other rights that vary from state to state and province.