

LET'S GO.

wemo
INSIGHT
Quick Start Guide

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GET THE APP.
Download (but don't launch) the latest Wemo app.
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THE HARD PART
Plug your Insight into any outlet. Wait until the Wi-Fi® indicator light flashes green and amber.
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FIND YOUR SETTINGS
Open up your phone's settings and select Wi-Fi.
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GET CONNECTED
In your smartphone's Wi-Fi settings, connect to "Wemo.Insight."
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ALMOST DONE
Launch the Wemo app to complete setup. (Whew!)
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PERSONALIZE
Press "Proceed" to complete the setup process.

TROUBLESHOOTING

wemo
INSIGHT

I can't find the Wemo network in my Wi-Fi list.
Make sure your Insight is plugged in and the LED is alternating green and amber. If it's not, unplug the Insight and plug it back in to reboot.

My Wemo appears as "Unavailable" in the app.
Refresh the device list.

My Wemo app is frozen.
Force quit and re-launch the Wemo app.

I just replaced my router.
To reset Wi-Fi without losing your Insight settings, hold down the reset button, wait for the LED to change to amber, then release. When the LED starts alternating green and amber, follow steps 3-5 to associate your Insight with your new network.

I'm still having trouble!
Wi-Fi networks come in a lot of shapes and sizes with many quirks of their own. It doesn't mean your Insight is malfunctioning. If problems persist, please try these steps, in this order:

- Force quit and re-launch the Wemo app. Check to see if this fixes the issue.
- Unplug your Insight and plug it back in. Check to see if this fixes the issue.
- Unplug your router and plug it back in. Check to see if this fixes the issue.
- Delete and reinstall the Wemo app. Check to see if this fixes the issue.
- If all else fails, restore your Insight to factory defaults: First, unplug it. Hold down the reset button while you plug it back in. Wait at least 5 seconds before releasing the button. The LED will turn amber. Wait for the Insight to reboot (about 20 seconds.) When the LED starts alternating green and amber, repeat steps 3-5 of the set-up process..

What do all these blinking lights mean?

 The Wi-Fi indicator light is off when your Insight is connected and working normally.

 The Wi-Fi indicator light blinks green and amber when it's ready for setup.

 Solid green for 30 seconds means setup was successful.

 Blinking green means the firmware is updating.

 Solid amber tells you the Wi-Fi signal is weak. Try moving your Insight closer to the router.

 Blinking amber means your Insight is not connected to the Wi-Fi network. Try unplugging your router and/or Insight and plugging them back in.

Need more help?
Visit wemo.com/support.html



800-0288 Rev. C01