

LIMITED WARRANTY

Skip Hop, Inc. ("Skip Hop") is committed to providing you with quality products, and we stand behind our Skip Hop products ("Products") with the following 2-year limited warranty against defects in materials and workmanship. Because Skip Hop cannot control the quality of products sold by unauthorized sellers, this limited warranty applies only to Products that were purchased from Skip Hop or a Skip Hop authorized seller in the United States of America and Canada, unless otherwise prohibited by law. Skip Hop reserves the right to reject warranty claims from purchasers for Products purchased from unauthorized sellers, including unauthorized Internet sites.

This warranty is non-transferrable and only applies to the original end user purchaser or gift recipient except where prohibited by applicable law (which may include the Province of Quebec). This limited warranty does not cover:

- Damages caused by normal wear and tear (e.g., hook-and-loop wear)
- Damages caused by negligence
- Damages caused by misuse
- Damages resulting from repair or alteration of the Product (except by Skip Hop)
- Damages resulting from improper use, including any use or care not in accordance with the product instructions
- Damages resulting from airlines or airport staff
- Defects resulting from improper storage, such as outdoors or in damp environments
- Products that are re-sold, given away, or in any other case where you are not the first and original owner
- Products purchased outside of the United States of America

Purchasers of Products who wish to make a warranty claim based upon a Product defect should contact us at contactus@carters.com or 888.782.9548 and have information available regarding where and when you purchased your Product. If your request is approved, you will then need to send Skip Hop a picture of your product along with reference to your approval number to: contactus@carters.com.

You must submit your warranty request within two years of the date of purchase. Skip Hop reserves the right to require the customer to send the product at issue to Skip Hop. Please note that you are responsible for costs incurred in mailing requested materials to Skip Hop.

Skip Hop will repair or replace a defective Product that is covered by this limited warranty or will refund the purchase price of the Product in the event Skip Hop is unable to provide a replacement and repair is not commercially practicable or cannot be timely made.

Applicable only for the United States: There are no warranties which extend beyond those stated herein. Any implied warranties that may be applicable to Products, including implied warranties of merchantability or fitness for a particular purpose, are limited in duration to the duration of this warranty. Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event will Skip Hop be liable for any special, incidental, indirect or consequential damages relating to the product (including any repaired or replacement product or component) or its use, whether based upon breach of this limited warranty, breach of contract, or strict liability. Some States do not allow the exclusion or limitation of incidental or

consequential damages, so the above limitation and exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

Applicable only in Canada: To the extent that applicable law (which may include the Province of Quebec) prohibits the exclusion of implied warranties or conditions, the duration of any applicable implied warranty or condition is limited to the period specified for the express warranty above. Some jurisdictions (which may include the Province of Quebec) do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Under no circumstances shall Skip Hop be liable for any special, incidental, or consequential damages based upon breach of this limited warranty, breach of contract or strict liability. Some jurisdictions (which may include the Province of Quebec) do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from jurisdiction to jurisdiction. Any oral or written description of the Product is for the sole purpose of identifying it and shall not be construed as an express warranty. The disclaimers, exclusions, and limitations of liability under this warranty will not apply to the extent prohibited by applicable law (which may include the Province of Quebec).

If you have any questions about whether a seller is authorized, call us at 888.782.9548 or email us at contactus@carters.com.

If you would like a physical copy of this Limited Warranty, feel free to print this webpage, call our Customer Service team at 888.782.9548, or write us at contactus@carters.com, and we'd be happy to send you a copy.

Effective Date: 9/1/2021

Last Updated: 03/01/2024