

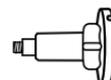
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What's in the Box



Reolink Go
x1



Outdoor Security
Mount
x1



Rechargeable
Battery
x1



Skin
x1



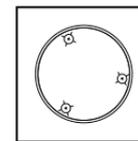
Micro USB
Cable
x1



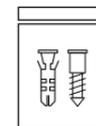
Surveillance Sign
x1



Quick
Start Guide
x1



Mounting
Hole Template
x1



Pack of Screws
x1



Reset Needle
x1

* The camera and the rechargeable battery are packed separately in the same package.

* Please dress the camera with the skin for better weatherproof performance when you install the camera outdoors.

Camera Introduction

Built-in Mic

Infrared Lights

Daylight Sensor

Lens

Status LED

Built-in PIR Sensor

Speaker

Micro USB Port

Micro SD Card Slot

SIM Card Slot

Reset Hole

*Press the Reset button with a Pin to restore factory settings.

Battery Status LED



Set up the Camera

Activated the SIM Card for the Camera

- The SIM card shall support WCDMA and FDD LTE.
- Activate the card on your smartphone or with your network carrier before inserting it into the camera.

NOTE:

- Some SIM cards have a PIN code, please use your smartphone to disable the PIN first.
- Do not insert the IoT or M2M SIM into your smartphone.

Register on Network

1. Remove the back cover by rotating counterclockwise and insert the SIM card into the slot.



2. Insert the battery into the camera and tighten the back cover to power on the camera.





3. A red LED will be on and solid for a couple of seconds, then it will go out.



4. **“Network connection succeeded”**
A blue LED will flash for a few seconds and then go solid before going out, which means the camera has been successfully connected to the network.

Initialize the Camera

Download and Launch the Reolink App or Client software, and follow the onscreen instructions to finish initial setup.

- **On Smartphone**

Scan to download the Reolink App.



NOTE: Constant live streaming via the Client software or App will result in huge consumption of cellular data.

NOTE: You may also run into the following situations:

	Voice Prompt	Camera Status	Solutions
1	“SIM card cannot be recognized”	Camera cannot recognize this SIM card.	<ol style="list-style-type: none"> 1. Check if the SIM card is facing the reverse direction. 2. Check if the SIM card is not fully inserted and insert it again.
2	“The SIM card is locked with a PIN. Please disable it”	Your SIM card has a PIN.	Put the SIM card into your mobile phone and disable the PIN.
3	“Not registered on network. Please activate your SIM card and check the signal strength”	Camera fails to register to the operator network.	<ol style="list-style-type: none"> 1. Check whether your card is activated or not. If not, please call your operator to activate the SIM card. 2. The signal is weak at the current position. Please move the camera to a location with better signal. 3. Check if you are using the correct version of the camera.
4	“Network connection failed”	Camera fails to connect to the server.	The camera will be in Standby mode and reconnect later.
5	“Data call failed. Please confirm your cellular data plan is available or import the APN settings”	The SIM card has run out of data or APN settings are not correct.	<ol style="list-style-type: none"> 1. Please check whether the data plan for the SIM card is still available. 2. Import the correct APN settings to the camera.

Charge the Battery



Charge the battery with a power adapter.

* Battery can also be charged separately.



Charge the battery with the Reolink Solar Panel.



For better weatherproof performance, please always cover the USB charging port with the rubber plug after charging the battery.

Charging indicator:

- Orange LED: Charging
- Green LED: Fully charged

NOTE: The solar panel is NOT included in the package, you can buy one on Reolink official online stores.

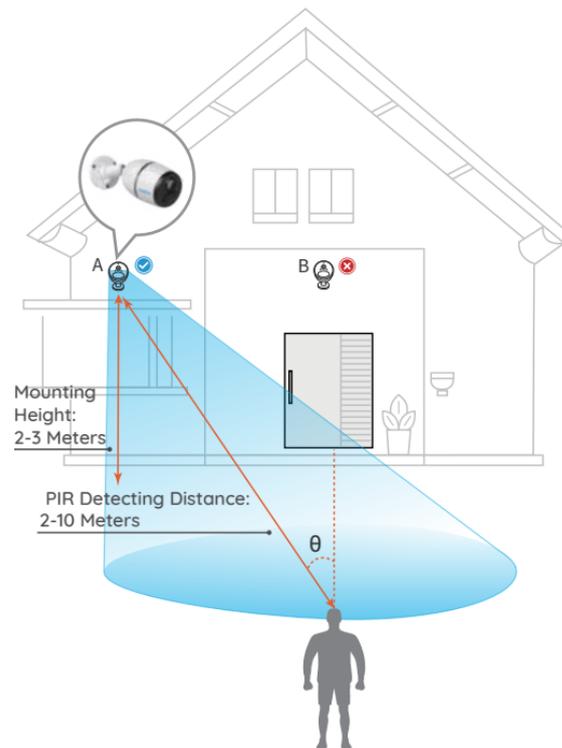
Install the Camera

- Dress the camera with the skin for better weatherproof performance when you install the camera outdoors.

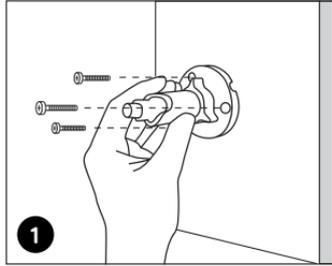
- Install the camera **2-3 meters (7-10 ft)** above ground. The detection range of the PIR sensor would be maximized at such a height.

- For effective motion detection, please install the camera angularly.

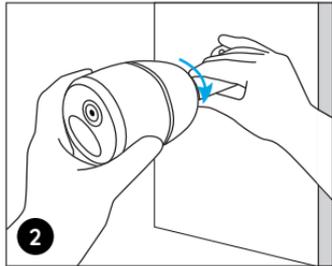
NOTE: If a moving object approaches the PIR sensor vertically, the camera may fail to detect motion.



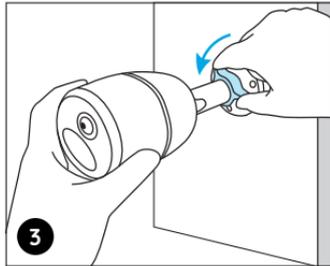
Mount the Camera



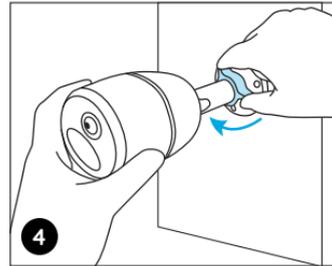
Drill holes in accordance with a mounting hole template and screw the security mount into the wall. If you are mounting the camera on any hard surface, insert plastic anchors into the holes first.



Install the camera on the security mount.

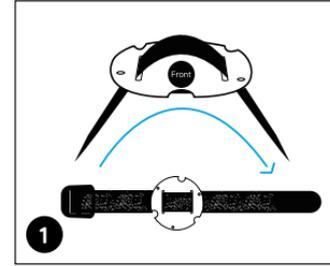


To get the best field of view, loosen the adjustment knob on security mount and turn the camera.

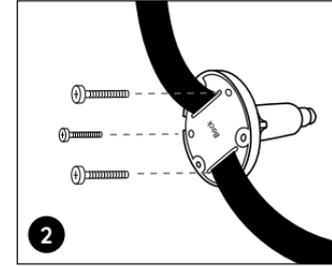


Stiffen the adjustment knob to lock the camera.

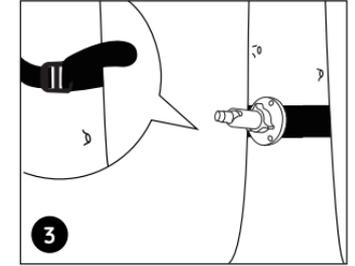
Attach the Camera to a Tree



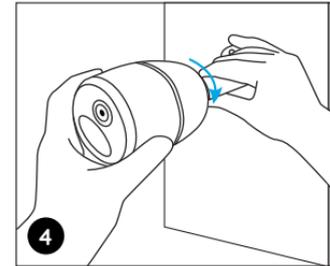
thread the provided strap to the mounting plate.



Attach the plate to the security mount with the smaller screws.



Fasten the security mount to a tree.



Install the camera and adjust the camera angles as instructed in step 2 & 4 in the previous installation guide.

Notes on PIR Motion Sensor

PIR Sensor Detection Distance

The PIR detection range can be turned to meet your specific needs. You may refer to the following table to set it up in Reolink App Device Settings.

Sensitivity	Value	Detection Distance (For moving and living objects)
Low	0 - 50	Up to 5 meters (16ft)
Mid	51 - 80	Up to 8 meters (26ft)
High	81 - 100	Up to 10 meters (33ft)

NOTE: Higher sensitivity offers longer detecting distance, but it would lead to more false alarms. It's recommended to set up the sensitivity level to "Low" or "Mid" when you install the camera outdoors.



Important Notes on Reducing False Alarms

- Do not face the camera towards any objects with bright lights, including sunshine, bright lamp lights, etc.
- Do not place the camera too close to a place with heavy traffic. Based on our numerous tests, the recommended distance between the camera and the vehicle would be 16 meters (52ft).
- Do not place the camera near outlets, including the air conditioner vents, humidifier outlets, the heat transfer vents of projectors, etc.
- Do not install the camera at places with strong wind.
- Do not face the camera towards a mirror.
- Keep the camera at least 1 meter away from any wireless devices, including WiFi routers and phones in order to avoid wireless interference.

Important Notes on Rechargeable Battery Usage

Reolink Go is not designed for 24/7 full capacity running or around-the-clock live streaming. It's designed to record motion events and remotely view live streaming only when you need it.

1. Charge the rechargeable battery with a standard and high-quality DC 5V/9V battery charger or Reolink solar panel. Do not charge the battery with solar panels from any other brands.
2. Charge the battery when temperatures are between 0°C and 45°C and always use the battery when temperatures are between -20°C and 60°C.
3. Make sure the battery compartment is clean and the battery contacts are aligned.
4. Keep the USB charging port dry, clean and free of any debris, cover the USB charging port with the rubber plug after the battery has been fully charged.
5. Do not charge, use or store the battery near any ignition sources, such as fire or heaters.
6. Store the battery in a cool, dry and ventilated environment.
7. Do not store the battery with any hazardous or combustible objects.
8. Do keep the battery away from children.
9. Do not short-circuit the battery by connecting wires or other metal objects to the positive (+) and negative (-) terminals. Do not transport or store the battery with necklaces, hairpins or other metal objects.
10. Do not disassemble, cut, puncture, short-circuit the battery, or dispose of the battery in water, fire, microwave ovens and pressure vessels.
11. Do not use the battery if it gives off an odor, generates heat, becomes discolored or deformed, or appears abnormal in any ways. If the battery is being used or charged, remove the battery from the device or the charger immediately, and stop using it.

12. Always follow the local waste and recycle laws when you get rid of the used battery.

Troubleshooting

Camera is Not Powering on

If your camera is not powering on, please apply the following solutions:

- Make sure the battery is correctly inserted into the compartment.
- Charge the battery with a DC 5V/2A power adapter. When the green light is on, the battery is fully charged.
- If you have another spare battery, please swap the battery to have a try.

- Make sure that the PIR sensor or the camera is installed in the right direction.
- Make sure the PIR sensor is enabled or the schedule is set up properly and running.
- Check the sensitivity settings and make sure it's set up properly.
- Tap on Reolink app and go to Device Settings -> PIR Settings and make sure the corresponding action is checked.
- Make sure the battery is not deployed.
- Reset the camera and try again.

Unable to Receive Push Notification

If you fail to receive any push notification when motion is detected, try the following:

- Make sure the push notification has been enabled.
- Make sure the PIR schedule is set up properly.
- Check the network connection on your phone

and try again.

- Make sure the camera is connected to the Internet. If the LED indicator under the camera lens is solid red or flickering red, it means that your device disconnects from the Internet.
- Make sure you've enabled Allow Notifications on your phone. Go to the System Settings on your phone and allow Reolink App to send push notifications.

Specifications

Video

Video resolution: 1080p HD at 15 frames/sec
Field of View: 110° diagonal
Night Vision: Up to 10m (33 ft)

PIR Detection & Alerts

PIR Detection Distance:
Adjustable up to 10m (33ft)
PIR Detection Angle: 120° horizontal
Audio Alert: Customized voice-recordable alerts
Other Alerts:
Instant email alerts and push notifications

General

Operating Temperature:
-10°C to 55°C (14°F to 131° F)
Weather resistance: IP65 certified weatherproof
Size: 75x113 mm
Weight (Battery included): 380g (13.4oz)

Notification of Compliance

FCC Compliance Statement

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Simplified EU Declaration of Conformity

Reolink declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.



Correct Disposal of This Product

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environment safe recycling.

Limited Warranty

This product comes with a 2-year limited warranty that is valid only if purchased from Reolink Official Store or a Reolink authorized reseller.

NOTE: We hope that you enjoy the new purchase. But if you are not satisfied with the product and plan to return, we strongly suggest that you reset the camera to factory default settings and take out the inserted SD card and SIM card before returning.

Terms and Privacy

Use of the product is subject to your agreement to the Terms of Service and Privacy Policy at [reolink](#). Keep it out of reach of children.

End User License Agreement

By using the Product Software that is embedded on the Reolink product, you agree to the terms of this End User License Agreement ("EULA") between you and Reolink.

ISED Radiation Exposure Statement

This equipment complies with RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.