

How To Install Radeon Software Crimson ReLive Edition on a Windows Based System

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Article Number

RSC-Install

This article provides instructions on how to install Radeon™ Software Crimson ReLive Edition on a Windows® based system. The content of this article is organized into the following sections:

- [Downloading the Radeon Software](#)
- [System Requirements](#)
- [Installing the Radeon Software](#)

[Downloading the Radeon Software](#)

There are two options to locate and download the latest version of the Radeon Software:

1. Run the AMD Installer to detect your AMD Radeon™ graphics card and Windows® operating system. If your graphics card and operating system is compatible with Radeon Software, the AMD Installer will provide the option to download it. AMD Installer can be downloaded from the [Drivers + Download Center](#).
2. Manually select and download a version of the Radeon Software that is compatible with your AMD graphics product from the [Drivers + Download Center](#).

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[System Requirements](#)

For information about the system requirements please refer to the Radeon Software Crimson ReLive Edition release notes. Release notes are posted on the driver download page. System requirements may vary depending on the version of Windows® Operating System installed.

Note: Radeon Software Crimson ReLive Edition is only supported on Windows® 10, Windows 8.1, and Windows 7.

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[Installing the Radeon Software](#)

1. Ensure that any existing AMD graphics driver on the system is removed before installing a new driver. For instructions on how to uninstall AMD graphics drivers please refer to KB article: [How To Uninstall Radeon Software Crimson ReLive Edition from a Windows Based System](#)
2. Close all opened applications including anti-virus, firewall, remote-access, or webcam software before attempting the install process.
3. If you have downloaded and launched the AMD Installer, it should start by automatically detecting your AMD graphics product.

After successful detection, the options for an **Express** or **Custom** Install will be made available. • **Express Install** should install all core components in the default folder location, C:\Program Files\AMD\

- **Custom Install** provides the option to select individual components and the folder for installation

Note: It is recommended to use the default destination folder for installation. The software and driver installation will begin after clicking on **Express Install** or **Install**.

To Install Radeon ReLive Once Radeon Software has been successfully installed, choose Restart Now.

Note: A system restart is required to complete the installation process. How to Install Radeon™ Software on a Windows® Based System

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RS-INSTALL

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- [System Requirements](#)
- [Downloading Radeon Software](#)
- [Installing Radeon Software](#)

- [Potential Errors and Solutions](#)
- [Installing Radeon Software using the Command Line Interface](#)

[System Requirements](#)

For information about the system requirements please refer to the Radeon Software release notes posted on the driver download page. System requirements may vary depending on the version of Windows® operating system installed.

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[Downloading Radeon Software](#)

Radeon Software is available at [AMD Drivers + Download Center](#). The site provides two options to locate and download the latest version of the Radeon Software:

1. **Automatically Detect and Install Your Driver:** Run the **AMD Driver Autodetect Tool** to detect your Radeon™ graphics product and Windows® operating system. If your graphics card and Windows® version are compatible with Radeon Software, the tool will provide the option to download it. More information on using AMD Driver Auto-detect Tool, please see KB article: [Obtaining Graphics Drivers Using the AMD Driver Auto-Detect Tool](#)
2. **Manually Select Your Driver:** Use the **AMD Product Selector** to choose your Radeon™ graphics product and available drivers. More information on using the AMD Product Selector, please see KB article: [How to Find the Latest Compatible Drivers for an AMD Graphics Product](#)

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[Installing Radeon Software](#)

Ensure that any existing AMD graphics driver on the system is removed before installing a new driver package. Performing a complete uninstall ensures a clean system and can help reduce issues or conflicts that may occur on new installations.

For instructions on how to uninstall AMD graphics drivers please refer to KB article: [How to Uninstall Radeon Software from a Windows Based System](#)

Note: Close all opened applications including anti-virus, firewall, remote-access, or webcam software before attempting the install process.

Once the Radeon Software package has been downloaded, run the executable file to begin the installation.

The **End User License Agreement** will be presented at the start. Review the **End User License Agreement** and information about the [User Experience Improvement Program](#).

If you agree to the terms, select either **Accept and Express Install** or **Accept and Custom Install** to move on to the next stage of installation or click on **X** to quit and exit to the Desktop.

Accept and Express Install – Installs only default components included in the driver package. **Radeon ReLive** and other optional components are not installed.

Accept and Custom Install – Provides a list of core and optional components included in the driver package and allows the user to manually select items to be included in the installation. **Radeon ReLive** install option will be presented for eligible systems near the end of the installation process.

Once the installation begins, the AMD Software Installer will attempt to detect your AMD graphics product.

After the detection phase is complete, the following screens and prompts presented will be based on the selected installation type.

Express Install

This installation type should install all core software and driver components in the default folder location, C:\Program Files\AMD\. The installation process begins immediately after selecting **Accept and Express Install** and requires minimal user interaction.

NOTE! The display(s) may flicker and/or lose image briefly during installation. This is expected behavior and image will be restored once installation is complete.

For **Radeon ReLive** eligible systems, the **InstallRadeon ReLive** option screen will not be presented when using **Express Install**. Instead, the Radeon ReLive package are copied to the Radeon Settings folder and can be installed at a later time. For more information about Radeon ReLive, please refer to KB article: [How to Install and Enable Radeon ReLive](#)

Once the installation has successfully completed, the final screen should provide **Restart Now** and/or **Close** options, as shown in the example below:

Restart Now will restart the system and **Close** will exit to the Desktop. If system restart is not required, then only the **Close** option will be available.

If one or more components were not installed or the installation was interrupted, the final screen should provide the options shown in the example below:

Report Issue opens the [AMD Issue Reporting Form](#) using the default web browser. The AMD Issue Reporting Form can be used to provide feedback on the installation issue. The system must be connected to the internet otherwise, the page will not be displayed.

View Log opens the installation log file (**Report.xml**) using the default web browser. The log file contains details about the graphics hardware and software components installed. The Report.xml file can also be found in the folder: C:\Program Files\AMD\CIM\Reports\

Restart Now will restart the system and **Close** will exit to the Desktop. If system restart is not required, then only the **Close** option will be available.

Custom Install

This installation type provides the option to specify the individual components and the location where they are to be installed.

After selecting **Accept and Custom Install**, the Installer should begin checking for any Radeon Software that is currently installed in the system and one of the following two scenarios should occur:

1. The Installer detected a version of Radeon Software is currently installed and displays a screen like the example below:
2. **Express Uninstall** – Automatically uninstalls all components of the currently installed Radeon Software package.
Custom Uninstall – Allows selecting individual components to be uninstalled.
Search for Legacy Drivers – Opens the [AMD Drivers and Support page](#) where older driver versions can be obtained.
3. **NOTE!** These are optional choices. The installation of the downloaded Radeon Software package will not continue after **Express Uninstall** or **Custom Uninstall** has completed. To continue installing the downloaded Radeon Software package, please rerun the executable file.

To install the downloaded Radeon Software package, select **Install Radeon Software (version)**, and click **Install**:

The Installer did not detect any installed version of Radeon Software and displays a screen like the example below: To install the downloaded Radeon Software package, select **Install Radeon Software (version)**, and click **Install**: After clicking **Install**, the following screen will display the destination folder and components for installation, as shown in the example below:

If another version of Radeon Software is installed and detected during the previous step, a **Clean Install** option will be available on the **Custom Install** screen, as shown below.

Clean Install attempts to remove all detected versions of Radeon Software and AMD drivers from the system before installing the selected components. This prevents rolling back to a previously installed driver version (via Device Manager) but can help resolve some common corrupted driver installation problems.

NOTE! Since the system will be forced to reboot as part of **Clean Install** process, make sure to save your work before proceeding. After the system has rebooted, the installation should continue automatically.

Near the end of the installation, a screen providing the option to install **Radeon ReLive** should appear for eligible systems, as shown in the example below:

4.