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## Black Desk Riser

Instruction Manual



**SKU: DESK-V000B**



Scan the QR code with your mobile device or follow the link for helpful videos and specifications related to this product.

<https://vivo-us.com/products/desk-v000b>

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GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST



help@vivo-us.com



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*Chat live with an agent!*

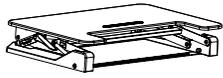


309-278-5303

## ⚠️ WARNING!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual and do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly, or inappropriate use.

## PACKAGE CONTENTS



**A (x1)**  
Desk



**B (x2)**  
Feet



**C (x10)**  
M5x10 Screw



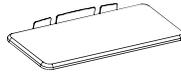
**D (x2)**  
Support Brackets



**E (x1)**  
Cable Clip



**F (x2)**  
Cable Tie



**G (x1)**  
Keyboard  
Tray



**H (x1)**  
Allen Key

## ⚠️ WARNING

### PINCH POINT

DO NOT place hands on or near support bars. Moving parts can crush and cut. Pinch points are created during lifting and lowering the worksurface. Failure to follow these instructions may result in serious personal injury.



### TOOLS NEEDED



Scissors



Phillips  
Screwdriver

DO NOT EXCEED WEIGHT CAPACITY.  
Failure to do so may result in serious injury.

37.5lbs  
17.01kg



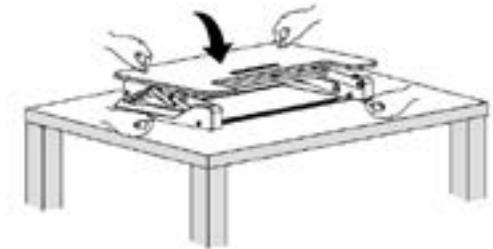
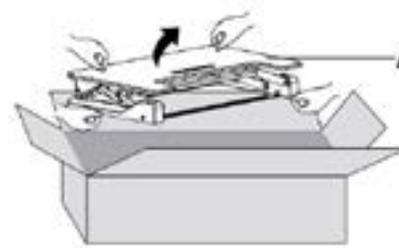
## ⚠️ WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

## ASSEMBLY STEPS

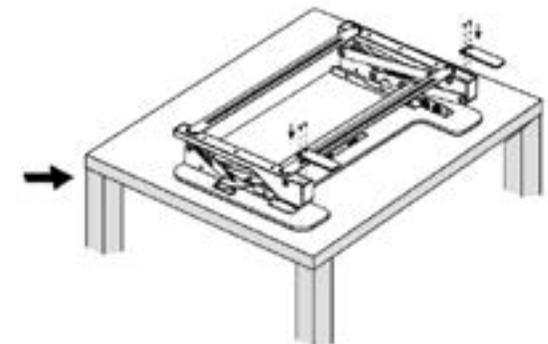
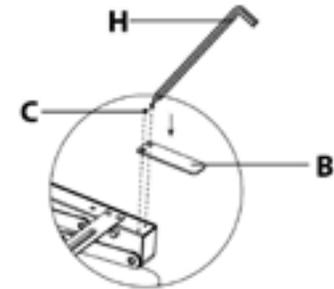
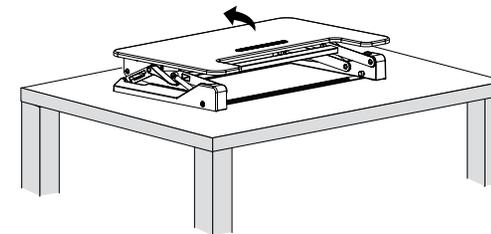
### STEP 1

Remove desk (**A**) from packaging and place on a table.  
Cut any shipping ties present on the desk.



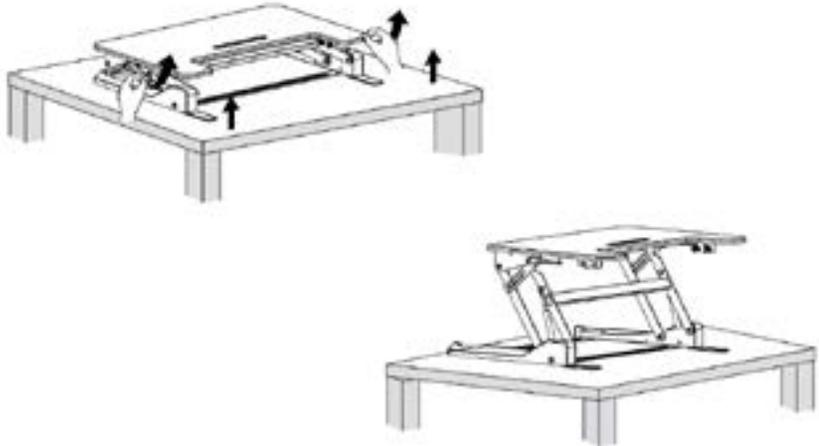
### STEP 2

Carefully flip the desk over. Attach feet (**B**) to bottom of desk frame using M5x10 screws (**C**) and Allen key (**H**), then flip the desk right side up.



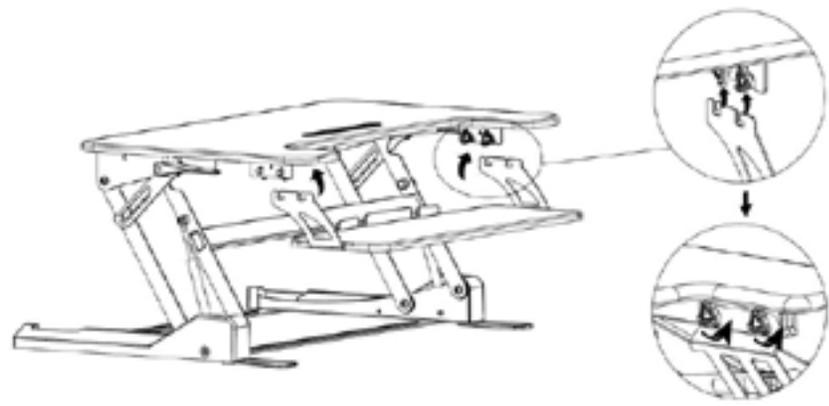
STEP 3

Squeeze handles on both sides of desk (A) and gently lift up to raise.



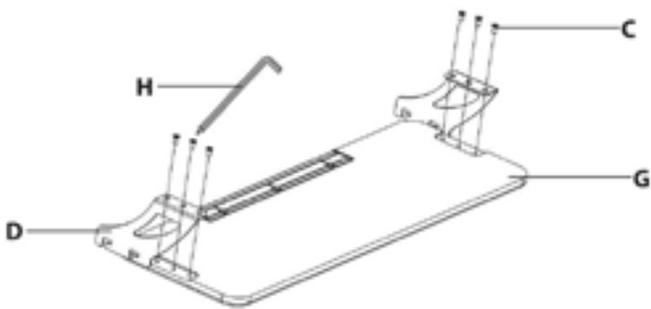
STEP 5

Mount assembled keyboard tray onto pre-installed knobs in desk frame, and tighten knobs to secure.



STEP 4

Attach support brackets (D) to keyboard tray (G) using M5x10 screws (C).



STEP 6

Place monitor, laptop and other items on desk surface.



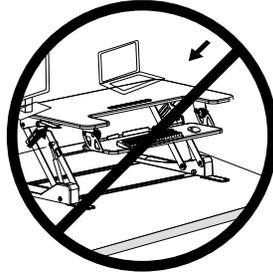
STEP 7

Remove adhesive backing from cable clip (E) and apply under desk top where desired.

STEP 8

Use cable ties (F) to manage cables.

**⚠ CAUTION!**



Keep monitor and laptop base fully on the desktop.



Follow the cable routing instructions to avoid the potential to pinch cables.



Leave enough slack in cable to allow for full range of vertical motion (16.3" / 41.5 cm).



Raise desktop slowly to keep items stable.

Failure to follow these instructions may result in property damage and/or personal injury.



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LAST UPDATED: 08/10/2020



Open **Monday - Friday 7:00am - 7:00pm** CST,  
our dedicated support team can offer immediate assistance with rapid response times. If any parts are received damaged or defective, please contact us. We are happy to replace parts to ensure you have a fully functioning product.



[help@vivo-us.com](mailto:help@vivo-us.com)

**AVG. RESPONSE TIME** (*within office hrs*): **1HR 8M**

- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr



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**AVG. RESOLUTION TIME** (*within office hrs*): **< 15 M**



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**AVG. RESOLUTION TIME** (*within office hrs*): **5M 4S**

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