



Warranty

Limited Warranty to Original Purchaser

This BB-8 App Enabled Droid product, as supplied and distributed by Orbotix, Inc., and delivered new, in the original carton to the original customer purchaser, is warranted by Orbotix, Inc. against manufacturing defects in materials and workmanship for a period of 1 year. Orbotix will repair or replace this product, at our option and at no charge with new or reconditioned parts, if found to be defective during the limited warranty period specified above.

If a defect arises:

Please contact us at support@sphero.com to be provided with a Return Material Authorization Request (RMA) number. Provide this number with your package when shipping. We do not accept returns without the RMA number. Purchaser is responsible for all shipping costs.

Software License

Use of BB-8 App Enabled Droid is subject to the BB-8 App Enabled Droid Software License Agreement found at: sphero.com.

Exclusions and Limitations

This warranty covers the normal and intended use of BB-8 App Enabled Droid. It applies only to the hardware product "BB-8 App Enabled Droid" manufactured by or for Orbotix, Inc. that can be identified by the "Sphero" trademark, trade name or logo affixed to it. The Limited Warranty does not apply to any non-Orbotix hardware product or any software, even if packaged or sold with the BB-8 App Enabled Droid hardware product. Refer to the software license agreement accompanying the software for details of your rights with respect to its use.

Orbotix does not warrant that the operation of BB-8 App Enabled Droid will be uninterrupted or error-free. Orbotix is not responsible for damage arising from failure to follow instructions relating to BB-8 App Enabled Droid's use. This warranty does not apply to:

- a) Consumable parts, such as batteries, or protective coatings designed to diminish over time unless failure has occurred due to a defect in materials or workmanship;
- b) Damage caused by use with non-BB-8 App Enabled Droid products;
- c) Damage caused by accidents, misuse, abuse, neglect, misapplication, fire, water, lightning or other acts of nature; incorrect electrical line voltage, fluctuations or surges; damage caused by improper installation; product alteration or modification; improper or unauthorized repair; exterior finish or cosmetic damage;
- d) Damage caused by operating BB-8 App Enabled Droid outside the intended uses described by Orbotix;
- e) Defects caused by normal wear and tear or otherwise due to the normal aging of the BB-8 App Enabled Droid product.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED AND DESCRIBED ABOVE, AND NO WARRANTIES WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS, SHALL APPLY AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTEE GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON ORBOTIX. EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, ORBOTIX IS NOT RESPONSIBLE FOR LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, LOSS OF OPPORTUNITY, LOSS OF GOODWILL, LOSS OF REPUTATION, LOSS OF, DAMAGE TO, COMPROMISE OR CORRUPTION OF DATA, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT, OR ANY BREACH OF ANY WARRANTY OR CONDITION REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF ORBOTIX HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST ORBOTIX BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF BB-8 APP ENABLED DROID. WITHOUT LIMITING THE FOREGOING, PURCHASER ASSUMES ALL RISK AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO PURCHASER AND PURCHASER'S PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT SOLD BY ORBOTIX NOT CAUSED DIRECTLY BY THE GROSS NEGLIGENCE OF ORBOTIX. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT, IS NONTRANSFERABLE AND STATES YOUR EXCLUSIVE REMEDY.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

Governing Law and Arbitration.

This Limited Warranty shall be governed by the laws of the State of Colorado without giving effect to any conflict of laws principles that may provide the application of the law of another jurisdiction. Any claim or dispute in connection with this Limited Warranty shall be resolved in a cost effective manner through binding non-appearance-based arbitration. The arbitration shall be initiated through an established alternative dispute resolution provider

mutually agreed upon by the parties. The alternative dispute resolution provider and the parties must comply with the following rules:

- a) The arbitration shall be conducted by telephone, online and/or be solely based on written submissions, the specific manner shall be chosen by the party initiating the arbitration;
- b) The arbitration shall not involve any personal appearance by the parties or witnesses unless otherwise mutually agreed by the parties; and
- c) Any judgment on the award rendered by the arbitrator may be entered in any court of competent jurisdiction.

If the foregoing arbitration clause does not apply for any reason, you agree to submit to the personal jurisdiction of the state courts located within Boulder County, Colorado and the federal courts in Denver, Colorado for the purpose of litigating all such claims or disputes, which courts shall have exclusive jurisdiction of such claims or disputes. Notwithstanding the foregoing, Orbotix may seek injunctive or other equitable relief to protect its intellectual property rights in any court of competent jurisdiction.

Changes to this Product Information Guide

The explanations and specifications in this guide are given for information only and may be modified at any time without prior notice. The latest version of this guide will be available from our website at www.sphero.com/manuals. The explanations and specifications contained in this guide are correct at the time of printing. Orbotix reserves the right to amend or improve the product design or user guide without any restrictions and without any obligation to notify users.

As part of our ongoing effort to upgrade and improve our products, the product that you have purchased may therefore differ slightly from the model described in this guide.

End of Life Product Disposal

At the end of this product's life, please do not dispose of this product in your general household waste. Instead, in order to prevent possible harm to the environment or human health from uncontrolled waste disposal, please dispose of this product separately in accordance with your local laws and regulation. For more information on the separate collection systems for waste electrical and electronic equipment that are available for consumers, near your home, free of charge, please contact your local municipality authority. You can also contact the retailer from which you purchased your BB-8 App Enabled Droid - they might have put in place recycling services or he may be part of a specific recycling program.

This product will be then treated in an environmentally sound manner at a licensed recycling plant and its components will be recovered, recycled or reused in the most efficient manner, in compliance with the requirements of the Directive on Waste Electrical and Electronic Equipment (2002/96/EC) of 27 January 2003 (as subsequently amended or replaced).

IMPORTANT!

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

FCC/ Industry Canada

FCC ID: SXO-RAV1 / IC: 10016A-RAV1 (Model: R001)

FCC ID: SXO-RWC1 / IC: 10016A-RWC1 (Model: R001WC)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme à la partie 15 des règles de la FCC. Son fonctionnement est soumis aux deux conditions suivantes: (1) ce dispositif ne doit pas causer d'interférences nuisibles, et (2) cet appareil doit accepter toute interférence.

Cet appareil est conforme avec Industrie Canada exempts de licence standard RSS (s). Son fonctionnement est soumis aux deux conditions suivantes: (1) cet appareil ne doit pas provoquer d'interférences, et (2) cet appareil doit accepter toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement de la dispositif.

IMPORTANT! Changes or modifications not expressly approved by Orbotix, Inc. dba Sphero could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the

equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Contact Us

General

Want to know if your goldfish will be afraid of Sphero or find out about educational programs? Troll the [FAQ's](#) or email info@sphero.com.

Support

We got your back.

Submit a support request [here](#).

Follow up on an existing support issue by logging in [here](#).

Pick up the phone.

[1 888 977 4376](tel:18889774376)

[1 303 502 9466](tel:13035029466)

Mon-Fri 8am-6pm MST

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.