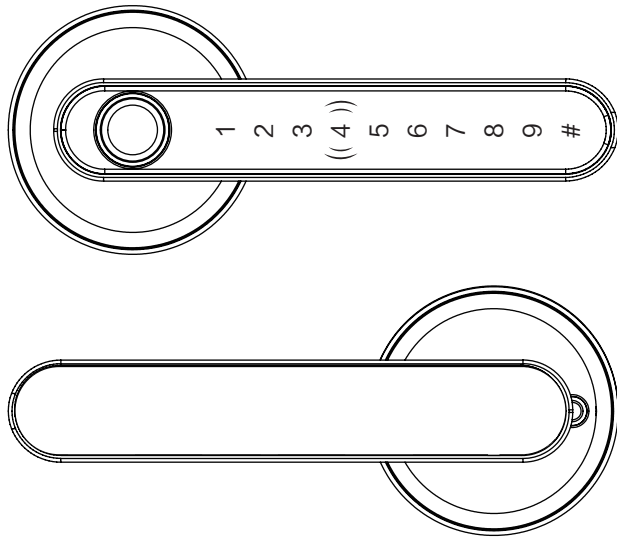


# APP SMART LOCK QUICKSTART MANUAL



## Not working like it should?

Contact us with the following information for quicker resolution.

- Which product you do have?
- Where are you in the setup process?
  - Installing the product.
  - Setting up the app and pairing the product.
  - Already set up app with the product.
- How long have you had our products for?



Email: [vgfkstore@tom.com](mailto:vgfkstore@tom.com)  
Tel: (626)539-5825 (first choice) / 6262063917

# 1 INFORMATION & SAFETY WARNINGS

This user manual will guide you through the functions and usages of the bluetooth enabled smart lock. Please read this manual carefully before you attempt to use the lock and keep it in a secure place. If you have questions not answered by this manual or are in need of non-routine service, please contact our customer service.

Notes with this  icon, **MUST BE READ** understood and obeyed to prevent injury or damage.

## **General Usage:**

1. This lock shall only be used as described in this manual.
2. Verify that all parts of the lock are accounted for. If any parts are missing, contact our customer service.
3. In factory default status, the lock is on always open state after you install the lock (no power on). It means handle is free and the lock can't be closed.  
  
You have to power on the lock with batteries or set admin and pair the lock with app, then the open mode will be changed to private mode automatically.
4. Use only four AAA batteries. Do not mix old and new batteries or batteries from different brands. Never insert objects into the lock other than batteries as described in this manual.
5. Verify all surfaces are flat and level before beginning installation, installation on doors or surface with any types of deformity such as gaps or warping may cause the lock to malfunction or fail to operate entirely.
6. Never apply any cleaner directly to any part of the lock. Only use clean water and mild cleaner on a soft non-abrasive cloth when cleaning the lock.

7. Potential shock warning: do not allow water or liquids to get into lock's electric parts.
8. The lock must be used with TLock app. The lock will function without the app but full functionality may only be achieved when the app is used.

## **Fingerprint Better Access:**

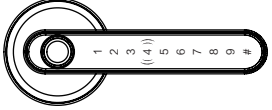
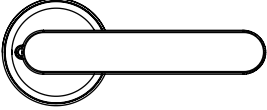
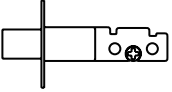
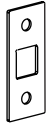
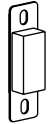
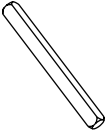
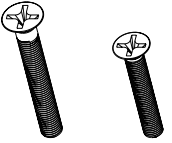
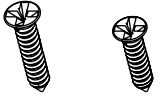

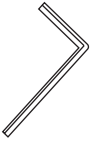


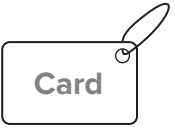
- Make sure your finger is flatly placed at the center of the reader for a better identification.
- When registering, place your finger at the center with the same gesture.
- Please note that dry, wet, oily or dirty fingers may affect the fingerprint identification.
- Avoid the callus, peeling or injured finger to ensure the registration and identification successful.
- In case of low recognition rate, please register the fingerprint again.

## **Care and Maintenance:**

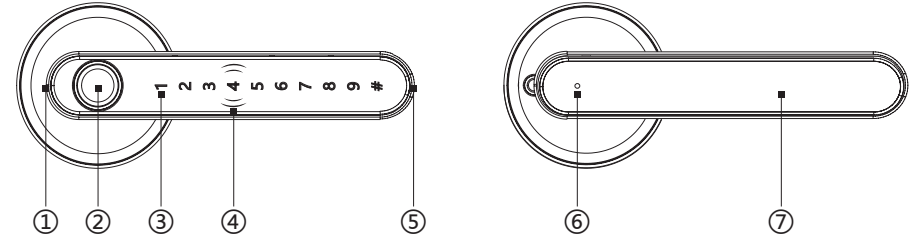
1. Please keep the lock away from corrosives.
2. Please replace batteries when the low power alarm is activated.
3. Please keep your mechanical keys in a secure place.
4. Please lubricate the lock body and the cylinder from time to time to ensure smooth operation.
5. Please check whether the lock is properly fastened every 6 months.

## 2 ACCESSORIES

Please check the packing box and accessories when you got the lock in hand.

 <p>1pcs Front Handle</p>		 <p>1pcs Back Handle</p>	
 <p>1pcs Deadbolt Latch</p>	 <p>1pcs Strike Plate</p>	 <p>1pcs Strike Box</p>	 <p>1pcs Spindle</p>
 <p>2pcs M4×43 2pcs M4×33</p>	 <p>4pcs M4×16 4pcs M4×13</p>	 <p>4pcs Connecting Rod</p>	 <p>1pcs Allen Key</p>
 <p>1pcs Needle</p>	 <p>2pcs Mechanical Key</p>	 <p>5pcs IC Cards</p>	

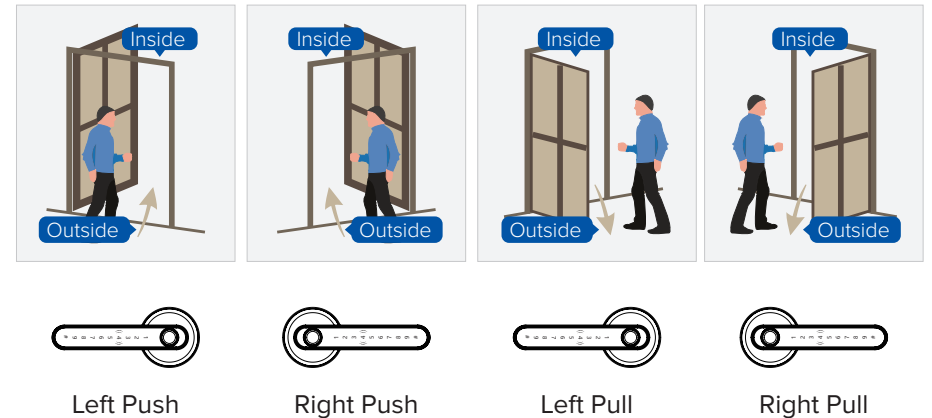
## 3 PRODUCT SPECIFICATION



- ① USB Charging Port
- ② Fingerprint Reader
- ③ Touch Keypad
- ④ Card Sensing Area
- ⑤ Mechanical Key Hole
- ⑥ Set Button
- ⑦ Battery Box (Powered by 4pcs AAA batteries)

## 4 HOW TO DETERMINING HANDLE DIRECTION

The handle can be flexibly rotated left and right to install.



## 5 OPERATION VIDEO GUIDE

Before using, easy step-by-step video

### ● Video for Smart Lock Installation

Please scan this QR code or visit <https://youtu.be/p0Bibsq2Rvl> to watch installation video.



### ● Video for TTLock APP Operation

Please scan this QR code or visit <https://youtu.be/y-Sb0l8J1v0> to watch TTLock APP operation video.



## 6 FAQs

### 1. Installation completed, but there is no power on smart lock ?

- Use only 4AA batteries. Do not mix old and new batteries or batteries from different brands. Never insert objects into the lock other than batteries.
- Check the direction of the batteries. Positive pole should be Upward.
- On Internal Assembly, check if the wire is connected to the receiver correctly.

### 2. How to use passcode to unlock?

Please enter the default status passcode (123456), press the "#" button on the keypad to unlock.

### 3. Where is the key hole located to use the physical keys to unlock ?

Keyhole is located on the end of the front handle. We suggest to keep one mechanical key at office or car and another at home in case.

### 4. Does it have a low battery warning ?

The smart phone will push notification to you to change the battery if the battery going low. Also, at the end of front handle, there is a connection port to power bank, you could use power bank as back up power.

### 5. How do i keep the lock in the unlocked status ?

Please go to "settings" in the app to set up lock under "Passage Mode".

### 6. How to unlock remotely ?

Gateway is required for remote control. With the gateway, you can control your bluetooth smart lock even in far distance. Revise or delete ekey, passcode, card and fingerprint that you created anywhere, anytime. View the door opening records (Passcode, APP, Fingerprint, Card) instantly. Support remote unlock the door via app.



The gateway is not included in the package. It needs to be purchased separately.