



support@torraslife.com

Need Help With Your TORRAS Case? Get 100% Satisfaction Guaranteed!



FOR ANY ISSUES

Before or after your purchase, TORRAS is always here to help. Some common issues we can help with include, but are not limited to:

- **Defective products**
- **Receive the wrong size, color, or brand of phone cases**
- **Cases that don't fit your iPhone**
- **MagSafe compatibility issues**
- **Any other concerns you may have**



CONTACT US

To ensure prompt and efficient service, we recommend reaching out to our customer service specialists using one of the following methods:

1. Visit TORRAS on Amazon's product list and click the "Ask a Question" to send a message to us directly.

Or here is the fast button: [Ask a Question](#)

2. Send an email to support@torraslife.com with details about your issue. To expedite the process, please attach any relevant photos or order ID that can help our team better resolve the problem.

You can expect a reply within 12 hours in both methods.



USEFUL INFORMATION

1. Please note that this case does NOT include a screen or camera protector.
2. This case is only compatible with the **6.1-inch iPhone 15, 2 Cameras** released in 2023. To check if your phone model is compatible, please navigate to **Setting > General > About > Model Name**.
3. The case works with all official Apple accessories. Note the size of the magnetic ring. The magnetic ring is round and exactly the same magnetic ring size as Apple's official one.



2 Cameras



Only Compatible for
iPhone 15
2 Cameras



180 days
warranty



support within
6 hours



Check Model: Setting > General > About > Model Name.

Not Compatible for

- X** iPhone 15 Pro Max
- X** iPhone 15 Plus
- X** iPhone 15 Pro

