

AmazonBasics Three-Year Limited Warranty for Luggage

This limited warranty is provided by Amazon Fulfillment Services, Inc. to you as the original purchaser of the AmazonBasics-branded luggage you purchased (the "Product"). We warrant the Product to you against defects in materials and workmanship under ordinary use for three years from the date of your original retail purchase from us.

If the Product proves defective during the warranty period, and you follow the instructions that we will provide to you for returning the Product, we will, at our option, take one of the following actions: (i) replace the Product with either a new or a refurbished Product that is the same as or similar to the Product you purchased; (ii) repair the Product using either new or refurbished parts; or (iii) refund to you the purchase price of the Product. There is no assurance, representation or warranty that any replacement Product will be identical to or will offer the same functionalities as the Product returned to us. Technological advances and Product availability may result in your receiving a replacement Product with a lower selling price than the original Product you purchased. In all cases, Product comparability will be determined by us at our sole discretion.

This limited warranty does not cover problems with your Product caused by normal wear and tear; abuse or misuse; cosmetic damage or cleaning; damage or loss caused by an airline; or incidental or consequential damages, including damage to or loss of the contents of a bag, loss of use, loss of time, or similar expenses. This limited warranty is not transferable to any subsequent purchaser or recipient of the Product.

This limited warranty applies to any replacement Product or part, or to any repair, for the remainder of the original warranty period or for 90 days from its shipment to you, whichever period is longer. All parts and Products that you return to us and for which we give you a refund or replacement will become our or our affiliate's property upon our receipt, and you agree that any unexpired part of this limited warranty on the replaced or refunded part or Product also transfers to us. Failure to ship the damaged part or Product back to us may result in your being charged for the replacement part or Product at full retail price.

How to Obtain Service. This limited warranty only applies to Products purchased and used within the United States (including the lower 48 states, the District of Columbia, Hawaii, Alaska, Puerto Rico and the U.S. Virgin Islands, but excluding APO/FPO addresses that are outside of those named jurisdictions).

To obtain instructions on how to obtain service under this limited warranty, contact customer service at 1-866-216-1072, or, alternatively, go to www.amazon.com/help and click the "Contact Us" button on the right hand side of the page. Customer service will ask you questions to determine your eligibility under this limited warranty. If you are eligible, a replacement order, repair order or refund will be issued, and you'll be given instructions for returning the defective Product, postage paid. If we choose to send you a replacement or to repair your product, we will pay the cost of shipping the replacement or repaired Product to you.

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the time of the amendment. You can access the current version of the Conditions of Use at www.amazon.com/conditionsofuse

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This limited warranty gives you specific legal rights, and you may have other rights which vary from state to state.