

iVANKY

Product details & guarantee

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Product – Cable:



iVANKY HDMI Cable

4K HDMI Cable 10 ft, iVANKY High Speed 18Gbps HDMI 2.0 Cable

Function parameter:

Characteristics	Video transmission	Rated working voltage	safety certification
Bandwidth 18.0Gbps Aluminum shell Nylon braided thread	2K@60HZ 4K@60HZ and backward compatible (HDMI1.4 &1.3)	5V (±0.25V)	CE、ROHS、FCC、PSE

Compatible devices:

PlayStation 4 Pro, PS5, Switch, Apple TV 4K, Amazon Fire TV, Roku Ultra/Express/Premiere, laptops and monitor with an available HDMI output, Lenovo, Dell, HP, ASUS and More.

Tips:

Troubleshooting:

- ◆ No Image after Connection: Reboot your laptop while keeping connection.
- ◆ Flickering Screen/Black screen: ①Please upgrade the graphics driver of your computer. ②Try some other HDMI ports.
- ◆ No Audio: Go into System Preferences → Sound → Output. There should be an option to convert the audio output from your laptop/desktop to the TV or other devices.
- ◆ No signal on Monitor/No Monitor option listed in computer's display properties: Turn on your Monitor → Select HDMI channel (Signal Source→HDMI Mode) → Turn on your PC.

Attention:

- ◆ Products are suitable for use in areas below 2000m altitude.
- ◆ The maximum working environment must not exceed 40 degrees Celsius/104 degrees Fahrenheit.
- ◆ Please avoid using the cable in a humid environment.
- ◆ Please do not disassemble the cable.
- ◆ Please avoid contact with strong acid substances or long-term use in acidic environments.

iVANKY 18 - Month Limited Warranty:

- iVANKY provides an 18-month Limited Warranty from the date of purchase for all iVANKY® products sold by iVANKY

iVANKY 54 - Month Extended Warranty:

- For the benefits of our customers, we extend the 18-month Warranty to total of 54 months (18+36 months) for customers who have registered their products on our website:
<https://www.ivanky.com/warrantyform>
- For a faster validation process, we suggest you register your product with a valid email address and Order ID. Once registered, you'll receive a confirmation. If you fail to receive anything, please kindly check the junk mailbox or contact us.
- For purchases under one email address, all orders will be covered by this Conditional 36-month extended warranty once the email address is registered. There's no need to register again for multiple purchases.