

FREQUENTLY ASKED QUESTIONS



How can I be sure the filter will fit my monitor screen?

To make sure you are buying the appropriate filter, just take a measuring tape and check the screen's height and width, excluding the frame. Use your measurements to select the correct size privacy filter.

How does the filter work?

The filter has micro louvers that limit the angle at which the screen remains clear. Filtering the light coming from both sides, it makes the screen visible only to the person sitting in front of it, which means anyone to the left or right of you sees only a black screen. Note that the visibility angle is around 30 degrees.

Is the filter removable?

Yes, it is. You can attach it either temporarily or permanently.

1. Temporary attachment:

– Using plastic tabs, you can attach the filter to your monitor without leaving adhesive residue on the screen.

This option is recommended for users of Bevel Edge or Raised Edge monitors.

2. Permanent attachment:

– Despite the name, this method of attaching the filter does allow you to remove the filter with ease, should such a need arise.

Attach it using the double-sided adhesive stickers provided.

How to ensure extreme privacy?

Here is how you can use the filter to achieve the best results:

1. The filter works best in well-lit rooms.

2. To regulate your confidentiality level, adjust your monitor brightness. If your screen is very bright, it can affect filter performance.

3. When attaching the filter, make sure the Glossy side is facing outwards.

Is the filter anti-glare?

Yes, the filter has two sides: the Glossy one enables you to use it for Privacy, and the other Matte side is an Anti-Glare filter.

How does the filter help alleviate eye fatigue?

The filter reduces the exposure of your eyes to UV by 96% and curbs Blue Light by 65%.

What is included?

The package you will get includes the following:

1. Privacy filter
2. Microfiber Cleaning Cloth
3. Optically clear adhesive attachment strips
4. Slide mount tabs
5. Installation Instructions
6. Extra installation kits

Where can I obtain more adhesive tape?

Please send us an email, and we will provide you with extra adhesive tape.

TIPS

Brightness and Lighting:

- Reduce your computer's monitor brightness and improve lighting in the room to enhance filter performance.
- For Privacy, attach the filter with the glossy side facing outwards.
- If you want to use the Anti-Glare filter, attach it with the matte side facing outwards.

Privacy:

- Due to the varying luminescence levels of different monitor brands, the environment may cause variations in the privacy filter's efficiency.
- It is not recommended to use the privacy filter in a dark room.
Please adjust the screen brightness when using the privacy filter to achieve the highest protection.

What if I have bubbles after applying a filter?

- If you have bubbles after applying a filter, remove your privacy screen then wipe down your display with an antistatic wipe.
- Next, wipe the screen with a microfiber cloth.
- Once you reapply the filter, you should not have any bubbles.

IMPORTANT

Monitors advertised as 24-inch can be of different sizes and have different aspect ratios. Some 24-inch monitors can have a different actual size or aspect ratio, including the following:

1. 24" with the aspect ratio of 16:9
2. 24" with the aspect ratio of 16:10
3. 23.8" or even 23.6"

Please measure your monitor before making a purchase, as there are a few sizes of widescreen 24-inch monitors.