

N35 User Manual

TRUE WIRELESS EARBUDS

Customer Service

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Package Accessories



Charging Case x1



Earbuds x2



Type-C Charging Cable x1



Ear Tips Set
(Size M has been preinstalled on earbuds)



User Manual x1

Note: Prior to the first use, please remove the insulating film of the earbuds.

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Overview

Multi-functional Button (MFB)

LED Indicator

Charging Pins

Microphone

LED Battery Display of Charging Case

Earbud L&R Power Status

Type-A Output Port

Type-C Charging Port

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Product Parameters

1. Supports: A2DP1.3/AVCTP1.4/AVDTP1.3/HFP1.8/HSP2.2
2. Charging Cord Type: Type-C
3. Battery Capacity (Li-ion battery inside):
Earbud-75mAh, Charging case-2200mAh
4. Standby Time: Up to 250hrs
5. Transmission Range: ≥ 33 feet (without obstacles)

Maintenance

After a period of use, the charging metal contacts of the earbuds may be contaminated with sweat and dirt, resulting in the earbuds aren't able to power on, charge, or having connection issues, and the protective grille of both earbuds may accumulate earwax and dust, resulting in muffled volume. Please use the cleaning swab to remove dust or earwax from the charging contacts and the protective grille.

charging contacts

protective grille

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First-Use

1. After you open the package for the first time use, please tears off the insulation film on the earbuds, then charge the both earbuds and charging case via supplied Type-C Charging Cable for at least 10mins (or not in use for long time); do not take out the earbuds during this period.

tears off the insulation film

2. The earbuds are installed with a pair of medium-sized ear tips by default. Please select the suitable size for secure fit.

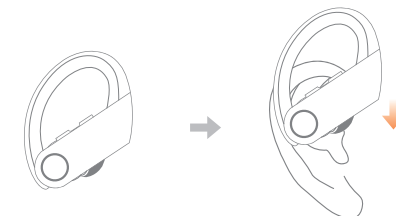
select the suitable size

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How to Wear?

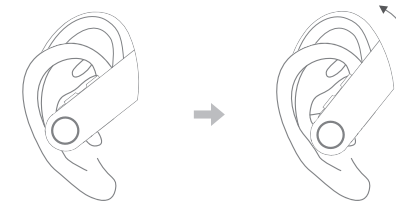
Step 1:

Adjust sound holes downwards and push earbuds into your ears.



Step 2:

Slightly move earbuds to fit you best.



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How to Pair?

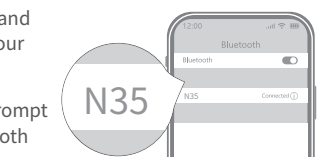
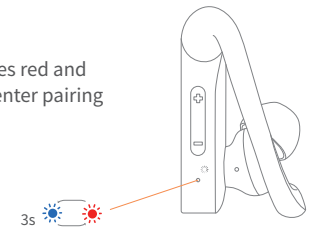
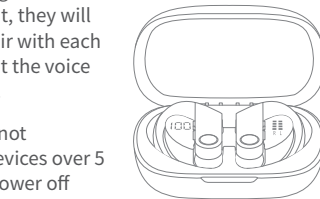
1. Open the charging case and take the earbuds out, they will auto turn on and pair with each other in 5 seconds at the voice prompt "power on".

* If the earbuds are not connected to any devices over 5 minutes, they will power off automatically.

2. One earbud flashes red and blue alternately to enter pairing mode.

3. Search for "N35" and tap to connect on your phone.

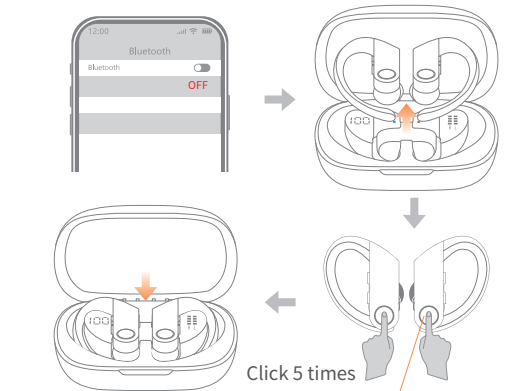
* There is a voice prompt "connected" from both earbuds, and the indicators of both earbuds go off.



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How to Reset?

- 1 Turn off the bluetooth of all devices (make sure the earbuds are turned on and not connected).
- 2 Click the Multi-functional button of two earbuds for 5 times.



- 3 Put the earbuds back into the charging case.
- 4 Take out the earbuds from the charging case and they enter pairing mode (one earbud will flash red and blue alternately to enter pairing mode).
- 5 Search for "N35" and tap to connect on your device.
- 6 If the reset fails, please repeat the above steps.

Tips: The earbuds cannot be reset when they are powered off or connected.

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For Call

- Answer Call**
Click Once
- End A Call**
Click Once
- Reject An Incoming Call**
Long Press 2s



For Music

- Power On**
Long Press 2s MFB
- Volume Up**
Press "+" Button
- Power Off**
Long Press 5s MFB
- Volume Down**
Press "-" Button
- Siri**
Quick Triple Click MFB
- Play/Pause**
Click Once MFB

- Previous track**
Double Click "L" MFB
- Next track**
Double Click "R" MFB

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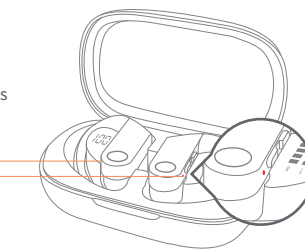
How to Charge?

Earbuds Charging

Earbuds start to charge only when you put the earbuds into the charging slot with right way. (You can charge the charging case and earbuds at the same time, or you can charge charging case firstly then to charge the earbuds.)

- 1) When being charged, earbuds' LED light will illuminate red.
- 2) When fully charged, the charging case will automatically stop charging and the earbuds' LED red light will go off.

Red light means "earbuds are in charging".
Red-off means "Fully Charged"



Charging Warning

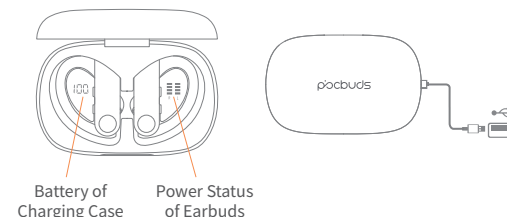
After using a period of time, the earbuds don't charge or even can't turn on because of oxidized magnet connector. You can handle this problem by using alcohol rag to clean the magnet connector on earbuds and charging case.

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Type-C USB Charging

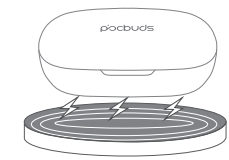
There is a Type-C USB charging cable in the package, please use it to charge the case directly. During charging, the left digital display will flash and show the battery of the charging case in real-time. After being fully charged, the number is displayed as 100.

The right display panel indicates the charging status per earbud. There are separated power consumption indicators by 4 grids in total, the indicator light will always flash during charging.



Wireless Charging

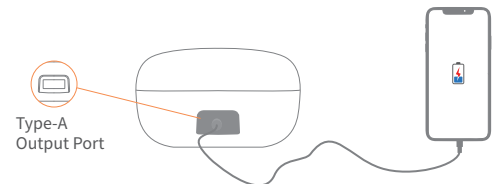
Easy to charge your charging case without cables, just put your charging case on the wireless charging pad. If the charging case is not being charged, please try to reposition it. (Wireless Charging Pad Not Included)



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To Charge your Phone

A fully charged charging case supports charging your mobile phone, connect it to your mobile phone with its original charging cable.



Troubleshooting Guide

Q Why is there only one earbud with sound after connecting, or both earbuds can't connect with each other when take out of the charging case?

A For these 2 issues, you need to reset the two earbuds. The detail process follows:

- (1) Before using, please make sure the earbuds are fully charged. Then forget all bluetooth devices on your phone bluetooth menu and turn off the bluetooth of all your mobile phones.
- (2) Take out of the two earbuds from the charging case at the same time, waiting for a while, if one earbud flash red and blue alternately, it means two earbuds pair with each other successfully.

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- (3) Open the bluetooth of your mobile phone, search "N35" to connect, both earbuds will have prompt "connected".

Q Why do my bluetooth earbuds keep cutting in and out?

A There could be a few things that are causing the problem.

For example:

- (1) Low battery
When the battery for your earbud is in low battery status, it's going to cause more disconnections. Keeping it fully charged will prevent many of these issues from cutting out. You just need to charge it up.
- (2) Beyond bluetooth distance
If you have too much distance between your Bluetooth headphones and the device you've connected it with, your connection can easily drop. Please not let the distance between the earbuds and your mobile phone more than 33 feet (without obstacle).
- (3) You've got too many apps going on
Too many apps running in your background is a common and easy fix. When Bluetooth is trying to pair with them, it causes interference with the connection. Plus, some devices are rather limited in the number of apps that they can run at the same time.

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- (4) Something is interfering
If you have another person in the room trying to access the same device, the bluetooth will go with the primary connection.

- (5) Give it a reset
Sometimes, a simple reset is all it takes. Put your earbud back into charging case, after one minute, turn it back on and see how it performs.

- (6) Reset your audio device too
Sometimes, it's just that your device is having trouble with the Bluetooth. Reset it by turning it off and then on again.

Q If the earbuds are not in charging case, can I turn off or on the earbuds manually?

A Yes, firstly please turn off the bluetooth of your device, so the earbuds are disconnected from your device.

Turn off: Long-press the button of the left earbud, the left earbud will be powered off, long-press the button of the right earbud, the right earbud will be power off.

Turn on: Long-press the button of the left earbud, the left earbud will be powered on, long-press the button of the right earbud, the right earbud will be power on.

For more detailed product FAQs, please feel free to contact us via service@pocbuds.com, we will respond within 12 hours to resolve it for you.

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FCC Warning Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.

For more detailed product FAQs, please feel free to contact us via service@pocbuds.com, we will respond within 12 hours to resolve it for you.

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This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

If you have any problems, please contact our customer service at service@pocbuds.com, the dedicated specialists will be delighted to answer your questions.



Thank you for purchasing the authentic product.
For more latest products, parts and accessories, please visit: www.pocbuds.com
For any assistance please contact Email: service@pocbuds.com

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