

# FREQUENTLY ASKED QUESTIONS

Q. WHICH BOTTLE WARMERS ARE COMPATIBLE WITH COMOTOMO BABY BOTTLES?



**Avent**  
Express  
Bottle Warmer



**Kiinde**  
Kozi  
Bottle Warmer



**Munchkin**  
High-Speed  
Bottle Warmer



**Tommee Tippee**  
Closer to Nature  
Bottle Warmer



**The First Years**  
Quick Serve  
Bottle Warmer



**Born Free**  
Tru-Temp  
Bottle Warmer



**Cuisinart**  
BW-10  
Bottle Warmer



**Boon**  
Orb  
Bottle Warmer

Q. WHICH STERILIZERS ARE COMPATIBLE WITH COMOTOMO BABY BOTTLES?



**Avent**  
3-in-1 Electric  
Steam Sterilizer



**Tommee Tippee**  
Electric  
Steam Sterilizer



**Baby Brezza**  
Sterilizer Dryer



**Born Free**  
Tru-Clean Bottle  
Sterilizing System



**Munchkin**  
Guard  
Electric Sterilizer

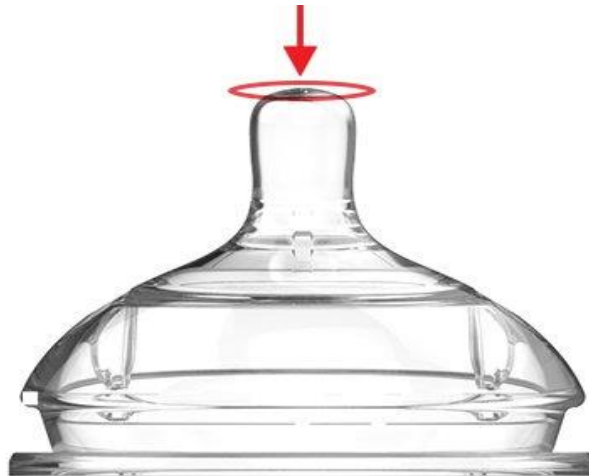


**Medela**  
Quick Clean  
Micro-Steam Bags

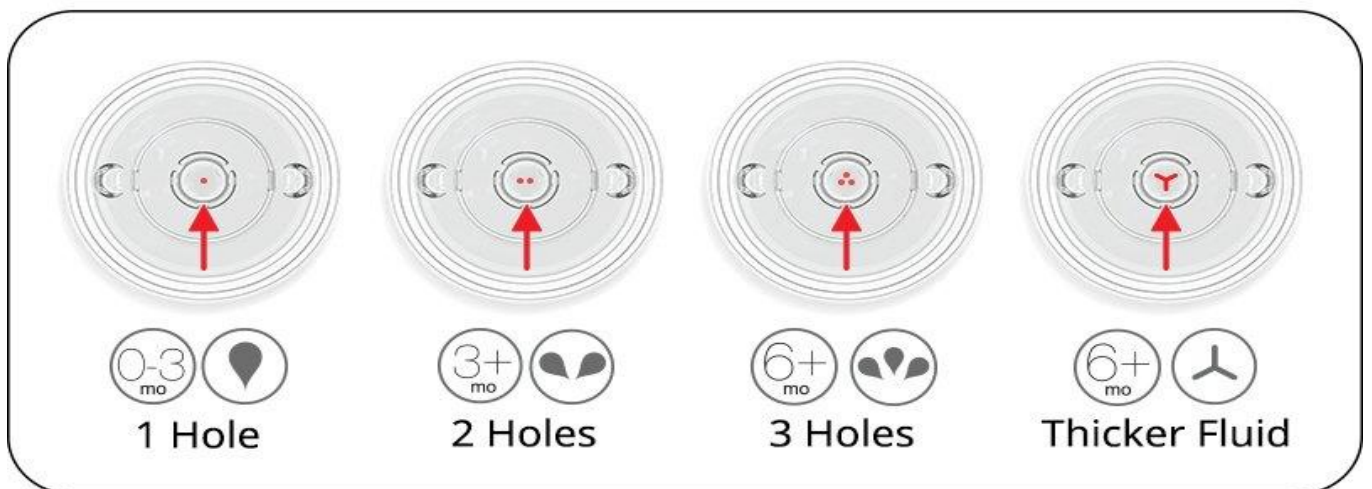


**Cuisinart**  
CS-6  
Bottle Sterilizer

Q. HOW CAN I DISTINGUISH THE NIPPLE FLOW?



Look at the tip of the nipple to see the number of holes



Q. MY BOTTLE IS LEAKING. ANY RECOMMENDATIONS? (LEAKING FROM THE VENTS)

Make sure there's not blockage on the vents. You can wash it in running water, or sterilize it in boiling water for 5 minutes.

Q. MY BOTTLE IS LEAKING. ANY RECOMMENDATIONS? (LEAKING FROM THE BOTTLE RIM)

Make sure that the nipple, ring, and bottle base is aligned properly and screwed tightly and thoroughly. If these tips don't resolve the leaking, contact us at [ask@comotomo.com](mailto:ask@comotomo.com).

Q. THE NIPPLE / BOTTLE COLLAPSES DURING FEEDING. ANY RECOMMENDATIONS?

Over time, milk residues can get trapped in the vent and prevent it from working properly. The best thing to do is to make sure that the ends of the vents (back of the nipple) are clear and free from any blockage. You can easily clean them by kneading the vent tips in warm water. Also, you can sterilize the nipple in boiling water for 5 minutes to clear out anything that may be clogging in the vent.

But if this doesn't fix the issue, please email us at [ask@comotomo.com](mailto:ask@comotomo.com) and we'd be happy to help you further.

#### Q. HOW CAN I GET RID OF THE SMELL IN THE BOTTLE?

To get rid of the the smell in the bottle, we first recommend sterilizing the bottles in boiling water for 5 minutes with a tablespoon of baking soda and let them air-dry. If this doesn't fully get the job done, you can fill the bottle with warm water, and add a teaspoon of baking soda. Leave this overnight and clean and rinse the bottle next day. Hope this helps!

#### Q. HOW OFTEN SHOULD I REPLACE THE NIPPLE?



## 3 Months

0-3  
mo



Slow Flow

3+  
mo



Medium Flow

6+  
mo



Fast Flow

6+  
mo



Variable Flow

We normally recommend replacing nipples every 3 months.  
Please note that we have 4 different flows of nipples depending on baby's stage.

#### Q. HOW OFTEN SHOULD I REPLACE THE BOTTLE?



## 6 -12 Months

Although it varies depending on usages, we recommend that bottles are replaced every 6 months.

### Q. IS COMOTOMO BABY BOTTLE EXCLUSIVELY FOR BREASTFED BABIES?

Although our bottles are excellent in helping breastfed babies easily transition to bottles, they are really designed for all babies, and to make parents lives a little bit easier.

### Q. IS COMOTOMO BABY BOTTLE SAFE IN A MICROWAVE?

Yes! Our bottles are perfectly safe in microwaves. If you are using microwave steam bag sterilizers, please follow the instruction provided. However, if you are looking to heat breast milk or formulas, please note that the overwhelming consensus is that microwaves are not recommended. Common reason for this is that microwaves do not heat evenly and can produce “hot spots”. Also, there are claims that microwaves can compromise the nutritional value of the breast milk or formulas.

### Q. IS SILICONE A SAFE MATERIAL?

Absolutely! Comotomo baby bottle and nipple is made with hygienic silicone that is free of BPA and other toxic chemicals.

### Q. IS COMOTOMO BABY BOTTLE SAFE IN DISHWASHERS?

You’re in luck! Our bottles are perfectly safe in dishwashers. But please place them on the top rack to avoid being too close to the heating coils.

### Q. CAN I BUY REPLACEMENT CAPS / RINGS?

While we don't sell these parts separately, we'd love to help you out. If you live in the US, please email us at [ask@comotomo.com](mailto:ask@comotomo.com) with the part that you need, as well as your name and address.

#### Q. HOW OFTEN SHOULD I STERILIZE COMOTOMO BABY BOTTLES?

There are a lot of different opinions about how frequently you should sterilize baby bottles in general. First, you should absolutely sterilize the bottles and all the parts before using them for the first time. We recommend simply placing them in boiling water for about 5 minutes and then letting them air dry. After that many pediatricians feel that thoroughly cleaning with hot soapy water, or in dishwashers will do the job of keep the bottles and nipples clean and germ free. That being said, here are our thoughts. Prior to 6 months, your little one's immune systems aren't quite fully developed. So until that point, we'd recommend that you sterilize the bottles as frequently as you can. After 6 months, we think that it's still good practice (and for your peace of mind) to sterilize the bottles and nipples once a week. Lastly, if your baby is sick for any reason, we'd strongly recommend frequent sterilization just to remove any doubt.

#### Q. WHERE ARE YOUR PRODUCTS MANUFACTURED?

Comotomo baby bottles and teethers are made in South Korea.