

Wireless Security Camera User Guide

If you have any problems, please contact us without hesitation!

We will reply your messages within 24 hours to help you solve the problem.

Forward

1. After turn on the camera, please reset it first .

Reset: Press and hold the Mode button of the camera for about 5 seconds, during which the red indicator light will flash rapidly, release the button, wait for the indicator light to flash steadily and the reset is successful.

2. There are no speakers in this camera, so no sound will come out of the camera when in use.

3. When using an SD card with a size of 64GB and above, please format the card before it can be recognized and recorded (you can download Disk Genius on your computer and select FAT32 to format your SD card)

4. Please turn off the camera before inserting the SD card. Removing the SD card while the camera is on may cause file corruption.

5. Charge the camera for about 3 hours for the first time. The battery naturally discharges during shipping, so if it doesn't turn on, please charge it.

Mobile APP Installation

Download and install **HDWifiCamPro**, IOS is downloaded from Apple Store, Android system is GooglePlay search.

For easy installation, please scan the QR code below to download the HDWifiCamPro installation.

If your device cannot connect to GooglePlay, please scan the APK QR code below to download and install.

Note: It is recommended to use a browser or third-party QR code scanning software to scan and download the App.



HDwificamPro	
IOS APP Store	>
Google Play	>
Android APK	>

(Note: All permissions must be turned on when downloading the APP)

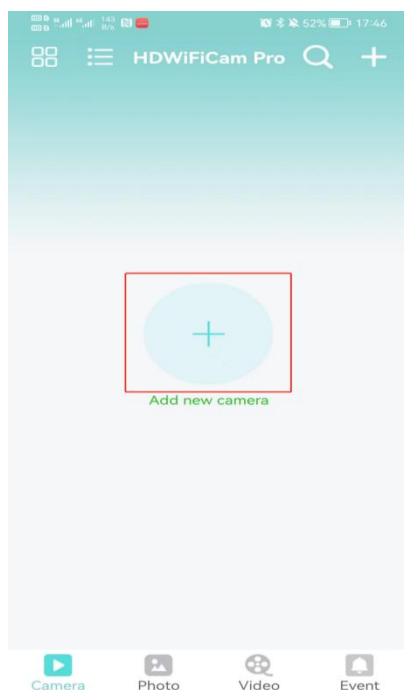
Product Buttons and Indicators Description	
ON/OFF	Switch button, click the button to turn on, press the button for a while to turn off
MODE	Press and hold for 5 seconds to restore factory settings, and disconnect the network connected to the camera
Charging indicator (blue light)	Lights up when charging, turns off when fully charged
Work indicator (red light)	Blinking/steady light is the power-on state

Network indicator (red light)
1. Slow flash, AP hotspot mode
2. Steady light, the device is successfully connected to WIFI
3. Quick flash, device connection failed, wrong WIFI password

Note: When the working status of the camera is unknown, please reset the camera to restore the factory settings (Press and hold the camera MODE button for more than 5 seconds), it will automatically turn on AP mode after restarting (The wifi indicator flashes slowly, about once every 3 seconds).

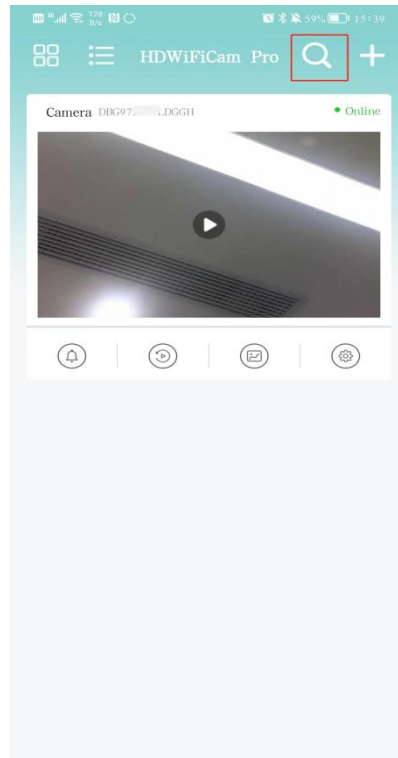
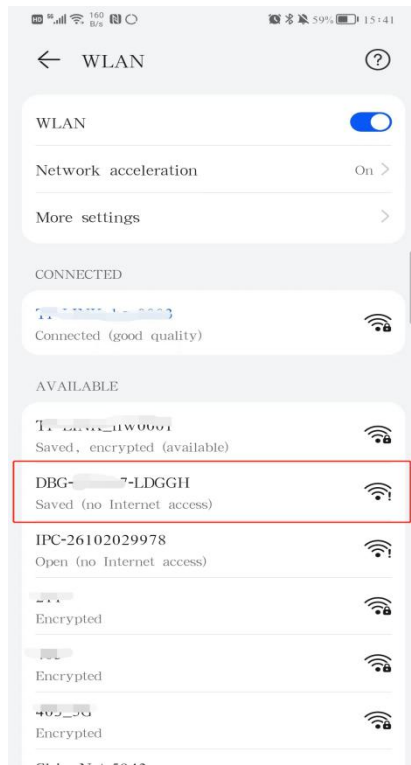
Connect the Phone to the Camera

1. Click "+" to add a new camera. Choose "The phone connects directly to the device".



2. On the WIFI connection page, select (“DGO*****”, “DBG*****”, “HTM*****”, “TUT*****”) WIFI hotspot and connect. After the connection is successful, return to the App, and the device is added successfully (If the APP does not automatically add a device, you can click Search to add the searched device).

The mobile phone will remind you whether to switch the network, be sure to keep the connection / do not allow switching.

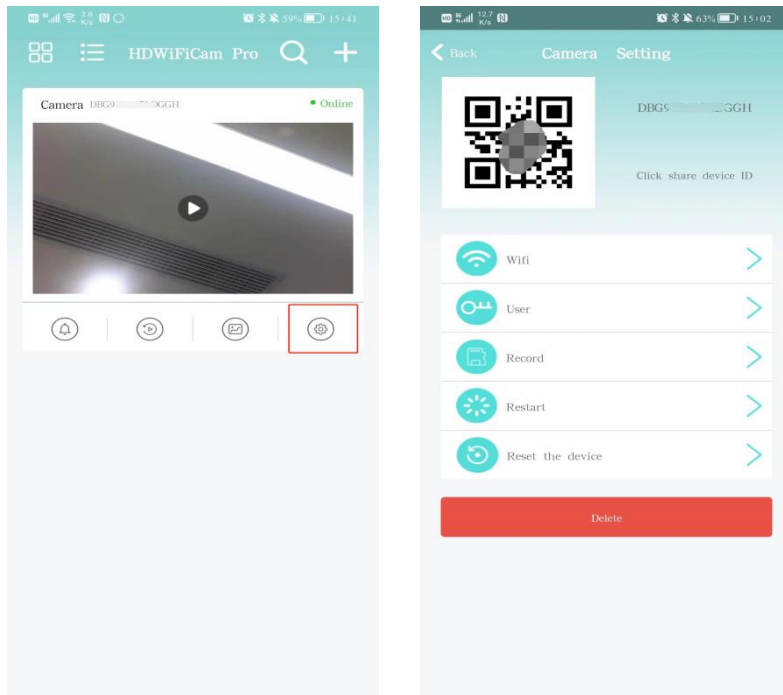


3. After the camera is displayed online, click the camera you just added to watch the real-time video, and you can control the device in the video interface.



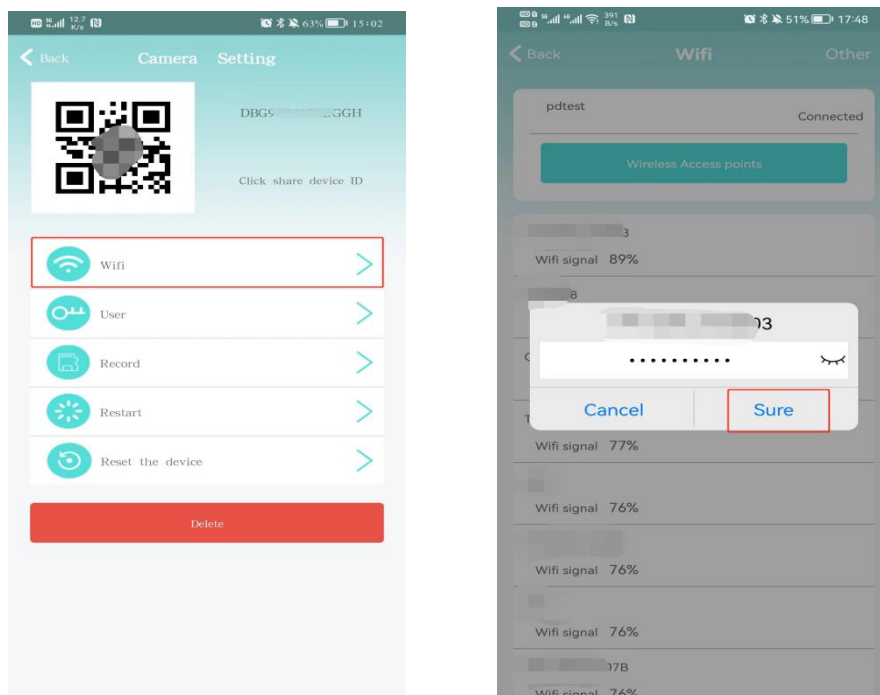
Set the camera to connect to WIFI

1. Click the Settings button on this interface to open the Camera Setting page.

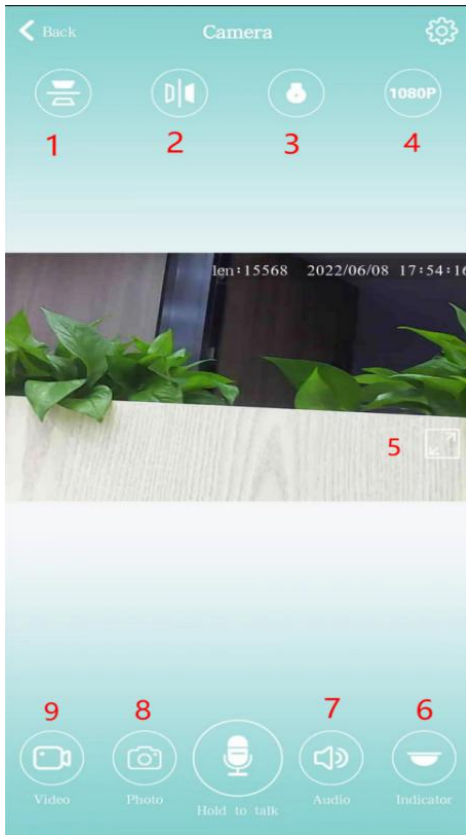


2. Select "WiFi", select the name of the Wi-Fi you want to connect to, enter the password of the Wi-Fi, and press the Sure button to connect.

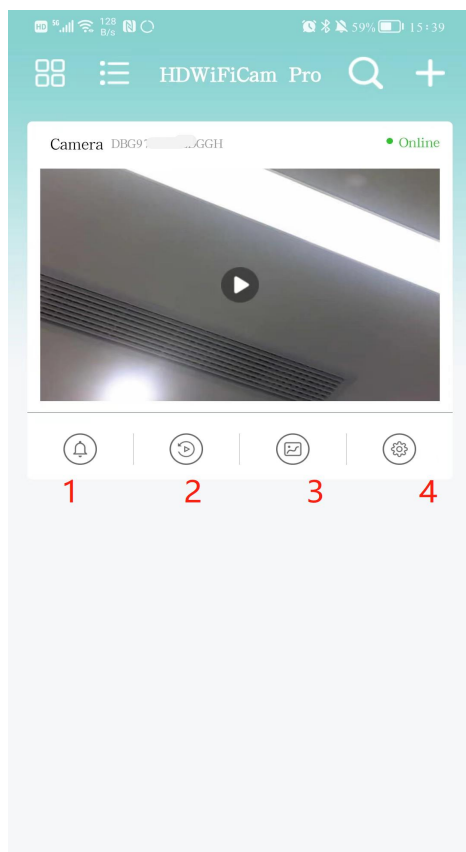
Note: After saving, the camera is in the WiFi network state, and the camera App is online after 30 seconds (the red light of the device is always on). If the camera is close to the router, the WiFi signal will be better.



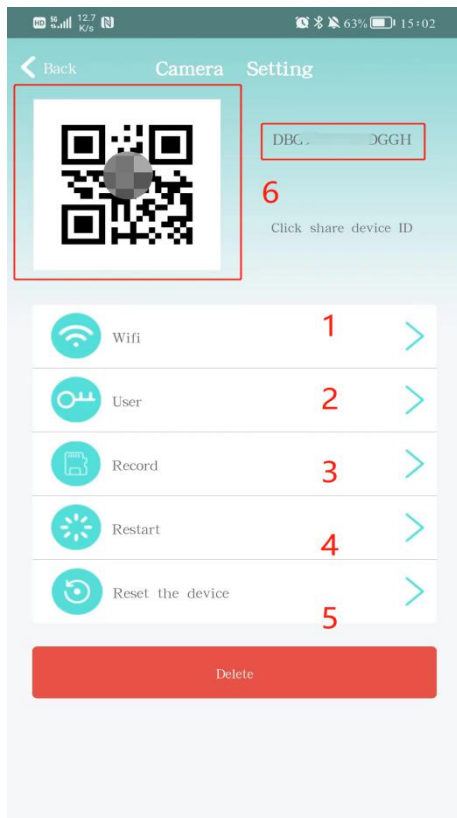
Functions:



1. screen flips up and down
2. screen flips left and right
3. infrared switch
4. resolution
5. full screen
6. camera indicator switch
7. speaker
8. take photos
9. manual recording video



1. event
 2. videos and remote
- Manually recorded videos and remote automatic recorded videos will be saved here. Please download important files to your mobile phone in time to avoid file damage.
3. album
 4. camera setting

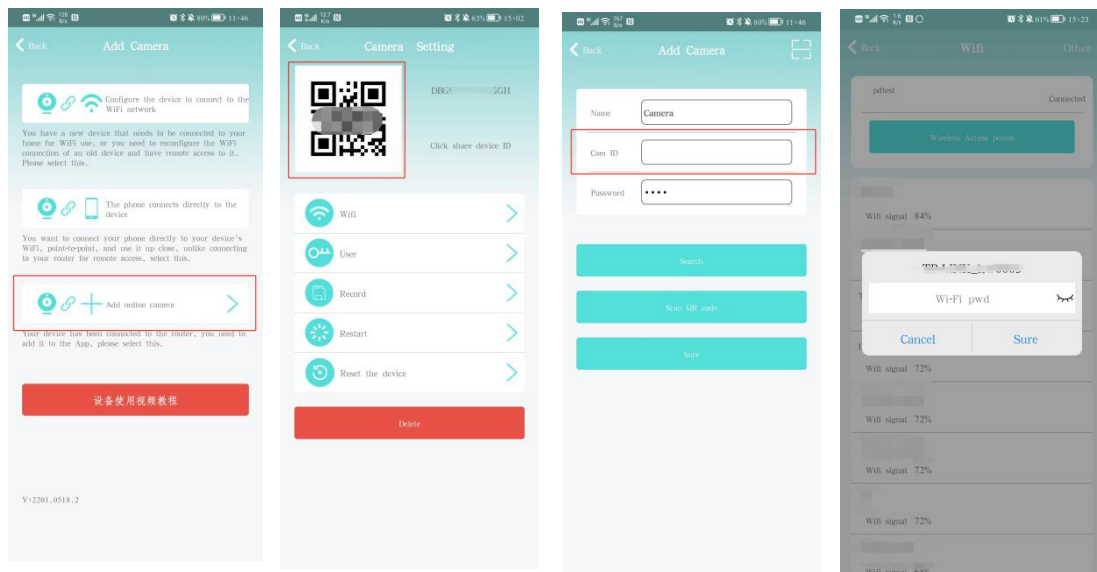


1. wifi connection
 2. user infomations
 - 3.Record: micro SD card
 4. Restart
 5. Reset the device
 6. QR code and camera ID
- Scan or enter them for share the camera.

How to Share Camera?

Before sharing the camera, please make sure that your main device is connected to the camera but the camera is not connected to WIFI.

- ① "Add online camera" on the other device (Picture 1)
- ② Scan the QR code on the main device (Picture 2)
- ③ Cam ID shows up and click "Sure" (Picture 3)
- ④ Connect the camera to Wifi on the main device (Picture 4), the camera will be restarted. After that, the other device can connect to the camera.



FAQ:

1. When using this product for the first time, please fully charge the product.
2. The remote video is stuck:
Please select the appropriate resolution according to the network environment.
3. SD card does not save video:
You must format the SD card for the first time.
4. Forget the username or password:
The default password of the camera is 6666. If you forget the username or password, you can restore the camera to the factory settings and reset the username and password.
5. Factory reset:
Press the mode button of the camera for about 5 seconds until the camera restarts.
6. The image is blurry:
Remove the protective film of the lens, if it is still unclear, please rotate the camera and focus the lens, you can get a clear image after focusing.
7. The APP cannot search and detect the camera or cannot configure the network:
Please confirm that the device is connected normally, and check whether the permission to use the APP is restricted.

If the APP shows that connection failed, try checking the following:

- A. Common routers are supported. Public routers that require login page authentication are not supported for the time being.
- B. Pay attention to the network name, network password and UID when configuring.
- C. Currently, Chinese Wifi names, passwords and special symbols are not supported.
- D. 5G Wifi is not supported.
- E. The device is not online but the red light is always on, indicating that the camera is successfully connected to the Internet, it may be that the APP permission is not open, please check whether it is open.
- F. If WiFi is in WEP encryption mode, please change to WPA mode.