

If there is no solution for your device problem in this document, please contact the seller's after-sales service to help you.

1. Q: How to visit website backstage/192.168.50.2?

A:iPhone:

Please connect to wireless CarPlay or connect directly to the box's WIFI (WIFI name varies with the car model)

It starts with VOL or Auto (password 12345678).

Input 192.168.50.2 with your phone's Safari browser.

2. Q: U2W series, 192.168.50.2, setting options explained?

A: In general, the default settings are used. If you encounter problems using it, try adjusting the settings according to the image comments. If the problem is not solved, please contact the seller's customer service to provide you with assistance.

The image shows a screenshot of the Carlinkit U2W series settings page, titled "U2W series, 192.168.50.2, function setting instructions". The page is divided into several sections, each with a corresponding icon and a brief description of the settings. The sections are: Car Info, Car Information, Bluetooth, WiFi, Other, Basic Information Page, Device Management, Equipment Management, Basic Settings, and Advanced Settings. The Car Info section includes fields for Brand, Model, Years, and Screen. The Car Information section includes fields for Bluetooth name, WiFi name, Version, and S/N. The Bluetooth section includes fields for Bluetooth name, WiFi name, Version, and S/N. The WiFi section includes fields for WiFi name, Version, and S/N. The Other section includes a Check update option. The Basic Information Page section includes a Device management option. The Equipment Management section includes an Auto connect option. The Basic Settings section includes options for Sync mode, Backstage Mode, Media Category, Frame, Start Delay, GPS, Reset, and Rollback. The Advanced Settings section includes a Rollback option. The Carlinkit logo is visible at the bottom of the page.

3. Q: Phone not responding, please reconnect it and try again?



A: When the wireless CarPlay box is inserted into the car, the car screen prompts "No answer from iPhone device".

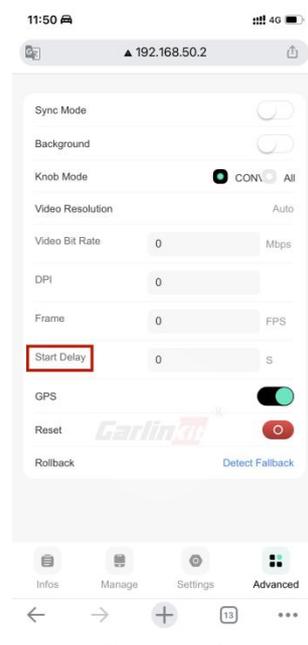
Solution: Reset the car machine

Path example: Settings - system settings - general settings - restore factory settings.

4. Q: Need to reinsert the 3.0/4.0 each time for the car to recognize it?

A: After connecting to device's WiFi, use Safari visit 192.168.50.2,

Adjust Start Delay to 20.



5. Q: Connecting...Unable to access wireless CarPlay?



A: 1. Please make sure that the iPhone has turned on Bluetooth, WiFi, Siri, CarPlay, and that the iPhone is connected to the CarlinKit product Bluetooth.

2. restart the iPhone, re-unplug the product.

3. iPhone connected to the product WiFi, Safari access 192.168.50.2, reset the product and then reconnect.

4. car screen, product connection interface, long press the phone name to delete all connection records; iPhone Bluetooth list to delete the product connection records.

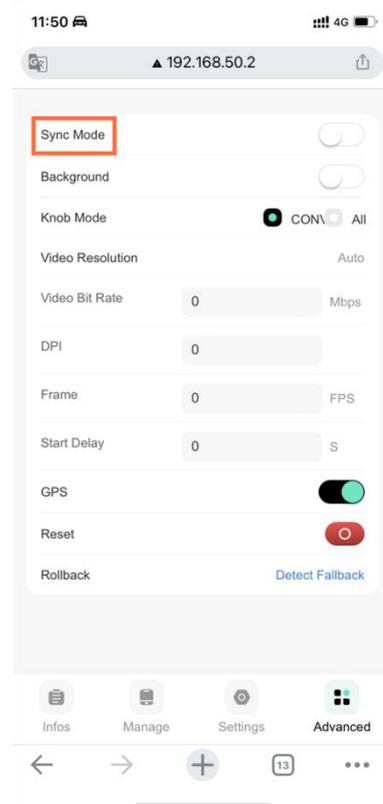
5. iPhone - Settings - General - CarPlay, delete all connection records.

6. Q: U2W got a black screen after connecting to CarPlay?

A: U2W got a black screen after connecting to CarPlay?

After connecting to device's WiFi, use your mobile browser to enter 192.168.50.2 enter the backend of the device.

Turn off Sync mode

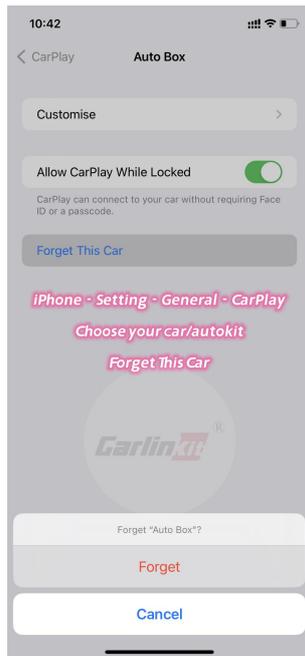


7. Q: How to delete CarPlay connection history on iPhone?

A: iPhone - Setting - General - CarPlay

Choose your car/autokit

Forget This Car



8. Q:Can't automatically connect to Carplay?

A: There are many factors that affect the automatic connection, please make sure.

1. keep the phone WiFi and Bluetooth on state, Bluetooth is not occupied by other devices / connected
2. 192.168.50.2, upgrade the firmware to the latest version
3. 192.168.50.2, the automatic connection option is on

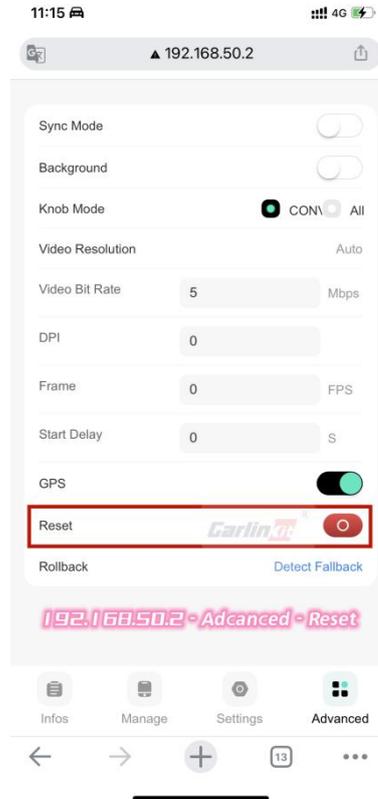
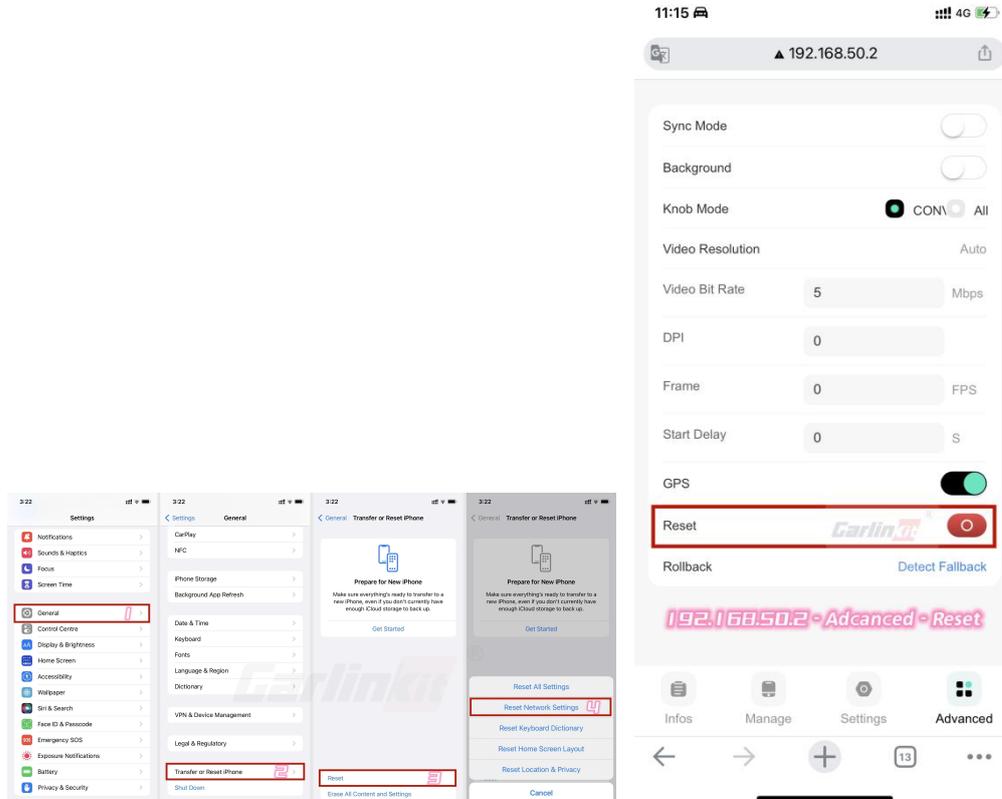
If the above conditions are met, please try

1. 192.168.50.2, Start Delay, set to 1 or 3
2. 192.168.50.2, Reset Product
3. Cell phone, clear CarPlay connection record, Clear Bluetooth connection record, Restart your phone
4. individual models, such as Cadillac, need to remove the phone connection record in Automotive Head Unit



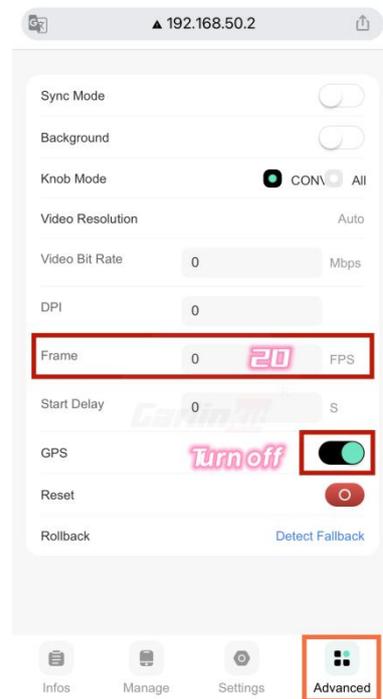
9. Q: U2W can't connect to wireless CarPlay?

A: After connecting to U2W's WiFi, use mobile browser to enter 192.168.50.2
Reset network settings on iPhone and Reset device.



10. Q:Navigation app delay, like Waze/Google map?

A: Use your mobile browser to enter 192.168.50.2 enter the backend of the device. Turn off the GPS option, or set the frame rate to 20.



11. Q:Go to the backend of the device or when the upgrade appears '' Please turn off WiFi and use traffic for related operations ''

A: When uploading logs, the web page shows a prompt: Please turn off WiFi and use traffic for related operations

1. Turn off your phone's WLAN
2. Open the mobile data of your phone
3. Please click submit again

Video Tutorial

<https://www.youtube.com/shorts/Gd9YKLgjs4c>