



Dell Monitor Warranties and Service

INDUSTRY-LEADING RELIABILITY FROM THE WORLD'S NUMBER 1 MONITOR COMPANY*



Enjoy the highest commitment to quality, reliability and service with Dell Monitors, the same commitment you expect with all Dell products. It's a big reason why Dell Monitors are the #1 worldwide for 8 years.*

3-Year
Limited Hardware
Warranty

3-Year
Advanced
Exchange Service

ProSupport
for Monitors

**Premium
Panel Exchange**

We got you covered

CHOOSE A COMPANY YOU CAN RELY ON

We realize the quality of your work depends in large part on being able to view it clearly and reliably, day in and day out, on your monitor.

That's why every Dell Monitor comes with a Limited Hardware Warranty¹ with three years of industry-leading Advanced Exchange Service² and an option to extend the coverage up to five years.

With Advanced Exchange Service, if you have an issue that cannot be resolved over the phone, Dell will send a replacement monitor to you the next business day to get you up and running and minimize downtime.

PROTECT YOUR INVESTMENT FURTHER WITH PROSUPPORT³ FOR MONITORS

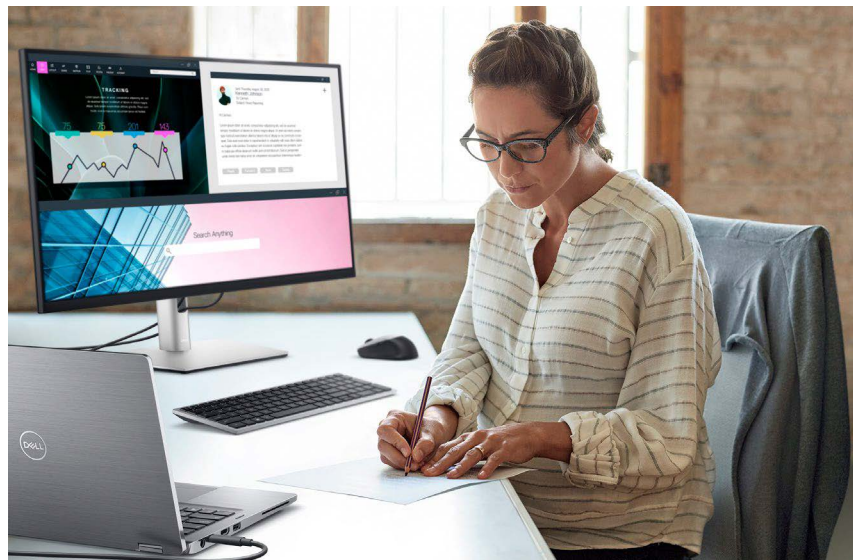
When you upgrade to optional ProSupport for Monitors you'll not only get Advanced Exchange Service but you'll also receive an even higher level of support with more protection for your investment. Enjoy 24x7 direct access to Dell's highly trained, in-region⁴ ProSupport engineers for help with monitor setup, configuration, troubleshooting issues and more.

PEACE OF MIND WITH DELL'S PREMIUM PANEL EXCHANGE

Reinforcing our unyielding commitment to quality and your satisfaction, Dell UltraSharp, P series and select C series monitors include our Premium Panel Exchange.⁵ In the event you discover even one bright pixel on these select monitors during the Limited Hardware Warranty period, you will receive a free panel exchange.

With Dell monitors you'll get the same quality and reliability that you have come to expect from any product that carries the Dell logo, backed with our worldclass service and support.

Count on Dell Monitors, the World's number 1 monitor company.*



* Dell monitors are #1 Worldwide for 8 years (2014 to 2021)! Source: IDC Worldwide Quarterly PC Monitor Tracker, Q2 2022

1 For a copy of the Limited Hardware Warranty, write to Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or see dell.com/warranty.

2 Advanced Exchange: Dell will send you a replacement monitor the next business day in most cases if deemed necessary after phone/online diagnosis. Shipping times may vary by location and for monitors 55" and above. Fee charged for failure to return defective unit. See dell.com/servicecontracts/global.

3 Availability varies, please visit www.dell.com/support for details. In some countries, hours for in-region support may vary. Support after local business hours may be provided in a language other than the local language.

4 In some countries, hours for in-region support may vary. Support after local business hours may be provided in a language other than the local language.

5 Premium Panel Exchange is only available with Dell UltraSharp, P series and C series video conferencing monitors. In the event you discover even one bright pixel during the Limited Hardware Warranty period, a free monitor exchange is guaranteed. <http://support.dell.com/support/topics/global.aspx/support/kcs/document?docid=414288>

Dell.com/monitors

Product availability varies by country. Please contact your Dell representative for more information.

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