

Warranty detail

IMPORTANT: BY USING YOUR 66 AUDIO PRODUCT, YOU ARE AGREEING TO BE BOUND BY THE TERMS OF THE 66 AUDIO 1 YEAR LIMITED WARRANTY (“WARRANTY”) AS SET OUT BELOW.

DO NOT USE YOUR PRODUCT UNTIL YOU HAVE READ THE TERMS OF THE WARRANTY.

IF YOU DO NOT AGREE TO THE TERMS OF THE WARRANTY, DO NOT USE THE PRODUCT AND RETURN IT WITHIN THE RETURN PERIOD STATED TO THE AUTHORIZED DISTRIBUTOR WHERE YOU PURCHASED IT FOR A REFUND.

For 66 Audio Branded Products Only

HOW CONSUMER LAW RELATES TO THIS WARRANTY?

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE (OR BY COUNTRY OR PROVINCE). OTHER THAN AS PERMITTED BY LAW, 66 AUDIO DOES NOT EXCLUDE, LIMIT OR SUSPEND OTHER RIGHTS YOU MAY HAVE, INCLUDING THOSE THAT MAY ARISE FROM THE NONCONFORMITY OF A SALES CONTRACT. FOR A FULL UNDERSTANDING OF YOUR RIGHTS YOU SHOULD CONSULT THE LAWS OF YOUR COUNTRY, PROVINCE OR STATE.

WARRANTY LIMITATIONS SUBJECT TO CONSUMER LAW

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. 66 AUDIO DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS, TO THE EXTENT PERMITTED BY LAW. IN SO FAR AS SUCH WARRANTIES CANNOT BE DISCLAIMED, 66 AUDIO LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF THIS EXPRESS WARRANTY AND, AT 66 AUDIO'S OPTION, THE REPAIR OR REPLACEMENT SERVICES DESCRIBED BELOW. SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY (OR CONDITION) MAY LAST, SO THE LIMITATION DESCRIBED ABOVE MAY NOT APPLY TO YOU.

WHAT IS COVERED BY THIS WARRANTY?

66 Audio Inc. of 2332 Cotner Avenue, Suite 301 Los Angeles, CA 90064 (“66 Audio”) warrants the 66 Audio-branded hardware product and accessories contained in the original packaging (“66 Audio Product”) against defects in materials and workmanship when used normally in accordance with 66 Audio's published guidelines for a period of ONE (1) YEAR from the date of original retail purchase by the end-user purchaser (“Warranty Period”). 66 Audio’s published guidelines include but are not limited to information contained in technical specifications, user manuals and service communications.

WHAT IS NOT COVERED BY THIS WARRANTY?

This Warranty does not apply to any non-66 Audio branded hardware products or any software, even if packaged or sold with 66 Audio hardware. Manufacturers, suppliers, or publishers, other than 66 Audio, may provide their own warranties to you – please contact them for further information. Software distributed by 66 Audio with or without the 66 Audio brand (including, but not limited to system software) is not covered by this Warranty. Please refer to the licensing agreement accompanying the software for details of your rights with respect to its use. 66 Audio does not warrant that the operation of the 66 Audio Product will be uninterrupted or error-free. 66 Audio is not responsible for damage arising from failure to follow instructions relating to the 66 Audio Product’s use.

This Warranty does not apply: (a) to consumable parts, such as batteries, unless failure has occurred due to a defect in materials or workmanship; (b) to cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; (c) to damage caused by use with another product; (d) to damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external cause; (e) to damage caused by operating the 66 Audio Product outside 66 Audio’s published guidelines; (f) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of 66 Audio or an 66 Audio Authorized Service Provider (“AASP”); (g) to an 66 Audio Product that has been modified to alter functionality or capability without the written permission of 66 Audio; (h) to defects caused by normal wear and tear or otherwise due to the normal aging of the 66 Audio Product, or (i) if any serial number has been removed or defaced from the 66 Audio Product.

YOUR RESPONSIBILITIES

Before receiving warranty service, 66 Audio or its agents may require that you furnish proof of purchase details, respond to questions designed to assist with diagnosing potential issues and follow 66 Audio's procedures for obtaining warranty service.

Following warranty service your 66 Audio Product or a replacement device will be returned to you as your 66 Audio Product was configured when originally purchased, subject to applicable updates.

WHAT WILL 66 AUDIO DO IN THE EVENT THE WARRANTY IS BREACHED?

If during the Warranty Period you submit a valid claim to 66 Audio, 66 Audio will, at its option, (i) repair the 66 Audio Product using new or previously used parts that are equivalent to new in

performance and reliability, (ii) replace the 66 Audio Product with a device that is at least functionally equivalent to the 66 Audio Product and is formed from new and/or previously used parts that are equivalent to new in performance and reliability, or (iii) exchange the 66 Audio Product for a refund of your purchase price.

66 Audio may request that you replace certain user-installable parts or 66 Audio Products. A replacement part or 66 Audio Product, including a user-installable part that has been installed in accordance with instructions provided by 66 Audio, assumes the remaining term of the Warranty or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a 66 Audio Product or part is replaced or a refund provided, any replacement item becomes your property and the replaced or refunded item becomes 66 Audio's property.

HOW TO OBTAIN WARRANTY SERVICE?

Please access and review the online help resources described below before seeking warranty service. If the 66 Audio Product is still not functioning properly after making use of these resources, please contact 66 Audio directly. A 66 Audio representative will help determine whether your 66 Audio Product requires service and, if it does, will inform you how 66 Audio will provide it.

Online information with details on obtaining warranty service is provided below.

WARRANTY SERVICE OPTIONS

66 Audio will provide warranty service through one or more of the following options:

(i) Mail-in service. If 66 Audio determines that your 66 Audio Product is eligible for mail-in service, 66 Audio will send you prepaid waybills and if applicable, packaging material, so that you may ship your 66 Audio Product to a 66 Audio location in accordance with 66 Audio's instructions. Once service is complete, the 66 Audio location will return the 66 Audio Product to you. 66 Audio will pay for shipping to and from your location if all instructions are followed.

66 Audio reserves the right to change the method by which 66 Audio may provide warranty service to you, and your 66 Audio Product's eligibility to receive a particular method of service. Service will be limited to the options available in the country where service is requested. Service options, parts availability and response times may vary according to country. You may be responsible for shipping and handling charges if the 66 Audio Product cannot be serviced in the country it is in. If you seek service in a country that is not the country of purchase, you will comply with all applicable import and export laws and regulations and be responsible for all custom duties, V.A.T. and other associated taxes and charges. For international service, 66 Audio may repair or replace 66 Audio Products and parts with comparable 66 Audio Products and parts that comply with local standards.

LIMITATION OF LIABILITY

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, 66 AUDIO IS NOT RESPONSIBLE FOR DIRECT, SPECIAL,

INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO, COMPROMISE OR CORRUPTION OF DATA; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY COSTS OF RECOVERING, PROGRAMMING, OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH THE 66 AUDIO PRODUCT OR ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF INFORMATION STORED IN THE 66 AUDIO PRODUCT.

THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS. 66 AUDIO DISCLAIMS ANY REPRESENTATION THAT IT WILL BE ABLE TO REPAIR ANY 66 AUDIO PRODUCT UNDER THIS WARRANTY OR REPLACE THE 66 AUDIO PRODUCT WITHOUT RISK TO OR LOSS OF INFORMATION STORED ON THE 66 AUDIO PRODUCT.

SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

PRIVACY

66 Audio will maintain and use customer information in accordance with the 66 Audio Customer Privacy Policy available at www.66audio.com/privacy/

GENERAL

No 66 Audio reseller, agent, or employee is authorized to make any modification, extension, or addition to this Warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired. This Warranty is governed by and construed under the laws of the country in which the 66 Audio Product purchase took place. 66 Audio or its successor in title is the warrantor under this Warranty.

support@66audio.com

66 AUDIO, LLC
5835 Washington Blvd.
Suite A
Culver City, CA 90232

<https://www.66audio.com/support#support-contact>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.