

WARRANTY

We provides a one-year product warranty from the date of purchase for all our products.

We will take care of all quality-related issues with a REPLACEMENT or FULL REFUND including any return shipping costs. If your product is defective and under warranty, please contact us.

Please carefully follow our warranty process to minimize any delays:

- 1.Note the product model name. It can be found on a sticker located underneath or on the back of the product.
- 2.Provide order number for a purchase made through Amazon.

Typical turn around time to address Warranty claims is 10 business days, depending on your geographical location and type of damage or Warranty claim.

This warranty does not apply to the following:

- Damage due to abuse, accident, alteration, misuse, tampering, or vandalism.
- Improper or inadequate maintenance.
- Damage in return transit.
- Unsupervised use by children under 18 years of age.

its subsidiaries assume no liability for damage caused by the use of the product other than for its intended use or as instructed in the user manual. Some states do not allow this exclusion or limitation of incidental or consequential losses so the foregoing disclaimer may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

**ALL EXPRESSED AND IMPLIED WARRANTIES,
INCLUDING THE WARRANTY OF
MERCHANTABILITY, ARE LIMITED TO THE
PERIOD OF THE LIMITED WARRANTY.**

CUSTOMER SUPPORT

Any issues or questions regarding your new product , please feel free to contact us.

Email: Mecity-Service@outlook.com

*Please have your order number ready before contacting Customer Support