Ice Maker

Bullet Ice

homelabs™



MODEL: HME0096

Thank you for purchasing our appliance. Please be sure to read the entirety of this user manual carefully prior to using this appliance. If you have any questions regarding the use of this product, please contact Customer Service at homelabs.com/help or help@homelabs.com



Before First Use

To prevent any internal damage, it is very important to keep the units upright throughout its journey. Please leave it standing upright and outside the box for **24 HOURS** before plugging it in.

In the event this product malfunctions, or you believe it is defective, please contact Customer Service at **homelabs.com/help** or **help@homelabs.com** and hold onto the defective product (pending further instruction). A defective product should be clearly marked or stored where it cannot be used by mistake. Failure to keep the product in its original quality from the time of receipt may impede hOmeLabs's ability to correct any legitimate problem and may limit the extent to which hOmeLabs may provide recourse.

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Congratulations

on bringing home your new appliance!

Don’t forget to register your product at homelabs.com/reg
for updates, coupons, and other relevant information.

Although greatly appreciated, product registration
is not required to activate any warranty.

IMPORTANT SAFETY INSTRUCTIONS

It is important that you read these instructions before using your portable Ice Maker and we strongly recommend that you keep them in a safe place for future reference.

Your safety and the safety of others are very important. We have provided many important safety messages manual and your appliance. Always read and obey all safety messages.

This is the safety alert symbol: 

All safety messages will follow the safety alert symbol and the word “DANGER” or “WARNING”.

These words mean: **You can be killed or seriously injured if you don’t immediately follow instructions.**

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

PREPARING YOUR ICE MAKER FOR USE

When using electrical appliances, basic safety precautions should be followed to reduce the risk of fire, electric shock, and injury to persons or property. Read all instructions before using any appliance.

- Do not operate this or any other appliance with a damaged cord.
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
- This ice-maker must be positioned so that the plug is accessible .
- Connect to properly polarized outlets only. No other appliance should be plugged into the same outlet. Be sure that the plug is fully inserted into the receptacle.
- Do not run the power cord over carpeting or other heat insulators. Do not cover the cord. Keep cord away from traffic areas, and do not submerge in water.
- We do not recommend the use of an extension cord, as it may overheat and become a risk of fire. If you must use an extension cord, use No.14AWG minimum size and rated no less than 1875 watts.
- Unplug the Ice Maker before cleaning or making any repairs or servicing.
- Exercise caution and use reasonable supervision when the appliance is used near children.
- Do not use your ice-maker outdoors. Place the ice-maker away from direct sunlight and make sure that there is at least 4 inches of space between the back of your unit and wall. Keep a minimum distance of 4 inches on each side of your unit free.
- Do not use other liquid to make the ice-cube other than water.
- Do not clean your Ice Maker with flammable fluids. The fumes can create a fire hazard or explosion.
- Do not tip over.

- If the Ice Maker is brought in from outside in wintertime, give it a few hours to warm up to room temperature before plugging it in.
- The Ice Maker should be installed in accordance with the safety standard for Refrigeration Systems, ASHRAE15. The Ice Maker shall not be installed in corridors or hallways of public buildings.
- If the unit with problems needs to be maintained, that replacing with like components and that servicing shall be done by factory authorized service personnel, so as to minimize the risk of possible ignition due to incorrect parts or improper service.



WARNING: This appliance must be earthed.

WARNING

DANGER – Risk Of Fire or Explosion. Flammable Refrigerant Used. Do Not Use Mechanical Devices To Defrost Ice Maker. Do Not Puncture Refrigerant Tubing.

DANGER – Risk Of Fire Or Explosion. Flammable Refrigerant Used. To Be Repaired Only By Trained Service Personnel. Do Not Puncture Refrigerant Tubing.

CAUTION – Risk Of Fire Or Explosion. Flammable Refrigerant Used. Consult Repair Manual/Owner's Guide Before Attempting To Install or Service This Product. All Safety Precautions Must be Followed.

CAUTION – Risk Of Fire Or Explosion. Dispose Of Property In Accordance With Federal Or Local Regulations. Flammable Refrigerant Used.

CAUTION – Risk Of Fire Or Explosion Due To Puncture Of Refrigerant Tubing. Follow Handling Instructions Carefully. Flammable Refrigerant Used.

IMPORTANT

The wires in this mains lead are colored in accordance with the following code:

Green or Green with a strip yellow: Grounding

White: Neutral

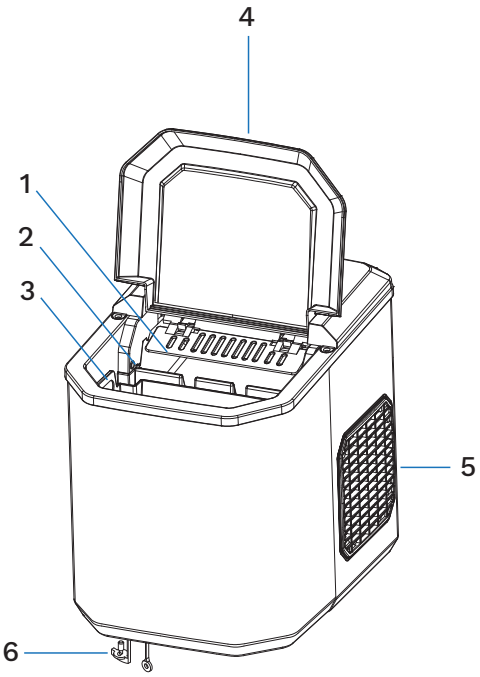
Black: Live

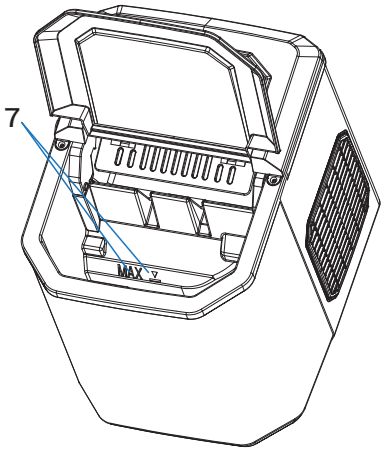
To avoid a hazard due to instability of the appliance, it must be placed at an even or flat surface.

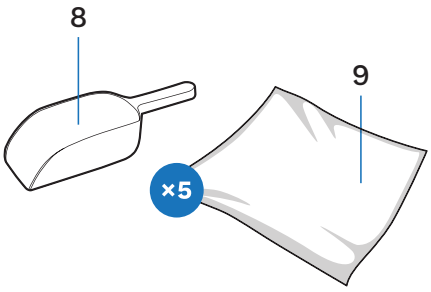
SAVE THESE INSTRUCTIONS

For Household Use Only

COMPONENT DESCRIPTION







UNIT PARTS

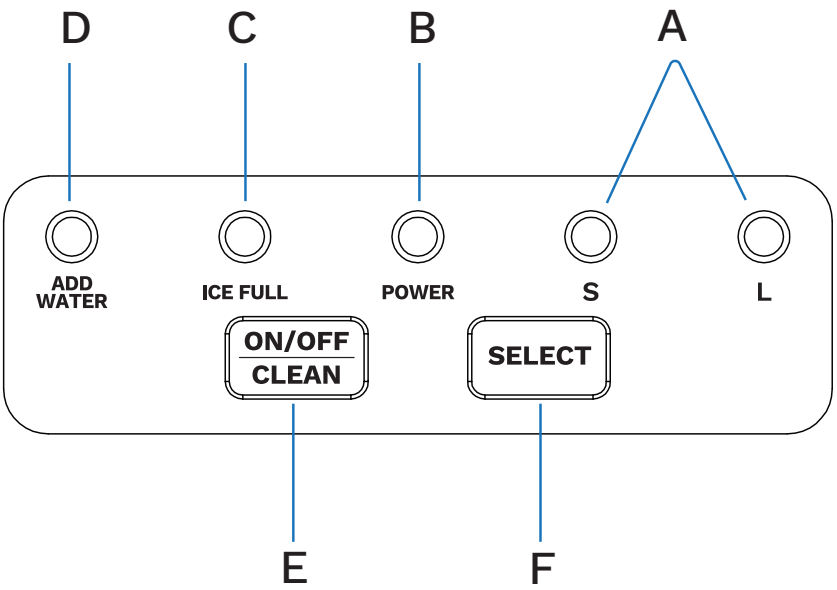
1. Ice Shovel
2. Ice Full Sensor
3. Ice Basket
4. Top Cover with Transparent Window
5. Air Exhausting
6. Water Drain Cap:
at front bottom side of the unit
7. Maximum Water Level
(Remove the Ice Basket to see the water level mark)

ACCESSORIES

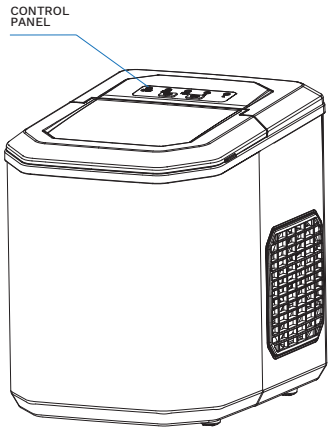
8. Ice Scoop
9. Ice Bags (×5)

NOTE:
All the illustrations in the manual are for explanation purpose only. Your Ice Maker may vary slightly. The design and specifications are subject to change without prior notice for product improvement. Consult Customer Service for details.

CONTROL PANEL



A. Selected ice size displaying: Small and Large
B. Power indicator
C. Ice-Full indicator
D. Water shortage indicator
E. Button to turn on/off and clean the unit
F. Button to select ice cube size



OPERATING PROCEDURES & MAINTENANCE

UNPACKING YOUR ICE MAKER

1. Remove the exterior and interior packaging. Check if the Ice Basket and ice scoop inside. If any parts are missing, please contact our customer service.

2. Remove the tapes for fixing the Ice Shovel, Ice Basket & Ice Scoop. Clean the Tank & Ice Basket.

3. Put the Ice Maker on a level & flat counter top without direct sunlight and other sources of heat (i.e.: stove, furnace, radiator). Make sure that there is at least 4 inches gap between the back & LH/RH sides with the wall.

4. Allow one hour for the refrigerant fluid to settle before plugging the Ice Maker in.

5. The appliance must be positioned so that the plug is accessible.



WARNING: Fill with potable water only. Only use drinking water.

CONNECTING YOUR ICE MAKER



DANGER: Improper use of the grounded plug can result in the risk of electrical shock. If the power cord is damaged please call our customer service.

1. This unit should be properly grounded for your safety. The power cord of this appliance is equipped with a three-prong plug which mates with standard three prong wall outlets to minimize the possibility of electric shock.

2. Plug your appliance into an exclusive, properly installed, grounded wall outlet. Do not under any circumstances, cut or remove the third (ground) prong from the power cord. Any questions concerning power and/or grounding should be directed toward a certified electrician.

3. This appliance requires a standard 110–120 Volt, 60 Hz electrical outlet with three-prong ground.

PREPARING YOUR ICE MAKER FOR USE

Plug the unit in, press the “ON/OFF | CLEAN” button on the Control Panel and hold for more than 5 seconds, to enter the self-cleaning program it takes 30 minutes, the “S, L” indicator flashes in turn during cleaning. After cleaning, drain the water from the inner tank through the drainage outlet at the bottom of the machine.

USING YOUR ICE MAKER

1. Open the cover, remove the Ice Basket and pour water into Tank.
2. Keep water level below the water level mark.
3. Press “ON/OFF | CLEAN” button on the Control Panel to begin the ice making cycle.
4. Select the ice cube size by pressing the “SELECT” button. If the room temperature is lower than 60°F, it is recommended to select a small ice cube in order to avoid ice sticking together.
5. The ice making cycle lasts approx. 6 to 13 minutes, depending on selection of ice cube size and the room temperature. The recommended room temperature is 50°F to 105°F.
6. If the Water Pump can’t inject water, the Ice Maker will stop automatically, and the “ADD WATER” indicator will be on. Press “ON/OFF | CLEAN” button, fill water up to the max. water level mark and press “ON/OFF | CLEAN” button again to turn on the unit again. Allow the refrigerant liquid inside the compressor at least 3 minutes to settle before restarting.
7. The Ice Maker stops when the Ice Basket is full and the “ICE FULL” indicator will be on.



WARNING: Direct sunlight or sunlight reflection may cause infrared sensor malfunction. If the unit doesn’t stop even ice cubes obstruct the sensor, move the unit where there is no sunlight.

8. Change water in the water reservoir every 24 hours to ensure a reasonable hygiene level.
9. If the unit isn’t to be used, drain all the water and dry the Tank.

CLEANING AND MAINTAINING YOUR ICE MAKER

Before using your Ice Maker, it is strongly recommended to clean it thoroughly.

1. Take out the Ice Basket.
2. Clean the interior with diluted detergent, warm water and a soft cloth.
3. Then use the water to rinse the inside parts, and drain out the water by unplugging the drain cap on the front bottom side.
4. The outside of the Ice Maker should be cleaned regularly with a mild detergent solution and warm water.
5. Dry the interior and exterior with a clean soft cloth.
6. When the machine is not to be used for a long time, drain water completely & dry the interior.

Troubleshooting

PROBLEM	POSSIBLE CAUSES	SOLUTIONS
“ADD WATER” indicator is on	Lack of water.	Stop the Ice Maker, fill water, and press the“ON/OFF | CLEAN” button again to restart the unit.
“ICE FULL” indicator is on.	Ice is full in the Ice Basket.	Remove ice from the Ice Basket. Continuously press the “Select” button for 5 seconds, the unit could make ice 10 cycles even if the “Ice” indicator is on.
Ice cubes stick together.	The ice making cycle is too long.	Stop the Ice Maker, and restart it when the ice blocks melt. Select the small size ice cube selection.
	The water temperature in the Inner Tank is too low.	Replace the water. The temperature of water is recommended at 40–90°F.
Ice making cycle is normal but no ice formed.	Room temperature or water temperature in the Inner Tank is too high.	The room temperature should be 50–105°F, water temperature should be 40–90°F.
	Refrigerant in the cooling system leaks.	Verify with help of a qualified technician.
	The pipe in the cooling system is blocked.	Verify with help of a qualified technician.

Specification

CATEGORY	SPECIFICATION
Model	HME0096
Power	115 V / 60 Hz
Ice Making Current	1.5 A
Ice Harvest Current	1.8 A
Refrigerant	R600a 0.60O z / 17 g
Design Pressure	High Side– 290 Psig
	Low Side – 88 Psig
Vesicant	C5H10
Net Weight	5.9 kg
Dimension (W × D × H)	222 × 294 × 290 mm
Enclosure	Plastic

Warranty

hOmeLabs offers a limited one-year warranty (“warranty period”) on all of our products purchased new and unused from hOmeLabs Technologies, LLC or an authorized reseller, with an original proof of purchase and where a defect has arisen, wholly or substantially, as a result of faulty manufacture, parts, or workmanship during the one-year warranty period. The warranty does not apply where damage is caused by other factors, including but without limitation to: (a) normal wear and tear; (b) abuse, mishandling, accident, or failure to follow operating instructions; (c) exposure to liquid or infiltration of foreign particles; (d) servicing or modifications of the product other than by hOmeLabs; (e) commercial or non-household use.

The hOmeLabs warranty covers all costs related to restoring the proven defective product through repair or replacement of any defective part and necessary labor so that it conforms to its original specifications. A replacement product may be provided instead of repairing a defective product. hOmeLabs’s exclusive obligation under this warranty is limited to such repair or replacement.

A receipt indicating the purchase date is required for any claim, so please keep all receipts in a safe place. We recommend that you register your product on our website: homelabs.com/reg. Although greatly appreciated, the product registration is not required to activate any warranty and product registration does not eliminate the need for the original proof of purchase. The warranty becomes void if attempts at repair are made by non-authorized third parties and/or if spare parts, other than those provided by hOmeLabs, are used. You may also arrange for service after the warranty expires at an additional cost.

These are our general terms for warranty service, but we always urge our customers to reach out to us with any issue, regardless of warranty terms. If you have an issue with a hOmeLabs product, please contact Customer Service at homelabs.com/help or help@homelabs.com.

This warranty gives you specific legal rights, and you may have other legal rights which vary from state to state, country to country, or province to province. The customer may assert any such rights at their sole discretion.

Manufacturing Info

This manual is to be used with all items with the model number

HME0096

Rated voltage/Frequency: 115 V~, 60 Hz;
Operating condition: 41–90°F / 30–90% RH

WARNING: Keep all plastic bags away from children.

Manufacturer, distributor, importer and seller are not liable for ANY damage caused by improper use, storage, care or failure to follow warnings associated with this product.

Contact Us

CHAT WITH US

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