

SMART WI-FI  
LED BULB  
**START GUIDE**

geeni™

Thank you for purchasing your GEENI smart home product. Get started using your new devices by downloading Geeni, one convenient app that manages everything straight from your phone or tablet. Easily connect to your home Wi-Fi and control multiple devices from the touch of your fingertips.

## Contents

---

|                                     |       |
|-------------------------------------|-------|
| Download & Register                 | 2-4   |
| Plug In                             | 5     |
| Connect (Easy Mode)                 | 6-7   |
| Connect (AP Mode)                   | 8-9   |
| Questions, Troubleshooting, Notices | 10-13 |

**CAUTION: RISK OF ELECTRIC SHOCK OR BURNS – USE IN A DRY LOCATION ONLY.** Do not install the device with wet hands or when standing on wet or damp surfaces. Suitable for use in operating environment between -20°C and 40°C (-4°F and 104°F). Not for use in totally enclosed luminaires. Do not use with dimmers. Please make sure the voltage of the LED bulb is compatible with the main electricity of your country before connecting to a bulb holder. Ensure that the base of the bulb matches the bulb holder. This device uses a non-replaceable light source. When the light source reaches the end of its life cycle, the device should be replaced.

## What's in the Box

---



- Smart Wi-Fi LED Bulb
- User Manual
- Voice Control Guide

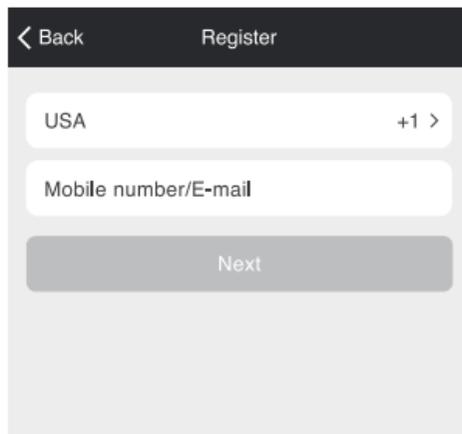
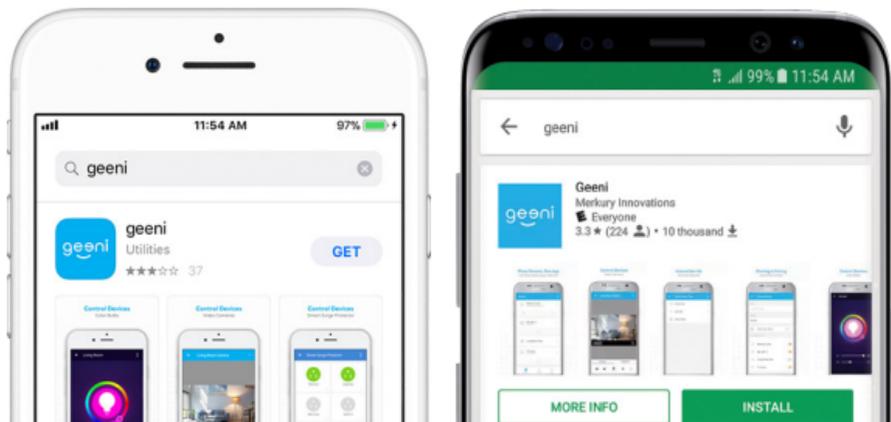
## Get Ready

---

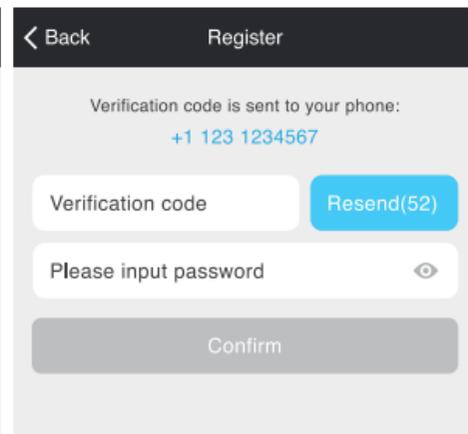
- Know your Wi-Fi network and password
- Make sure your mobile device is running iOS® 9 or higher or Android™ 5.0 or higher
- Make sure you're connecting to a 2.4GHz Wi-Fi network **(Geeni can't connect to 5GHz networks)**
- Find an existing light socket (E12 base)

1 Download the Geeni app from App Store or Google Play.

2 Register an account on your Geeni app.



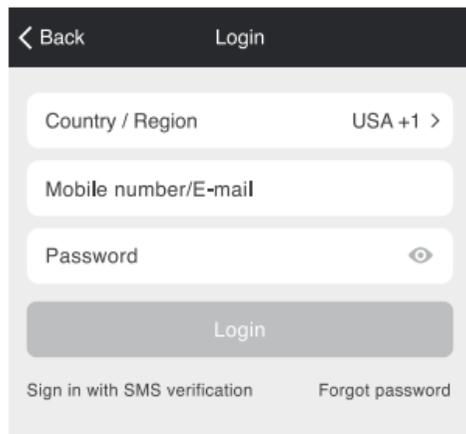
STEP 1.  
Enter your mobile phone number  
or email address.



STEP 2.  
Enter the verification code  
and create a password.

# 2

Register an account on your Geeni app.



< Back Login

Country / Region USA +1 >

Mobile number/E-mail

Password

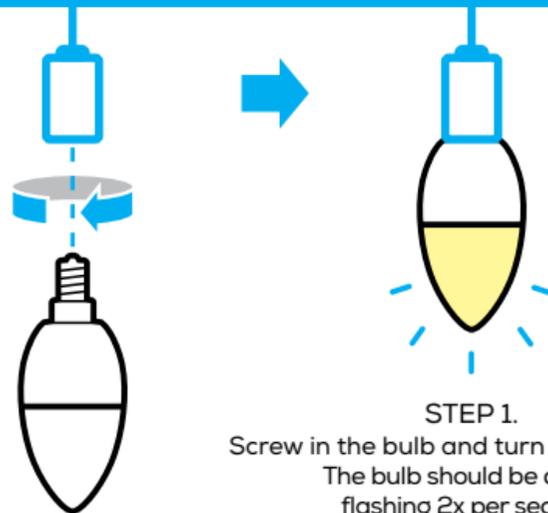
Login

Sign in with SMS verification Forgot password

**STEP 3.**  
Login to the App.

# 3

Plug In



**STEP 1.**  
Screw in the bulb and turn on the power.  
The bulb should be quickly flashing 2x per second.

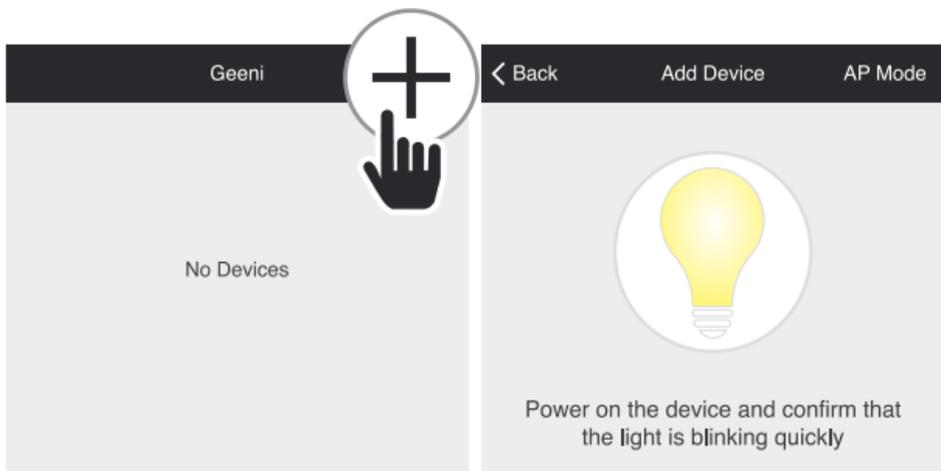
### How do I reset the device and what does the blinking light mean?

Reset the bulb by turning it off and on three times.

- Reset once (off and on 3 times) to reach Easy Mode, which is the primary way the app will try to connect.  
(When in Easy Mode, you'll see the bulb flashing quickly, 2x per second)
- Reset again (off and on 3 times) to reach AP Mode, which is the Backup Mode to help connect.  
(When in AP Mode, you'll see the bulb blinking slowly, every 3 seconds)

# 4

## Add device. Method 1: Easy Mode



### STEP 1.

In the Geeni app, on the top corner of the Devices screen, click (+).

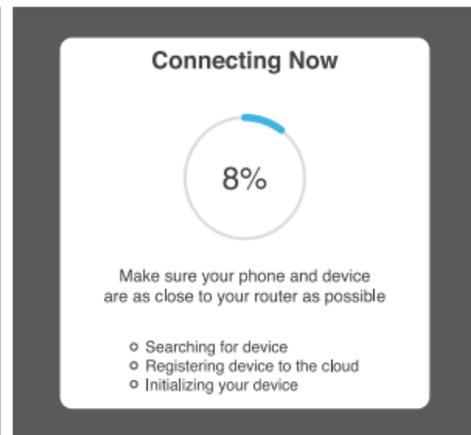
### STEP 2.

Make sure the bulb is flashing quickly, indicating it's ready to connect. If not, turn the bulb off and on 3 times until it is flashing. Press "Next Step."



### STEP 3.

Enter your Wi-Fi network and password.



### STEP 4.

The Geeni app will try to connect your device.

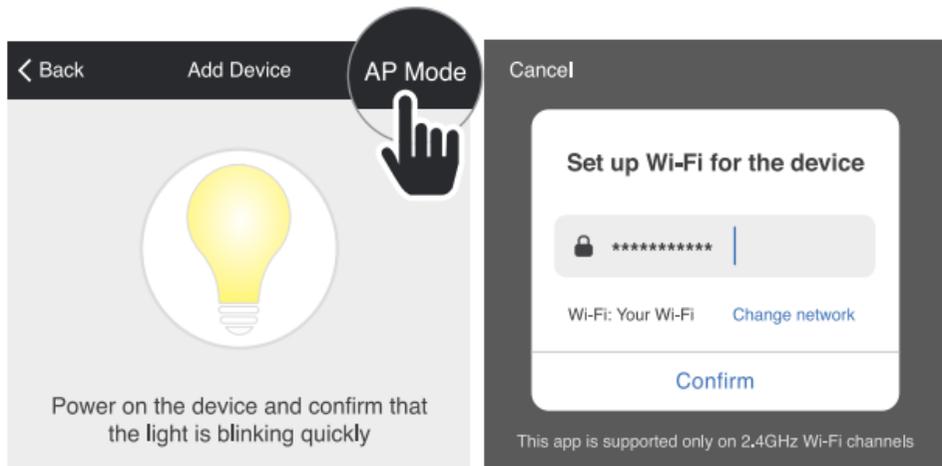
**NOTE: Geeni can't connect to 5GHz networks.**  
\*If the connection fails, try to connect using AP Mode.

# 5

## Add device. Method 2: Backup AP Mode

### STEP 1.

Make sure the device is in AP Mode, blinking slowly  
(see reset instructions on p. 5)

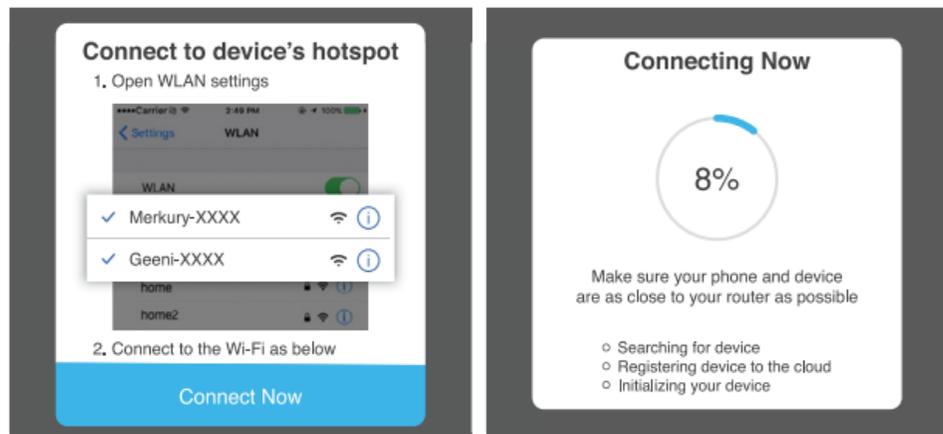


### STEP 2.

In the Geeni app, on the top corner of the Devices screen, click (+). Choose "AP Mode" in the top corner.

### STEP 3.

Click Next and enter your Wi-Fi details.



### STEP 4.

Follow the instructions to choose the device from your Wi-Fi list.

### STEP 5.

The device will connect.

**NOTE:** Geeni can't connect to 5GHz networks.

## Frequently Asked Questions

### 1. Can I share with family and friends?

Yes, you can share your bulbs with family and friends who will have access to control your bulbs, plugs, cameras, and other Geeni devices. In the Geeni app, press the Profile button and click on the "Device Sharing" button, and you will be able to give or revoke sharing permissions. In order to share, the other user should already have downloaded the Geeni app and registered a new account.

### 2. Can I group multiple Geeni devices together?

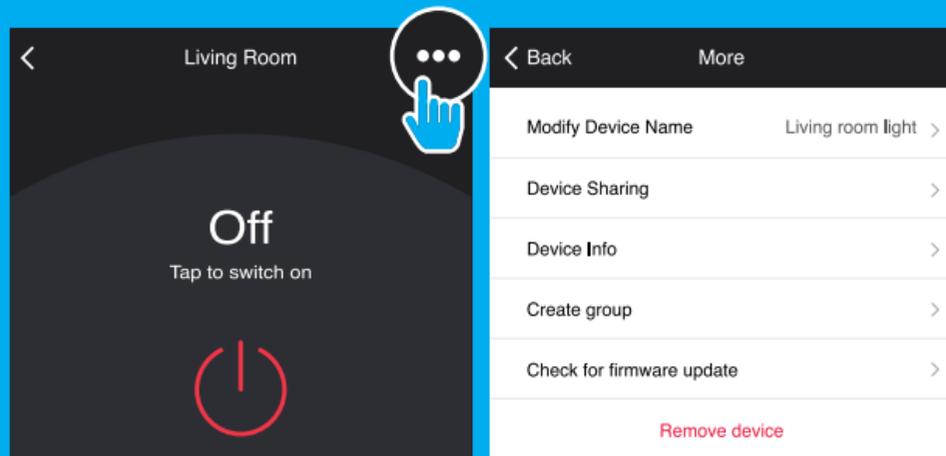
Yes, you can group multiple devices of the same type together, by room, location, or however else you want. The same devices can be in multiple groups. (For example, create a group for "Bedroom" and another group for "Entire House", and your Bedroom lights can be included in both groups). From your main device list, click on one of the devices you want to group, press the "... " button on the top right for advanced settings, and click Create Group. You'll then be able to choose which devices you'd like to group together and will be able to rename them.

### 3. How Many Devices Can I Control?

Geeni's app can control an unlimited amount of devices in an unlimited amount of locations. Your router may have a limit of how many devices can be connected to one router.

### 4. My Geeni device has a funny name. How do I rename it?

From your main device list, click on one of the devices you want to rename, press the "... " button on the top right for advanced settings, and click Modify Device Name (or Modify Group Name, if applicable). You'll then be able to choose a more familiar name.



### 5. The bulb appears offline or unreachable, what should I do?

Check the light switch and make sure that it's switched ON. The light bulb requires an "always-on" power supply to operate properly. Make sure your Wi-Fi router is online and in range. Make sure you have the latest Geeni functionality by clicking "Check for firmware update" in your device settings.

### 6. What's the Wireless Range?

The range of your home Wi-Fi is heavily dependent on your home router and the conditions of the room. Check with your router specifications for exact range data.

### 7. If my Wi-Fi/Internet goes down, will Geeni still work?

Geeni products need to be connected to Wi-Fi in order to use them remotely.

## Troubleshooting

### Cannot connect to your Wi-Fi network.

Make sure you entered the correct Wi-Fi password during the Wi-Fi setup. Check whether there are any Internet connection problems. If the Wi-Fi signal is too weak, reset your Wi-Fi router and try again.

## Reset the device

Reset once (off and on 3 times) to reach Easy Mode, which is the primary way the app will try to connect. (When in Easy Mode, you'll see the bulb flashing quickly, 2x per second)

Reset again (off and on 3 times) to reach AP, which is the Backup Mode to help connect. (When in AP Mode, you'll see the bulb blinking slowly, every 3 seconds)

## System Requirements

- Mobile device running iOS® 9 or higher or Android™ 5.0 or higher
- Existing Wi-Fi Network
- Existing light socket (E12 base)

## Technical Specifications

- E12 base
- 120 V, 60 Hz
- Wi-Fi: IEEE 802.11N, 2.4GHz (not compatible with 5GHz Wi-Fi networks)

### FCC Notice:

This device complies with Part 15 of the FCC Rules. Operation is subject to the two following conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

### Important Information:

Before installing or replacing a bulb, read and follow all precautions, including the following:

#### **CAUTION: RISK OF ELECTRIC SHOCK OR BURNS – USE IN A DRY LOCATION ONLY.**

Do not install the device with wet hands or when standing on wet or damp surfaces. Suitable for use in operating environment between -20°C and 40°C (-4°F and 104°F). Not for use in totally enclosed luminaires. Do not use with dimmers. Please make sure the voltage of the LED bulb is compatible with the main electricity of your country before connecting to a bulb holder. Ensure that the base of the bulb matches the bulb holder. This device uses a non-replaceable light source. When the light source reaches the end of its life cycle, the device should be replaced.

### Support:

If you encounter any issues, please contact us at [support.mygeeni.com](mailto:support.mygeeni.com) for help. To explore our full selection of products, visit us at: [www.mygeeni.com](http://www.mygeeni.com)  
**(888) 232-3143 Toll-free**

© 2020 Merkurs Innovations • 45 Broadway 3rd FL, New York NY 10006.

The illustrated product and specifications may differ slightly from those supplied. Geeni is a trademark of Merkurs Innovations LLC. iPhone, Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Galaxy S is a registered trademark of Samsung Electronics Co., Ltd. Google, Google Play, and related marks and logos are trademarks of Google LLC. iOS is a registered trademark of Cisco in the U.S. and other countries and is used under license. Amazon, Alexa and all related logos are trademarks of Amazon.com, Inc. or its affiliates. All other trademarks and trade names are those of their respective owners.

**Made in China**

Can't connect? Need help?



DO NOT RETURN THIS  
PRODUCT TO THE STORE

Geeni support:

[support.mygeeni.com](https://support.mygeeni.com)

**(888) 232-3143 Toll-free**

or tap 'Support' for help in the Geeni app.