OUR WARRANTY

https://coastportland.com/pages/warranty

To begin the warranty process with your COAST product, please complete the <u>Online Warranty</u>
<u>Request</u> <u>Form</u>: <u>https://coastproducts.zendesk.com/hc/en-us/requests/new?ticket_form_id=360000717594</u>

Knives, Multi Tools, and LED Flashlights/Headlamps - Lifetime Warranty

COAST warranties its COAST knives, tools and COAST LED Flashlights/Headlamps to be free of defects in materials and workmanship for the life of the original purchaser. This warranty does not cover normal wear and tear, nor damage resulting from misuse or neglect. Warranty does not cover batteries and charging accessories (or damage caused by either). Batteries or damage caused by batteries (i.e. leakage) not included in the guarantee. Warranty exchanges do not cover the cost of shipping and handling.

Emergency Area Lights – Five Year Warranty

COAST warranties its Emergency Area Lights to be free of defects in materials and workmanship for 5 years. This warranty does not cover normal wear and tear, nor damage resulting from misuse or neglect. Warranty does not cover batteries and charging accessories (or damage caused by either). Warranty exchanges do not cover the cost of shipping and handling.

Safety Products (Safety Vests, Safety Armband, SPG400/SPG500 Safety Glasses) – Limited Five Year Warranty

COAST warranties its Safety Products (Safety Vests, Safety Armband, SPG400/SPG500 Safety Glasses) to be free of defects in materials and workmanship for up to 1 year, and a limited 5 Year Warranty for the LED Safety Light Strip. This warranty does not cover normal wear and tear, nor damage resulting from misuse or neglect. Warranty does not cover batteries and charging accessories (or damage caused by either). Warranty exchanges do not cover the cost of shipping and handling.

Electronics Accessories – One Year Warranty

COAST warranties its electronics accessories (products with digital screens) to be free of defects in materials and workmanship for ONE year. Warranty does not cover batteries and charging accessories (or damage caused by either). Batteries or damage caused by batteries (i.e. leakage) not included in guarantee. Warranty exchanges do not cover the cost of shipping and handling.

Safety Products (Safety Hard Hat, SPG300 Safety Glasses, SL1 and SL1R) - One Year Warranty

COAST warranties its Safety Products (Safety Hard Hat & SPG300 Safety Glasses, SL1 and SL1R to be

free of defects in materials and workmanship for ONE year. This warranty does not cover normal wear and tear, nor damage resulting from misuse or neglect. Warranty does not cover batteries and

charging accessories (or damage caused by either). Warranty exchanges do not cover the cost of

shipping and handling.

Warranty Instructions

To begin the warranty process with your COAST product, please complete the Online Warranty

Request Form.

If you have questions or need further assistance, please contact us or email our warranty department

at warranty@coastportland.com.

The Warranties listed above are valid only in the USA & Canada. For warranty information outside of

the United States and Canada please contact us for the specifics. Warranty exchanges do not cover

the cost of shipping and handling.

For warranty help outside of the US and Canada, please contact your regional distributor

INTERNATIONAL DISTRIBUTORS

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