How do I connect my Hue lights to Alexa?

A) Set up Alexa for Bridge-controlled Hue smart lighting systems:

1. To connect Philips Hue to your Alexa device, you will need the latest version of the Hue app and a Hue Bridge v2 (square-shaped).

2. Your Alexa device must be connected to the same Wi-Fi network as your Hue Bridge.

3. Enable the Hue skill in your Alexa app.

   a)If you do not have a Hue account, you will be required to create one.

4. Follow the prompts to complete the setup.

5. Once the device is connected, ask Alexa to "discover devices" or
select "discover" in the Alexa app. This will display all your lights, rooms and scenes.

6. After successful pairing, you can control your lights with your
voice.

B) Set up Alexa for Bluetooth-controlled smart lights

1. Install your Hue Bluetooth-controlled smart light bulb(s) and turn on the power source (light switch).

2. Download the Philips Hue Bluetooth App

   a)If you do not have a Hue account, you will be required to create one.

3. Follow the prompts to complete the setup.

4. If you have already connected your lights to the Hue Bluetooth App, go to Settings > Voice assistants in the Hue Bluetooth App and follow directions to connect your lights to your compatible Echo device.

   a)Philips Hue Bluetooth smart lighting work directly with all Amazon Echo devices except for Echo (1st Gen), Echo Dot (1st Gen) and Echo Input.

5. During setup, make sure your smart home device is within 30 ft (9m) of your Echo device.

6. Once the device is connected, Alexa will say "found first light".

7. After successful pairing, you can control your lights with your voice.

Can I add two Hue Bridges to Alexa?

No. You are only able to connect one Hue Bridge to your Alexa.

Does Philips Hue Bluetooth work with Amazon Alexa?

Yes, Philips Hue Bluetooth smart lighting works directly with all Amazon Echo devices except for Echo (1st Gen), Echo Dot (1st Gen), and Echo Input. Simply, power on the light and say 'Alexa, discover my devices'. We advise to connect and control up to 5 lights for the best experience. For additional lights we recommend upgrading to a Philips Hue Bridge and connect to Alexa via the Philips Hue skill.

How do I connect my Hue lights to Google Assistant?

A) Set up Google Home or Google Nest with Bridge controlled Hue system

To connect Philips Hue to your Google Assistant, you will need your Google Assistant-enabled device and a Philips Hue Bridge v2 (square-shaped). Open the Google Home app and navigate to the Home Control section in the menu. Press the plus icon to add a device, then scroll to search for Philips Hue. Log in with your My Hue account to automatically search for your Rooms. Follow the on-screen instructions to assign your Google Assistant to your preferred Rooms. After successful setup, you can use your voice to control your lights through your Google Assistant.

B) Set up Google Home or Google Nest with Bluetooth controlled Hue lights

• The easiest way to connect your Philips Hue Bluetooth bulb to your Google Home or Google Nest device is to twist in and power on your Philips Hue bulb, download and open the Google Home app, choose 'add new devices' > 'set up a device', and it will automatically find your bulb. From there it's just a few simple steps to set up your bulb in the Google Home app. This only works if you have not paired any other devices with your bulb yet.

• If you have already installed the light in the Philips Hue Bluetooth app, you can still set up the light with Google Home. In the Philips Hue Bluetooth just go to settings > voice assistants and open your bulb for pairing with your Google Home device. Just make sure your lamp has the latest firmware. Then switch to the Google Home app, which will automatically detect the bulb and follow the same steps for pairing.

• The other way around, when your Hue bulb is already set up in the Google Home app and you want to add it to the Philips Hue Bluetooth app, you can ask your Google Home or Google Nest device to make your bulb(s) discoverable again by simply using a voice command "open Philips Hue for pairing". Then open the Philips Hue Bluetooth app and follow the steps to add your lights.

Google Assistant doesn't understand my Hue light commands.

If you are having trouble with Google Assistant understanding you when trying to control your lights, we recommend renaming your lights to names that do not include numbers, special characters, or colours, as these can be misunderstood by Google Assistant.

Does Philips Hue Bluetooth work with the Google Assistant?

Yes, you can use any Google Home or Google Nest device to directly connect and control your Philips Hue lights via the Google Assistant. Note: Only Google Home and Google Nest smart speakers and displays support Philips Hue Bluetooth. Third party devices with Google Assistant built-in do not support Philips Hue Bluetooth.

How do I connect my Hue lights to Apple HomeKit?

To connect Philips Hue to Apple HomeKit, you need the Philips Hue app (version 9.3 or higher) and the Bridge v2 (square-shaped). Open the Philips Hue app and navigate to Settings > HomeKit and Siri. Follow the on-screen prompts to create a new Home for Siri voice control. Apple HomeKit automatically opens your camera so you can

scan the HomeKit code found on the bottom of your Philips Hue Bridge. After successfully pairing your HomeKit to your Bridge, you can control your lights with your voice using Siri.

My Hue Bridge cannot be found in HomeKit.

Make sure that your mobile device is connected to the same router to which your Hue Bridge is connected. The router must be able to support Apple's Bonjour software, which allows you to discover other devices and services on the network. If your router does not support this feature, you will not be able to use HomeKit.

Siri reports that some of my Philips Hue lights are not responding.

Check that all of your lights are connected to power and switched on. If you still receive this error, contact the Philips Hue Support Centre.

What do I need to use my Hue lights with Apple HomeKit?

You will need:

- Philips Hue Bridge v2 (square-shaped)
- iOS device with version 9.3 or higher
- Apple HomeKit app
- An active internet connection

Go to Settings > HomeKit & Siri and follow the on-screen instructions to pair your Philips Hue app with HomeKit.