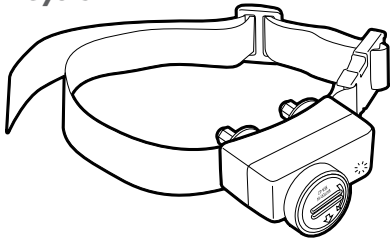




Product Manual

PIF-275-19

Wireless Pet Containment System Receiver Collar



Please read this entire product manual before beginning.

Welcome

You and your pet were made for each other. Our aim is to help you have the best companionship and the most memorable moments together. Your new Wireless Pet Containment System receiver collar is designed to give your pet maximum freedom while keeping him safe.

We know that safe pets make happy owners. Before getting started, please have your utilities marked, and take a moment to read through the important safety information. If you have any questions, please don't hesitate to contact us.

Hereinafter Radio Systems Corporation, Radio Systems PetSafe Europe Ltd., Radio Systems Australia Pty Ltd. and any other affiliate or brand of Radio Systems Corporation may be referred to collectively as "We" or "Us."

Important Safety Information

Explanation of attention words and symbols used in this guide



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

⚠ WARNING

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

⚠ CAUTION

CAUTION, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

CAUTION

CAUTION, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

⚠ WARNING

- Not for use with aggressive pets. Do not use this product if your pet is prone to aggressive behavior. Aggressive pets can cause severe injury or death to their owners and others. If you are not sure that this product is right for your pet, please talk to your veterinarian or a certified trainer.
- Risk of explosion if battery is replaced by an incorrect type. Do not short circuit, mix old and new batteries, dispose of in fire, or expose to water. When batteries are stored or disposed, they must be protected from shorting. Dispose of used batteries properly.

⚠ CAUTION

- This PetSafe® Wireless Pet Containment System is NOT a solid barrier. The system is designed to act as a deterrent to remind pets by static correction to remain in the boundary established. It is important that you reinforce training with your pet on a regular basis. Since the tolerance level to static correction varies from pet to pet, Radio Systems Corporation CANNOT guarantee that the system will, in all cases, keep a pet within the established boundary. Not all pets can be trained to

avoid crossing the boundary! Therefore, if you have reason to believe that your pet may pose a danger to others or harm himself if he is not kept from crossing the boundaries, you should NOT rely solely upon the PetSafe® Wireless Pet Containment System to confine your pet. Radio Systems Corporation shall NOT be liable for any property damage, economic loss or any consequential damages, sustained as a result of any animal crossing the boundary.

- This product is not a toy. Keep it out of the reach of children.

CAUTION

- Proper fit of the collar is important. A collar worn for too long or made too tight on the pet's neck may cause skin damage ranging from redness to pressure ulcers; this condition is commonly known as bed sores.
- **Avoid leaving the collar on your pet for more than 12 hours per day.**
- When possible reposition the collar on the pet's neck every 1 to 2 hours.
- Check the fit to prevent excessive pressure; follow the instructions in this product manual.

- You may need to trim the hair in the area of the contact points. However, never shave your pet's neck; this may lead to a rash or infection.
- Never connect a leash to a collar with contact points. It will cause excessive pressure on the contact points.
- When connecting a leash to a separate collar, do not allow it to put pressure on the receiver collar.
- Wash your pet's neck area and the contact points of the receiver collar weekly with a damp cloth.
- Examine the contact area daily for signs of a rash or a sore.
- If a rash or sore is found, discontinue use of the receiver collar until the skin has healed.
- If the condition persists beyond 48 hours, see your veterinarian.
- For additional information on bed sores and pressure necrosis, please visit our website.
- Proper training of your pet is essential to successfully using the system. During the first 2 weeks of training, do not use the system without direct supervision of your pet.

- Always remove your pet's receiver collar before performing any transmitter testing or adjustments. This will prevent unintended corrections.
- The boundary zone must be tested whenever an adjustment is made to the fence transmitter setting to prevent unintended corrections to your pet.

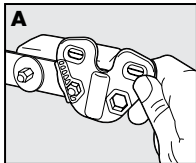
How the System Works

The PetSafe® Wireless Pet Containment System has been proven safe, comfortable, and effective for pets over 8 lb. The system works by transmitting a radio signal up to 90 feet in all directions. You temporarily define the pet area with boundary flags for a visual aid in training your pet. Your pet wears a receiver collar with contact points that touch his neck, and, once trained, is allowed to roam freely in the pet area. When your pet reaches the boundary zone, the receiver collar gives a warning beep before delivering a safe static correction through the contact points to get his attention until he returns to the pet area.

Operating Guide

Prepare the receiver collar

Your receiver collar comes with short contact points. Use the long contact points for pets with long or thick hair. Tighten the contact points using the test light tool (**A**) one-half turn beyond finger tight. Check the tightness weekly.



To Insert and Remove the Receiver Collar Battery

NOTE: Do not install the battery while the receiver collar is on your pet.

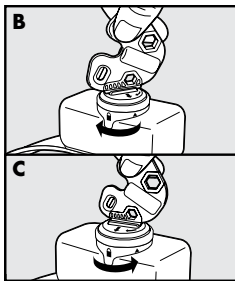
This receiver collar utilizes a replaceable PetSafe® battery (RFA-67). This unique battery is designed to make battery replacement easier and increase water protection.

To insert the battery, align the symbols on the battery (arrow) and receiver collar (triangle) **(B)**.

Use the edge of the test light tool **(B)** to turn the battery clockwise until the arrow lines up with the lock symbol on the housing.

To remove the battery, turn the battery counter-clockwise using the edge of the test light tool **(C)**. DO NOT attempt to cut into or pry open the battery. Be sure to discard the used battery properly.

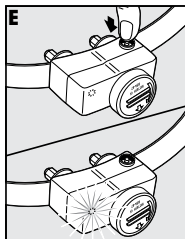
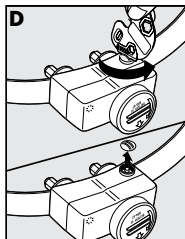
A replacement PetSafe® battery (RFA-67) can be found at many retailers. Contact the Customer Care Center or visit our web site at www.petsafe.com to locate a retailer near you.



To Set the Static Correction Level

Read all steps before attempting to set the static correction level.

1. Remove the clear plastic cover with the edge of the test light tool to expose the correction level button (**D**).
2. With the battery installed, press the correction level button and release when the receiver LED indicator light lights up (**E**).
3. The receiver LED indicator light will emit a series of flashes representing the static correction level.
4. Increase the static correction level by pressing and releasing the correction level button within 5 seconds of the previous series of flashes.
5. After setting the static correction level, replace the cover to protect the correction level button. The static correction levels increase in strength from 1 to 6. Pushing the correction level button while the receiver collar is on level 6 will cause the receiver collar



to revert to level 1. Refer to the Function and Response Table to choose the static correction level that best fits your pet. The receiver indicator light acts as a low battery indicator. The light will flash every 4 to 5 seconds when battery replacement is required.

Battery Contact Verification

Remove receiver collar from your pet. Press the button and verify that the LED light illuminates. If the LED light does not come on remove the battery. Locate the metal tabs in the battery well. Gently lift the tabs to ensure that the battery will make good contact. Replace the battery into the receiver collar. Press the button and check that the LED light illuminates.

Function and Response Table

Indicator Light Response	Static Correction Level	Receiver Collar Function
1 Flash	1	No Static Correction, Tone Only
2 Flashes	2	Low Static Correction
3 Flashes	3	Medium-Low Static Correction
4 Flashes	4	Medium Static Correction
5 Flashes	5	Medium-High Static Correction
6 Flashes	6	High Static Correction
Flashes once every 4 to 5 seconds		Indicates Low Battery

Over Correction Protection

If your pet enters the boundary zone or continues anywhere beyond the pet area, this feature limits the static correction duration to 30 seconds.

In the unlikely event that your pet leaves the pet area, he will not receive a static correction upon return to the pet area.

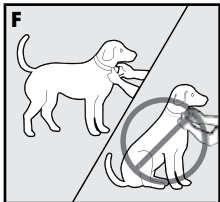
Fit the Receiver Collar

Important: The proper fit and placement of your receiver collar is important for effective training. The contact points must have direct contact with your pet's skin on the underside of his neck.

See important safety information on pages 3-7.

To assure a proper fit, please follow these steps:

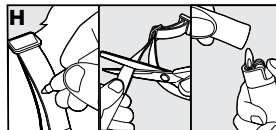
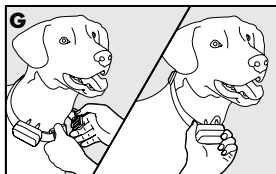
1. Make sure that the battery is not installed in the receiver collar.
2. Start with your pet standing comfortably **(F)**.
3. To make it easier to hear the warning tone, place the receiver collar on your pet with the logo side of receiver collar facing up.
4. Center the contact points underneath your pet's neck, touching the skin.



CAUTION

You may need to trim the hair in the area of the contact points. Never shave the dog's neck; this may lead to a rash or infection.

5. Check the tightness of the receiver collar by inserting one finger between the end of a contact point and your pet's neck. The fit should be snug but not constricting **(G)**.
6. Allow your pet to wear the collar for several minutes then recheck the fit. Check the fit again as your pet becomes more comfortable with the receiver collar.
7. Trim the collar as follows **(H)**:
 - a. Mark the desired length of the receiver collar with a pen. Allow for growth if your pet is young or grows a thick winter coat.
 - b. Remove the receiver collar from your pet and cut off the excess.
 - c. Before placing the receiver collar back onto your pet, seal the edge of the cut collar by applying a flame along the frayed edge.
8. Put battery in receiver collar.



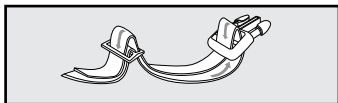
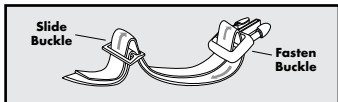
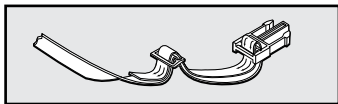
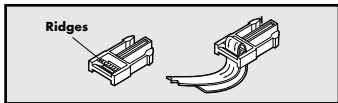
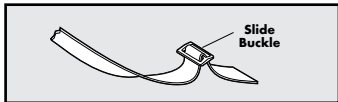
To Re-Thread the Collar

The slide buckle prevents the collar from becoming loose around your pet's neck.

The ridges must be facing up; the collar will slip if it is not properly threaded.

To loosen: Slide the strap through the Slide and Fasten Buckles and pull down.

To tighten: Slide the strap up through the Fasten Buckle and pull through the Slide Buckle.



Taking Your Pet Out of the Pet Area

Important: Remove the receiver collar and leave it in the pet area.

Once your pet learns the boundary zone, he will be reluctant to cross it for walks or car rides.

Option 1: Replace the receiver collar with a regular collar. Put your pet in a car that is within the pet area and drive him out of the pet area.

Option 2: Replace the receiver collar with a regular collar and leash. Walk your pet out of the pet area while giving a command such as "OK" at a specific place of the boundary zone (the end of your driveway, sidewalk, etc.). Always leave the pet area with a leash at this place and your pet will associate leaving the pet area only on a leash, only at this place, and only with a person. You may initially need to convince your pet to leave the pet area with a food treat and lots of praise.



NOTE: You may also carry your pet out of the pet area.

Please refer to your PetSafe® Wireless Pet Containment System Product Manual for a complete list of Troubleshooting or visit www.petsafe.com

Troubleshooting

The receiver collar is not beeping or administering a static correction.	• Check that the transmitter is plugged into a working 120-volt outlet, turned on, the power light is on, and the transmitter controls are set at your desired settings. • Check receiver battery to make sure it is installed properly. • Replace the battery.
The receiver collar is beeping everywhere.	• Check that the transmitter is plugged into a working standard 120-volt outlet, turned on, the power light is on, and the transmitter controls are set at your desired settings.

Troubleshooting

The receiver collar is beeping but my pet is not responding to the static correction.

- Make sure the static correction level is set at 2 or above.
- Test the receiver collar with the test light.
- If the test light flashes, check the fit of the receiver collar.
- Trim your pet's fur where the contact points touch the neck and/or switch to the longer contact points.
- Increase the static correction level.
- Repeat training steps to reinforce training.

Troubleshooting

My pet reacts strongly to the static correction and has become fearful.

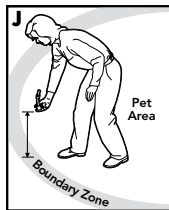
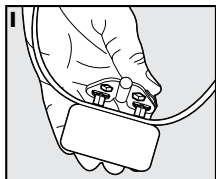
- Lower the static correction level.
- Make sure you are in control of the situation when your pet receives his first static correction (have him on a leash attached to a separate, non-metallic collar) and lead him into the pet area and praise him. If your pet remains fearful, suspend training and start again the next day. Make sure to end all training sessions on a positive note with lots of praise and play.

Test Light Instructions

1. Make sure the receiver collar battery is properly installed.
2. Set the correction level to 2 or above.
3. Hold the test light contacts to the contact points (I).
4. Walk toward the boundary zone holding the receiver collar about waist high until the test light flashes (J).

Save Test Light for future testing.

NOTE: If the Test Light does not flash, install a new battery and re-test. If Test Light still does not flash, contact the Customer Care Center.



Terms of Use and Limitation of Liability

1. Terms of Use

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions and notices contained herein. Usage of this Product implies acceptance of all such terms, conditions, and notices.

2. Proper Use

This Product is designed for use with pets where training is desired. The specific temperament of your pet may not work with this Product. If you are unsure whether this is appropriate for your pet, please consult your veterinarian or certified trainer.

3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. This pet training device is not intended to harm, injure or provoke. Using this Product in a way that is not intended could result in violation of Federal, State or local laws.

4. Limitation of Liability

In no event shall Radio Systems Corporation be liable for any direct,

indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

5. Modification of Terms and Conditions

Radio Systems Corporation reserves the right to change the terms, conditions and notices under which this Product is offered.

Compliance

FCC/IC

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful

interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult customer care, the dealer, or an experienced radio/TV technician for help.

CAUTION: Modification or changes to this equipment not expressly approved by Radio Systems Corporation may void the user's authority to operate the equipment.

ACMA/Australia

This device complies with the applicable EMC requirements specified by the ACMA (Australian Communications and Media Authority).

Customer Care International

USA & Canada—Tel: 800-732-2677

Monday – Friday 8 AM – 8 PM / Saturday 9 AM – 5 PM

Australia—Tel: 1800 786 608

Monday – Friday 8:30 AM – 5 PM

New Zealand—Tel: 0800 543 054

Monday – Friday 10:30 AM – 7 PM



Important Recycling Advice

Please respect the Waste Electrical and Electronic Equipment regulations in your country.

This equipment must be recycled. At the end of the product life, do not place it in the normal municipal waste system. Please check the regulations in your area or return it to where it was purchased so that it can be placed in our recycling system. If these options are not possible, please contact the Customer Care Center for further information.



Battery Disposal

Separate collection of spent batteries is required in many regions; check the regulations in your area before discarding spent batteries. At the end of the product life, please contact our Customer Care Center to receive instructions on proper disposal of the unit. Please do not dispose of the unit in household or municipal waste. For a listing of Customer Care Center telephone numbers in your area, visit our website at petsafe.com.

Perchlorate Battery

Perchlorate Material—special handling may apply.
See www.dtsc.ca.gov/hazardouswaste/perchlorate.

Radio Systems Corporation

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petsafe.com

For a list of patents protecting this product, please visit

www.radiosystemscorporation.com/patents.

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