



Limited Warranty

Wahoo Fitness warrants products to be free from defects in material and workmanship, under normal use, for one year from the date of original purchase. Defects that have resulted from improper or unreasonable use or maintenance, accident, excess moisture, insects, improper packing, lightning, power surges, or unauthorized tampering, alteration or modification are not covered. Wahoo Fitness will, at its discretion, repair or replace with a comparable product, at no charge to the customer for parts or labor, so long as customer is responsible for shipping costs, which would include any packing or shipping materials needed to re-box the item. For trainers, we recommend you keep your original packaging for the length of the warranty period, in the event you should need to return. Replacement products may be new, refurbished or reconditioned and are warranted for the unexpired period of the original purchase, or 60 days from shipment, whichever is greater. Any products replaced become the property of Wahoo Fitness.

Wahoo Fitness does not warranty any items purchased through unauthorized dealers. We do not warranty products sold through eBay.

WHERE PERMITTED, THE PROVISIONS OF THIS LIMITED WARRANTY ARE IN LIEU OF ANY OTHER WRITTEN WARRANTY, WHETHER EXPRESS OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL WAHOO FITNESS BE LIABLE FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES. SOME PLACES DO NOT ALLOW LIMITATIONS ON THE EXCLUSION OR LIMITATION OF LIABILITY TO SPECIFIED AMOUNTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

To obtain warranty service, contact Wahoo Fitness for shipping instructions and an RMA tracking number. Return your device, freight prepaid, along with the original sales receipt which is a required proof of purchase for warranty repairs, with the RMA tracking number written on the outside of the package, and mail to Wahoo Fitness. Additional freight costs and transit times may apply to warranties and returns outside of Wahoo's standard shipping locations.

For warranty exclusively in the European Union, the above applies, however the date is extended to 2 years from date of original purchase as required by EU law.

Phone



1(877) 978-1112

Hours:

(M - F) 10am - 7pm EST
CLOSED 2/17

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.