

WATCHES

WARRANTY INFORMATION

The hands, dial, and watch movement are the only components covered under the warranty. If the watch proves to be defective in material or workmanship under normal use, it will be repaired or replaced free of charge at the discretion of Metro Service Center. A return shipping and handling fee will apply to all warranty service.

The manufacturer's warranty does not cover:

- Battery, case, crystal, strap, or bracelet
- Damage resulting from improper handling, lack of care, accidents, or normal wear and tear
- Water damage unless marked water-resistant (for details regarding water resistance please [click here](#))
- Repairs if the watch was not originally purchased from an authorized Fossil retailer

This warranty is void if the watch has been damaged by accident, negligence, unauthorized service, or other factors not due to defects in material or workmanship.

BATTERY REPLACEMENT (US)

Visit your local Fossil store to get your watch battery replaced while you shop! [Click here](#) to find a store near you. Battery types and availability may vary by store. We recommend calling ahead to ensure your battery is in stock.

If you don't have a Fossil store near you, we recommend sending your watch into our authorized repair center. We do not recommend trying to change the battery yourself, as the internal movement can be damaged in this process. You are also welcome to take your watch into a local reputable jeweler to see if they can change the battery. However, if the watch's movement is damaged or the watch becomes water damaged because of seal problems, the warranty may become void.

Should you choose to send your watch to our service center for a battery replacement, please send the following items in a small, well-padded shipping box:

- Your watch only – do NOT send original packaging
- Completed Watch Repair Form



METRO SERVICE CENTER
ATTN: REPAIRS DEPT.
10615 SANDEN DRIVE
DALLAS, TEXAS 75238
1-800-842-8621

service@metroservicecenter.com

NOTIFICATION #
(If applicable)

Metro Service Center is the authorized service center for the following timepieces:

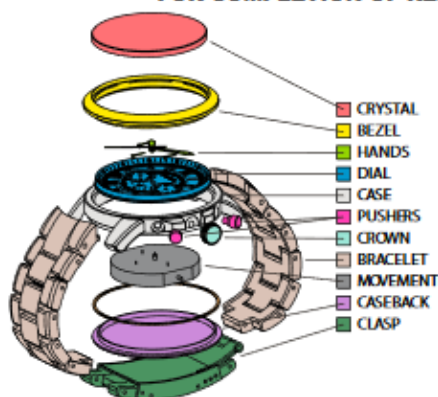
Adidas, Armani Exchange, Chaps, Diesel, DKNY, Fossil, Relic, Skagen, and Skechers

To obtain service on your timepiece complete the attached form and follow the instructions below.

SHIPPING CHECKLIST and REPAIR INSTRUCTIONS:

- ☐ Include completed repair form (please include **one** form per timepiece and keep a copy for your records).
- ☐ Include timepiece for repair. If part of a set, please send complete set.
- ☐ Include copy of proof of purchase or the completed warranty card for all warranty repairs. Failure to include proof of purchase or warranty card will result in non-warranty repair costs.
- ☐ Please enclose full payment for repair by credit card, check or money order. Check or money order must be made payable to: **Metro Service Center**.
- ☐ We suggest you send your timepiece by insured, traceable means and properly packaged to protect against damage during transit. Please be aware that Metro Service Center is not responsible for any impact / shipping damage or lost items that may occur during transit.
- ☐ Return shipping is waived in California for repairs covered by the warranty.
- ☐ Please **do not** send the product in the original packaging as the packaging will not be returned with the item.
- ☐ Watches are shipped back via USPS.
- ☐ If the watch proves to be defective in material or workmanship under normal use, it will be repaired or replaced free of charge at the discretion of Metro Service Center.
- ☐ Please note all warranty services will incur a shipping and handling fee of \$8.50.
- ☐ For questions please contact our Customer Care representatives at **1-800-842-8621** or via email at **service@metroservicecenter.com**.

**PLEASE ALLOW 2-4 WEEKS, FROM DATE WE RECEIVE PACKAGE,
FOR COMPLETION OF REPAIRS AND SHIPPING TIME BACK.**



**METRO SERVICE CENTER
ATTN: REPAIRS DEPT.
10615 SANDEN DRIVE
DALLAS, TX 75238**



WATCH REPAIR FORM

Include this form with your timepiece when sending it in for repairs.

Please include one form per timepiece.

Watches are returned via USPS

NOTIFICATION # _____

(If applicable)

CUSTOMER INFORMATION: (PLEASE PRINT CLEARLY)

NAME _____ DATE _____
ADDRESS _____ APT/SUITE # _____
CITY _____ STATE _____ ZIP _____
DAYTIME PHONE _____ HOME PHONE _____
EMAIL _____

REPAIR INFORMATION:

IS THE TIMEPIECE RUNNING? ☐ YES ☐ NO IS THE TIMEPIECE ENGRAVED? ☐ YES ☐ NO IS THE TIMEPIECE CUSTOMIZED? ☐ YES ☐ NO

STYLE # FROM CASEBACK: _____ SERIAL # FROM CASEBACK: _____

PLEASE FULLY DESCRIBE PROBLEM HERE:

BRANDS SERVICED & WARRANTY PERIOD:

Please Select Your Brand:

☐ ADIDAS ORIGINALS/PERFORMANCE - 2 YEARS ☐ DIESEL - 2 YEARS ☐ RELIC - 2 YEARS
☐ ARMANI EXCHANGE - 2 YEARS ☐ DKNY - 2 YEARS ☐ SKAGEN - 2 YEARS
☐ CHAPS - 2 YEARS ☐ Fossil - 2 YEARS ☐ SKECHERS - 2 YEARS

WARRANTY REPAIRS

Warranty parts include the movement, dial, and hands. A proof of purchase from an authorized retailer is required for all warranty repairs. All warranty services will incur a shipping and handling fee of \$8.50.
Return shipping is waived in California for repairs covered by the warranty.

Please Check Repairs Needed:

☐ Movement ☐ Dial ☐ Hands

\$8.50

NON-WARRANTY REPAIRS

Prices include parts, return shipping of \$8.50 and labor charge of \$11.00. See flat rate pricing below.

Please Check Repairs Needed:

Non-Ceramic Material

☐ Band Replaced ☐ Battery Replaced ☐ Bezel/Case Replaced ☐ Crown Replaced ☐ Crystal Replaced **\$45.00**

Ceramic

☐ Band Replaced ☐ Battery Replaced ☐ Bezel/Case Replaced ☐ Crown Replaced ☐ Crystal Replaced **\$85.00**

Battery Replacement Only:

☐ Battery Replacement

\$18.50

PAYMENT METHOD

☐ CREDIT CARD ☐ CHECK (Payable to Metro Service Center) ☐ MONEY ORDER

IF CREDIT CARD, SELECT:

☐ MASTERCARD ☐ VISA ☐ DISCOVER ☐ AMERICAN EXPRESS

CREDIT CARD #:

EXPIRATION DATE:

SIGNATURE REQUIRED FOR CREDIT CARD PAYMENTS

IF YOU HAVE ANY QUESTIONS REGARDING YOUR TIMEPIECE, PLEASE CONTACT OUR CUSTOMER CARE AT 1-800-342-8521.

PLEASE INCLUDE PAYMENT WITH YOUR REPAIR. DO NOT SEND CASH. PLEASE PROVIDE PAYMENT IN US DOLLARS ONLY.

CHARGES LISTED ARE ONLY FOR CUSTOMERS IN THE USA.

INTERNAL USE ONLY:

SHIPPED FROM STORE#: _____ SELECT IF APPLICABLE: ☐ SD

FASHION REPAIR FORM PG 2 12/16

- Payment (see repair form for pricing)

Mail all three (3) items to:

**Metro Service Center
ATTN: REPAIRS
10615 Sanden Drive
Dallas, TX 75238**

Please Note: This address is for mail-in only. We encourage you to send your package certified, insured or through a traceable shipper. Metro Service Center is not responsible for packages lost or stolen in transit to us.

Please allow up to 2 to 4 weeks from the date we receive your package for your watch to go through the repair process.

REGISTRATION

To register your watch, please [click here](#). If you have questions or need help with registration, please contact Customer Care at 1-800-449-3056. We also invite you to join our Fossil community by signing up for an account. You can keep track of purchases, take advantage of “sneak peek” promotions, and much more.

<https://www.fossil.com/us/en/register.html>

WARRANTY INFORMATION STANDARD LIMITED WARRANTY

WHAT IS COVERED AND FOR HOW LONG?

Fossil Group, Inc. ("Fossil") warrants that this Fossil product and accessories included in the packaging with the product (the "Product") are free from defects in material and workmanship under normal use for the period commencing upon the date of purchase and continuing for two years.

This is a voluntary manufacturer's warranty. It provides rights separate to rights provided by consumer law, including, but not limited to those relating to non-conforming goods. Fossil's limited warranty benefits are in addition to, and not instead of, rights provided by consumer law.

WHAT IS NOT COVERED?

UNINTERRUPTED OR ERROR-FREE. Fossil does not warrant that the operation of the Product will be uninterrupted or error-free. Fossil is not responsible for damage arising from failure to follow instructions relating to the Product's use.

NORMAL WEAR AND TEAR. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

CASE AND CRYSTAL (IF APPLICABLE). Fossil does not warrant cases or crystals.

BRACELET. Fossil does not warrant bracelets or straps.

BATTERIES. Only rechargeable batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this Limited Warranty. Non-rechargeable batteries are not covered under this Limited Warranty.

SOFTWARE. This Limited Warranty does not cover software embedded in the product and the services provided by Fossil to owners of the Product. Refer to the license agreement accompanying the software and the Fossil services terms of use for details of your rights with respect to their use.

ABUSE & MISUSE. Defects or damages that result from:

- a) Improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks or scratches, etc.) to the surface of the Product resulting from misuse;
- b) Contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food;
- c) Use of the Product for commercial purposes or subjecting the Product to abnormal usage or conditions; or
- d) Other acts which are not the fault of Fossil, are excluded from coverage.

USE OF NON-FOSSIL PRODUCTS. Defects or damage that result from the use of non-Fossil branded or certified products, accessories or software or other peripheral equipment are excluded from coverage.

ALTERED PRODUCTS. Product with:

- a) Serial numbers or production date codes or other tracking marks that have been removed, altered or obliterated;
- b) Broken seals or that show evidence of tampering or access by non-authorized dealers or repair centers; are excluded from coverage.

PRODUCTS FROM UNAUTHORIZED SELLERS. Products that are not purchased from an authorized Fossil retailer are excluded from coverage.

COMMUNICATIONS SERVICES. Defects, damages, or the failure of Products due to any communication service or signal you may subscribe to or use with the Products is excluded from coverage.

WHAT ARE FOSSIL'S OBLIGATIONS?

During the applicable warranty period, provided the Product is sent in for service in accordance with the terms of this Limited Warranty, Fossil will repair, replace, or refund the purchase price of the Product, at Fossil's sole option, without charge. Fossil may, at its sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product, or may replace the Product with a rebuilt, reconditioned or new Product. All replaced Products will be warranted for a period equal to the remainder of the original Limited Warranty on the original Product or for ninety (90) days, whichever is longer. All replaced Products, parts, components, boards and equipment shall become the property of Fossil. Except to the extent expressly allowed by applicable law, transfer or assignment of this Limited Warranty is prohibited.

WHAT MUST YOU DO TO OBTAIN WARRANTY SERVICE?

To obtain service under this Limited Warranty, you must return the Product to an authorized service facility in an adequate container for shipping, accompanied by the sales receipt or comparable proof of sale showing the original date of purchase, the serial number of the Product and the seller's name and address. If Fossil determines that any Product is not covered by this Limited Warranty, you must pay for all parts, shipping, and labor charges for the repair or return of such Product.

To find the nearest authorized international service center, please visit www.fossil.com/ty/support

No data, software or applications added to your Product will be reinstalled. You should keep a separate backup copy of any contents of the Product before delivering the Product to Fossil for warranty service, as some or all of the contents may be deleted or reformatted during the warranty service.

WHAT ARE THE LIMITS ON FOSSIL'S LIABILITY?

THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, TERMS OR CONDITIONS, EXPRESS, IMPLIED OR STATUTORY, AS TO ANY MATTER WHATSOEVER, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS OR A PARTICULAR PURPOSE, ACCURACY, SATISFACTORY QUALITY, TITLE AND NON-INFRINGEMENT. ALL OF WHICH ARE EXPRESSLY DISCLAIMED BY FOSSIL. FOSSIL SHALL NOT BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL OR PUNITIVE DAMAGES OR LIABILITIES OF ANY KIND ARISING OUT OF OR IN CONNECTION WITH THE SALE OR USE OF THIS PRODUCT, WHETHER BASED IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT PRODUCT LIABILITY, OR ANY OTHER THEORY, EVEN IF FOSSIL HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND EVEN IF ANY LIMITED REMEDY SPECIFIED HEREIN IS DEEMED TO HAVE FAILED OF ITS ESSENTIAL PURPOSE. FOSSIL'S ENTIRE LIABILITY SHALL BE LIMITED TO REPLACEMENT OR REPAIR OR RETURN OF THE PURCHASE PRICE PAID, AT FOSSIL'S SOLE OPTION.

SOME COUNTRIES, STATES OR PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES OR THE LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY BE LIMITED IN THEIR APPLICATION TO YOU. WHEN IMPLIED WARRANTIES MAY NOT BE EXCLUDED IN THEIR ENTIRETY, THEY WILL BE LIMITED TO THE DURATION OF THE APPLICABLE WRITTEN LIMITED WARRANTY. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, YOU MAY HAVE OTHER RIGHTS THAT MAY VARY DEPENDING ON THE LOCAL LAW. YOUR STATUTORY RIGHTS ARE NOT AFFECTED.

FOSSIL MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, AS TO THE QUALITY, CAPABILITIES, OPERATIONS, PERFORMANCE OR SUITABILITY OF ANY THIRD-PARTY SOFTWARE OR EQUIPMENT USED IN CONJUNCTION WITH THE PRODUCT, OR THE ABILITY TO INTEGRATE ANY SUCH SOFTWARE OR EQUIPMENT WITH THE PRODUCT. WHETHER SUCH THIRD PARTY SOFTWARE OR EQUIPMENT IS INCLUDED WITH THE PRODUCT OR DISTRIBUTED BY FOSSIL OR OTHERWISE, RESPONSIBILITY FOR THE QUALITY, CAPABILITIES, OPERATIONS, PERFORMANCE AND SUITABILITY OF ANY SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT RESTS SOLELY WITH THE USER AND THE DIRECT VENDOR, OWNER OR SUPPLIER OF SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT.

Nothing in the Product instructions or information shall be construed to create an express warranty of any kind with respect to the Products. No agent, employee, dealer, representative or reseller is authorized to modify or extend this Limited Warranty or to make binding representations or claims, whether in advertising, presentations or otherwise, on behalf of Fossil regarding the Products or this Limited Warranty. This Limited Warranty gives you specific legal rights, and you may also have other rights that vary from state to state or country to country.

FOR AUSTRALIAN CUSTOMERS:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the Goods fail to be of acceptable quality and the failure does not amount to a major failure.

MODIFICATION OF SOFTWARE

FOSSIL IS NOT LIABLE FOR PERFORMANCE ISSUES OR INCOMPATIBILITIES CAUSED BY YOUR EDITING OF REGISTRY SETTINGS, OR YOUR MODIFICATION OF OPERATING SYSTEM SOFTWARE. USING CUSTOM OPERATING SYSTEM SOFTWARE MAY CAUSE YOUR PRODUCT TO WORK IMPROPERLY.

INTELLECTUAL PROPERTY

All Intellectual Property, as defined below, owned by or which is otherwise the property of Fossil or its respective suppliers relating to this product, including but not limited to, accessories, parts, or software relating there to (the "Product System"), is proprietary to Fossil or its licensors and protected under federal laws, state laws, and international treaty provisions. Intellectual Property includes, but is not limited to, inventions (patentable or unpatentable), patents, trade secrets, copyrights, software, computer programs, and related documentation and other works of authorship. You may not infringe or otherwise violate the rights secured by the Intellectual Property. Moreover, you agree that you will not (and will not attempt to) modify, prepare derivative works of, reverse engineer, decompile, disassemble, or otherwise attempt to create source code from the software. No title to or ownership in the Intellectual Property is transferred to you. All applicable rights of the Intellectual Property shall remain with Fossil and its licensors and suppliers.

For a full list of available service centers, please visit: www.fossil.com/ty/support

Leathers

WARRANTY INFORMATION

Our limited warranty covers against defects in material or workmanship one year from the date of purchase. A dated sales receipt must be included to show your product was purchased within the warranty period. Only leather products sold through authorized Fossil retailers are subject to the terms of the warranty.

WARRANTY SERVICE DETAILS (US ONLY)

Once your product is inspected and a defect is found due to manufacturer's workmanship, we will replace your product with the same style or an equivalent style of equal value based on the purchase price. As we are a fashion company, we cannot guarantee that the same style will be available for your replacement. If this is the case, you will be able to select a replacement. This warranty is void if the leather product has been damaged by accident, negligence, unauthorized service, or other factors not due to defects in materials or workmanship, or if a valid receipt is not included. For all warranty related services, a fee of \$8.50 for return shipping and handling

will apply. At this time, Fossil will not repair damaged leather products. We will replace them if the conditions of this warranty are met.

Please be advised that all defective leather products are disposed of upon receipt, and replaced if the terms of this warranty are met.

Should service be required, please send the following for evaluation:

- Your leather product
- A copy of your sales receipt
- Completed Warranty Form



10615 SANDEN DRIVE
DALLAS, TEXAS 75238
1-800-842-8621

NOTIFICATION #

JEWELRY & LEATHER FORM (ONE YEAR WARRANTY)

Include this form with your item when sending it in.
One item per form, please.

CUSTOMER INFORMATION:

NAME DATE
ADDRESS APT/SUITE #
CITY STATE ZIP
DAYTIME PHONE HOME PHONE
EMAIL

PRODUCT INFORMATION:

STYLE # (I.E. ZB4104) DESCRIPTION
THE STYLE NUMBER ON YOUR PRODUCT MAY BE LOCATED ON THE INSIDE OF A TAG OF YOUR LEATHER GOOD,
OR ON THE PROOF OF PURCHASE FOR YOUR JEWELRY.

Please fully describe problem here:
.....
.....

PLEASE SELECT YOUR PRODUCT

- | | |
|---|--|
| ☐ FOSSIL JEWELRY | ☐ SKAGEN JEWELRY |
| ☐ FOSSIL LEATHERS | ☐ SKAGEN LEATHERS |
| ☐ MICHAEL KORS JEWELRY | |

WARRANTY INFORMATION

OUR LIMITED WARRANTY COVERS AGAINST DEFECTS IN MATERIAL OR WORKMANSHIP ONE YEAR FROM THE DATE OF PURCHASE.

A VALID SALES RECEIPT MUST BE INCLUDED TO SHOW YOUR PRODUCT WAS PURCHASED WITHIN THE WARRANTY PERIOD.

ONLY PRODUCTS SOLD THROUGH AUTHORIZED RETAILERS ARE SUBJECT TO THE TERMS OF THE WARRANTY.

ONCE YOUR PRODUCT IS INSPECTED AND A DEFECT IS FOUND DUE TO MANUFACTURER'S WORKMANSHIP, WE WILL REPLACE YOUR PRODUCT WITH THE SAME STYLE OR AN EQUIVALENT STYLE OF EQUAL VALUE BASED ON THE PURCHASE PRICE.

AS WE ARE A FASHION COMPANY, WE CANNOT GUARANTEE THAT THE SAME STYLE WILL BE AVAILABLE FOR YOUR REPLACEMENT. IF THIS IS THE CASE, YOU WILL BE ABLE TO SELECT A REPLACEMENT.

THIS WARRANTY IS VOID IF THE PRODUCT HAS BEEN DAMAGED BY ACCIDENT, NEGLIGENCE, UNAUTHORIZED SERVICE, OR OTHER FACTORS NOT DUE TO DEFECTS IN MATERIAL OR WORKMANSHIP, OR IF A VALID RECEIPT IS NOT INCLUDED.

FOR ALL WARRANTY RELATED SERVICES, A FEE OF \$8.50 FOR RETURN SHIPPING AND HANDLING WILL APPLY.

AT THIS TIME, WE WILL NOT REPAIR DAMAGED PRODUCTS. WE WILL REPLACE THEM IF THE CONDITIONS OF THIS WARRANTY ARE MET.

PLEASE BE ADVISED THAT ALL DEFECTIVE PRODUCTS ARE DISPOSED OF UPON RECEIPT, AND REPLACED IF THE TERMS OF THE WARRANTY ARE MET.

PAYMENT INFORMATION:

PLEASE INCLUDE \$8.50 PAYMENT WITH YOUR PRODUCT.
Do NOT send cash.

Please make checks payable to Metro Service Center.

Please provide payment in US Dollars only.

Charge listed is only for customers in the USA.

Warranty cost is waived for California residents.

WARRANTY	CHARGE
1 YEAR WARRANTY (Shipping and Handling only)*	\$8.50

PAYMENT METHOD

☐ CREDIT CARD	☐ CHECK (Payable to Metro Service Center)	☐ MONEY ORDER
IF CREDIT CARD, SELECT:		
☐ MASTERCARD	☐ VISA	☐ DISCOVER
☐ AMERICAN EXPRESS		
CREDIT CARD #:	SIGNATURE REQUIRED FOR CREDIT CARD PAYMENTS	
EXPIRATION DATE:		

SHIPPING INSTRUCTIONS:

We suggest that you send your item to us via an insured, traceable means, such as UPS insured or insured mail. Please enclose a copy of your proof of purchase. If you have questions, please contact us at 1-800-842-8621.

Your product will be inspected and replaced within 2 to 4 weeks from the date we receive your package if these conditions of this warranty are met.

DID YOU...

- Remember to enclose the item?
- Include one form per item?
- Enclose a copy of your proof of purchase?
- Enclose full payment?
- Affix this label to your package?

SHIP TO: **METRO SERVICE CENTER
ATTN: REPAIRS DEPT.
10615 SANDEN DRIVE
DALLAS, TEXAS 75238**

Internal Use Only:

SHIPPED FROM STORE: _____

JEWELRY & LEATHER WARRANTY FORM 02/16

- A check or money order made payable to Metro Service Center for \$8.50

Mail all four (4) items to:

**Metro Service Center
ATTN: REPAIRS
10615 Sanden Drive
Dallas, TX 75238**

Please Note: This address is for mail-in only. We encourage you to send your package certified, insured or through a traceable shipper. Metro Service Center is not responsible for packages lost or stolen in transit to us.

Please allow up to 2 to 4 weeks from the date we receive your package for your leather product to be inspected and replaced if all the conditions of the warranty are met.

Sunglasses

WARRANTY SERVICE DETAILS

We warrant our eyewear against any defects in materials and/or workmanship only. Please note that accidental damage, scratched lenses, and product misuse/abuse are not covered under Safilo's warranty. We do not provide repair service under these circumstances. If you believe that there is a defect in materials and/or workmanship in the eyewear that you purchased, please contact Safilo Customer Service for further information.

Safilo Customer Service

Phone: 1-800-850-3919

Email: consumers@safilo.com

Jewelry

WARRANTY INFORMATION

Our limited warranty covers against defects in material or workmanship one year from the date of purchase. A dated sales receipt must be included to show your product was purchased within the warranty period. Only jewelry sold through authorized Fossil retailers are subject to the terms of the warranty.

WARRANTY SERVICE DETAILS (US ONLY)

Once your product is inspected and a defect is found due to manufacturer's workmanship, we will replace your product with the same style or an equivalent style of equal value based on the purchase price. As we are a fashion company, we cannot guarantee that the same style will be available for your replacement. If this is the case, you will be able to select a replacement. This warranty is void if the jewelry piece has been damaged by accident, negligence, unauthorized service, or other factors not due to defects in materials or workmanship, or if a valid receipt is not included. For all warranty related services, a fee of \$8.50 for return shipping and handling will apply. At this time, Fossil will not repair damaged jewelry. We will replace them if the conditions of this warranty are met.

Please be advised that all defective jewelry pieces are disposed of upon receipt, and replaced if the terms of this warranty are met.

Should service be required, please send the following for evaluation:

- Your jewelry piece
- A copy of your sales receipt
- Completed Warranty Form



10615 SANDEN DRIVE
DALLAS, TEXAS 75238
1-800-842-8621

NOTIFICATION #

JEWELRY & LEATHER FORM
(ONE YEAR WARRANTY)

Include this form with your item when sending it in.
One item per form, please.

CUSTOMER INFORMATION:

NAME DATE
ADDRESS APT/SUITE #
CITY STATE ZIP
DAYTIME PHONE HOME PHONE
EMAIL

PRODUCT INFORMATION:

STYLE # (i.e. ZB4104) DESCRIPTION
THE STYLE NUMBER ON YOUR PRODUCT MAY BE LOCATED ON THE INSIDE ON A TAG OF YOUR LEATHER GOOD,
OR ON THE PROOF OF PURCHASE FOR YOUR JEWELRY.

Please fully describe problem here:
.....
.....

PLEASE SELECT YOUR PRODUCT

- | | |
|---|--|
| ☐ FOSSIL JEWELRY | ☐ SKAGEN JEWELRY |
| ☐ FOSSIL LEATHERS | ☐ SKAGEN LEATHERS |
| ☐ MICHAEL KORS JEWELRY | |

WARRANTY INFORMATION

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FOR ALL WARRANTY RELATED SERVICES, A FEE OF \$8.50 FOR RETURN SHIPPING AND HANDLING WILL APPLY.

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PLEASE BE ADVISED THAT ALL DEFECTIVE PRODUCTS ARE DISPOSED OF UPON RECEIPT, AND REPLACED IF THE TERMS OF THE WARRANTY ARE MET.

PAYMENT INFORMATION:

PLEASE INCLUDE \$8.50 PAYMENT WITH YOUR PRODUCT.

Do NOT send cash.

Please make checks payable to Metro Service Center.

Please provide payment in US Dollars only.

Charge listed is only for customers in the USA.

Warranty cost is waived for California residents.

WARRANTY	CHARGE
1 YEAR WARRANTY (Shipping and Handling only)*	\$8.50

PAYMENT METHOD

- ☐ CREDIT CARD ☐ CHECK (Payable to Metro Service Center) ☐ MONEY ORDER

IF CREDIT CARD, SELECT:

- ☐ MASTERCARD ☐ VISA ☐ DISCOVER ☐ AMERICAN EXPRESS

CREDIT CARD #:

EXPIRATION DATE:

SIGNATURE REQUIRED FOR CREDIT CARD PAYMENTS

SHIPPING INSTRUCTIONS:

We suggest that you send your item to us via an insured, traceable means, such as UPS insured or insured mail. Please enclose a copy of your proof of purchase. If you have questions, please contact us at 1-800-842-8621.

Your product will be inspected and replaced within 2 to 4 weeks from the date we receive your package if these conditions of this warranty are met.

DID YOU...

- Remember to enclose the item?
- Include one form per item?
- Enclose a copy of your proof of purchase? →
- Enclose full payment?
- Affix this label to your package?

SHIP TO: METRO SERVICE CENTER
ATTN: REPAIRS DEPT.
10615 SANDEN DRIVE
DALLAS, TEXAS 75238

Internal Use Only:
SHIPPED FROM STORE: _____

JEWELRY & LEATHER WARRANTY FORM 02/16

- A check or money order made payable to Metro Service Center for \$8.50

Mail all four (4) items to:

**Metro Service Center
ATTN: REPAIRS
10615 Sanden Drive
Dallas, TX 75238**

Please Note: This address is for mail-in only. We encourage you to send your package certified, insured or through a traceable shipper. Metro Service Center is not responsible for packages lost or stolen in transit to us.

Please allow up to 2 to 4 weeks from the date we receive your package for your jewelry piece to be inspected and replaced if all the conditions of the warranty are met.

[Contact Us](#)

fossil@fossil.com

1 (800) 449-3056

Monday-Friday:
8am - 7pm CT
Saturday:
9:30am - 6pm CT

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.