

Consumer Service

Warranty and Guarantees

Device Guarantee

We will replace or refund, at our option, any device damaged by Rayovac AA, AAA, C, D, 9V, button cell or coin cell batteries. Guarantee does not cover lithium ion batteries. Please send the required damaged device and batteries that caused the damage to the address below. (Sorry, C.O.D.'s not accepted.) When possible, please separate the batteries from the device prior to shipping. Our guarantee does not cover devices that are damaged by batteries that are beyond their expiration dates.

Flashlight Warranty

Lifetime Warranty: We will replace or refund, at our option, any Rayovac branded flashlight. No packaging and/or receipt required. Return defective product to Spectrum Brands, Inc. (Sorry, C.O.D.'s not accepted). Warranty excludes damage caused by battery leakage, accidents and misuse.

For Parcel Shipments (packages):

Rayovac Consumer Services
3001 Deming Way
Middleton, WI 53562-1431

For U.S. Mail (letters):

Rayovac Consumer Services
P.O. Box 620992
Middleton, WI 53562-0992

Rayovac Product Guarantees

[Take the Power Challenge!](#)

[Rechargeables Money Back Guarantee](#)

[Portable Power Warranty](#)

Rechargeables

Rechargeables you can depend on.

Not completely satisfied in the performance of our rechargeable batteries? You'll get your money back. Call us at 1-800-891-6091, or send us (postage prepaid) the used batteries along with the original packaging and receipt to:

Rayovac Rechargeables Money Back Guarantee
P.O. Box 620992
Middleton, WI 53562-0992

Include a 3" x 5" card with your name, address, the reason for returning, and your signature.*

*Limit 1 per household. Please allow 6-8 weeks for processing.
Only street addresses will be accepted. Sorry, we cannot mail to Post Office Boxes.

Portable Power Product One-Year Limited Warranty

All Portable Power Products have a One-Year Limited Warranty to the original purchaser from the date of the purchase, when used normally in accordance with the operating instructions and the system environment.

- The One-Year Limited Warranty covers manufacturer defects. It excludes damage caused by accident, normal wear and tear, misuse and/or modification of a Portable Power Product. THERE ARE NO OTHER EXPRESS WARRANTIES.
- Spectrum Brands, Inc. and Spectrum Brands Canada, Inc. (collectively "Rayovac") are not liable for damages to your MP3 player, cell phone, or other devices arising from the use of this Portable Power Product. Please consult your device manual to ensure compatibility before use.
- Rayovac is not liable for any and all incidental, special or consequential damages including lost profits and claims from third parties are excluded from this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific rights and you may also have other rights which vary from state to state.