



PTZ BATTERY SECURITY CAMERA
ZS-GXIS



USER MANUAL

Official Email: service@iegeek.com

Validate your warranty within **7** days and
get a **2** year extended warranty on
your ieGeek security products.



Email:service@iegeek.com



- EN: Scan the QR code to get a multilingual PDF manual.
DE: Scannen Sie den QR-Code, um ein mehrsprachiges PDF-Handbuch zu erhalten.
IT: Scansiona il codice QR per ottenere un manuale PDF multilingue.
ES: Escanee el código QR para obtener un manual en PDF multilingüe.
FR: Scannez le code QR pour obtenir un manuel PDF multilingue.

Technical Support

If you need help, please contact ieGeek before returning your product. Most questions can be answered through our online support center at <http://www.iegeek.com> or our after-sale mailbox at service@iegeek.com.

Technische Unterstützung

Wenn Sie Hilfe brauchen, kontaktieren Sie bitte ieGeek Support Team zuerst, bevor Sie Ihre Bestellung zurücksenden. Meiste Fragen oder Probleme können von unserem Online Support Center beantwortet und gelöst werden : <http://www.iegeek.com>, oder unserer Postfach nach dem Verkauf: service@iegeek.com.

Support Technique

Si vous avez besoin d'aide, veuillez contacter ieGeek avant de retourner votre produit. La plupart des questions peuvent être répondues via notre centre de support en ligne à l'adresse <http://www.iegeek.com>, ou la boîte aux lettres après-vente à l'adresse service@iegeek.com.

Assistenza Tecnica

Se avete bisogno di aiuto, le chiediamo gentilmente di contattare ieGeek prima di restituire il prodotto. La maggior parte delle domande può essere risolta tramite il nostro centro di assistenza online all'indirizzo <http://www.iegeek.com> o la casella di posta post-vendita all'indirizzo service@iegeek.com.

Soporte Técnico

Si necesita ayuda, comuníquese con ieGeek antes de devolver su producto. La mayoría de las preguntas se pueden responder a través de nuestro centro de soporte en línea en <http://www.iegeek.com> o el buzón de postventa en service@iegeek.com.

Please read this manual thoroughly before using this wireless security camera. If you have any issues, please email your order number and the problem TO our after-sale mailbox: service@iegeek.com. Receiving your message, we will provide a fast solution in 24 hours.

Warning Tip:

- Before connecting this camera to the WiFi, please ensure the Wi-Fi signal strength is to be over than 85% to keep good Wi-Fi signal.
- This wireless camera supports events recording when Wi-Fi disconnected.

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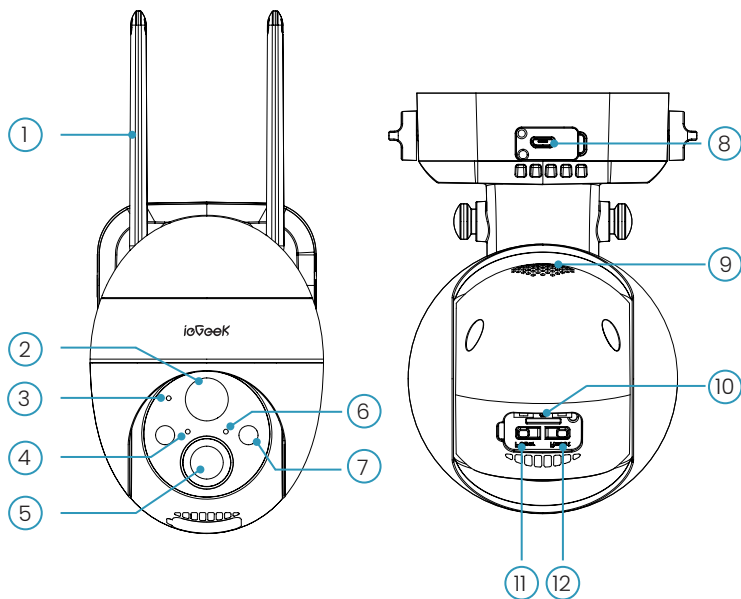
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Camera Introduction



1	Antenna	7	Spotlight & IR Light
2	PIR	8	USB Charge Port
3	Microphone	9	Speaker
4	Charging Indicator	10	SD Card Slot
5	Lens	11	Power Button
6	Working Status Light	12	Reset Button

Power Button	Press and hold for 5s for power on/off the camera
Reset Buton	Press and hold for 5s until hearing ' Boogu ' to reset or restore to factory setting
SD Card Slot	Support local SD card storage (up to 128G)

Charging Indicator	Red means charging, blue means fully charged
Working Status Light	Solid on red: Network is abnormal
	Slow flickering red: Awaiting Wi-Fi
	connection and start adding devices Fast flickering red: Wi-Fi connecting
	Solid on blue: Wi-Fi connected successfully, the camera running normally
USB Charge Port	Use 5V2A power adapter to charge this camera

APP Installation and Account Registration

• Download 'CloudEdge' APP

Method 1:Download 'CloudEdge' or 'ieGeek Cam'APP from APP Store (iOS) or Google Play (Android);

Method 2: Scan 'CloudEdge'APP QR code to download it.



Download on
the App Store

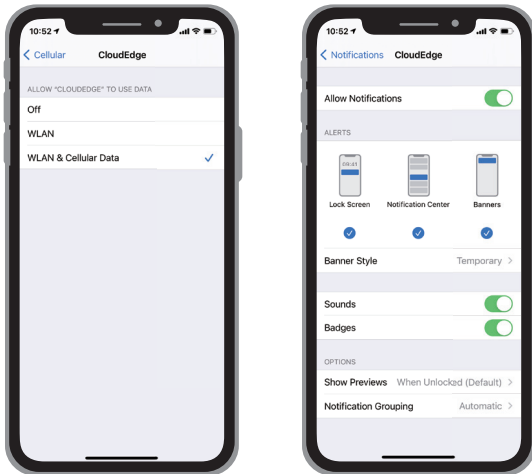


GET IT ON
Google Play

Tips:Please turn on 2 below permissions while using this APP for the first time.

1. Allow 'CloudEdge' APP to access mobile cellular data and wireless LAN or it will fail to add IP camera.

2. Allow 'CloudEdae' APP to receive pushed message or the phone will not receive alarm push when motion detection or audible alarm is triggered.



• Register Account

New users need to register by email. The concrete steps are as following:

1. Click "Register"
2. Follow the steps to complete the registration of the account
3. Log in.

Note:

- When registering a new account, please choose the region which you are actually in and correct country code. (Different registered regions can't share the camera.
- Please choose to register by e-mail.

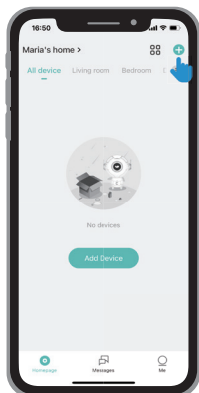
How to Add a Camera for APP

Before Using:

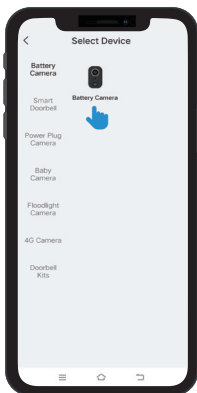
1. Please insert the Micro SD card before power on, otherwise, the SD card can not be detected.

- Put the camera and smart phone 1-3 ft (30-100 cm) away from the router to set Wi-Fi.
- Make sure that the camera is using 2.4GHz Wi-Fi.

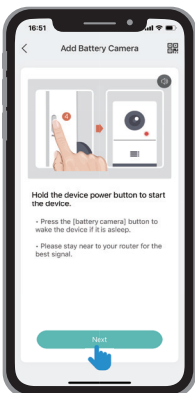
Wi-Fi Connection Steps



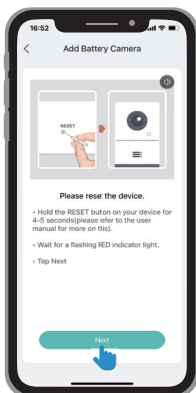
Tap '+' to Add Device



Select Battery Camera



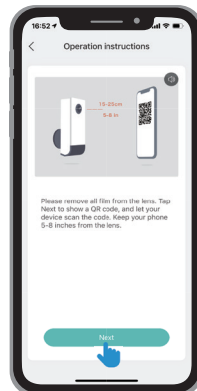
Power on Camera



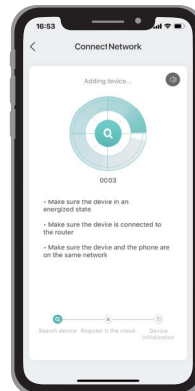
Reset Device



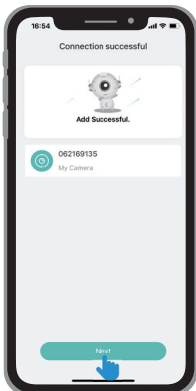
Input Wi-Fi Password



Scan QR Code



Wait for Connection



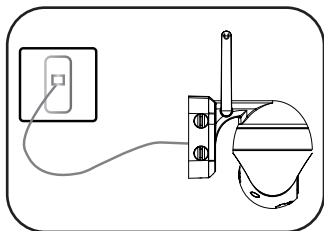
Device Added

(Note: If it can't be powered on, please plug in DC 5V 2A power adapter to charge the camera for 15min first)

My camera fails to connect Wi-Fi?

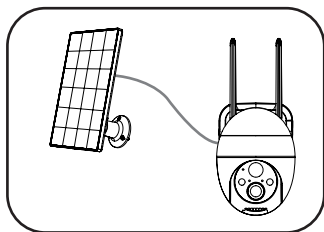
1. Before adding a device, make sure that the device is in the state of slow flashing red light. If the indicator status is abnormal, please restore the device to factory settings (long press and hold the device RESET button until you hear the 'boogu' sound)
2. Please make sure the Wi-Fi the camera connected is 2.4GHz. In our experience, network connection is failed in most cases, which is caused by that users used 5GHz WIFI.
3. Make sure the password correction of the Wi-Fi. (Note; the password of the WiFi cannot include single quote, underline, space and virgule (/)).
4. Check the number of the devices your router connected. In general, the router has a connection limits. Once the devices that your router connected excess the its max limit numbers, other devices will cannot connect the router.
5. Make sure the QR code on the phone screen is normal and the distance between the phone and the camera lens is 10-15cm (3.9-5.9inch) during the scanning process.
6. Check the current location has good wifi coverage and a stable network (wifi signal is greater than 80%);
7. Avoid using wifi extenders;
8. After checking the above information, if the camera cannot connect the Wi Fi, please try to re-download the APP, reset the camera and restart the router, and then add the camera again.
9. If you tried all steps, but still no luck, please message your order and problem to service@iegeek.com.

Charge the Battery

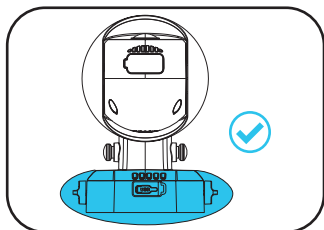


Charge the battery with a 5V 2A power adapter .

- The battery is a built-in battery and cannot be removed.



Charge the battery with the ieGeek Solar Panel.



For the weatherproof performance, always cover the USB charging port with the rubber plug after finishing charging the battery.

Charging Indicator:

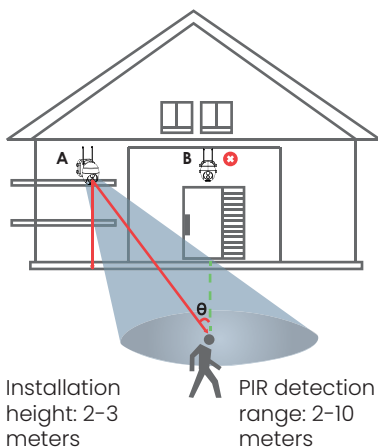
Red LED: Charging

Blue LED: Fully Charged

Installation Guides

- Install the camera 2-3 meters (7-10 ft) above ground. The detection range of the motion sensor would be maximized at such a height.
- For effective motion detection, please install the camera angularly.

NOTE: If a moving object approaches the PIR sensor vertically, the camera may fail to detect motion.



Notes on PIR Motion Sensor

PIR Sensor Detection Range

The PIR detection range can be customized to meet your specific needs. You may refer to the following table to set it up in Device Settings via CloudEdge App.

Sensitivity	Detection Distance (For moving and living objects)
Level 1-3 (Low)	Up to 2-5 meters
Level 4-7 (Med)	Up to 5-8 meters
Level 8-10 (High)	Up to 8-10 meters

Important Notes on Reducing False Alarms

- Do not face the camera towards any objects with bright lights, including sunshine, bright lamp lights, etc.
- Do not place the camera near any outlets, including the air conditioner vents, humidifier outlets, the heat transfer vents of projectors, etc.
- Do not install the camera at places with strong wind.
- Do not face the camera towards a mirror.
- Keep the camera at least 1 meter away from any wireless devices, including WiFi routers and phones in order to avoid wireless interference.

FAQs

The device prompts offline?

1. Check whether the equipment is in the power-on state, and observe whether the working light of the equipment is on normally.
2. Confirm that the current location has good wifi coverage and the network is stable, make sure that the wifi signal is above 75%. You can try to use the third-party wifi analysis tool "wifi analyzer" to analyze the current wifi signal coverage and interference status. If the coverage is poor and the interference is large, it is recommended to replace the camera installation position or adjust the router position or use a second-stage router.
3. If the device is located far away from the router, which results in the inability to obtain a good Wi-Fi signal, it is recommended to move the router to a closer place or ensure the Wi-Fi signal strength is to be over than 85% to improve the Wi-Fi performance of the home.
4. Delete the camera from your CloudEdge account and add it again after resetting the device. Check whether the device firmware and application program are the latest version.
5. Avoid using wifi extenders.

Update router or Wi-Fi password?

Delete the camera from your CloudEdge account. After resetting the device, use the new Wi-Fi and password to add it again.

Alarm push frequently?

1. In the app, lower the sensitivity of the motion detection alarm.
2. Check whether there are objects that interfere with and trigger the PIR sensor in the field of view of the device, such as the outdoor unit of the air conditioner, driving cars, passing pedestrians, etc. The angle of the device can be adjusted appropriately to avoid these easily disturbing objects

3. Turn on "human motion detection" and use humanoid algorithm to filter useless alarms.

Device doesn't detect motion events

1. In the case of unstable network, the message may not be pushed in time after the PIR is triggered. In this case, you can first confirm the network status and remove the camera to verify and confirm in an environment with good network coverage.
2. Inappropriate installation position will result in PIR not triggering and not detecting. If the position is too high, the object is too far away, or the object is too small, the camera will not trigger, try to adjust the installation position according to the trigger requirements for many times.

SD card not recognized

1. Support capacity is 16~128GB TF card.
2. Before use, make sure to format the TF card as FAT32 or exFAT file system on the computer, then insert it into the camera, and finally perform the format memory card operation on the camera again.
3. If the TF card is not recognized during use, it is generally a quality problem of the TF card, and it is necessary to replace the memory card with more stable reading and writing".

Fast power consumption

1. In the case of poor wifi coverage (such as signal is below 75%), which will increase power consumption.
2. The PIR trigger frequency is high, and the power consumption will increase when the infrared light/white light is on at night;
3. The mobile phone often accesses the camera remotely, which will increase the power consumption.
4. For the first use, it is recommended to use the power to 10%, and then charge it to 100%, which is helpful for the health of the lithium battery.

For more detailed FAQs, please log in to the APP, search in "Me"- "FAQ"- "Help Document"- "Battery Camera"