



# PRODUCT WARRANTY CARD

www.acer.com

## After-Sales Service Commitment Schedule

Product Type	Warranty Time	Service Mode
Docking Station	12 months	Send To Repair by Customer
USB Adapter	12 months	Send To Repair by Customer
USB Hub	12 months	Send To Repair by Customer
Random parts are not covered by the warranty		

User information	
Product Name	
Model Number	

### For warranty service or support please contact Acer team:

Website: www.Acer.com  
Customer Services:(978)230-8895(US)Mon-Fri 9am-6pm(EST)

## ACER WARRANTY CARD

### 1. Thank You For Choosing Acer.

Please read this warranty card carefully. Attach your purchase receipt to this warranty card and keep in a safe place. Both warranty card and proof of purchase are needed in the event of a warranty repair, refund or exchanges.

### 2. What This Warranty Covers:

Acer Group offers you a warranty that the Product purchased and its enclosed accessories are free from defects in material and workmanship according to the following terms and conditions:

- 2.1 The warranty for the product is for a period of 12 month from the original date of purchase.
- 2.2 The warranty applies only to the original consumer purchaser of the product ("Customer") and is not assignable or transferable to any subsequent consumer.
- 2.3 The warranty is good only to the Customer during the warranty period.
- 2.4 During the warranty period, Acer Group or its authorized service agents will repair or replace any defective Product or component at Acer's option, with new or rebuilt items. The product will be return to the Customer in working condition. No charge for parts or labor in repair or replacement of the product will be incurred by the Customer. Any items that are replaced will become the property of Acer Group .

2.5 The Customer must provide proof of purchase if requested by Acer Group Limited.

### 3. What This Warranty Does Not Covers:

- 3.1 This Warranty does not apply if the product has not been used in accordance with the instructions or not used in its normal and customary manner.
- 3.2 This Warranty does not apply to any defect, deterioration, loss or injury or damage occasioned by, or as a result of the misuse, neglect, abuse, accident, negligent handling, improper maintenance, improper storage, abnormal use, abnormal conditions, exposure to moisture or dampness, unauthorized modifications, unauthorized repair, alteration, improper installation, or other acts which are not the fault of Acer Group, including damage caused by shipping, spills of liquids or food, mains supply defects, or external interference.
- 3.3 This Warranty will not apply if the Customer does not notify Acer Group of the alleged defect or malfunction of the Product within the applicable warranty period or if the serial number has been removed or made illegible.
- 3.4 If the battery short circuits or the battery or product seals are broken or show evidence of tampering, or the battery was used in equipment in a manner other than that which has been specified, the Customer shall have no coverage under this warranty.
- 3.5 This Warranty does not cover damage resulting from lack of cleaning or maintenance and non-Acer approved accessories.

3.6 This Warranty does not cover all plastic surfaces and other externally exposed parts that are scratched or damaged due to normal use.

3.7 This Warranty is void if there is evidence of the product being tampered with by unauthorized persons.

3.8 This Warranty does not cover costs of returning the product to Acer Group or an authorized service centre for servicing or the cost of returning the Product to the Customer after servicing. Acer Group may on occasion make concessions to cover postage fees and will do so at its own discretion.

3.9 Except for any liability that cannot be excluded by law, Acer Group excludes all liability (including negligence), for any personal injury; or any loss or damage; whether direct, indirect, special or consequential, arising in any way, including any claim that is late, lost, altered, damaged or misdirected.

3.10 Our goods come with guarantees that cannot be excluded under the PRC Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

3.11 Complete the details on the first page and retain in the event of warranty service being required.