



HAVE A QUESTIONS WITH YOUR GARMENT STEAMER?

Enjoy hassle-free replacement: If your Hilife garment steamer is defective or damaged, we will ship you a new one Totally free.
For fast and knowledgeable service, please contact one of our customer service specialists today!

Contact Hilife Direct directly through Amazon for any assistance. We are here to help.

1. Go to Amazon's product list and select Hilife Direct.
2. Select the Ask a Question button.
3. Write and send your message. We will reply you within 24 hours.
4. Or click the button below

Ask a Question

✉ service@hilife.com



WHAT TYPES OF FABRICS CAN BE STEAMED?

1. Consider steaming on the fabric's reverse side and consult the care instructions for advice.
Always check the item's care label to see if it can be ironed and whether there is a recommended temperature.
2. You can steam most cottons, silks, wools, and polyesters. Avoid steaming leather, suede, and materials that might melt, such as waxed clothing.
3. Be careful when handling delicate fabrics. Silk, chiffon and velvet can be steamed, but need to be treated carefully. Keep the steam nozzle away from the fabric to prevent damage.



WARM TIPS:

1. Our Hilife garment steamer is designed for use with 110V-120 volt outlets and is available in the United States and Canada. However, if the power supply is not 120V, we recommend using a voltage converter.
2. The best way to keep your steamer in top condition is to use only distilled water. We do not recommend adding liquids other than water to the kettle.
3. When ironing extremely wrinkled clothing, please iron from the inside or underneath.
The weight of the fabric against the steam helps remove wrinkles faster.
4. After re-steaming, let the garment rest for 5-10 minutes before wearing or hanging in the closet.
This will give your clothes enough time to dry.
5. Always empty the water canister after use to prevent mold growth.
6. Make sure the water level in the tank is below the max line.

