

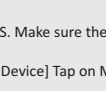
USER MANUAL / WARRANTY CARD



MAX PRO X5

App Downloading

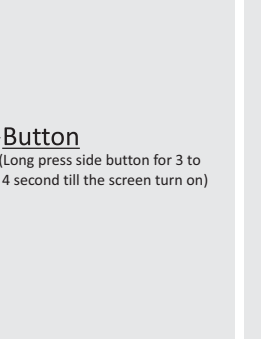
- Scan the QR code to install the maxima smartwear APP.
- Compatible with iOS 9.0 / Android 5.0 & above



- If software is not the latest Version, the APP may not work properly.

Post registration of your X5, warranty will be activated and regular firmware updates will be provided to upgrade software version

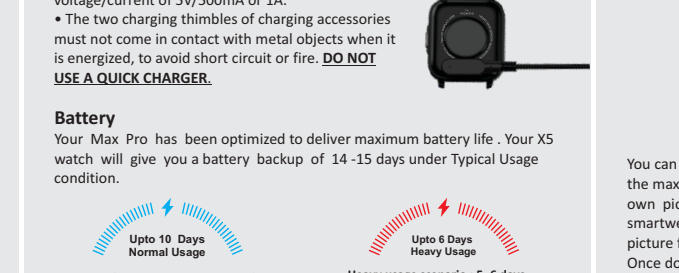
Switching ON the MAX PRO X5 watch



Button
(Long press side button for 3 to 4 second till the screen turn on)

Watch & APP Connecting

- Turn on your phone's Bluetooth and GPS. Make sure the watch is not connected to any other devices.
- Download [Maxima smartwear]—[App Device] Tap on MAX PRO X5 to pair it.



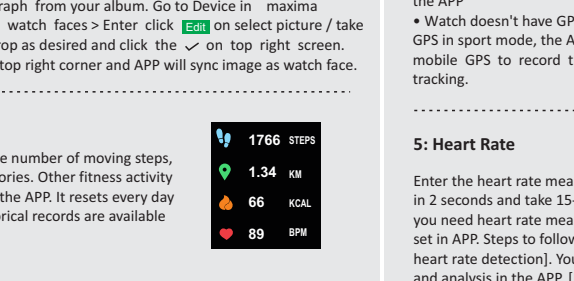
Charging

Before you use the Watch for the first time, please charge it fully to ensure the Watch has sufficient power & optimized battery.

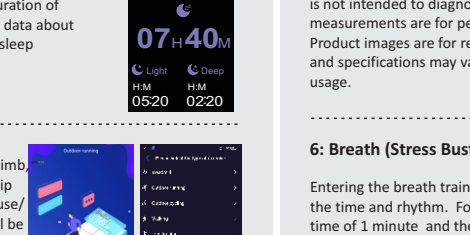
- If you are Reusing the Watch after a long period, please charge the Watch for at least 2 hours to activate the battery/ But don't overcharge it whenever charging the Watch, overcharging will shorten the battery working life.
- Make sure that the Watch will be charged every month when not in use.

Battery

Your Max Pro has been optimized to deliver maximum battery life. Your X5 watch will give you a battery backup of 14-15 days under Typical Usage condition.



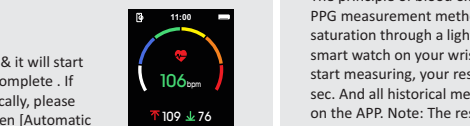
1: Customizing Watch Faces



You can personalize your X5 watch with any of the pre loaded watch faces on the maxima smartwear App. You can also personalize the watch face with your own picture or photograph from your album. Go to Device in maxima smartwear App. Choose watch faces > Enter click Edit on select picture / take picture from album & crop as desired and click the ✓ on top right screen. Once done press Ok on top right corner and APP will sync image as watch face.

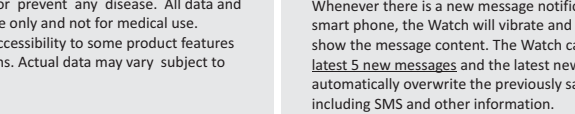
2: Step

The watch will record the number of moving steps, distance and burned calories. Other fitness activity data will synchronize to the APP. It resets every day after 00:00, and all historical records are available in the APP.



3: Sleep

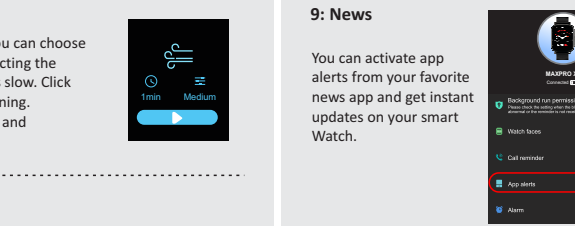
Your X5 will record the sleep time, the duration of deep and light sleep. You can view more data about sleep records through The APP. Default sleep statistics period: 8:00pm-8:00am.



4: Sport

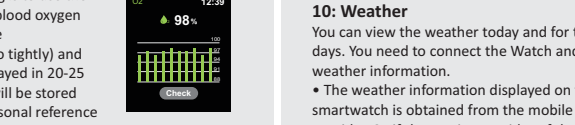
Multi-Sport modes (Walk, Run, Cycling, Climb, Yoga, Basketball, Football, Badminton, Skip and Swim). Press the home button to pause/ stop the exercise mode. Exercise data will be synchronized to APP, you can view the detailed data records in the sports mode in the APP

- Watch doesn't have GPS, so when using GPS in sport mode, the APP will activate the mobile GPS to record the movement tracking.



5: Heart Rate

Enter the heart rate measuring interface & it will start in 2 seconds and take 15-30 seconds to complete. If you need heart rate measuring automatically, please set in APP. Note: The results are for personal reference only and not for medical use.

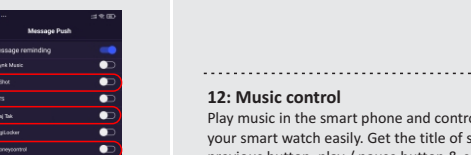


IMPORTANT NOTE:

This Product is not designed to be a medical device, And it is not intended to diagnose, treat, cure or prevent any disease. All data and measurements are for personal reference only and not for medical use. Product images are for reference only. Accessibility to some product features and specifications may vary across regions. Actual data may vary subject to usage.

6: Breath (Stress Buster)

Entering the breath training interface, you can choose the time and rhythm. For example, selecting the time of 1 minute and then the rhythm is slow. Click the breathing icon to start breathing training. Breathing training helps to reduce stress and improve well being.



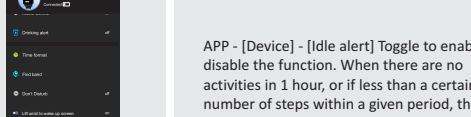
7: Blood Oxygen

The principle of blood oxygen monitoring is to use the PPG measurement method to measure blood oxygen saturation through a light sensor. Put the smart watch on your wrist (do not tie too tightly) and start measuring, your result will be displayed in 20-25 sec. And all historical measuring result will be stored on the APP. Note: The results are for personal reference only and not for medical use.



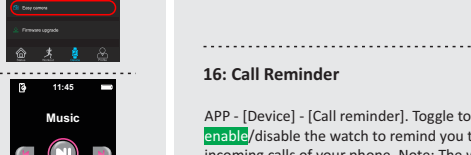
8: Messages

Whenever there is a new message notification in the smart phone, the Watch will vibrate and synchronously show the message content. The Watch can save the latest 5 new messages and the latest new message will automatically overwrite the previously saved message, including SMS and other information.



9: News

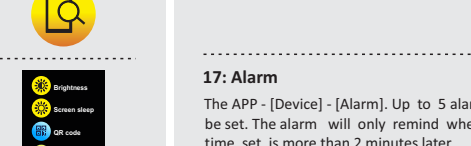
You can activate app alerts from your favorite news app and get instant updates on your smart Watch.



10: Weather

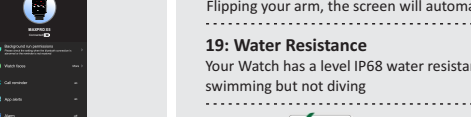
You can view the weather today and for the next two days. You need to connect the Watch and APP to get weather information.

- The weather information displayed on the smartwatch is obtained from the mobile service provider. So if the service provider of the smartphone is different, the weather information displayed may be different.



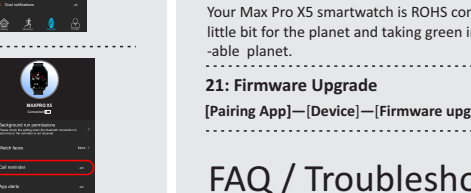
11: Shutter

A: In the APP, go to [Device]—[Easy camera]
B: On the watch, from the main interface, swipe right then tap on "Shutter". Shake your smartwatch to take pictures from your mobile camera easily..



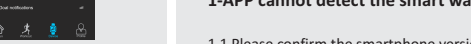
12: Music control

Play music in the smart phone and control it through your smart watch easily. Get the title of song, next & previous button, play / pause button & control music volume from your watch.



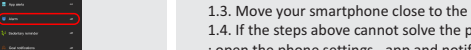
13: Find Phone & stop watch: Click to use it

Click this function to track the connected mobile device.



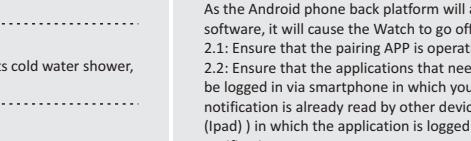
14: Setting

Tap on it to use: watch Face, QR code, Screen sleep, Brightness, Power off, Reset, Find phone, Stop watch



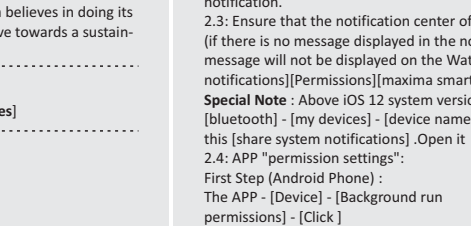
15: Sedentary Reminder

APP - [Device] - [Idle alert] Toggle to enable/disable the function. When there are no activities in 1 hour, or if less than a certain number of steps within a given period, the smartwatch will vibrate to remind you.



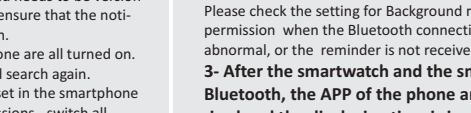
16: Call Reminder

APP - [Device] - [Call reminder]. Toggle to enable/disable the watch to remind you the incoming calls of your phone. Note: The watch cannot be used to answer calls or reply to messages. It can only display messages or reject the incoming call.



17: Alarm

The APP - [Device] - [Alarm]. Up to 5 alarms can be set. The alarm will only remind when the time set is more than 2 minutes later.



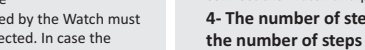
18: Wake Screen on Wrist Raising

Flipping your arm, the screen will automatically light up



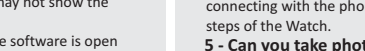
19: Water Resistance

Your Watch has a level IP68 water resistance and supports cold water shower, swimming but not diving



20: ROHS

Your Max Pro X5 smartwatch is ROHS compliant. Maxima believes in doing its little bit for the planet and taking green initiatives to move towards a sustainable planet.



21: Firmware Upgrade

[Pairing App]—[Device]—[Firmware upgrade]—[upgrades]



2- Why can't the Watch receive the messages?

As the Android phone back platform will automatically clean up the less used software, it will cause the Watch to go offline and no longer push messages.

2.1: Ensure that the pairing APP is operating on the phone

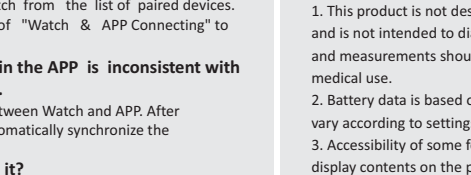
2.2: Ensure that the applications that needed to be notified by the Watch must be logged in via smartphone in which your watch is connected. In case the notification is already read by other device (other smart phone & computer (Ipad)) in which the application is logged in then watch may not show the notification.

2.3: Ensure that the notification center of the smartphone software is open (if there is no message displayed in the notification bar of the phone, the message will not be displayed on the Watch);[Smart phone][Settings][App and notifications][Permissions][maxima smartwear] Set all permissions to be ON.

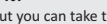
Special Note : Above iOS 12 system version, [settings] - [bluetooth] - [my devices] - [device name] - tap this [share system notifications] .Open it

2.4: APP "permission settings":
First Step (Android Phone):
The APP - [Device] - [Background run permissions] - [Click]
Second Step(iOS&Android Phone):
The APP - [Device] - [App alerts] - [Message reminding]-[maxima smartwear]-[OFF] change to [ON]

Please check the setting for Background run permission when the Bluetooth connection is abnormal, or the reminder is not received

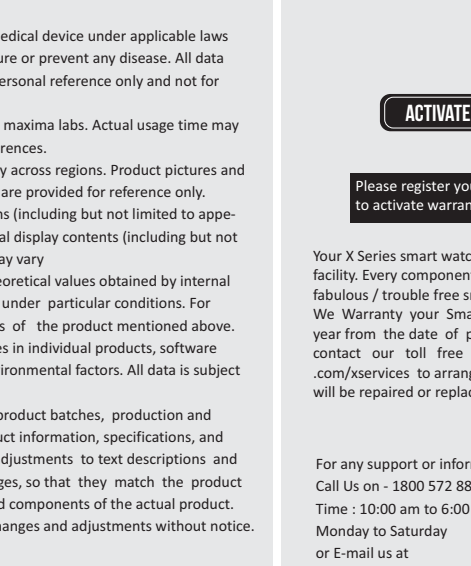


3- After the smartwatch and the smartphone are connected with Bluetooth, the APP of the phone and the clock are not synchronized and the displaying time is inconsistent.



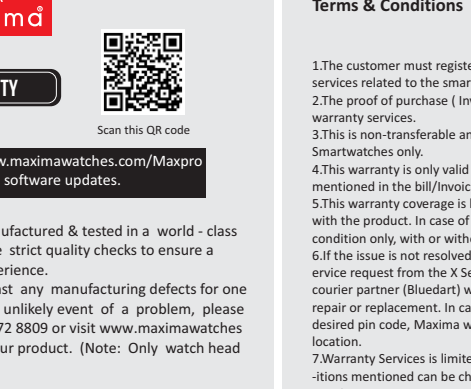
Declaration

- This product is not designed to be a medical device under applicable laws and is not intended to diagnose, treat, cure or prevent any disease. All data and measurements should be used for personal reference only and not for medical use.
- Battery data is based on test results in maxima labs. Actual usage time may vary according to settings and user preferences.
- Accessibility of some features may vary across regions. Product pictures and display contents on the preceding pages are provided for reference only.
- Actual product features and specifications (including but not limited to appearance, colour, and size), as well as actual display contents (including but not limited to backgrounds, UI and icons), may vary
- All data in the preceding pages are theoretical values obtained by internal laboratories through tests carried out under particular conditions. For more information, refer to the details of the product mentioned above. Actual data may vary owing to differences in individual products, software versions, application conditions, and environmental factors. All data is subject to actual usage.
- Due to real-time changes involving product batches, production and supply factors, to provide accurate product information, specifications, and features, maxima may make real-time adjustments to text descriptions and images in the foregoing information pages, so that they match the product performance, specifications, indexes, and components of the actual product. Product information is subject to such changes and adjustments without notice.



Terms & Conditions

- The customer must register their device on Maxima's website to avail of any warranty services related to the smartwatches.
- The proof of purchase (Invoice, Bill etc) must be presented in order to avail of the warranty services.
- This is non-transferable and is applicable only to the first purchase of the Maxima Smartwatches only.
- This warranty is only valid for 1 year from the date of purchase. It starts from the date mentioned in the bill/invoice.
- This warranty coverage is limited to the repairs & rectification of the reported issue with the product. In case of replacement, the product is replaced with an equivalent condition only, with or without the packaging accessories
- If the issue is not resolved on our toll-free no. & Video call support. You can book a service request from the X Service section (www.maximawatches.com/xservices). Our courier partner (Blue Dart) will pick up the product from the mentioned address, for repair or replacement. In case of non-availability of the reverse pick up service on the desired pin code, Maxima will contact you and arrange to pick up from the nearby location.
- Warranty Services is limited to the Repair/Replacement of the product. Terms & Conditions mentioned can be changed without prior notice and is at the sole discretion of Maxima.
- Maxima Shall not cover any liability or claim pertaining to any kind of medical problem caused by the usage of any Maxima product (Rashes or Skin Allergies etc.) and are under no obligation to provide any repairs or replacement in such issues.
- Please note: Only the watch head will be repaired/replaced. Watch straps are not covered under warranty.
- Delivery Boy will check the condition of the watch and take photographs of the product before pickup and at dropoff. This is to ensure that no damage is incurred during the Transition/Transport of the product



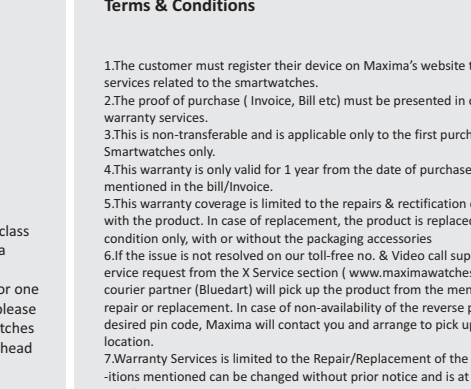
For any support or information

Call Us on - 1800 572 8809
Time : 10:00 am to 6:00 pm
Monday to Saturday
or E-mail us at
help@maximawatches.com



Things Not Covered in The Warranty:

- The product has been subject to unauthorized tampering, modification or repairs. Damage due to abuse, neglect, improper use, handling, storage, installation, or testing, including any use that is not in accordance with the product manual, documentation, or other instructions provided along with the product. Maxima will not be responsible for any liabilities arising out of incidental, special or consequential damage or loss.
- Normal Wear & Tear, cosmetic damage, including but not limited to scratches, dents and broken plastics on ports unless failure has occurred due to a defect in materials or workmanship.
- Defects or Damages caused by misuse, accident (including without limitation fire, flood, collision earthquake, spillage of the food or liquid, device subjected to extreme temperatures, atmospheric conditions, waterlogging in the product, non-specified charger usage, improper use, or any acts of god).
- Usage not in accordance with the technical specification of the product.
- Damage caused by third party equipment with which the product is used.
- Use for medical, health or treatment purposes.
- The limited warranty does not cover any data loss. Moreover, the costs related to the data recovery, removal, and installation are not recoverable under this warranty.
- Warranty will automatically end on the expiry of the warranty period of 12 months (Date as mentioned on the proof of purchase), regardless of the product not being in use during the warranty period for any reason.



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www.maximawatches.com

1800 572 8809