EN | Baseus Spacemate 11-in-1(MAC) Docking Station User Manual

Attention：

The Docking Station needs to install driver to use, please visit the following website to download the Displaylink driver: https://www.synaptics.com/products/displaylink-graphics/downloads

Installation and Setup Video：

https://support.baseus.com/operation-video?pid=452

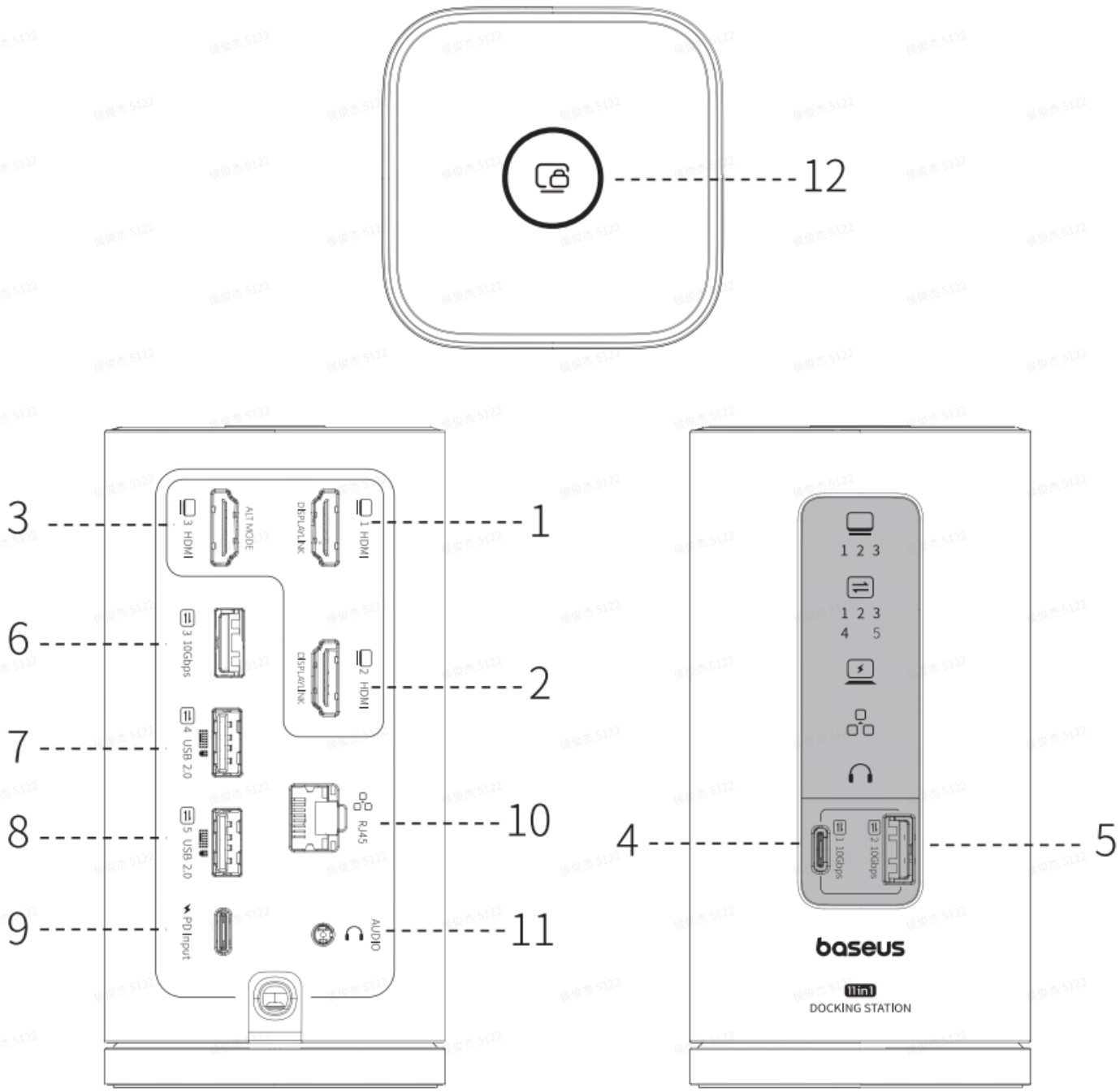
For the text version, please refer to *Section 4. FAQs— 3. How to Install Displaylink Driver in MacOS?*

Installation and Setup Video

Operating Systems: MacOS 10.10 and higher, Windows.

Compatible Device: Any device with a USB 4, Thunderbolt 4 or Thunderbolt 3 port. Please keep the product away from fire source and DO NOT dismantle or repair the product by yourself.

1. Product Exploded View



No.	Item	Description	
1	**Video 1 HDMI**	4K@60Hz(Max.) • USB Graphics Card Display(Displaylink)	To ensure proper functionality, the **DisplayLink driver** must be installed in the MacOS system. Without the required driver, **HDMI 1 port** and **HDMI 2 port** will remain inactive, and only **HDMI 3 port** will be capable of providing video output. Connect up to three monitors via HDMI interfaces to achieve triple **4K@60Hz** output. • Supports up to **4K@60Hz** output for a single display. Windows DP 1.2 & MacOS • Supports up to **4K@60Hz** output for dual displays. • Supports up to **4K@60Hz** output for triple displays.
2	**Video 2 HDMI**	4K@60Hz(Max.) • USB Graphics Card Display(Displaylink)	
3	**Video 3 HDMI**	4K@60Hz(Max.) • DP Alt Mode	
4	**USB-C 3.2**	10Gbps(Max.)data transfer • Do not support charging.	
5,6	**USB-A 3.2 ×2**	10Gbps(Max.)data transfer	
7,8	**USB-A 2.0 ×2**	480Mbps(Max.) • Supports expansion for mouse, keyboard, flash drive, hard drive and more.	
9	**USB-C(PD)**	100(Max.)input	
10	**RJ45**	1000Mbps(Max.) • Downward compatible with 100Mbps and 10 Mbps.	
11	**3.5mm Audio**	Supports maximum 24bit 96kHz sampling frequency. • It is recommended to use only three-segment(without microphone) 3.5mm jack headphones.	
12	**Indicator/Screen -Lock Button**	**Top Button:** Lights up when connected to PC. Short press locks the screen on Windows; double press locks on Mac; long press turns off the front indicator light. • Flashing continuously: Caused by the computer’ s output port being non-full-featured or abnormal output from the computer. **Top LED Indicator: Smart Anomaly Detection**	

		The docking station recognizes abnormal signal output. The top light will flash in the following situations: • The computer is locked. • The computer interface is not working properly. Please connect to another interface.

2. Description

MacOS | Keep the DisplayLink driver running

⚠ **Note:The DisplayLink driver does not support all macOS versions. As of August 26, 2025, DisplayLink supports the following macOS versions:**

- macOS 10.14 onwards
- macOS 10.13 up to 10.13.3 (10.13.4 - 10.13.6 has single extended display support with AirPlay)
- macOS 10.11 - 10.12
- OS X 10.8 - 10.10 (the last release to support these OSes was v2.6)
- OS X 10.6 - 10.7 (the last release to support these OSes was v2.2)

For the latest version support plan, please refer to the DisplayLink official website: https://support.displaylink.com/knowledgebase/articles/543910-which-operating-systems-does-displaylink-currently

	HDMI 1	HDMI 2	HDMI 3
Single Display	3840×2160@60Hz	3840×2160@60Hz	3840×2160@60Hz
Dual Display	3840×2160@60Hz	3840×2160@60Hz	
		3840×2160@60Hz	3840×2160@60Hz
	3840×2160@60Hz		3840×2160@60Hz
Triple Display	3840×2160@60Hz	3840×2160@60Hz	3840×2160@60Hz

For example, when two monitors are connected simultaneously:

- When connecting to HDMI 1 and HDMI 2, both monitors support up to 3840×2160@60Hz output.
- When connecting to HDMI 2 and HDMI 3, both monitors support up to 3840×2160@60Hz output.
- When connecting to HDMI 1 and HDMI 3, both monitors support up to 3840×2160@60Hz output.

When three monitors are connected simultaneously:

- When connecting to HDMI 1, HDMI 2 and HDMI 3, all three monitors support up to 3840×2160@60Hz output simultaneously.

MacOS | DisplayLink driver is not installed or not activated

	HDMI 1	HDMI 2	HDMI 3
Single Display	No display	No display	3840×2160@60Hz
Dual Display	No display	No display	
		No display	3840×2160@60Hz
	No display		3840×2160@60Hz
Triple Display	No display	No display	3840×2160@60Hz

For example, when two monitors are connected simultaneously:

- When connecting to HDMI 1 and HDMI 2, neither monitor will display.
- When connecting to HDMI 2 and HDMI 3, the monitor connected to HDMI 2 will not display, while the monitor connected to HDMI 3 supports up to 3840×2160@60Hz output.
- When connecting to HDMI 1 and HDMI 3, the monitor connected to HDMI 1 will not display, while the monitor connected to HDMI 3 supports up to 3840×2160@60Hz output.

When three monitors are connected simultaneously:

- When connecting to HDMI 1, HDMI 2, and HDMI 3, the monitors connected to HDMI 1 and HDMI 2 will not display, while the monitor connected to HDMI 3 supports up to 3840×2160@60Hz output.

Windows MST Mode 1 | Windows DP1.2 upward

	HDMI 1	HDMI 2	HDMI 3
Single Display	3840×2160@60Hz	3840×2160@60Hz	3840×2160@60Hz
Dual Display	3840×2160@60Hz	3840×2160@60Hz	
		3840×2160@60Hz	3840×2160@60Hz
	3840×2160@60Hz		3840×2160@60Hz
Triple Display	3840×2160@60Hz	3840×2160@60Hz	3840×2160@60Hz

For example, when two monitors are connected simultaneously:

- When connecting to HDMI 1 and HDMI 2, both monitors support up to 3840×2160@60Hz output.
- When connecting to HDMI 2 and HDMI 3, both monitors support up to 3840×2160@60Hz output.
- When connecting to HDMI 1 and HDMI 3, both monitors support up to 3840×2160@60Hz output.

When three monitors are connected simultaneously:

- When connecting to HDMI 1, HDMI 2 and HDMI 3, all three monitors support up to 3840×2160@60Hz output simultaneously.

3. Video Output Mode

A/B/C/D only means the different content displayed on the screen.

System	Laptop Screen	HDMI 1	HDMI 2	HDMI 3
MacOS(Keep the DisplayLink driver running)	A	B	C	D
MacOS(DisplayLink driver is not installed or not activated)	A	/	/	B
Windows(Comes with the DisplayLink driver pre-installed by default)	A	B	C	D
Windows(Do not come with the DisplayLink driver pre-installed by default)	A	B	B	B



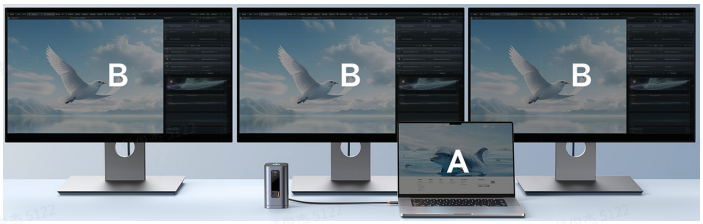
For MacOS(Keep the DisplayLink driver running)



For MacOS(DisplayLink driver is not installed or not activated)



For Windows(Comes with the DisplayLink driver pre-installed by default)



For Windows(Do not come with the DisplayLink driver pre-installed by default)

4. FAQs

1. **What's the requirement for using this product?**
   a. Make sure the USB-C port of your device is full-featured (with charging, data transfer and DP Alt Mode function). Some functions, for example, mirroring or extending display won't work if the connected USB-C port is not full-featured.
   b. Full-featured USB-C port: supports charging, data transfer and video output at the same time. USB3.2 standard with transmission rate up to 10Gbps, and is downward compatible with USB2.0/1.1. Non-full-featured USB-C ports only support data transfer.

2. **Why can I not cast a screen through the HDMI port?**
   a. Please verify that the DisplayLink driver has been successfully installed and is running in the background. The HDMI 1 and HDMI 2 ports rely on the built-in DisplayLink chip to output video. If the driver is not installed or not running, HDMI 1 and HDMI 2 will not function properly, and only HDMI 3 will be available (for details, refer to *Section 1. Product Exploded View* — Video Interfaces).
   b. Please also check whether the HDMI cable and the monitor in use are functioning correctly. It is recommended to test with an alternative cable or monitor to confirm the video output.

c. You may try reconnecting the HUB, or connecting it to another full-featured USB-C port or a Thunderbolt port on the PC, to verify whether the display works as expected. If the issue is resolved, the previously used USB-C port may be malfunctioning or may not support full functionality.

d. If additional high-power devices are connected to the HUB besides the display, please ensure that a power adapter of at least 65W PD is connected. Alternatively, disconnect all other peripherals and test again to confirm whether video transmission can function normally.

3. **How to Install Displaylink Driver in MacOS?**

> ⚠ **Note: The DisplayLink driver does not support all macOS versions. As of August 26, 2025, DisplayLink supports the following macOS versions:**
>
> - macOS 10.14 onwards
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>
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Installation and Setup Video：https://support.baseus.com/operation-video?pid=452

a. Before installing the product, go to "Privacy&Security" to allow downloading the app from the "App Store and identified developers" location.

b. Go to the Doisplaylink website at https://www.synaptics.com/products/displaylink-graphics/downloads/macos. The URL will take you to the "Synaptics USB Graphics" Download Center. Download the MacOS Installation Driver Package.

c. After the download is complete, go to the Download Center, open the EXE file according to the instructions and start the driver installation.

d. Go to "Privacy&Security" - Allow "Displaylink Manager" screen recording(As shown in Figure 1).

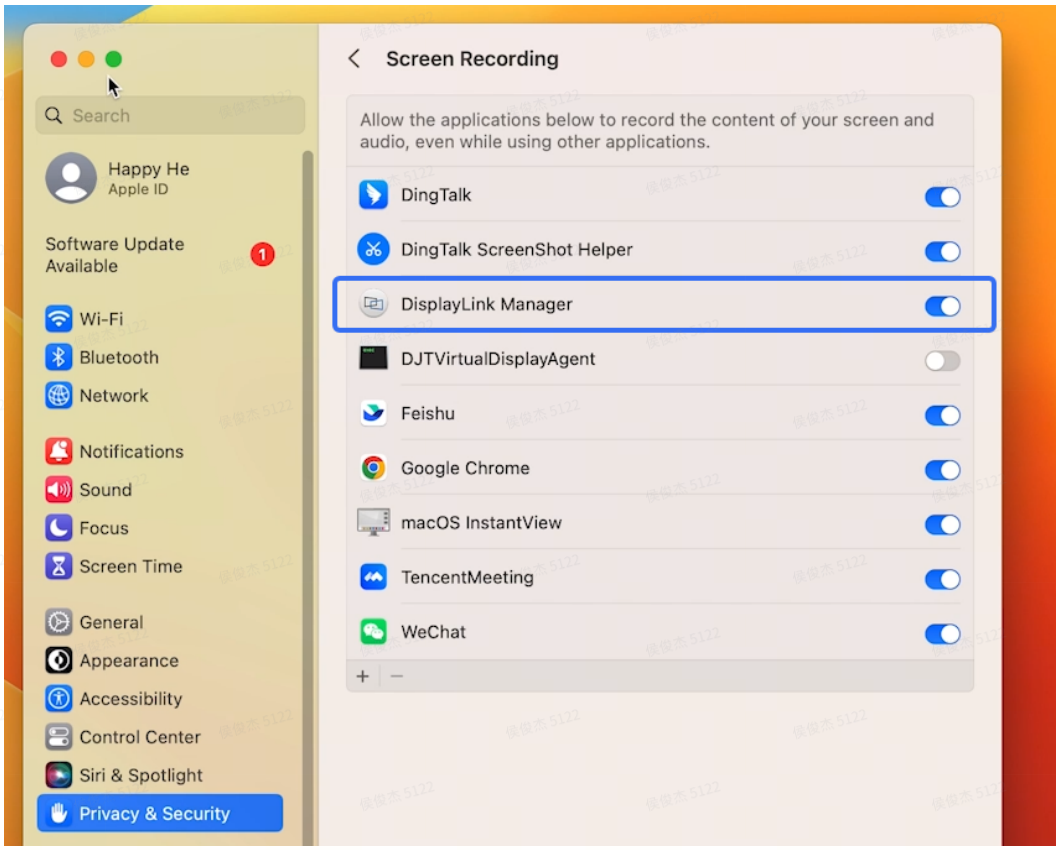


Figure 1

e. Go back to your desktop and open "Displaylink Manager", enable "Launch automatically after login" (As shown in Figure 2) .

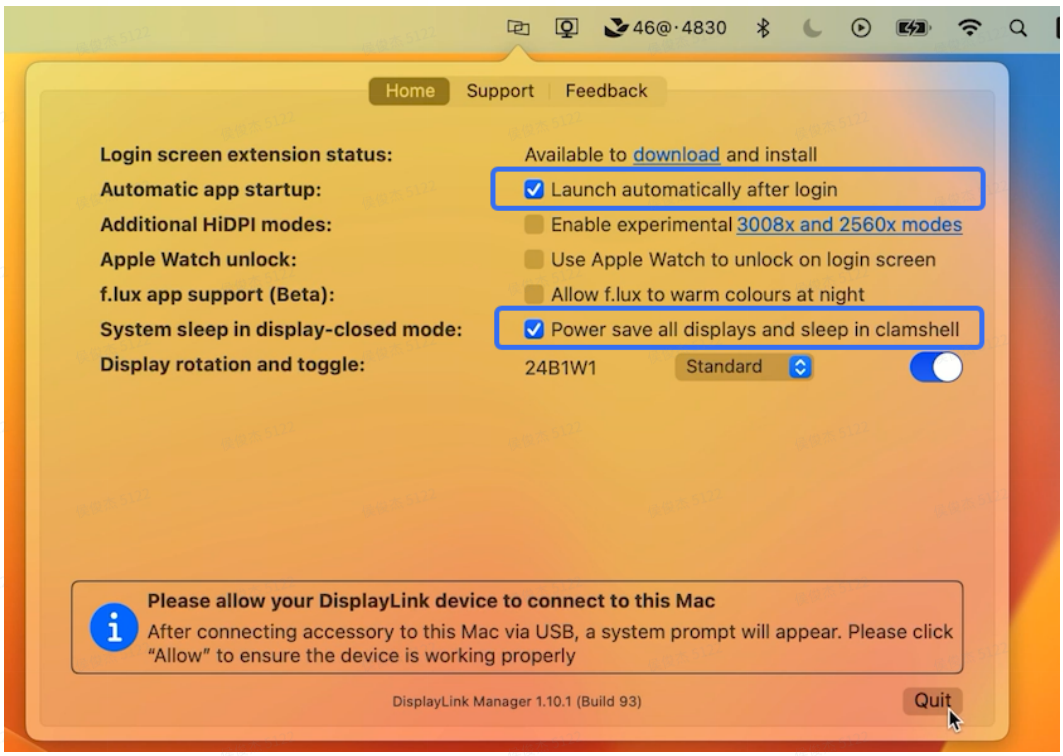


Figure 2

f. If this icon appears on the screen (As shown in Figure 3), it indicates that the connected product can be projected directly on the screen for expansion. If this icon does not appear, try reopening the "Displaylink Manager.



Figure 3

4. **Why is the resolution of the extended display not as high as the advertised value?**

   This HUB is compatible with DP1.2 and 1.4, but the actual output resolution depends on the hardware of the connected device, if the connected device (laptop, HDMI cable, display) can't meet the promoted resolution of this product, then the extended display won't be able to reach the highest resolution either.

5. **Why does the HUB generate heat? Is it normal for it to get warm?**

   The internal structure of the HUB is precise and contains relatively complex electronic components. During operation, energy loss from AC power conversion is transformed into heat and transferred to the HUB’ s outer casing.

   However, there’ s no need to worry. Each HUB undergoes strict thermal testing and complies with general safety requirements for temperature rise tests in electronic/electrical products:

   Under test conditions of ambient temperature 25 ± 2°C and humidity 60 ± 5%, the HUB is operated under full load while charging for 2 hours. A temperature acquisition device is used to monitor key temperature points on the product. Test results show that, under full load, the surface temperature of the HUB’ s plastic casing is 55 ± 2°C in a 25°C environment—well below the safety limit of 60°C for enclosure temperature.

6. **Why does connecting multiple hard drives result in data transmission failure?**

   Please power up the station via the 100W PD charger to avoid connection failure with external drives due to insufficient power supply.

7. **How to use the detachable base at the bottom?**

   In order to better fix the Docking Station, there is gel at the bottom of the detachable base. This gel can be used repeatedly without damaging the desktop or leaving residue on the desktop; users can also retain the coating on the surface of the gel as needed.

8. **How to turn off the indicator light in the front of the Docking Station?**

   Press and hold the top button to turn off the indicator light in the front of the Docking Station; press and hold again to turn on the indicator light again.

If the above FAQs do not resolve your issue or if you have any other questions, please feel free to contact Baseus Customer Support for more assistance.

5. More Support & Contact Us

More Support

Contact Us