

# Instant Pot<sup>®</sup> DUO Plus



**User Manual**



## Table of Contents

|                         |         |
|-------------------------|---------|
| Important Safeguards    | 2 - 5   |
| Overview                | 6       |
| Control and Features    | 7 - 11  |
| Getting Started         | 12 - 14 |
| Pressure Cooking        | 15 - 17 |
| Non-Pressure Cooking    | 18 - 21 |
| Cooking and Safety Tips | 22      |
| Care and Cleaning       | 23      |
| Troubleshooting         | 24 - 26 |
| Warranty                | 27, 28  |

Pictures in manual are for reference only. Please refer to actual product.

## Important Safeguards



# SAVE THESE INSTRUCTIONS

When using pressure cookers, basic safety precautions should always be followed.

- 1) Do not touch hot surfaces of pressure cooker. Use side handles for carrying.
- 2) Do not place the cooker on or near a hot gas or electric burner, or in a heated oven.
- 3) Intended for countertop use only.
- 4) Do not use pressure cooker for anything other than intended use.
- 5) Never deep fry or pressure fry in the cooker with oil.
- 6) Do not let cord hang over edge of table or counter, or touch hot surfaces.
- 7) Do not use cooker in electrical systems other than 110-120V~/60Hz for North America.
- 8) Do not operate cooker with damaged cord or plug, or after the cooker malfunctions or has been damaged in any manner.
- 9) Do not open the cooker until the cooker has cooled and all internal pressure has been released. If the float valve is still up or the lid is difficult to turn, it is an indication that the cooker is still pressurized - **do not force it open.**  
**Please see "Getting Started" pages 12-14.**
- 10) For all pressure cooking programs, the total amount of pre-cooked food and liquid in the inner pot should not pass the 2/3 line. When cooking food that expands during cooking such as rice, beans or vegetables, the inner pot should not pass the 1/2 line. Over filling may risk clogging the steam release and developing excess pressure. This may also cause leakage, personal injuries, or damage to the cooker. These fill level warnings do not apply to non-pressure cooking programs.



## Important Safeguards



- 11) Make sure the steam release handle is in the **Sealing** position for all the pressure cooking programs.
- 12) This appliance should not be used by or near children or by individuals with disabilities or limited knowledge in using pressure cookers.
- 13) Do not immerse the cooker base in water. To protect against electrical shock, do not immerse the cord, power plug, or cooker in any liquid.
- 14) Always attach plug to the cooker first, then plug cord into the wall outlet. To disconnect, turn controls **OFF**, then remove plug from the wall outlet. Unplug from power outlet when not in use and before cleaning. Allow the cooker to cool before putting on or taking off parts, and before cleaning.
- 15) For Household use only. Not intended for outdoor use.
- 16) Extreme caution must be used when moving a pressure cooker containing hot liquids.
- 17) This appliance cooks under pressure. Improper use may result in scalding injuries. Make certain the lid is properly closed before operating. **Caution:** To reduce the risk of electric shock, cook only in removable containers. **See “Getting Started” pages 12-14.**
- 18) Use of accessories and parts that are not branded Instant Pot® or recommended by the Instant Pot® Company may cause the cooker to malfunction. Cook only in Instant Pot® stainless steel or ceramic non-stick inner pots for best results. Other brands may not have the correct curvature to match the heating element.
- 19) Be aware that certain foods, such as applesauce, cranberries, pearl barley, oatmeal and other cereals, split peas, noodles, macaroni, rhubarb, and spaghetti can foam, froth, sputter, and clog the steam release. These foods should not be cooked under pressure cooking settings unless as directed in Instant Pot® cooker recipes.



## Important Safeguards



20) Always check the steam release valve, float valve and anti-block shield for clogging before use.



When in operation or releasing pressure **DO NOT** place unprotected skin over the steam release valve.



Do not move cooker when it is in operation



Do not force lid open when the float valve is **UP**.  
Make sure the float valve is **DOWN** when you open the lid.



# Important Safeguards



**WARNING:** Spilled food can cause serious burns. Keep appliance and cord away from children. Never drape cord over edge of counter, never use outlet below counter, and never use with an extension cord.

## Special Cord Set Instructions

As per UL safety requirement, a short power supply cord (0.6 m to 0.9 m) is provided to reduce the hazards resulting from entanglement and tripping.

This appliance has a 3-prong grounding plug. To reduce the risk of electric shock, plug the power cord into a grounded (earthed) electrical outlet that is easily accessible.

## Specifications

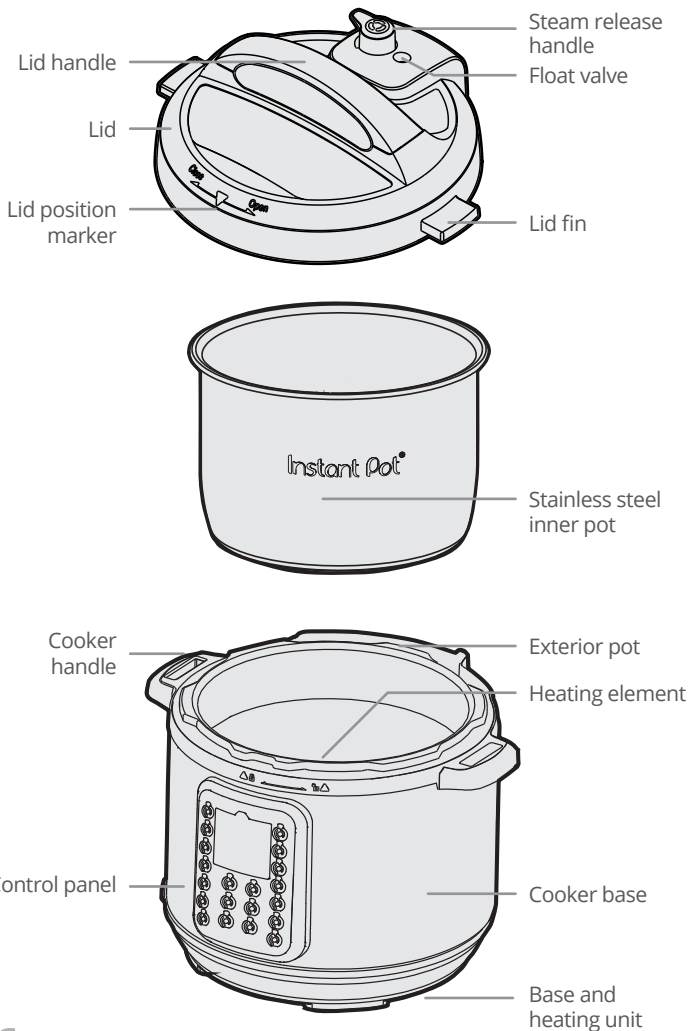
| Model    | Power Supply  | Rated Power | Volume  | Inner Pot Dimensions          | Product Dimensions                      | Weight              |
|----------|---------------|-------------|---------|-------------------------------|-----------------------------------------|---------------------|
| DUO Plus | 120V~<br>60Hz | 1000 W      | 6 quart | 15.7x 23.9cm<br>6.2 x 9.4 in. | 33 x 31 x 32 cm<br>13 x 12.2 x 12.6 in. | 6.75 kg<br>14.8 lbs |

Working Pressure:  
Low Pressure: 5.8 - 7.2 PSI (40 - 50 kPa); High Pressure: 10.2 - 11.6 PSI (70 - 80 kPa)



Please read this manual carefully and retain for future reference.

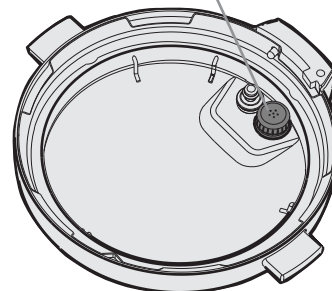
## Overview



## Anti-block shield

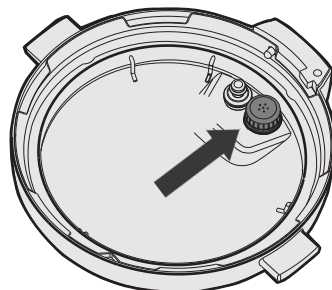
### To install:

Position the anti-block shield in place and push down



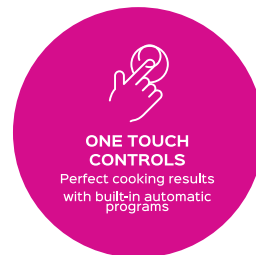
### To remove:

Using your thumb, push the side of the anti-block shield towards the lid rim and lift up with some effort. The anti-block shield should pop out





# Control and Features



## Control Panel

The control panel of your Instant Pot® DUO Plus consists of a large LCD display, cooking program keys, operations keys to control pressure level, **+ / -** to adjust cooking time and a **Cancel** button.

Cooking program keys



# Control and Features

## Control Panel

Instant Pot® is a programmed smart cooker that has preset cooking instructions for different food ingredients and cooking methods. It also remembers your most recent setting per cooking program for a more personalized cooking experience.

To return to factory default setting for a specific cooking program: press and hold the cooking program key until the cooker beeps and displays **OFF**. For a full reset of all cooking programs, return cooker to standby mode displaying **OFF**, then press and hold the **Cancel** key until the cooker beeps.



The **Pressure Level** key has no effect on non-pressure cooking programs: **Slow Cook**, **Sauté** and **Yogurt**.

# Control and Features



**THIS COOKER  
IS SMART!**  
Remembers your  
personal preferences

## Cooking Program Options

| Programs                                                                            | Modes  | Cooking Options                             | Notes for Users                                                                                          |
|-------------------------------------------------------------------------------------|--------|---------------------------------------------|----------------------------------------------------------------------------------------------------------|
|    | Less   | Soup without meat.                          | The soup/broth remains clear due to lack of boiling motion under pressure cooking.                       |
|                                                                                     | Normal | Soup with meat.                             |                                                                                                          |
|                                                                                     | More   | Rich bone broth.                            |                                                                                                          |
|    | Less   | Soft texture.                               | Choose different modes based on the meat texture desired.                                                |
|                                                                                     | Normal | Very soft texture.                          |                                                                                                          |
|                                                                                     | More   | Fall-off-the bone meat texture.             |                                                                                                          |
|    | Less   | Less soft texture.                          | Choose different modes based on the bean texture desired.                                                |
|                                                                                     | Normal | Soft texture.                               |                                                                                                          |
|                                                                                     | More   | Very soft texture.                          |                                                                                                          |
|    | Less   | Lighter moist cakes.                        | Adjust cooking time for different recipes.                                                               |
|                                                                                     | Normal | Denser moist cakes.                         |                                                                                                          |
|                                                                                     | More   | New York style cheesecakes.                 |                                                                                                          |
|   | Less   | Soft boiled eggs.                           | Pre-set times are intended for extra large eggs. Adjust cooking time to account for different egg sizes. |
|                                                                                     | Normal | Medium boiled eggs.                         |                                                                                                          |
|                                                                                     | More   | Hard boiled eggs.                           |                                                                                                          |
|  | Less   | Simmering, thickening and reducing liquids. | NEVER have the lid on when sautéing. Maximum time is 30 minutes as a safety precaution.                  |
|                                                                                     | Normal | Pan searing.                                |                                                                                                          |
|                                                                                     | More   | Stir-frying or browning meat.               |                                                                                                          |

# Control and Features

## Cooking Program Options

| Programs                                                                            | Modes  | Cooking Options                                                        | Notes for Users                                                                                                     |
|-------------------------------------------------------------------------------------|--------|------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|
|    | Less   | Corresponds to LOW setting in a temperature controlled slow cooker.    | Non-pressure cooking program. You may also use the Instant Pot® glass lid as an option.                             |
|                                                                                     | Normal | Corresponds to MEDIUM setting in a temperature controlled slow cooker. |                                                                                                                     |
|                                                                                     | More   | Corresponds to HIGH setting in a temperature controlled slow cooker.   |                                                                                                                     |
|    | Less   | Al dente white rice.                                                   | Automated cooking program. LCD displays <b>'Auto'</b> until cooking count down time starts.                         |
|                                                                                     | Normal | Normal texture white rice.                                             |                                                                                                                     |
|                                                                                     | More   | Softer texture white rice.                                             |                                                                                                                     |
|    | Less   | Wild rice, brown rice, mung beans, etc.                                | Choose different modes based on the type of grains and the desired texture.                                         |
|                                                                                     | Normal | Wild rice, brown rice, mung beans, etc.                                |                                                                                                                     |
|                                                                                     | More   | Tough grains or a mixture of grains and beans.                         | Program includes 45 minutes of warm water soaking time prior to 60 minutes of pressure cooking.                     |
|  | Less   | White rice porridge.                                                   | <b>DO NOT</b> use Quick Release as thick liquid will spatter out and block the pressure release valve. See page 17. |
|                                                                                     | Normal | White rice porridge.                                                   |                                                                                                                     |
|                                                                                     | More   | Rice porridge with a mixture of various grains and beans.              |                                                                                                                     |

# Control and Features

## Cooking Program Options

| Programs                                                                            | Modes  | Cooking Options                                                                                              | Notes for Users                                                                                                        |
|-------------------------------------------------------------------------------------|--------|--------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|
|    | Less   | Vegetables.                                                                                                  | Use the trivet provided to elevate food above the water and use Quick Release method to prevent food from overcooking. |
|                                                                                     | Normal | Fish and Seafood.                                                                                            |                                                                                                                        |
|                                                                                     | More   | Meat.                                                                                                        |                                                                                                                        |
|    | Less   | Pasteurization of dairy products.                                                                            | No pressure hot water bath canning at ~83°C/181.4°F.<br>**see note below**                                             |
|                                                                                     | Normal | Sterilization of utensils and canning of acidic fruits and vegetables.                                       | Low pressure hot water bath canning at ~110°C/230°F.<br>**see note below**                                             |
|                                                                                     | More   | Sterilization of utensils and canning of acidic fruits and vegetables.                                       | High pressure hot water bath canning at ~115°C/239°F.<br>**see note below**                                            |
|    | Less   | Jiu Niang, a sweet fermented glutinous rice dessert.                                                         | Default fermentation time is 24:00 hours. You can adjust time based on your recipe.                                    |
|                                                                                     | Normal | Fermenting milk when making yogurt.                                                                          | 'yogt' will be displayed on the screen when completed.                                                                 |
|                                                                                     | More   | Pasteurizing milk when making yogurt.                                                                        | 'boiL' will be displayed on the screen.                                                                                |
|  | Less   | Manual programming of pressure level and cooking time according to your favourite recipes or cooking habits. | Press the <b>Pressure Level</b> key to adjust pressure levels and the <b>+ / -</b> keys to change cooking time.        |
|                                                                                     | Normal |                                                                                                              |                                                                                                                        |
|                                                                                     | More   |                                                                                                              |                                                                                                                        |

\*\*Please refer to 'USDA Complete Guide to Home Canning' for details. The DUO Plus has not been tested by USDA for food safety in pressure canning.\*\*

## Getting Started

- 1 Read warning card and warning stickers. Remove all packaging materials and warning stickers from the cooker and accessories.
- 2 Clean the inner pot, lid and accessories with water and detergent before the first use.
- 3 Install the condensation collector at the rear of the cooker by aligning the top of the collector with the guides on the cooker and press in.



- 4 Place the steam release handle on the lid.

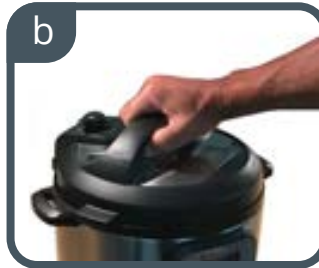


The steam release handle should not lock tight into the lid but will fit loosely.

# Getting Started

## Before using your Instant Pot®:

- 1 To remove the lid, hold the handle, turn the lid counterclockwise and lift.



- 2 Remove the inner pot from the cooker.
- 3 Add food and liquids to the inner pot as the recipe directs. If steaming, place the steamer rack on the bottom of the inner pot first.
- 4 Wipe the outside of the inner pot dry. Make sure there is no food debris on the cooking element.
- 5 Put the inner pot back into the cooker. Rotate slightly to ensure that it is seated correctly.
- 6 Make sure the sealing ring is properly seated in the sealing ring rack and there is no deformation on the sealing ring rack. Do not attempt to repair a deformed ring rack.
- 7 To place lid, reverse Step 1. Place the lid on the cooker, align the ▼ mark on the lid with the 🔓 ▲ (unlock) mark and turn clockwise to the ▲ 🔒 (lock) mark.

## Getting Started



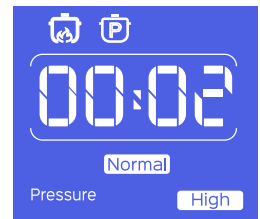
- Make sure the steam release valve, float valve and anti-block shield are clean and free from debris.
- After putting the lid on, make sure the float valve on lid top drops down.
- Do not put the lid on for **Sauté** program.



### Initial Test Run

To familiarize yourself with the Instant Pot® and check if the cooker is working properly:

- 1 Add 3 cups of water into the inner pot using the plastic measuring cup provided.
- 2 Close the lid. Turn steam release handle to **Sealing** position.
- 3 Press the **Steam** button and press the **+ / -** keys to adjust steaming time to 2 minutes.



The preheating cycle will start **after 10 seconds** and the cooker with display **On**. Steam will release until the float valve is up. The **Steam** program will begin after a few minutes when working pressure is reached. The cooker will beep and automatically switch to **Keep Warm** mode if the **Keep Warm** function is **ON**.



## Pressure Cooking

The following pressure cooking programs are available: **Pressure Cook, Rice, Soup/Broth, Meat/Stew, Bean/Chili, Multigrain, Porridge, Cake, Egg, Sterilize and Steam.**



- Do not fill the inner pot more than 2/3 full. For food that expands during cooking such as rice or dried vegetables, do not fill the inner pot more than 1/2 full.
- After the cooking process has started, you can press **Cancel** at any time to end the program. The cooker then goes to standby mode.

1 Follow the steps in “Getting Started” pages 12 - 14.

2 Position the steam release handle to **Sealing**.



3 Connect the power cord. The LCD displays **OFF**, indicating that the cooker is in standby mode.

4 Select a pressure cooking program: **Pressure Cook, Rice, Soup/Broth, Meat/Stew, Bean/Chili, Multigrain, Porridge, Cake, Egg, Sterilize or Steam.**



# Pressure Cooking



5 Optionally, personalize pressure cooking programs as follows:

| To do this ....              | Press this button                         | Followed by these steps...                                                                                                                            |
|------------------------------|-------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|
| Change the cooking time      | <b>Cooking Program Key of Your Choice</b> | Select between three preset cooking times, <b>Normal</b> , <b>Less</b> and <b>More</b> by repeatedly pressing the cooking program you wish to adjust. |
|                              | <b>+ / -</b>                              | Add/subtract time in one-minute increments or press and hold for faster changes                                                                       |
| Change the cooking pressure  | <b>Pressure Level</b>                     | Select either <b>High</b> or <b>Low</b>                                                                                                               |
| Set the delayed cooking time | <b>Delay Start</b>                        | 1. Use the <b>+ / -</b> buttons to set the hours<br>2. Press <b>Delay Start</b> again<br>3. Use the <b>+ / -</b> buttons to set the minutes           |

6 10 seconds after pressing the settings, the cooker beeps 3 times and displays **On** to indicate that the cooker has entered preheating cycle. Depending on the amount of food and its temperature, the preheating cycle can last from a few minutes to 40 minutes or more . As the cooker heats up and pressure builds, the float valve rises. When working pressure is reached, the cooker enters cooking cycle and displays the remaining cooking time in minutes.

When the cooking cycle has finished, the cooker beeps and enters the **Keep Warm** mode if the Keep Warm function is turned **ON**. The LCD displays the elapsed time (such as **00:02**). After 24 hours, the cooker turns **OFF**.



\*\*Users can switch Keep Warm ON/OFF, adjust pressure level and cooking time at any time during the cooking process.

## Pressure Cooking



- 7 Release the pressure using one of the following methods (refer to recipe):

**Natural Release:** Allow the cooker to cool down naturally until the float valve drops down. This may take 10 to 40 minutes, or even more, depending on the amount of food in the cooker. Place a wet towel on the lid to speed up cooling. After cooking is finished, turn **OFF Keep Warm** mode if it is turned **ON**.

**Quick Release:** Turn the steam release handle to the **Venting** position to let steam out until the float valve drops down. Never pull out the steam release handle while releasing steam as escaping steam is extremely hot and can cause scalds. For food with large liquid volume or starch content, use **Natural Release** instead as thick liquid may splatter out.



Do not place hand over  
steam release valve



Do not lean face over  
cooker when it is in operation or  
releasing steam/pressure

- 8 Press **Cancel**. The LCD displays **OFF**, indicating that the cooker is in standby mode. Open the lid. **Make sure the float valve is down before opening the lid.**

## Non-Pressure Cooking

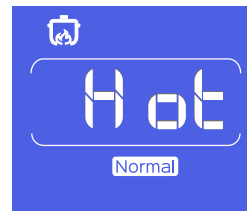


The following non-pressure cooking programs are available: **Sauté**, **Slow Cook**, **Yogurt** and **Keep Warm**.

### Sautéing

- 1 Connect the power cord. The LCD displays **OFF**, indicating that the cooker is on standby.
- 2 Select the **Sauté** program.
- 3 To change the cooking temperature, press **Sauté** repeatedly to select between **Normal** (for regular browning), **Less** (for simmering or thickening sauce) and **More** (for stir-frying or blackening meat).

10 seconds after pressing the settings, the cooking process will start. The cooker beeps 3 times and the LCD displays **On** to indicate that the cooker has entered the preheating cycle. When the working temperature is reached, the LCD displays **Hot**.



- 4 Add food to the inner pot and sauté.
- 5 When you have finished sautéing the food, press **Cancel**. The LCD displays **OFF**, indicating that the cooker is in standby mode.



- Do not put the lid on for **Sauté** program. There will be warning alerts and the display will flash.
- As a safety precaution, the cooker automatically enters standby mode after 30 minutes if you have not pressed **Cancel**.

# Non-Pressure Cooking



## Slow Cook

- 1 You may use the Instant Pot glass lid as an option. If using the pressure cooking lid, make sure the steam release handle is turned to **Venting**.



- 2 Connect the power cord. The LCD displays **OFF**, indicating that the cooker is on standby.
- 3 Select the **Slow Cook** program.
- 4 Optionally, modify the slow cooking program as follows:

| To do this ....                | Press this button                         | Followed by these steps...                                                                                                                                  |
|--------------------------------|-------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Change the cooking time        | <b>+ / -</b>                              | Add / subtract time in one-minute increments                                                                                                                |
| Change the cooking temperature | <b>Cooking Program Key of Your Choice</b> | Select between three preset cooking temperatures, <b>Normal</b> , <b>Less</b> and <b>More</b> by repeatedly pressing the cooking program you wish to adjust |
| Set the delayed cooking time   | <b>Delay Start</b>                        | 1. Use the <b>+ / -</b> buttons to set the hours<br>2. Press <b>Delay Start</b> again<br>3. Use the <b>+ / -</b> buttons to set the minutes                 |

10 seconds after pressing the settings, the cooking process will start. The cooker beeps 3 times and the LCD displays **On**. When working temperature is reached, the cooker enters the cooking cycle and the LCD displays the remaining cooking time in minutes.

## Non-Pressure Cooking

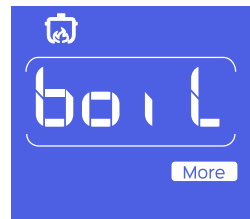
- 5 When the cooking cycle has finished, the cooker beeps and enters the Keep Warm mode if the **Keep Warm** program is turned **ON**. The LCD displays the elapsed time (such as **00:02**). After 24 hours, the cooker turns off.
- 6 If the lid is on, remove it by turning counterclockwise and lifting.
- 7 Press **Cancel**. The LCD displays **OFF**, indicating that the cooker is in standby mode.

### Yogurt

- 1 Pasteurize Milk
  - a) Add milk to the inner pot.
  - b) Select the **Yogurt** program.
  - c) Press the **Yogurt** key repeatedly to select the **More** mode. 10 seconds after pressing the settings, the heating process starts. The cooker beeps 3 times and the LCD displays **boiL**.
  - d) When finished, the cooker beeps and the LCD displays **Yogt**.

To make yogurt in containers: fill containers 90% full with milk, add 1 cup/250 ml water to the inner pot, place the containers on the steamer rack in the inner pot, close the lid, select the **Steam** program and use the **+ / -** buttons to set time to 2 minutes. When complete, use the natural release method to open the lid and continue with steps 2 to 4.

- 2 Cool Milk
  - a) Remove the inner pot and place it on a wire rack.
  - b) Allow the milk to cool to 115°F/46°C. Test the milk temperature with a thermometer.



## Non-Pressure Cooking

3

Add Starter Culture

- a) Add starter culture to the warm milk in the inner pot.
- b) Replace the inner pot and close the lid.



The steam release handle can be left in **Venting** or **Sealing** position.

4

Ferment Yogurt

- a) Select the **Yogurt** program.
- b) Press **+** / **-** to set fermentation time.
- c) When finished, the cooker beeps and the LCD displays **Yogt**.
- d) Remove the lid and transfer yogurt into clean jars and refrigerate.

A blue rectangular box representing an LCD screen. Inside the box, the word 'Yogt' is displayed in a white, stylized, digital font. The 'Y' and 't' are mirrored, and the 'o' and 'g' are also mirrored.

## Safety and Cooking Tips



- Extreme caution should be taken when moving the steam release handle to **Venting** position. Keep hands and face away from the steam release openings. Failure to comply may result in scalding or serious injury.
- Do not open the lid until pressure inside the cooker is completely released. As a safety feature, until the float valve drops down the lid is locked and cannot be opened. **Do not force lid open.**
- When opening the lid, the inner pot may adhere to the lid. This is caused by vacuum due to cooling. To release the vacuum, move the steam release handle to the **Venting** position.
- If the float valve is stuck, move the steam release valve to the **Venting** position. Once all the steam is released, push the float valve down with a pen or long stick.
- Always add at least 1 cup / 250 ml of water or other liquids so enough steam can be generated to cook under pressure. These include cooking sauces, wine, beer, stocks, juices of fruits and vegetables. Oils and oil-based sauces do not have enough water content and will not account for the required liquid volume.
- Time to pressure and cooking time will vary according to the temperature and quantity of the ingredients. Food that is cold or frozen will take longer to cook than food that is at room temperature.
- When using the **Delay Start** program, allow sufficient cooling down time before serving.
- The **Delay Start** program is not recommended for porridge, oatmeal or other foamy and thick liquids. Cooking progresses should be monitored when cooking these foods.



## Care and Cleaning



Unplug your Instant Pot® and let it cool to room temperature before cleaning.

- **Both the inner pot and lid are dishwasher safe.**
- Remove the inner pot and lid and wash with detergent. Rinse with clear water and wipe dry with a soft cloth.
- Wipe the inner cooker base rim and slot dry with cloth to prevent rusting of the exterior cooker rim.
- Remove the sealing ring and anti-block shield from the underside of the lid. Wash with warm, soapy water, rinse with clear water and wipe dry with a soft cloth.
- **The sealing ring must always be properly positioned on the underside of the lid.**
- Clean the outer body with a damp soft cloth or sponge.
- Never use harsh chemical detergents, scouring pads or powders on any of the parts or components.
- Periodically check that the steam release valve and float valve are in good working order and free of debris.

# Troubleshooting

If you experience any problem with the cooker, please **DO NOT** return the product to the retail store or online merchant.

For technical assistance and product return information:

- Create a support ticket: [www.InstantPot.com/support/](http://www.InstantPot.com/support/)
- Email: [support@instantpot.com](mailto:support@instantpot.com)
- Call 1800 828 7280 for the customer care team.

You can also find tips, videos and FAQs on [www.InstantPot.com/faq/](http://www.InstantPot.com/faq/)

The issues in the following tables do not always indicate a faulty cooker. Please examine the cooker carefully before contacting the support for repair.

| Problem                              | Possible reason                              | Solution                                                                                                                                          |
|--------------------------------------|----------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| 1<br>Difficulty with closing the lid | Sealing ring not installed properly.         | Position the sealing ring well.                                                                                                                   |
|                                      | Float valve in the popped-up position.       | Slightly press the float valve downward.                                                                                                          |
| 2<br>Difficulty with opening the lid | Pressure exists inside the cooker.           | Position the steam release valve to the venting position to reduce the internal pressure. Open the lid after the pressure is completely released. |
|                                      | Float valve stuck at the popped-up position. | Press the float valve lightly with a pen or long utensil.                                                                                         |

# Troubleshooting

|   | Problem                                               | Possible reason                                             | Solution                                                                                |
|---|-------------------------------------------------------|-------------------------------------------------------------|-----------------------------------------------------------------------------------------|
| 3 | Steam leaks from the side of the lid                  | No sealing ring                                             | Install the sealing ring                                                                |
|   |                                                       | Sealing ring damaged                                        | Replace the sealing ring                                                                |
|   |                                                       | Food debris attached to the sealing ring                    | Clean the sealing ring                                                                  |
|   |                                                       | Lid not closed properly                                     | Open then close the lid again                                                           |
| 4 | Steam leaks from float valve for over 2 minutes       | Food debris on the float valve silicone seal                | Clean the float valve silicone seal                                                     |
|   |                                                       | Float valve silicone ring worn- out                         | Replace the float valve silicone ring                                                   |
| 5 | Float valve unable to rise                            | Too little food or water in inner pot                       | Add water according to the recipe                                                       |
|   |                                                       | Float valve obstructed by the lid locking pin               | Close the lid completely, see "Getting Started" section                                 |
| 6 | Steam comes out from the steam release valve non-stop | Steam release valve not in sealing position                 | Turn the steam release handle to the sealing position                                   |
|   |                                                       | Pressure control fails                                      | Contact support online                                                                  |
| 7 | Display flashes "Lid"                                 | Lid is not in the correct position for the selected program | Close the lid for pressure cooking or open the lid for sautéing                         |
| 8 | Display remains blank after connecting the power cord | Bad power connection or no power                            | Inspect the power cord to ensure a good connection, check if the power outlet is active |
|   |                                                       | Cooker's electrical fuse has blown                          | Contact support online                                                                  |

# Troubleshooting

9

| Problem                                                                                |     | Possible reason                                                                                               | Solution                                                                                                                                    |
|----------------------------------------------------------------------------------------|-----|---------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| All LCDs flash with a code appearing on screen and the warning beep is ON              | C1  | Faulty temperature sensor                                                                                     | Contact support online                                                                                                                      |
|                                                                                        | C2  | Faulty temperature sensor                                                                                     | Contact support online                                                                                                                      |
|                                                                                        | C5  | Temperature is too high because inner pot is not placed into the cooker base                                  | Insert the inner pot properly                                                                                                               |
|                                                                                        |     | Temperature is too high because there is no water in inner pot                                                | Put food and water in the inner pot                                                                                                         |
|                                                                                        | C6  | Faulty pressure sensor                                                                                        | Contact support online                                                                                                                      |
|                                                                                        | C6H | Faulty HIGH pressure sensor                                                                                   |                                                                                                                                             |
|                                                                                        | C6L | Faulty LOW pressure sensor                                                                                    |                                                                                                                                             |
| Rice is half cooked or too hard                                                        |     | Too little water                                                                                              | Adjust dry rice and water ratio according to recipe                                                                                         |
|                                                                                        |     | Lid opened too early                                                                                          | After cooking cycle completes, leave the lid on for 5 more minutes                                                                          |
| Rice is too soft                                                                       |     | Too much water                                                                                                | Adjust dry rice and water ratio according to recipe                                                                                         |
| Intermittent beeping and display of "Ovht" message after the cooker starts for a while |     | Indication of overheating. The cooker has reduced the heating temperature, and may not reach cooking pressure | Starch deposits at the bottom of the inner pot might have clogged heat dissipation. Stop the cooker and inspect the bottom of the inner pot |
| Occasional ticking or light cracking sound                                             |     | The sound of power switching and expanding pressure board when changing temperature                           | This is normal                                                                                                                              |
|                                                                                        |     | Bottom of the inner pot is wet.                                                                               | Wipe bottom of the inner pot dry before cooking                                                                                             |

10

11

12

13

# Warranty

## Limited Warranty

This Limited Warranty is effective for one year from the date of original consumer purchase. Proof of original purchase date and, if requested by an authorized Instant Pot Company ("IPC") representative, return of your appliance as IPC may direct at IPC's expense, is required to obtain service under this Limited Warranty.

When this appliance is operated and maintained in accordance with written instructions attached to or furnished with the product, Instant Pot Company will pay for either (i) repair labor to correct defects in materials or workmanship that existed when this appliance was purchased or (ii), at its sole and exclusive discretion, replace the appliance for a period of one (1) year from the date of purchase. In the event that your appliance is replaced, the Limited Warranty on the replacement appliance will expire at the original date (i.e. 12 months from the original purchase date).

This Limited Warranty extends only to the original purchaser and use of the appliance in the United States of America and Canada. This warranty does not cover units that are used outside of the United States of America and Canada.

Any modification or attempted modification to your appliance may interfere with the safe operation of the appliance and will void this Limited Warranty. This Limited Warranty does not apply in respect of any appliance or any part thereof that has been altered or modified from its factory settings unless such alterations or modifications were expressly authorized by an IPC representative.

IPC is not responsible for shipping costs related to warranty service, save and except for shipping costs associated with the return of your appliance as provided herein.

### Limitation and Exclusions

The liability of IPC, if any, for any allegedly defective appliance or part shall in no circumstances exceed the purchase price of a comparable replacement appliance.

This Limited Warranty does not cover:

1. Damage resulting from accident, alteration, misuse, abuse, neglect, unreasonable use, use contrary to the operating instructions, normal wear and tear, commercial use, improper assembly, disassembly, failure to provide reasonable and necessary maintenance, fire, flood, acts of God or repair by anyone unless directed by an Instant Pot Representative.
2. Repairs where your appliance is used for other than normal, single-family household use or when it is used in a manner that is contrary to published user or operator instructions.
3. Use of unauthorized parts and accessories, or repairs to parts and systems resulting from unauthorized repairs or modifications made to this appliance.

The cost of repair or replacement under these excluded circumstances shall be borne by you.

# Warranty

## **Disclaimer of Implied Warranties**

IMPLIED WARRANTIES, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states or provinces do not allow limitations to the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you.

## **Disclaimer of Representations Outside of Warranty**

IPC makes no representation about the quality, durability, or need for service or repair of this appliance other than the representations contained in this warranty.

## **Limitation of Remedies; Exclusion of Incidental and Consequential Damage**

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AS PROVIDED HEREIN. IPC SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE APPLIANCE OR DAMAGES WITH RESPECT TO ANY ECONOMIC LOSS, PERSONAL INJURY, LOSS OF PROPERTY, LOSS OF REVENUES OR PROFITS, LOSS OF ENJOYMENT OR USE, COSTS OF REMOVAL, INSTALLATION OR OTHER CONSEQUENTIAL DAMAGES OF WHATSOEVER NATURE.

You the buyer may have other rights and remedies under your state's or province's applicable laws, which are in addition to any right or remedy which may be available under this limited warranty.

## **Warranty Registration and Service**

Please visit <http://instantpot.com/support/register/> to register your new Instant Pot and validate your warranty within thirty (30) days of purchase. You will be asked to provide the store name, date of purchase and model number (found on the base of your cooker) along with your name and address. The registration will enable us to keep you up to date with product developments, recipes and contact you in the unlikely event of a product safety notification. By registering, you acknowledge to have read and understood the instructions for use, and warnings set forth in the accompanying instructions.

To obtain service under this warranty, please call the Customer Care Team at 1-800-828-7280. If IPC is unable to resolve the problem, you may be asked to send your appliance to the Appliance Service Department for quality inspection. IPC is not responsible for shipping costs related to warranty service, save and except for shipping costs associated with the return of your appliance from Canada or within the 48 contiguous states and the District of Columbia of the United States of America, as provided herein. When returning your appliance, please include your name, address, phone number, proof of the original purchase date as well as a description of the problem you are encountering with the appliance.

Instant Pot® Company  
11 - 300 Earl Grey Dr. Suite 383  
Ottawa, Ontario  
K2T 1C1  
Canada

Telephone: +1 800 828-7280

Fax: +1 (613) 800-0726

Web: [www.InstantPot.com](http://www.InstantPot.com)

Europe Email: [support@instantpot.co.uk](mailto:support@instantpot.co.uk)

US and Canada E-mail: [support@instantpot.com](mailto:support@instantpot.com)

To enhance your experience with Instant Pot®, join the official Instant Pot Community



[Facebook.com/groups/instantpotcommunity](https://www.facebook.com/groups/instantpotcommunity)



[twitter.com/instantpot](https://twitter.com/instantpot)



Instant Pot® Free Recipe App & More

Copyright © Instant Pot® Company

Instant Pot®