

# USER GUIDE

The Nanit multi-stand is a versatile stand that allows you to free Nanit from the wall, while still allowing you to keep a close eye on your baby. You can take it with you when you travel, use it as a Nanny cam, or use it to monitor your baby as they sleep in a bassinet. Either way, Nanit has you covered.

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## Sound & Motion Notifications

Nanit can notify you anytime it detects sound or motion events in the room. You can adjust the sound and motion sensitivity from the Settings tab in the Nanit app, just as you would with the wall stand.

For tips on adjusting Nanit's sound and motion sensitivity, click [here](#).

If you're subscribed to Nanit Insights, you can view each sound and motion event from the Activity tab. At the top of the screen, you can flip between "Insights only" and "All activities". While using the multi-stand, the default configuration will be "All activities".

*Note: The multi-stand does not provide the same birds-eye view as the floor stand, so Nanit will not be able to detect when your child falls asleep, wakes up, or receives a visit. Additionally, you will not receive sleep summaries while using the multi-stand.*

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## Assembly & Setup

Setting up the multi-stand is very easy, and can be done in a few steps. Before you begin, make sure your Nanit camera has been paired to your Nanit account, by following the steps outlined [here](#).



1. If your Nanit camera is currently connected to the wall stand, press in and hold the grey button at the top of the stand, directly behind the camera. Then, slowly pull the camera away from the stand.
2. Align the ports of the camera and multi-stand, then connect them together. Be careful not to bend the ports while connecting the camera to the stand, as this can cause irreversible damage.
3. Place the multi-stand base on a level nightstand, table, or countertop.
4. Carefully run the power cable from the stand to the nearest wall outlet, and plug it in.
5. Allow 15-30 seconds for Nanit to power on and connect to the Wi-Fi network.
6. Open the Nanit app to view your camera, and adjust the camera angle accordingly.

If you're setting up Nanit on a new Wi-Fi network, you'll need to re-pair the camera from the Nanit app. Here's how:

1. Tap the Settings tab.
2. Tap the camera you're setting up.
3. Tap 'Advanced'.
4. Tap '(Re)pair your Nanit with your Network'.
5. Follow the onscreen pairing instructions.

## Pairing the Camera



This article will guide you through the steps of pairing your Nanit camera with a phone or tablet. You'll learn how to sign into your Nanit account, add a camera, pair Bluetooth, connect Nanit to your Wi-Fi network, and properly position your baby's crib.

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### Before you begin

1. Make sure your phone or tablet is compatible with the Nanit app. [Learn more >](#)
2. Install the latest version of the Nanit app from the [Apple App Store](#) or [Google Play Store](#).
3. Turn on Bluetooth and Wi-Fi on your phone or tablet, and connect to your preferred Wi-Fi network. For best results, make sure you have strong wireless signal strength on your device.
4. Choose a setup location for Nanit and your baby's crib. *For an optimal connection, we suggest having a router or Wi-Fi repeater/extender on the same floor as the nursery and within 20' of Nanit.*

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## 1. Sign into your Nanit account

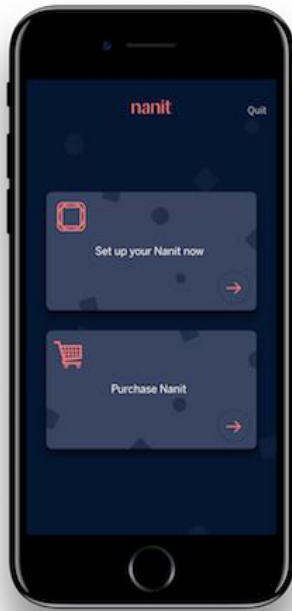


If you don't have a Nanit account, open the Nanit app and tap 'Register' to create one for free. Note that we will send you a confirmation email to verify the email address linked to your account.

If you already have an account, click the sign in button.

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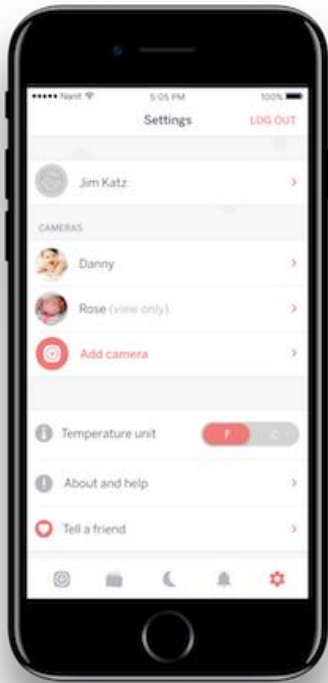
## 2. Add a camera



**This is my first Nanit camera:**

1. Tap 'Set up your Nanit now'.
2. Follow the Nanit assembly instructions by tapping Continue with Assembly, or by following our assembly guide [here](#).

If your Nanit's already set up, tap 'I already assembled my Nanit'.



### **I'm setting up an additional Nanit camera:**

1. Tap the Settings tab near the bottom-right corner of the Nanit app.
2. Tap 'Add camera', then tap 'Set up your Nanit now'.
3. Follow the Nanit assembly instructions by tapping 'Continue with Assembly', or by following our assembly guide [here](#).

If your Nanit's already set up, tap 'I already assembled my Nanit'.

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### **3. Pair Bluetooth**



1. Locate and press the pairing button on the back of the Nanit camera.
2. When Nanit's night light begins to flash, tap 'Confirm night light is flashing'.
3. The Nanit app will then attempt to pair with your Nanit camera.

If your Nanit camera fails to connect, see our troubleshooting steps [here](#).

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#### 4. Connect to Wi-Fi



Now Nanit is ready to connect to your Wi-Fi network.

*Note: Nanit will automatically enter the network name for the Wi-Fi network you're currently connected to.*

1. Enter your Wi-Fi password.
2. Select the Security Type, as defined by your router configuration.
3. If you've configured a hidden network, tap the 'This network is hidden' toggle.
4. Tap 'Next'.

If your Nanit camera fails to connect, see our troubleshooting steps [here](#).

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## 5. Position your crib



1. In order for Nanit to properly monitor your visits, be sure to leave about 10-12 inches of view space alongside the crib. We call this the “Parent Pickup Zone”. You can drag the dotted line between the Parent Pickup Zone and crib interior until it is aligned with the crib’s front bar.

*Note: The Parent Pickup Zone line must fall within the allowed margins, which are between 10-25% of the image area.*

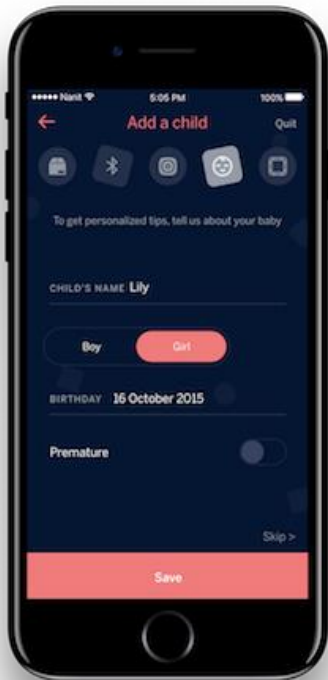
If you're still having trouble lining up the Parent Pickup, you can also adjust Nanit's camera angle by loosening the knob behind the camera and tilting or pivoting the camera. Be sure to tighten the stand when finished.

2. Once the crib area is properly positioned, tap 'Check Crib Positioning'.
3. Nanit will then let you know if it can see the whole crib.

If you're having trouble positioning your baby's crib, see our guide [here](#).

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## 6. Add your child



1. Enter your child's name, gender, and birth date.

If your baby hasn't arrived yet, you can skip this step by tapping 'Skip >' near the lower-right corner of the screen.

2. If your baby was born prematurely, we'd like to know the week of delivery. This information allows us to improve the accuracy of Nanit's reporting.
  3. Tap 'Save'.
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## 7. About you

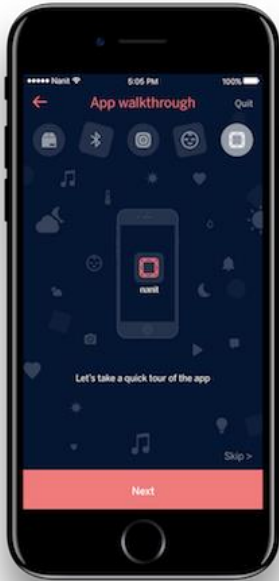


We'd like to know your relationship to the child, so we can personalize your tips and notifications.

Choose your relationship to the child, then tap 'Save'.

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## 8. App walkthrough



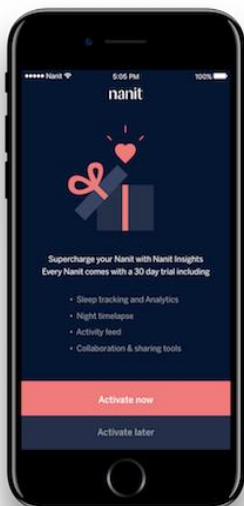
If you're setting up your first Nanit camera, we suggest taking a quick tour of the app. In the walkthrough, you'll learn more about Live view, Night summaries, and Night scores.

If you're already familiar with the Nanit app, tap 'Skip >'.

To learn even more about the Nanit app, click [here](#).

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## 9. Set up Nanit Insights



Every Nanit comes with a free 30 day trial of Nanit Insights. By supercharging your Nanit with Nanit Insights, you'll gain access to:

- Sleep Tracking and Analytics
- Night Time-lapse
- Activity Feed
- Collaboration & Sharing tools

If your baby hasn't arrived yet, you won't be asked to set up Nanit Insights. Instead, you can activate your trial at a later time from the Settings tab. Simply tap the camera you'd like to activate your trial on, then tap 'Subscription plan'.

If you're using the Nanit multi-stand, Nanit won't be able to collect smart analytics, so we suggest tapping 'Activate later' and saving your trial until you begin to use the wall mount.

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## 10. Allow notifications



Your Nanit camera can send you alerts when it detects a specific level of motion and sound, when your crib is not properly positioned, or when the temperature of your baby's nursery becomes too hot or cold. To receive these notifications on your phone or tablet, you must provide the app with permission.

To learn more about Nanit's notifications Nanit, click [here](#).

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## 11. That's it!



Now you're ready to use the Nanit application.

### **Welcome to the Nanit app!**

The free Nanit app allows you to set up and view your Nanit camera, view a camera you've been invited to, keep up with your baby's sleeping habits, and learn how to give your baby a better night's rest.

You can see if your device meets the system requirements, find links to download the app, and learn how to register your account [here](#).

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### **Navigation**

The Nanit app has five main tabs located near the bottom of the screen:



## Live

Easily access a live video stream of your child, take a photo, turn on the night light, or view your child's day and night summaries. [Learn more >](#)



## Activity

The hub from which you can see all of the events that have occurred involving your child. Events are delivered in chronological order, and include video clips of all your baby's activities and day/night summaries. [Learn more >](#)



## Nights

This is the analytical center of the Nanit app. Here you will find your Night Score, Sleep Efficiency percentage, amount of Time Asleep, number of Visits, and Sleep Onset time. [Learn more >](#)



## Notifications

A growing list of all sound, motion, crib positioning, new comment, and sleep notifications. Tapping a notification allows you to review it in more detail. [Learn more >](#)



## Settings

This is where you can customize the functionality of your Nanit app. [Learn more >](#)

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## Live

When you open the Nanit app, you'll be greeted with the Live tab. The live tab allows you to quickly access Nanit's live video stream, take a photo, turn on the night light, or view your child's day and night summaries.



**Switch cameras** - If you have multiple Nanits paired to your account, you can switch between them by tapping your child's name at the top of the Live, Activity, and Nights tabs.

**Live feed** - The live video feed shows your child's crib, and the current temperature and humidity of your child's nursery. By tapping the live feed, you can switch to full screen view, where you will be greeted with some additional features, like the night light.

Depending on how you're connected to Nanit, the pink icon on your video feed will alternate between a pink dot and home icon.

 - You are connected locally.

 - You are connected remotely.

**Welcome message** - See what the most recent event of your child was, at a glance.

**Take a photo** - Easily snap photos of your child and share them with friends or family by tapping Take a photo.

To learn more about all of the ways that you can share your baby's most precious moments, click [here](#).

**Turn on/off the Night Light** - If your child's nursery is getting too dark, you can easily brighten things up by tapping the Night Light button. The button will light up pink when the Night Light is on.

**Day/Night sleep summaries** - Quickly access your child's night or day sleep summaries. When a new summary is ready to be viewed, its corresponding icon will light up pink.

#### Full screen view

You can access Nanit's full screen live feed from the Live tab by tapping anywhere on the live video feed.



**Temperature and humidity** - At the top of the screen, you can quickly view the temperature and humidity level of your child's nursery.

**Turn on/off the Night Light** - If your child's nursery is getting too dark, you can easily brighten things up by tapping the light bulb icon. The icon will light up white when the Night Light is on.

**Take a photo** - Easily snap photos of your child and share them with friends or family by tapping the 'Take a photo' icon.

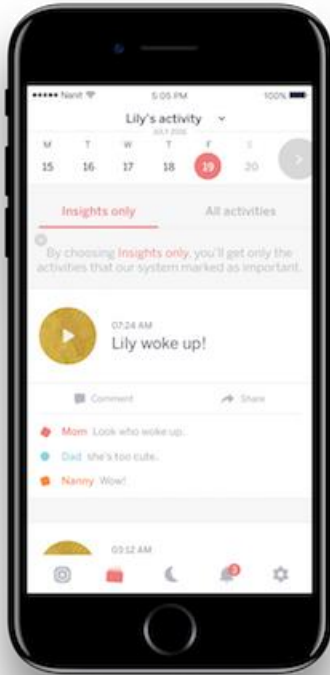
To learn more about all of the ways that you can share your baby's most precious moments, click [here](#).

**Zoom in/out** - To zoom in on the video feed, simply pinch the screen outwards. Once you're zoomed in, you can drag one finger on the screen to view different areas of the feed.

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## Activity

The Activity tab is the hub for all events that occurred while your baby is in the crib. Events are stored in chronological order and include video clips of all your baby's activities and sleep summaries. From this screen, you can view, comment on, and easily share moments with ease.



**Calendar slider** - Easily view your child's activity history by choosing a date from the calendar slider. If you're subscribed to Insights Unlimited, you'll have access to activities past 30 days.

For more information on the different subscription offerings, click [here](#).

**Activity feed** - Contains chronological events of your baby's activities from that day and night, and your baby's sleep summaries.

At the top of the Activity feed, you can choose whether you'd like to view "Insights Only" or "All Activities" by adjusting the toggle. Insights are activities related to our smart analytics and include when your child wakes up, falls asleep, receives a visit, and day or night summaries. By switching to "All Activities", you'll also see sound and motion events.

*Note: The default view while using the wall stand is "Insights Only". The Multi-Stand does not support smart analytics, so the default view is "All Activities".*

**Day/Night sleep summaries** - Your child's sleep summaries are stored chronologically in the activity feed. Night summaries are generated each morning, while day summaries are generated when your baby's night starts.

You can easily adjust your night start and end times [here](#).

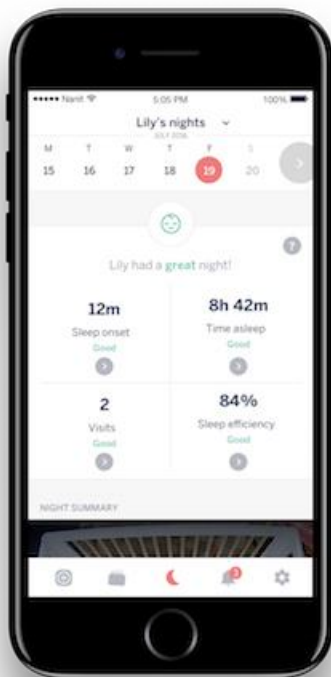
**Comment on, save, and share moments** - The Activity tab allows you to comment on, save, and share each moment and summary by tapping the comment or share button under the moment you'd like to share.

To learn more about sharing and saving moments, click [here](#).

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## Nights

The Nights tab is the analytical center of the Nanit app. Learn how well your baby slept and discover ways to improve their sleep using their Night Score, Sleep Efficiency percentage, amount of Time Asleep, number of Visits, and Sleep Onset time.



**Calendar navigation** - Easily view your child's nights history by choosing a date from the calendar slider. If you're subscribed to Insights Unlimited, you'll have access to activities past 30 days.

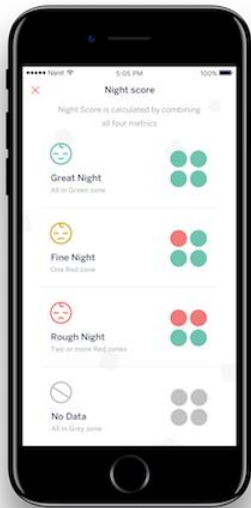
For more information on the different subscription offerings, click [here](#).

**Night score** - Get a quick glimpse at the quality of your child's night. The night score is symbolized by a colored baby emoticon and contains a short sentence describing your child's night.





**Metric dashboard** - Discover if your baby is sleeping well by observing their sleep efficiency, amount of time asleep, number of visits, and sleep onset.

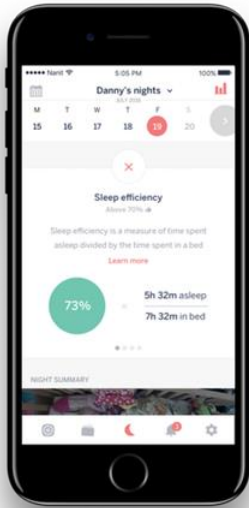
**Night time lapse/graph** - Watch a time lapse of your child's night and see the moments your child wakes up, falls asleep, receives a visit, and is taken away from their crib in a night; or view these moments on a color-coded graph.

**How is the Night score formulated?**



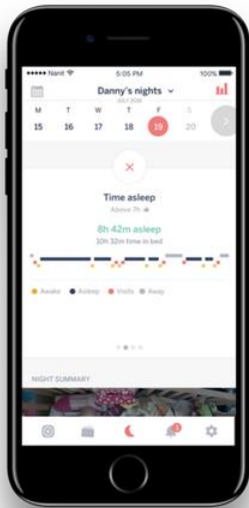
The Night score is formulated by the four metrics shown underneath it in the Nanit app. Depending on how the night went for you and your child, the Night score emoticon will either be green, yellow, red, or grey.

-  - Your child passed all four metrics and had a Great night.
-  - Your child passed three of the four metrics and had a Fine night.
-  - Your child passed two or fewer metrics and had a Rough night.
-  - There was not enough data to calculate your child's Night Score.



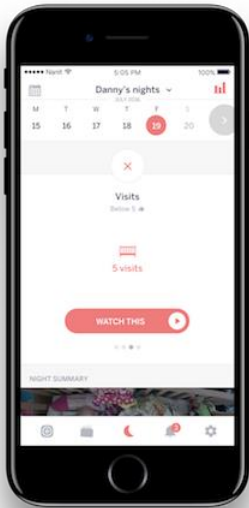
### Sleep Efficiency

The percentage of time your child was asleep in the crib, compared to their total time in the crib. Anything above 70% is considered good.



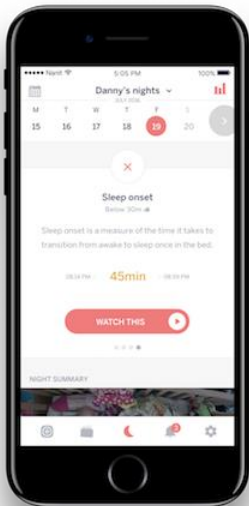
### Time Asleep

The amount of time your child was asleep during the night. Sleep times over 8 hours are considered good.



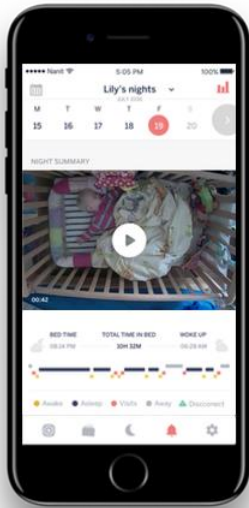
## Visits

The number of times that you physically interacted with your child in the crib area. This includes covering them with a blanket, picking them up, and feeding them. If you go to the crib just to check on your baby, our algorithms detect it, and we won't consider it a visit. Below three visits in one night is considered good.








## Sleep Onset

The amount of time it takes for your baby to fall asleep after they've been placed in the crib. Any time shorter than 30 minutes is considered good.



## Night graph

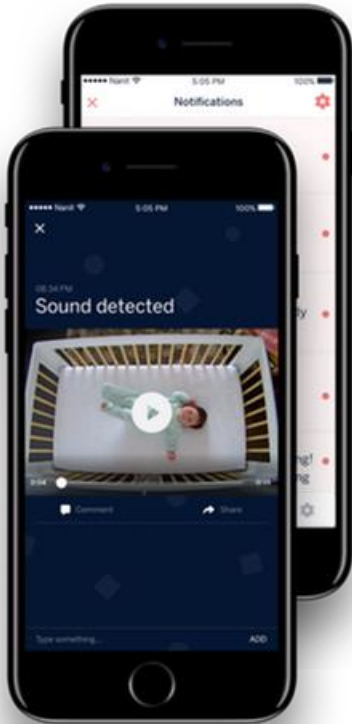
Using the color-coded graph, quickly see when and how many times your child woke up, fell asleep, received a visit, and was taken away from the crib in a night.

-  - Your child woke up.
-  - Your child fell asleep.
-  - Your child received a visit.
-  - Your child was taken away from the crib.
-  - The camera disconnected.

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## Notifications

Nanit can send notifications to your device anytime it detects sound, motion, an altered crib position, new comments, or a new sleep summary. If you're subscribed to Nanit Insights, you can tap on a notification to view a video clip of the moment.



**Sound/Motion notification** - Sound and motion notifications are displayed anytime Nanit detects sound or motion in your baby's crib or nursery, and can be configured independently. When you tap the notification, a short video of the event will be displayed.

For tips on adjusting Nanit's sound and motion sensitivity, click [here](#).

**Crib positioning notification** - If Nanit detects that your baby's crib has become mis-aligned, you'll receive a crib positioning notification. When you tap the notification, you'll be directed to the Crib Positioning screen in Settings.

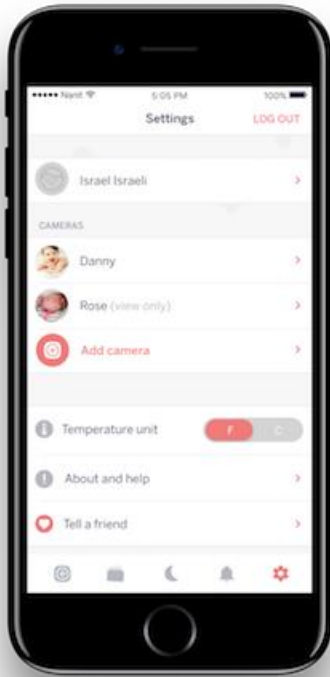
For more info on crib positioning, click [here](#).

**Comment notification** - Anytime a member of the parenting team comments on a moment, you'll receive a comment notification. When you tap on the notification, you'll be directed to the moment the new comment was posted on so you can reply to it.

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## Settings

The Settings tab allows you to customize the Nanit app to your preference. You can edit your profile, adjust your camera settings and permissions, and customize your notifications.



**Log out** - Tap the log out button near the top-right corner of the screen to sign out of your Nanit account.

**Profile** - You can access and edit your personal profile by tapping your name near the top of the screen. [Learn more >](#)

**Camera settings** - List of cameras linked to your Nanit account. Tap on a camera to adjust the camera settings, or tap Add camera to link a new Nanit camera to your account. [Learn more >](#)

**Temperature unit** - Toggle the temperature reading on the live feed between Fahrenheit and Celsius.

**About and Help** - Check the Nanit app version, access our FAQ and support site, view our terms and conditions, or let us know what you think about Nanit.

### **Edit your personal profile**

Updating your personal profile is simple. To access and edit your profile, open the Settings tab in the Nanit app, tap your account name near the top of the screen, tap Edit near the top-right corner of your screen, then tap the field you'd like to change.



**Photo** - Tap your photo, then choose whether you'd like to load an image from your gallery or take a new photo. This photo will be visible to other members on your parenting team

**Name** - Your profile name is used to send you personalized notifications, and will show up for members on your parenting team.

**Email** - Your email address is used to sign into your account, and receive notifications from Nanit, including password reset emails. After changing your email address, we'll send you a verification email to the provided address. You can verify your email by tapping the verification link in your email.

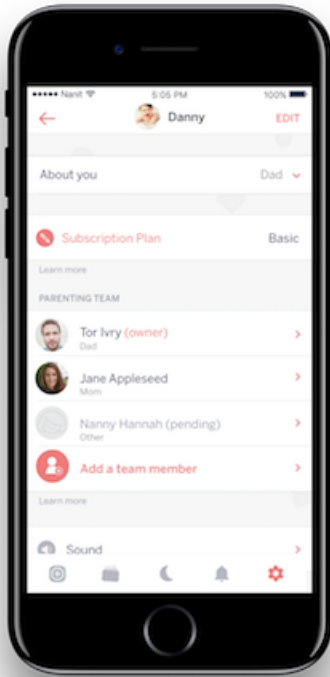
**Password** - You can change your password at any time by tapping Change password. If you ever forget your password, you can reset it using your email address on the forgot password screen.

To learn how to reset your password, click [here](#).

Once you're done editing your profile, you can save your changes by tapping Save near the top-left corner of the screen.

### **Camera settings**

Camera settings allows you to access your profile, view your Nanit Insights subscription plan, adjust who has access to your Nanit, and access your sound, notification, sleep, and advanced settings. To access your camera settings, tap the Settings tab in the Nanit app, then tap the camera you'd like to adjust.



**About you** - Choose your relationship to the child so you and other members of your parenting team receive customized welcome messages when accessing the app.

**Subscription Plan** - View your current Nanit Insights subscription status, or add Nanit Insights to supercharge your account.

To learn about our subscription offerings, click [here](#).

**Parenting Team** - List of members that have access to your Nanit camera. To learn more about user accounts, click [here](#).

**Sound** - Access settings to enable or disable your Nanit's microphone. [Learn more](#).

You can also toggle Background Audio on and off. [Learn more](#).

**Position crib** - Check your baby's crib position to ensure Nanit is able to properly analyze the moments your baby wakes up, falls asleep, and receives a visit.

For tips on positioning Nanit and your baby's crib, click [here](#).

**Notifications** - Turn off or on motion, sound, crib positioning, and temperature notifications, and adjust the level of sensitivity.

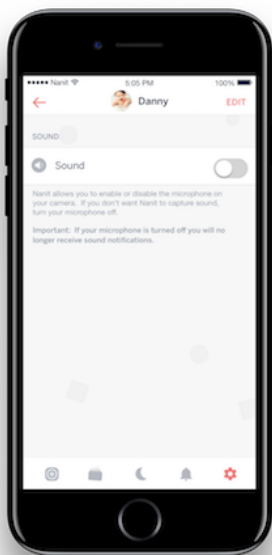
To learn more about customizing Nanit's notifications, click [here](#).

**Sleep time** - Set the timezone where your Nanit camera is located, or choose when you'd like your baby's night to start and end. [Learn more >](#)

**Advanced** - Adjust your bandwidth settings or crib orientation, pair Nanit to a new network, check for Nanit camera updates, or check your network signal strength. [Learn more >](#)

### Sound settings

Nanit has an onboard microphone that allows you to listen in on your baby's nursery at any time. To access and adjust Nanit's sound settings, open the Settings tab in the Nanit app, tap the camera you'd like to adjust, then tap 'Sound'.



**Sound** - By toggling the Sound switch on, Nanit will enable the onboard microphone and allow you to capture sound activity in your baby's nursery.

*Note: If the Audio toggle is disabled, Nanit's onboard microphone will be turned off and you will not receive receive sound alerts.*

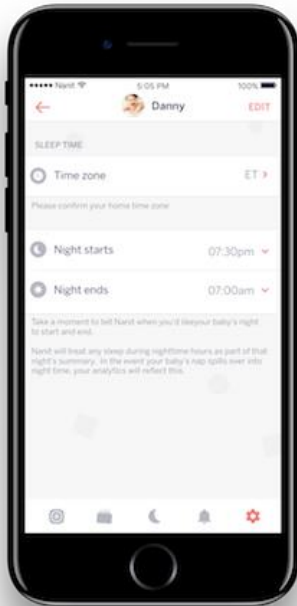
**Background audio** - By enabling Background audio, you can listen in to the nursery even while you're doing something else on your phone, like visiting a website.

**Allow cellular data** - Allow Background audio to use your mobile device's cellular data connection.

*Note: Data rates apply.*

### Sleep time settings

The sleep time settings screen allows you to set the timezone of your Nanit camera, and adjust when your baby's night starts and ends. As your baby gets older and their sleeping habits change, so does their sleep time, so we've provided options to choose when your baby's night will start and end. To access your sleep time settings, tap the Settings tab in the Nanit app, choose the camera you'd like to adjust, then tap 'Sleep time'.



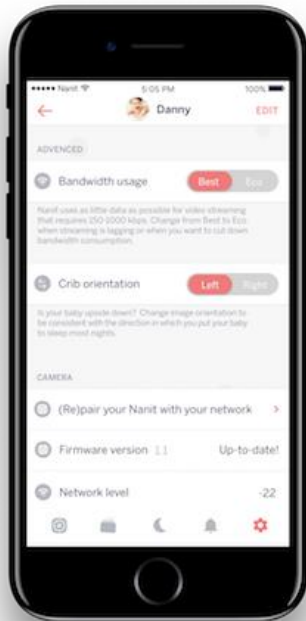
**Time zone** - The timezone of your baby's sleep summaries will be displayed according to where the crib is, so be sure to adjust your timezone each time Nanit is moved to a new location in a different timezone.

**Bedtime** - Take a moment to tell Nanit when you'd like your baby's night to start by selecting a 2 hour range. Any crib activity detected between the Bedtime and Out of bed time will be included in your night summary.

**Out of bed** - The Out of bed time indicates the time you'd like to remove your baby from the crib. Any activity detected between the Out of bed time and Bedtime will be included in your daytime summary.

### **Advanced settings**

The advanced settings screen allows you to quickly adjust your video bandwidth settings, change the crib orientation, access network settings, and update Nanit's firmware. To access your advanced settings, open the Settings tab in the Nanit application, tap the camera you'd like to adjust, then tap 'Advanced'.



**Bandwidth usage** - Nanit uses as little data as possible for video streaming. If you experience lagging or want to cut down your bandwidth consumption, you can toggle between 'Best' and 'Eco'.

For Best, we suggest upload speeds of 1536 kbps and download speeds of 1000 kbps.

**Orientation** - If your baby is upside down on the full screen live view, toggle the crib orientation to be consistent with the direction you put your baby to sleep most nights.

**Pair Nanit with your network** - Whether you're connecting Nanit to a new Wi-Fi network or troubleshooting connectivity problems, click this button to enter the Nanit pairing process.

For network troubleshooting tips, click [here](#).

**Firmware version** - See the current firmware version installed on Nanit, and update if a new update is available.

**Network signal** - See how well your Nanit is connected to your wireless network.

If your Network signal is "Low", click [here](#) to learn how to improve your Nanit's connection.

**Wi-Fi network** - Check the name of the Wi-Fi network your Nanit is currently connected to.

**Network scan** - Experiencing disconnection problems with your Nanit? Run a Network scan and our customer support team can help you troubleshoot the connectivity issues you're experiencing