

ATTENTION:

Before installation and lighting, please tighten the bulb for better protection and waterproof.

SOLAR STRING LIGHT



Should you experience any issues while operating any of our products, you can directly reach out to our Customer Support via Amazon Orders or you can send your inquiry to our Official Customer Support at:

\C +1(626)328-6250

Monday - Friday from 9:00AM - 5:00PM (PT)



ATTENTION

- 1 Please turn on the switch and cover the solar panel to check whether all the bulbs are on normally. If not, please contact us.
- ② Please keep the solar panel away from the bulbs or other light sources, otherwise the bulbs will not automatically light up or flicker at night.
- 3 Before using for the first time, please use USB to charge for 8 hours or place in direct sunlight to charge for 1 day.
- ④ If using the remote control, the dust to down function of the solar lamp will be disabled.
- (5) Keep snow and debris clear of the solar panel, in order for the battery to recharge efficiently.



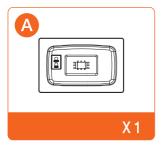
VIDEO

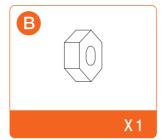


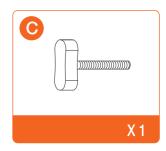


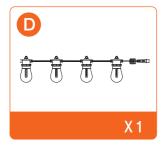
Need a more detailed guide? Please visit the QR code for Installation Video

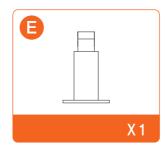
If the QR code is broken, please contact us for the video.

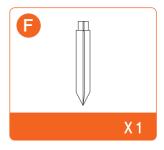


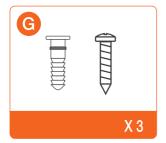






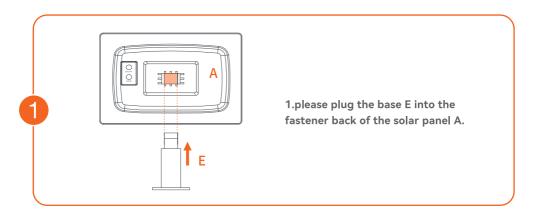


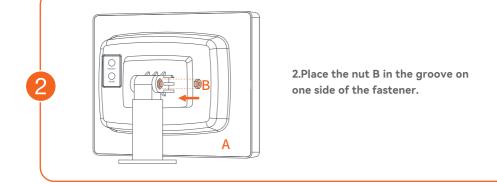


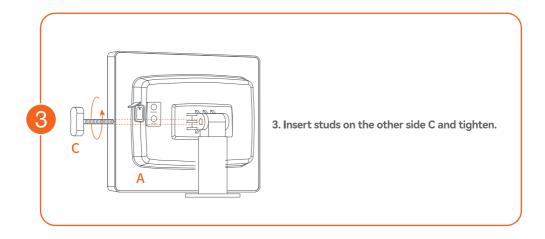


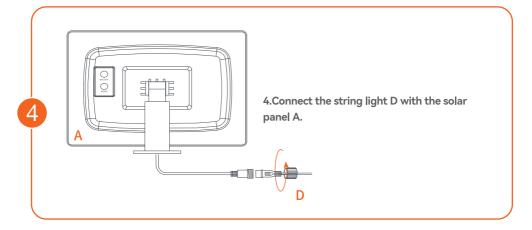


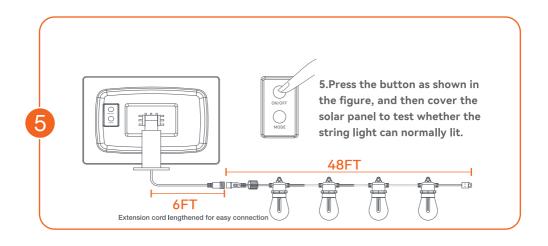
Before beginning installation of product, make sure all parts are present. If any part is missing or damaged, do not attempt to install the product. Estimated Installation time: 10 minutes. No Tools Required For Installation.

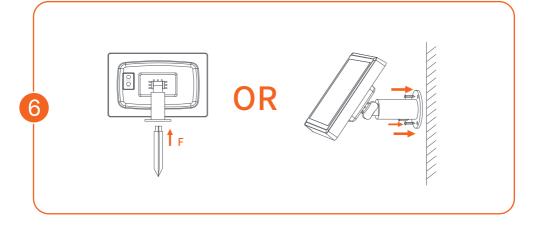




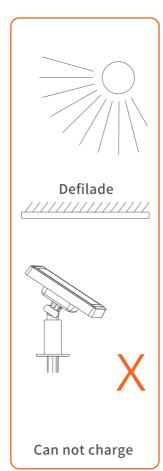


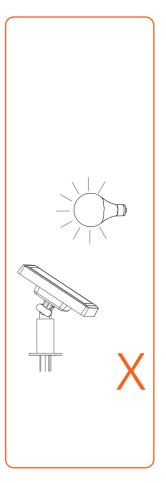


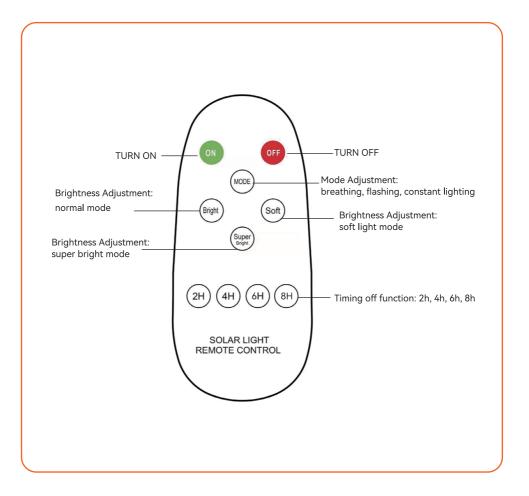




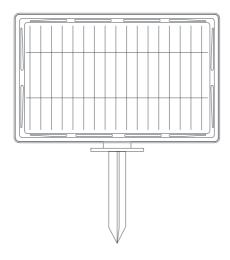








Attention to solar panels



- ① Please turn on the switch and cover the solar panel to check whether all the bulbs are on normally.
- ② Please keep the solar panel away from the bulbs or other light sources, otherwise.
- ③ Before using for the first time, please use USB to charge for 8 hours or place in direct sunlight to charge for 1 day.
- (4) If using the remote control, the dust to down function of the solar lamp will be disabled.



PRODUCT PARAMETERS

Product Information

Material	Metal + Plastic	
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Package Contents String Light / Bulb / Instruction Manual / Solar Panels

Specifications

Voltage	5.5V
Lamp Holder	E12

Product Life

Average Life(hours)	8000h
Warranty	1 year



COMMON TROUBLESHOOTING

Problems and Countermeasures

PROBLEM	PROBABLE CAUSE	SOLUTION
String lights not bright	The battery was empty due to long cloudy days	Please charge it in full sunlight or USB
	Power switch was off	Turn on the switch
	The connection cable was not in contact	Please tighten the plug
Short lighting time	The solar panel was shaded	Remove the cover
Flick	The solar panel was too close to the light	Stay away from light
Other problems		Please contact us



CUSTOMER SERVICE

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30-Day Return Policy

If you're not completely satisfied with your purchase, simply return the merchandise via Amazon Orders.

Unused merchandise can be refunded or exchanged within 30 days from the original purchase date.



1-Year Warranty

We guarantee your product is free from defects in product material and workmanship for one (1) year starting from the date of purchase during normal use of household conditions. If your appliance fails to operate properly within our warranty period, we will arrange a new replacement free of charge and cover all the shipping costs.



Quick Response within 12 Hours

If you are still unable to resolve the issue you are experiencing, please contact us immediately at our support email. It doesn't matter if the product has been installed, our customer support team will respond within 12 hours and assist you quickly and efficiently. The most efficient way to confirm your problem to us is to attach a video illustrating your product issue.

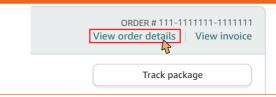


CONTACT US

① Log into your Amazon.com account, click "Returns&Orders" on the top-right corner.

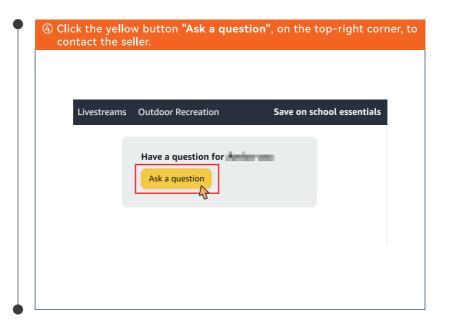


② Find your order in the list and click "View order details".



③ Click the "store name" following the Sold by, below the product title.





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Call us:

+1(626)328-6250

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Contact via Email: support@addlonlighting.com





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MADE IN CHINA

