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Corrective Action Plan

Doc NO: QR-18-01-08 Version: A

To:	Amazon	From:	Master Hill
Attn:	Cindy Li	Date:	2021-4-28
C. C:		Page:	Total 3 pages

产品编号 ASIN	B0150V4Z0A (PRIB0150V4Z0A)			Manufacturing No. 制造单号	
产品规格 SPEC	AmazonBasics DisplayPort to HDMI A/F Adapter				
Defect Qty 不良数量		Delivery Qty 出货数量		Delivery Date 出货日期	
Step I Built Team 组成团队	Team Sponsor	Leo	Members 团队成员	Production 生产	Fuweiping
				Engineering 工程	Li baowei
				Sales 业务	Murphy
				Quality 品质	Leo
Step II Problem Description 问题描述	The cable does not work.				
Step III Containment Actions 围堵措施	No bulk production running currently, and we will have 100% functional test for each single pce before every shipment		Responsible Dept. 责任部门	Person in charge 负责人	Time 完成时间
			Quality 品管部	Jiazhiqiang	2021-4-27
Step IV Potential Root Causes 原因分析	Random checking 20 pcs to do functional test and all the 20 pcs work well and function normally as below photos shown				



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1、Customers might use it improperly to damage the pin inside the connector causing loose or poor connection.

2、Customers might use it by the wrong direction.

This is not bi-directional product.

The correct direction is to transmit from a laptop/desktop with Display Port input to a TV/projector/monitor with HDMI output. It does not work for the other way around.

Step V
Immediate
Corrective
Actions
矫正措施

No bulk production running currently, and we will have 100% functional test for each single pce before every shipment.

Responsible Dept.
责任部门

Person in charge
确认人

Time
确认时间

Production 生产部
Sales 业务部
Quality 品管部

Fuweiping
Murphy
Leo

2021-4-27

Step VI
Preventative
Actions
预防措施

1. customers should avoid violent bending or pulling that might damage the product.
2. Customers should use it in the correct direction.

Responsible Dept.
责任部门

Person in charge
确认人

Time
确认时间

Production 生产部
Quality 品管部
Engineering 工程部

Fuweiping
Alan
Li baowei

2021-4-27

Approval

Review

Undertaker