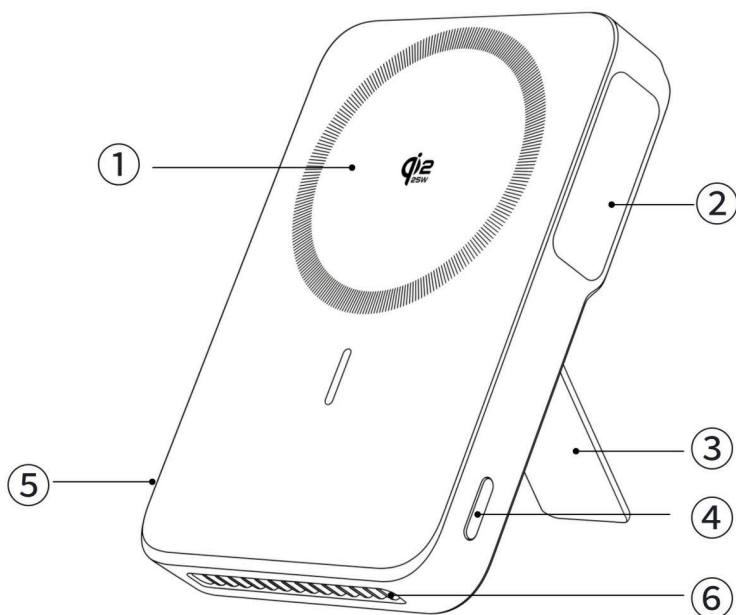


At a Glance



① Magnetic Charging Pad

② Display Screen

③ Built-in Kickstand

④ Power Button

- Press once: Turn screen on or switch pages

- Press twice:

- Switch between Cool Mode / Silent Mode (on Home or Mode page)

- Turn wireless charging on / off (on Mag Charging page)

*Select "Off" to pause wireless charging temporarily. It resumes automatically after you remove and reattach your device.

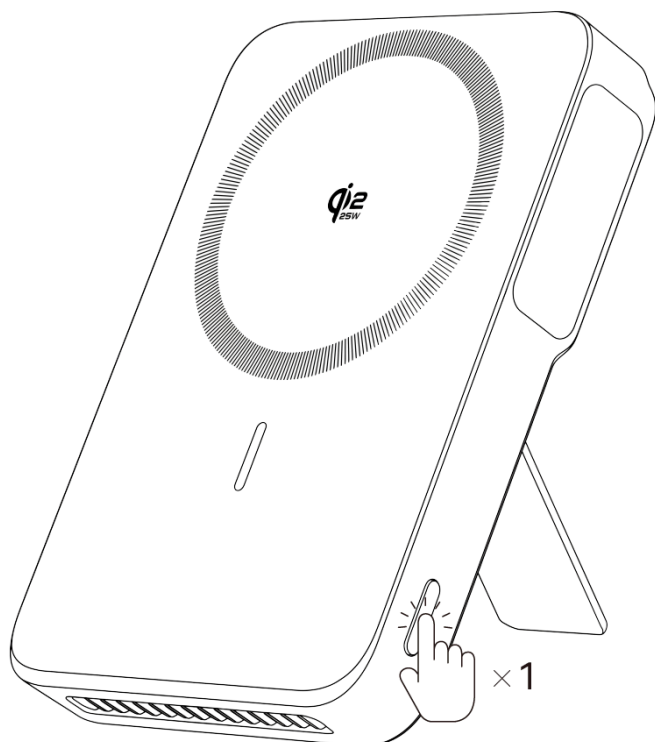
- Long press (2s): Turn screen off

⑤ USB-C Port (IN/OUT)

⑥ Fan Ventilation Grille

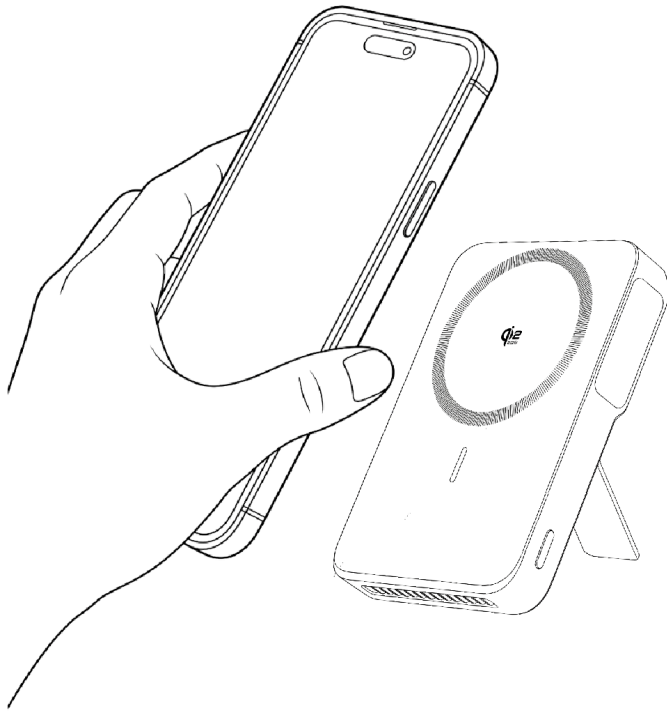
Checking the Battery Level

Press the power button to check the battery level. The display shows the remaining battery percentage.



Charging Your Devices

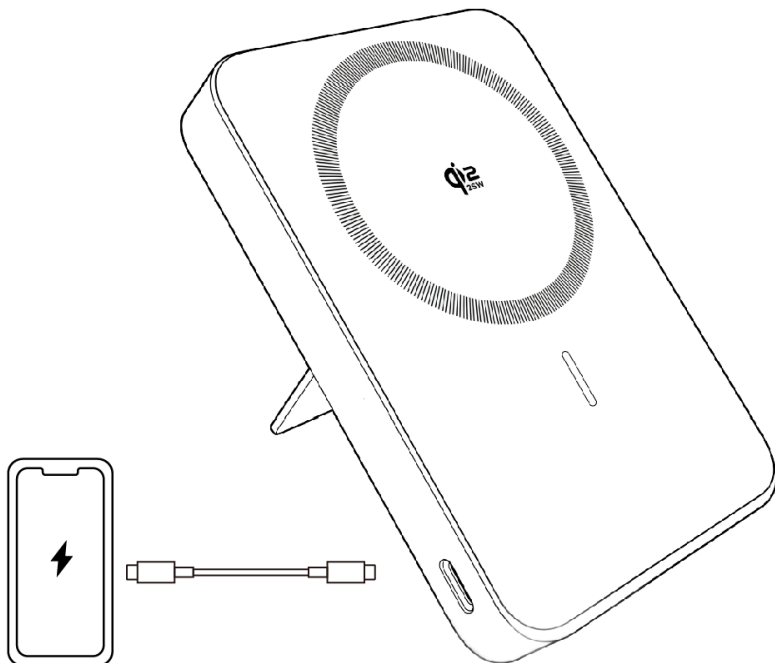
Charging your devices wirelessly



Note: Not compatible with non-magnetic phone cases.

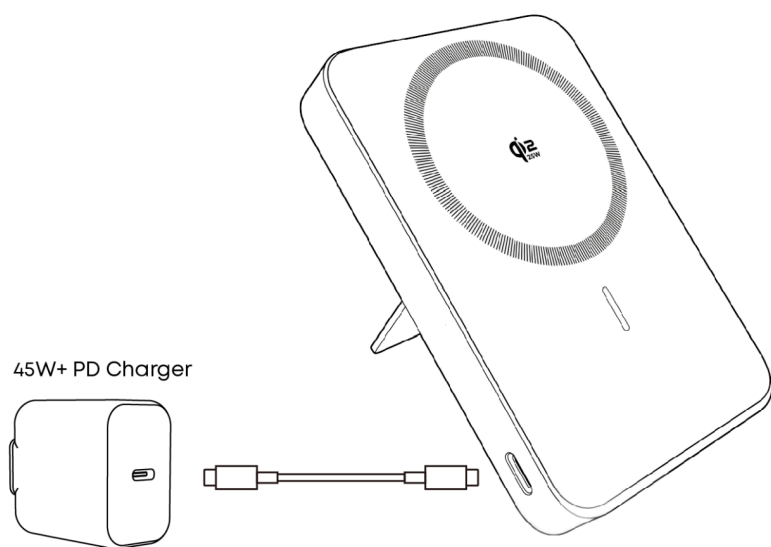
Charging your devices via the USB-C Port

Connect a device to the USB-C port using a compatible USB-C cable.



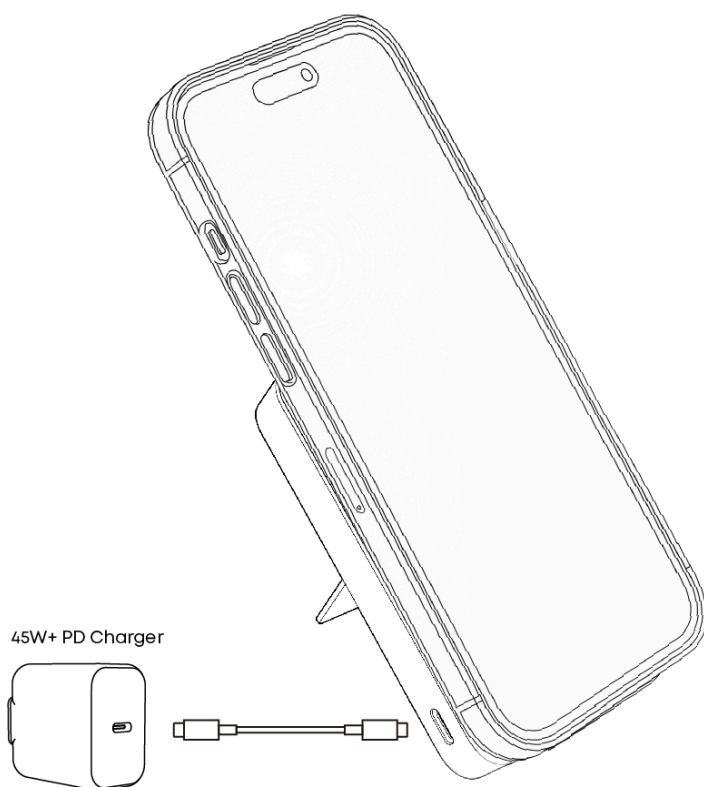
Recharging Your Power Bank

Use the included cable and a 45W+ PD charger to achieve optimal results.



Charging and Recharging Simultaneously

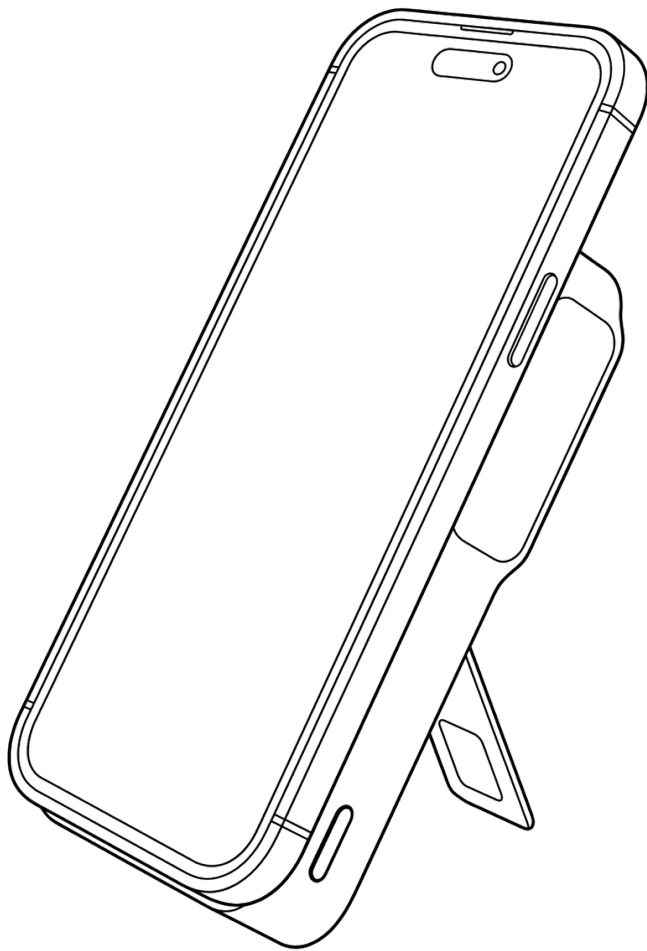
Connect the USB-C cable to recharge the power bank while wirelessly charging a device at the same time.



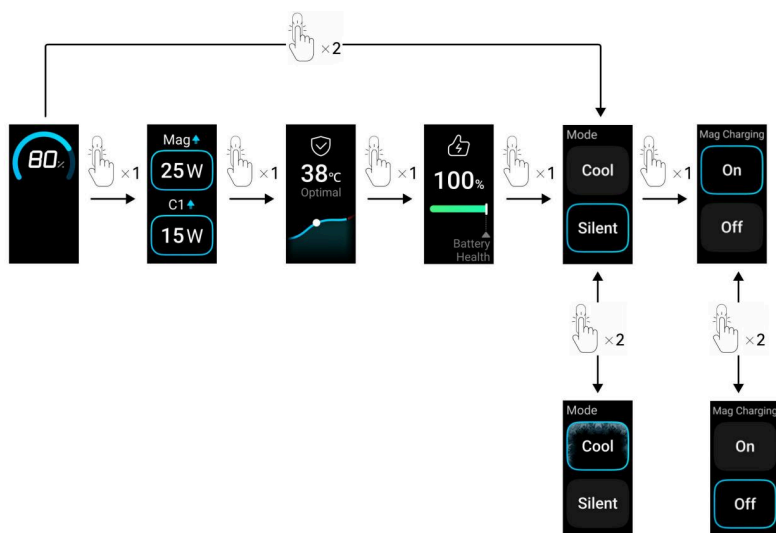
Note: When charging and recharging simultaneously, wireless output is limited to 5W. Use the included cable and a 45W+ PD charger to achieve optimal results.

Using the Built-in Stand

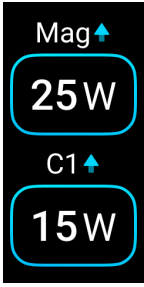
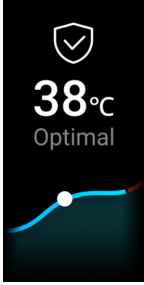
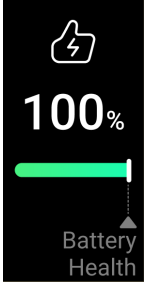
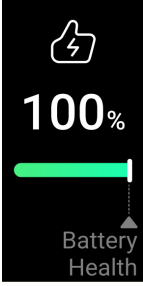
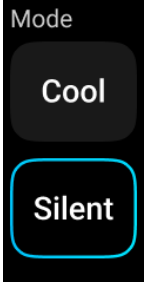
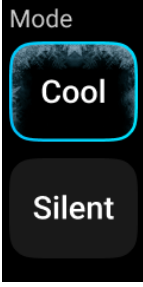
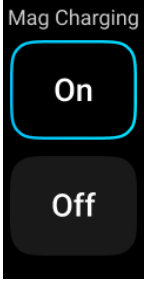
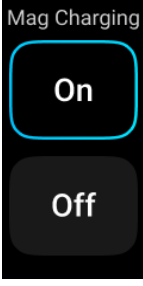
Unfold the built-in kickstand (supports up to 65°) to prop up the phone and power bank for hands-free viewing while charging. The kickstand is designed for portrait use. Do not use it in landscape orientation. When used in landscape, the kickstand may interfere with the camera lens on certain iPhone Pro models.



Screen Display Guide



*The display shows different visual styles depending on the active mode.

Silent Mode	Cool Mode	Description
		Displays the current battery level.
		Displays the current wireless and USB-C output.
		Displays the current temperature status.
		Displays the battery health percentage.
		Double-click to toggle Cool / Silent Mode
		Double-click to turn wireless charging on / off. *Select "Off" to pause wireless charging temporarily. It resumes automatically after you remove and reattach your device.

Specifications

Input	5V=3A / 9V=3A / 15V=3A
Output	5V=3A / 9V=3A / 15V=3A / 20V=2.25A / 10V=2.25A
Wireless Output	5W / 7.5W / 15W / 25W
Total Output	USB-C: 5V=2A (10W Max) Wireless: 5W Max

FAQ

Q: Why is wireless charging slower than expected?

A: Slow or unstable charging may occur when Cool Mode is turned off, the phone's battery level is above 80%, the phone case interferes with charging, the ambient temperature is above 95°F or below 32°F, the phone does not support 25W wireless charging, the phone is being used while charging, or USB-C and wireless outputs are being used simultaneously.

Q: Why does the power bank provide fewer charges than expected?

A: During charging, approximately 35% - 45% of the battery's energy may be lost through the battery cells and power conversion circuitry. A fully charged Anker MagGo Power Bank 2 Pro provides approximately 5,500 - 6,500mAh of usable capacity.

Q: How do I switch modes quickly?

A: Double-press the button on the battery level screen or mode screen to switch modes. In Cool Mode, the fan runs to help reduce heat and may produce a slight sound. If needed, switch to Silent Mode to turn off the fan.

Q: Why does my phone get warm while charging?

A: In Cool Mode, the surface of the power bank stays below 96.8°F (36°C) during wireless charging at an ambient temperature of 77°F (25°C). Your phone may still feel warm because it also generates heat while charging. Use a MagSafe-compatible case no thicker than 2.5 mm to help reduce heat buildup.

Q: Why does the displayed wattage differ between my charger and power bank?

A: This is normal. The charger and power bank measure voltage and current at different points in the charging path, and some power is also lost through the cable. As a result, the displayed wattage may differ slightly.

Q: What triggers the cooling fan to turn on?

A: When Cool Mode is enabled, the fan is controlled automatically based on power output and internal temperature. If either reaches a preset threshold during use, the fan will turn on automatically to help dissipate heat and keep the power bank operating safely.

Q: Why does my power bank's battery capacity or charging performance decrease over time?

A: Due to the inherent characteristics of lithium batteries, usable battery capacity and charging or discharging performance may gradually decrease with extended use and repeated charge cycles. This is a normal result of battery aging.

Troubleshooting

"Circuit Protection" Warning on Screen

If your power bank displays a "Circuit Protection" warning, try the steps below.

Check the Charging Port

Inspect the USB-C port for dust, debris, or moisture. If any is present, clean the port and allow it to dry completely before using the power bank again.

Reconnect or Try a Different Device

Unplug and reconnect the cable. You can also try charging a different device, such as another phone or tablet, to see whether the warning clears and normal operation resumes.

Unable to Charge Another Device Wirelessly

- To help prevent overheating, your iPhone may automatically pause charging when the battery reaches 80%. Charging will resume once the device cools down.
- Make sure your phone case is MagSafe-compatible, or remove the case and try charging again.
- Restart the power bank and your phone, then try again.
- Fully charge the power bank, discharge your phone to below 30%, and then try charging again.
- If possible, try charging another compatible phone.

Weak Magnetic Attraction

Weak Magnetic Attraction Without a Case

The magnetic force of the power bank is approximately 12N.

- Make sure your iPhone model supports MagSafe. MagSafe is supported on iPhone 12 series and later compatible models.
- Attach the power bank directly to the phone and check whether the magnetic connection is secure.
- Make sure there are no foreign objects between the phone and the power bank.

Weak Magnetic Attraction With a Case

- Make sure you are using a MagSafe-compatible phone case.
- Check your iPhone model. MagSafe is supported on iPhone 12 series and later compatible models.
- Remove the phone case and attach the power bank directly to the phone to see whether the magnetic connection improves.

Reasons for Slower Wireless Charging

- Wireless charging uses inductive power transfer and is generally less efficient than wired charging. Charging speed may therefore vary depending on the device and charging conditions.
- Charging generates heat. If the phone case is too thick, the phone and power bank are misaligned, or heat builds up during charging, charging power may be reduced to help protect the device.
- Some phones automatically reduce charging speed or pause charging when the battery reaches 80% or higher.
- Charging speed may also be reduced if the phone is being used heavily while charging.

Wireless Charging Tips

- Make sure your phone model and system version support the wireless charging power level you are trying to use.
- Use a MagSafe-compatible case no thicker than 2.5 mm, or remove the case and try charging again.
- Avoid heavy phone use while charging, and close power-intensive apps when possible.
- Charge in a cool, well-ventilated environment.
- Make sure the phone and power bank are properly aligned.

Usage and Care Instructions

This power bank features a built-in cooling fan with an open ventilation grille. To help protect the power bank from liquids, dust buildup, and foreign objects, please follow these precautions during use and storage:

Daily Use

- Keep the ventilation grille clean and dry. Wipe away any visible dust or debris buildup, and avoid contact with liquids.
- Do not use the power bank in the rain, in humid or dusty environments, or near water.
- Use the power bank in a well-ventilated area, and never block the ventilation grille.

Storage and Maintenance

- If the power bank will not be used for an extended period, keep the battery at approximately 60% charge and recharge it every 3 months.
- Store the power bank in a cool, dry place away from direct sunlight and high temperatures. Avoid exposing it to heavy pressure or compression.
- Do not store the power bank together with metal objects such as keys or coins, as this may cause a short circuit.
- Regularly wipe the housing and ventilation grille with a soft, dry cloth. If dust buildup is visible, gently clean it with a soft brush or air blower to help keep the airflow clear.

Note: If the power bank is accidentally exposed to water or another liquid, stop using it immediately and contact official customer support. Do not continue charging it or attempt to disassemble the power bank yourself.