



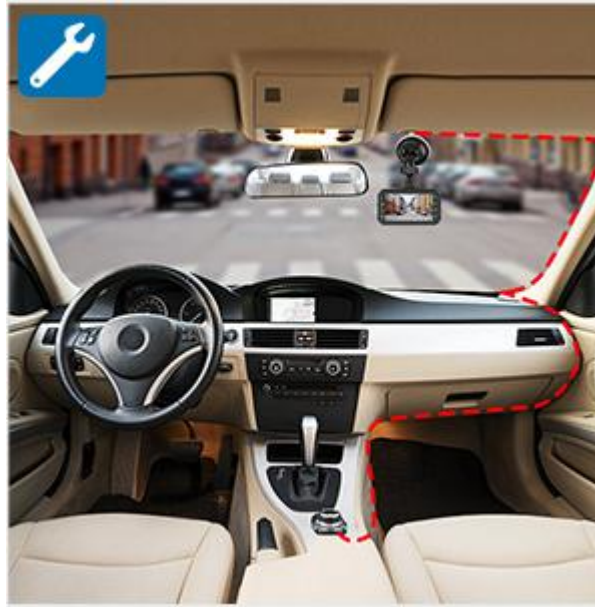
CHORTAU dual dash cam B-T13

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- **3. How to format dash cam**
- **4. About settings**
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Front camera installation:



Connect the car charger with camera, then hide extra cable into interior panel.



2 way of run the wire for rear cam



(1)

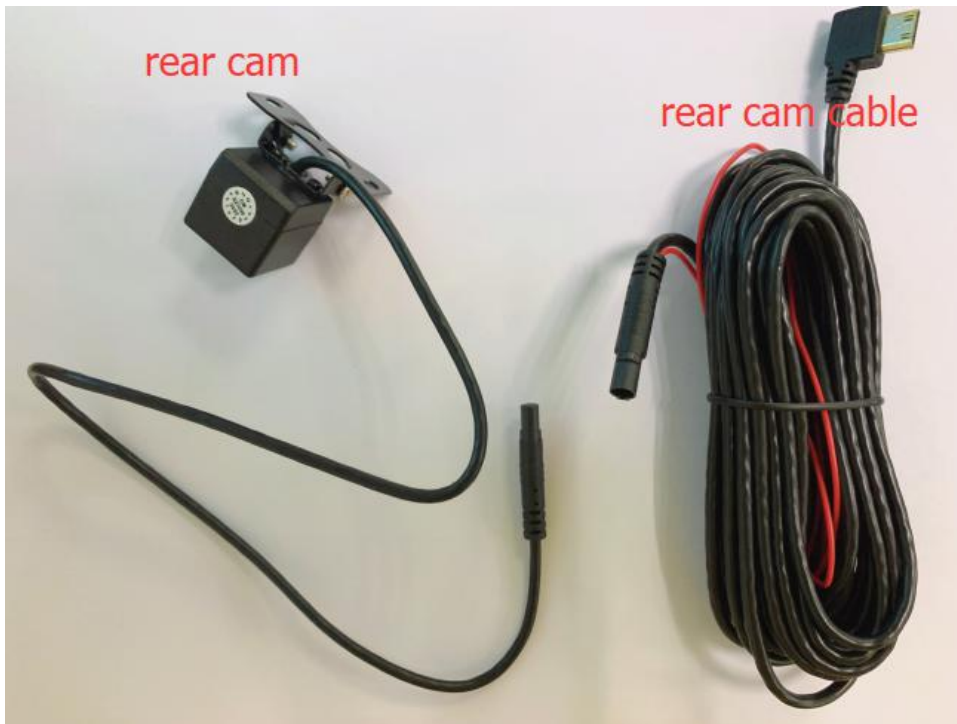


(2)



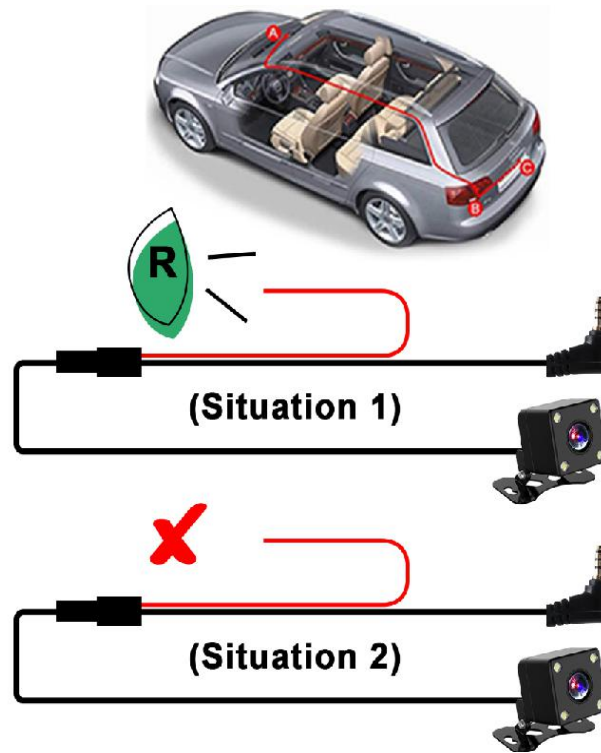
2 way of install rear cam, inside of car & outside of car





**After wired the rear cam cable,
then connect rear cam
with rear cam cable**

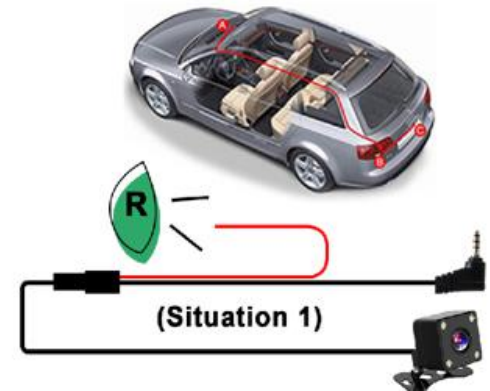
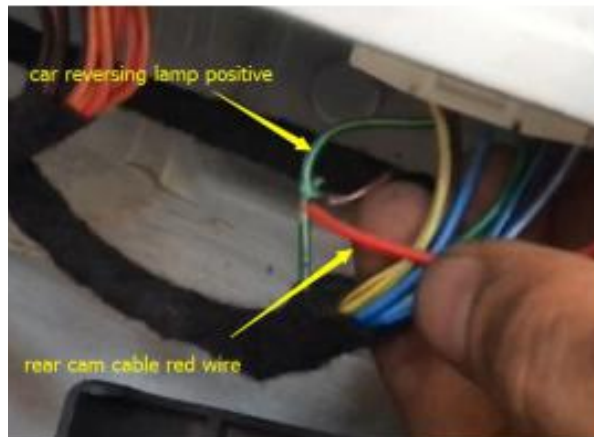
2 situation you may meet

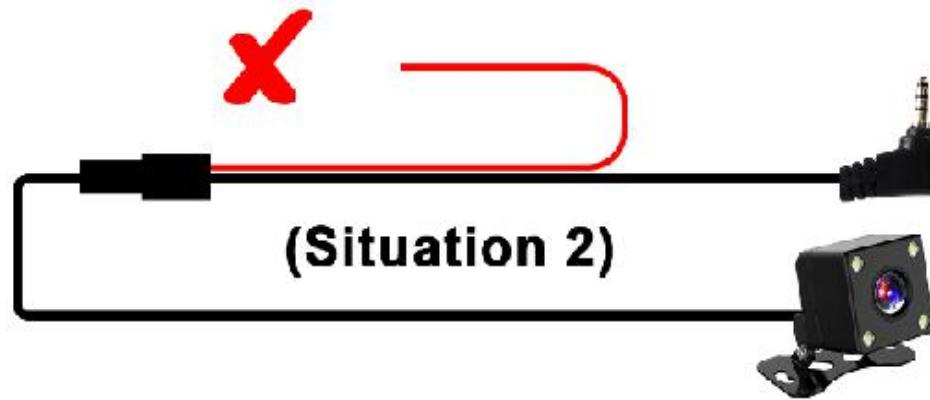


Situation 1: If your car do NOT have built in reverse system monitor display screen, need this dash cam reverse function, please connect rear cam cable **red wire** to car **reversing lamp positive terminal**. When you reverse car, the display screen will switch to full screen of rear view.

Situation 1

1. Find out the car reversing lamp wire,
2. Connect red wire to car reversing lamp positive electrode.





Situation 2: If your car already has a reverse system display monitor, you just need this dash cam to record the rear view when you are driving. Please ignore the rear cam cable red wire; it does not need to be connected to anywhere. When you drive forward or reverse the car, the dash cam display screen will always show a picture-in-picture of both front and rear views.

Fix the rear cam on licence plate





Footage picture



Video storage fold

- DCIMA 2020/3/24 21:37
- DCIMB 2020/3/24 21:37

DCIMA: front camera video
DCIMB: rear camera video

DCIMA

- LOCA0001
- MOVA0000
- MOVA0002
- MOVA0003

LOCA: front camera locked video
MOVA: front camera normal video

DCIMB

名称 ^

- LOCB0001
- MOVB0000
- MOVB0002
- MOVB0003

LOCB: rear camera locked video
MOVB: rear camera normal video

Before use the car camera you should know

- 1.Find a 32GB,class 10 micro SD card,
- 2.Charge dash cam 2 ~ 3 hours,
- 3.Insert card first(poke the card with a slim needle or credit card deeply till it clicked in the card slot),then power on camera & format card on it,



How to format micro SD card on dash cam?



1. Click OK button to stop recording first, then click mune button enter mune page,



2. Click menu botton again to enter settings page,



3. Click OK button to format card.



About settings

1. How to enter setting/menu page



without card inserted:
click mune button directly



with card inserted:

1. click OK button to stop recording

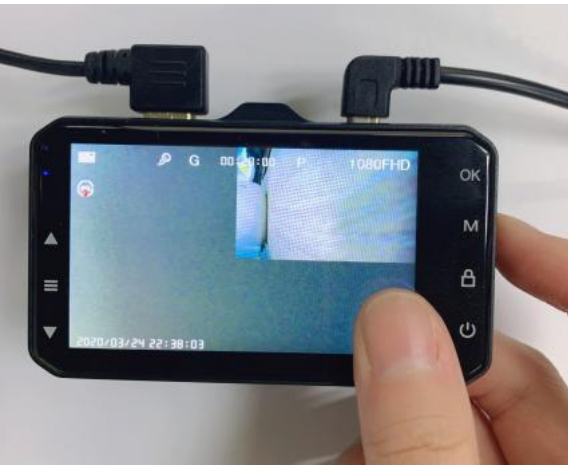


2. Click mune button to enter mune page,



Q&A

1. How to view playback video? (on dash cam)



1.stop recording



2.MOVA is front camera video



3.MOVB is rear cam video



4.LOCB is rear cam locked video

View playback on laptop in 2 methods:



Method 1: Use card reader to view playback video on laptop

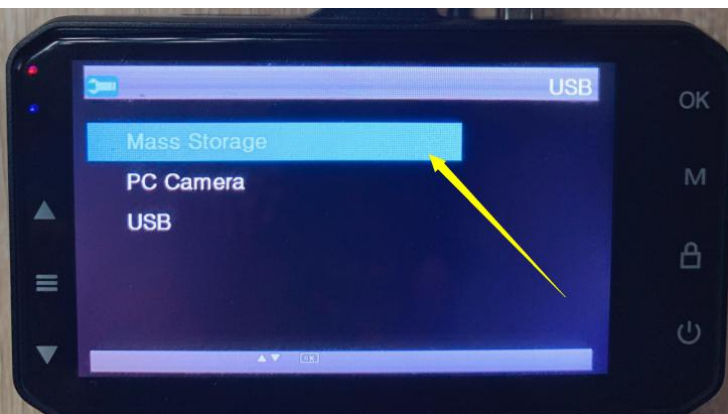
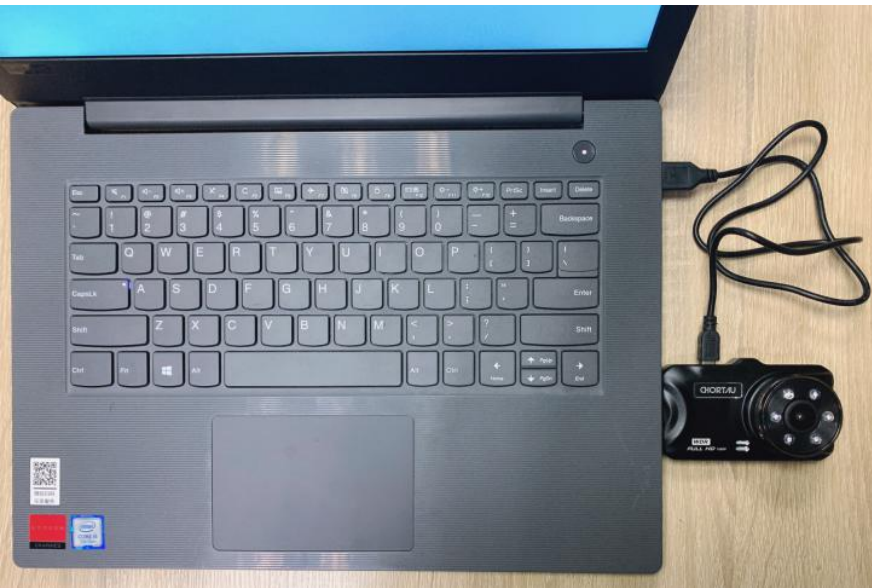
Step 1: Insert card into card reader,

Step 2: Connect card reader with laptop



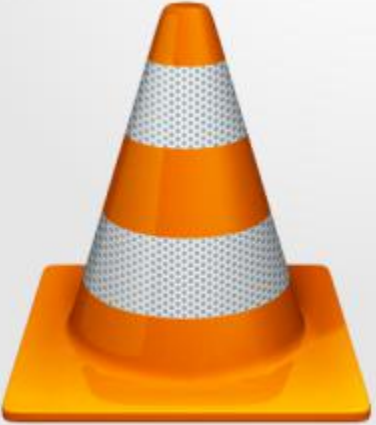
Method 2:

Connect dash cam with laptop directly with package included mini USB data cable



Select " Mass Storage",click "OK" button

Suggestion: Download VLC media player, to view the playback video on PC more smoothly



2. Why my dash cam saying “card full” ?

Answer: If you turn on G sensor and parking mode, too many locked files will result in a full card, just turn off G sensor, motion detection & parking mode is fine.

3. Why my dash cam turn off randomly?

Answer: The first reason might be power connection not stable, just well connected power supply is OK. Another reason is card full, when card full the camera has no space to store new files so it turns off which is to remind you to format the card. We suggest you format the card monthly to extend its life span.

4. Dash cam keeps on and off when i am driving, what`s happen?

Answer: It might be the power connection is not stable, please make sure to connect the power cord to the car charger tightly with the car cigarette lighter socket, and keep a continuous power supply. If well connected but still have this situation, it's the power cord or car charger defective, just contact us and we will send you a new charger replacement.

5. Camera saying “ please insert a C6 card” after inserted a card, why?

Answer: There are 2 reasons that will result in this problem,

- 1): the card is low speed or bad quality card, change a high speed good quality card is OK,
- 2): insert card when camera turns on, dash cam could not recognize card, just turn off camera and insert card, then turn on camera is OK.

6. The camera could not turn on?

Answer:there are 3 reason will result this problem,

- 1). the dash cam need continuous power supply,just check power connection if it is OK,
- 2). the camera need reset,just connect power supply and click reset button,then start camera is OK, we attached bwlow 2 picture for your better understanding,

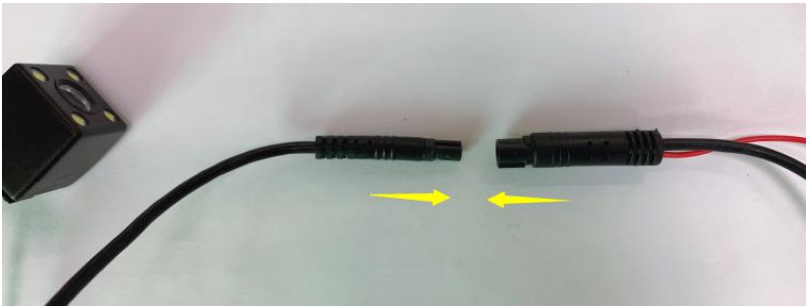


- 3).the card defective will result camera could not turn on,just take out card or change a new card to insert camera,

7. The rear cam does not work?

Answer:there are 2 reason will result this problem,

- 1). the rear cam wire is not well connected,just check all wire connection part and make them connected tight.
- 2). the rear cam or rear cam wire is defective,please kindly contact us to get a new wire or rear cam,



Warranty & Support (After-Sales Service)

Warranty

CHORTAU B-T13 Dual dash cam comes with full 1 year warranty.

Support

If you have any questions regarding this dual dash cam, please do not hesitate to send us your order ID to support@chortau.cc , we will get back to you within 24hours.

About us

CHORTAU is firmly committed to always improving our products, services, and customer experience. As our VIP customer, if you have any thoughts on how we can do even better, we appreciate your constructive feedback & suggestions. Connect with us at support@chortau.cc

Thank you for choosing CHORTAU !



