



INSTRUCTION MANUAL

AIRSTORM 1

EW3040 2-in-1 Cordless Pet Stick Vacuum Cleaner with Brushless DC Motor

Ewbank has a British heritage to be proud of. It's a household favourite and much loved brand that has been providing innovative cleaning solutions for over 140 years.



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PLEASE READ ALL THE INSTRUCTIONS BEFORE USE AND WHEN USING THE APPLIANCE, THE FOLLOWING PRECAUTIONS MUST BE TAKEN:

WARNING! TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

1. Do not leave the vacuum cleaner plugged in when not in use. Unplug from the socket before servicing.
2. To reduce the risk of electric shock, do not use outdoors or on wet surfaces.
3. Only use as described in this manual, including attachments. Attachments used should only be that of the manufacturers.
4. Do not use the charging adapter when the cord or plug are damaged. If the vacuum cleaner is not working as it should be or has been dropped, damaged, left outdoors, or fallen into water, the vacuum cleaner must be serviced by an engineer.
5. Keep the charging adapter away from heated surfaces.
6. Do not handle the plug or the vacuum cleaner with wet hands.
7. Do not actively put any objects into any of the vacuum cleaners openings. Do not use with any of the opening blocked. Keep free of dust, lint, hair and anything that may reduce airflow.
8. Keep hair, loose clothing, fingers and all parts of the body away from any openings and/or moving parts.
9. Take extra care when cleaning the stairs.
10. Do not use to pick up flammable or combustible liquids such as gasoline. Do not use in areas where this may be present.
11. Do not pick anything up that is burning or smoking such as cigarettes, matches or hot ashes.
12. Do not use without filter in place.

13. If the cord of the charging adapter is damaged, it must be replaced by the manufacturer, or a service engineer.
14. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge. Only when they have been given supervision or instruction to use the appliance by a person responsible for their safety, can they then use it.
15. Children should be supervised to ensure that they do not play with the appliance.
16. The mains power supply should comply with the information on the appliance's rating plate. Use the charging adapter provided ONLY when charging the vacuum cleaner.
17. Do not vacuum water or other liquids.
18. Do not use or store the vacuum cleaner in humid environments.
19. Do not charge the appliance using an extension cable.
20. When cleaning the stairs, ensure the vacuum cleaner is located below the user. Keep on the floor when possible.
21. When retaining the packaging, store out of the reach of children.
22. Do not store outdoors.
23. When vacuum cleaning static electricity may be created. To prevent shocks, do not access any parts with your hand until the area is clear.
24. Check the recommended cleaning instructions of your flooring before vacuum cleaning.
25. Do not use the vacuum cleaner to vacuum powders such as flour and cement. It can damage, block or break the motor.
26. Do not use or store the vacuum cleaner in excessively high or low temperatures, outside of 0-40°C. Avoid the vacuum cleaner being in direct sunshine for a long period.
27. If the vacuum cleaner is broken do not disassemble it. This must be done by a qualified technician.

28. Please fully charge the battery before the first use and when the appliance has not been used for a long time. To avoid the battery losing performance, please use the vacuum cleaner at least once every three months.
29. When the vacuum cleaner is fully charged, please unplug the charger. Do not pull on the power cord directly to unplug.
30. If the performance of the battery drops, it is advised that a new battery is purchased.
31. The battery should be disposed of correctly and not disposed with general waste. Make sure to remove the battery from the vacuum cleaner before disposing of it,
32. The battery is designed for this vacuum cleaner only. Only use the charger supplied. Do not disassemble the battery unit as this can cause serious harm. Do not place the battery unit close to high temperature objects or fire. Do not attempt to access the battery unit with sharp objects or break the battery.
33. Ensure that the battery is not accessible to children.
34. Switch off the appliance and remove the battery before connecting or disconnecting the motorised brush bar.

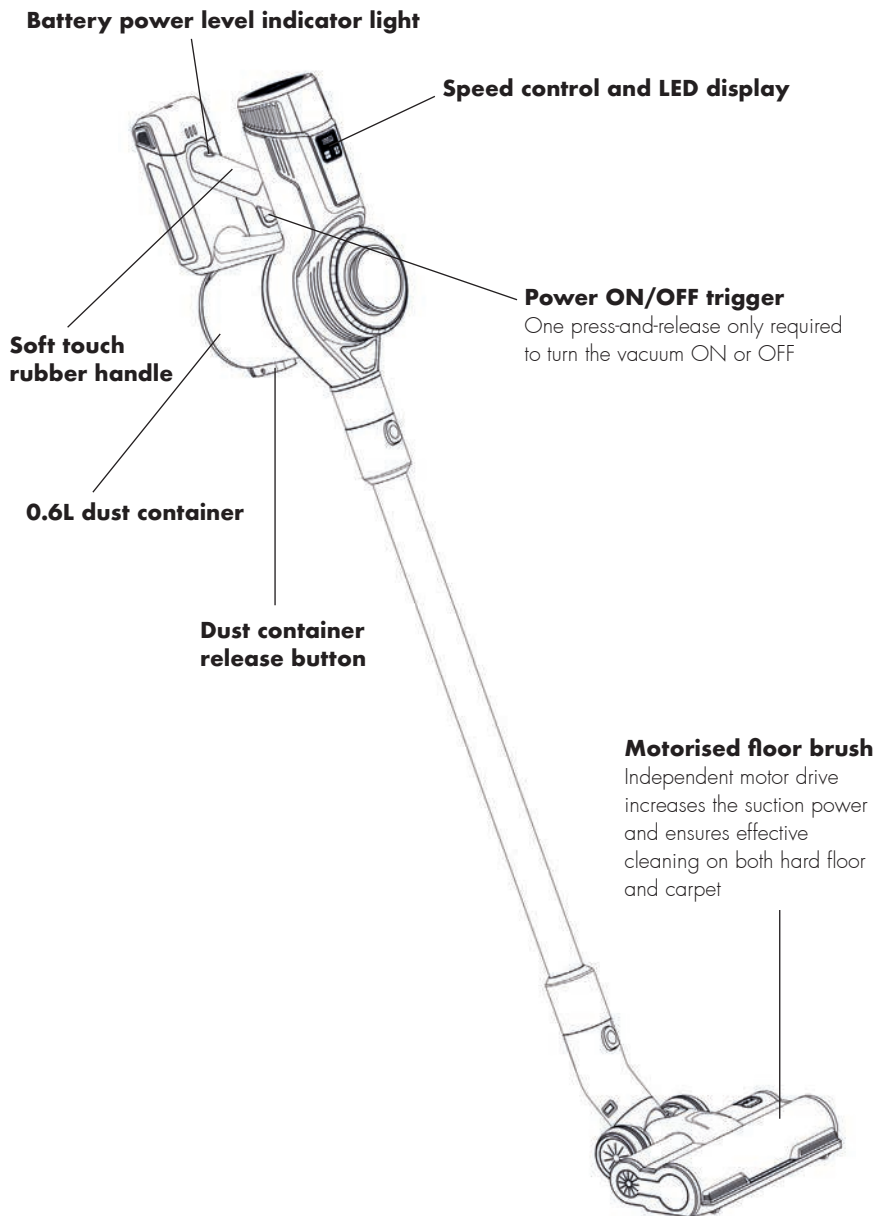
READ AND SAVE THESE INSTRUCTIONS

This vacuum cleaner is intended for household use only.

IMPORTANT NOTE:

Read the safety and operating instructions through carefully before using the vacuum cleaner. This is the only way to ensure safe and reliable use of the device. If the appliance is sold or passed on, ensure it is equipped with this instruction manual. You will also need these operating instructions for ordering spare parts and accessories. Please keep this booklet in a safe place.

APPLIANCE OVERVIEW



ELECTRIC FLOOR BRUSH

LED floor brush lights

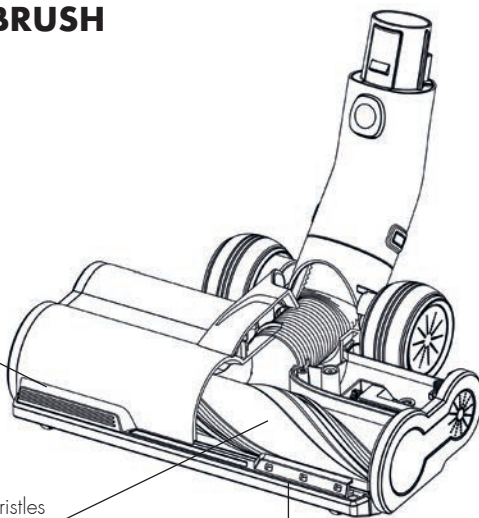
Helps to identify dust and debris in darker areas

Nylon floor brush

Double layered fine nylon bristles ensure effective cleaning on both hard floor and carpet

Floor brush buffer

Wear-resistant rubber trip prevents damage to furniture during cleaning



DUST SENSOR

Brush blockage indicator

Power level indicator

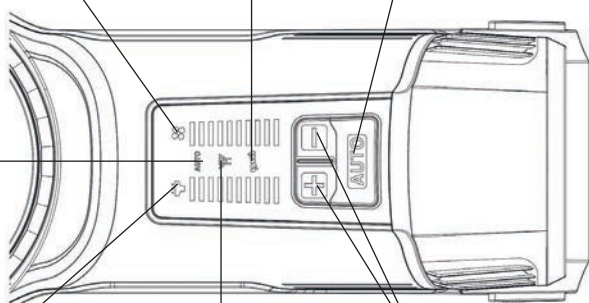
Auto mode switch

Auto mode indicator

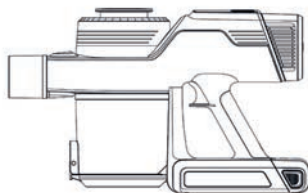
Dust sensor level indicator

Motor blockage indicator

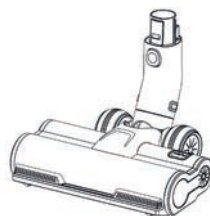
Manual power control



PACKAGE CONTENTS



Main body



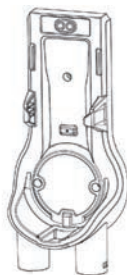
Floor brush



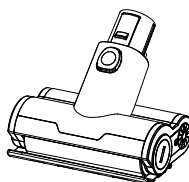
2-in-1 dusting and upholstery brush



Telescopic crevice tool



**Charging port and
accessory holder**



**Turbo pet
brush**



Charger



Long aluminium tube

Due to the continuous improvement of the product, the above configuration will vary according to the model. We reserve this right. The right to explain is owned by the company.

ASSEMBLY INSTRUCTIONS

Securing the aluminium tube

- Push the end of the aluminium tube horizontally into the vacuum hole of the main body. A click noise will indicate that the tube is securely fastened to the main body (figure 1).
- To remove the aluminium tube, hold the main body with one hand and pull it out with the other hand by pressing the release button. (Figure 2)

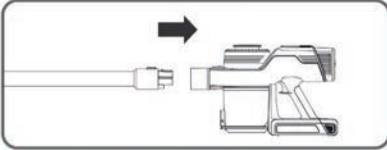


Figure 1

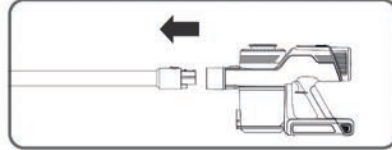


Figure 2

Securing the floor brush

- Push the aluminium tube into the connecting socket on the floor brush. A click noise will indicate that the tube is securely fastened to the floor brush (Figure 3).
- If you want to remove the brush, press the release button on the floor brush connecting socket whilst holding the brush and it can be safely removed. (Figure 4)

NOTE: The floor brush can also connect directly to the main body without the need for the aluminium tube.



Figure 3



Figure 4



ACCESSORIES

Telescopic crevice tool

This tool is designed to access debris in cracks and crevices in furniture and the corners of rooms, and is especially helpful when using it for such things as cleaning the car. The crevice tool can be extended to allow the user to access hard to reach areas.

2-in-1 dusting and upholstery brush

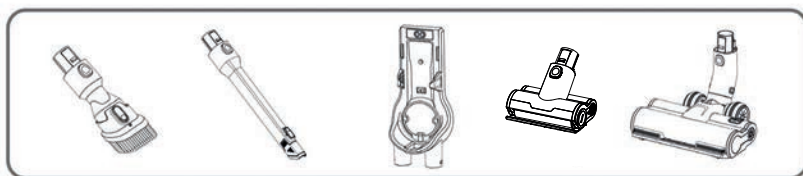
This tool comes with bristles to dust and clean hard surfaces, and a lint strip to help pick up dust and debris from soft furnishings.

Turbo pet brush

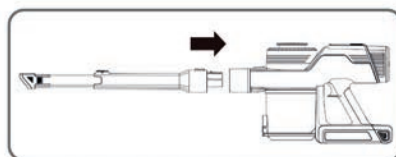
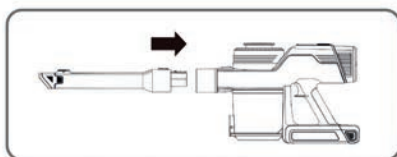
This attachment has an additional motorised brush inside that gives a more intense, turbo clean; great for tackling stubborn material such as pet hair.

Wall mounted charging port and accessory holder

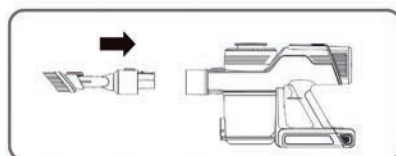
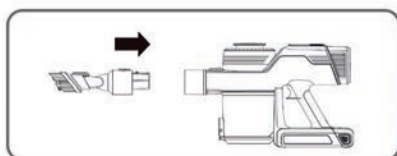
Charge the unit by placing it on the wall mounted charging port as well as storing accessories

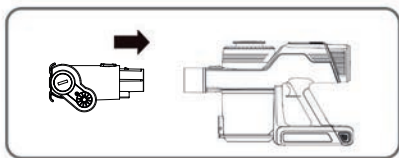


Attaching telescopic crevice tool:

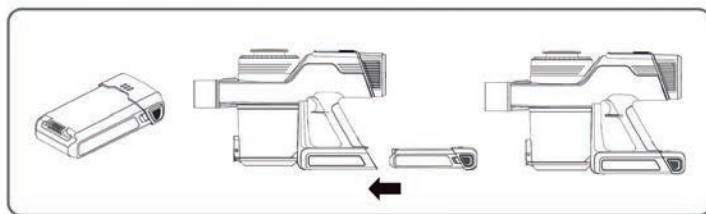


Attaching 2-in-1 dusting and upholstery tool:



Attaching turbo pet brush:**BATTERY INSTALLATION**

Slot the battery into the main body as per below. A click noise will sound once the battery is secured correctly in the main body.

**IMPORTANT NOTE:**

To maintain the life of the battery ensure the appliance is stored in a cool dry place, and leave the battery in a semi-charged state.

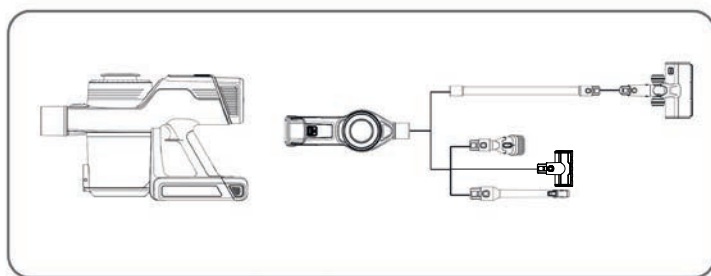
OPERATING INSTRUCTIONS

Preparation

Before using the appliance ensure that the battery is securely installed and is fully charged. If not, recharge the battery (following instructions in 'Battery charging' section) before use.

Operating the vacuum cleaner

Start by selecting the appropriate attachment required for cleaning. Once the required attachment is safely secured to the main body, simply squeeze and release the power trigger for the power to turn ON. Once cleaning is complete, squeeze and release the power trigger again for the power to turn OFF.

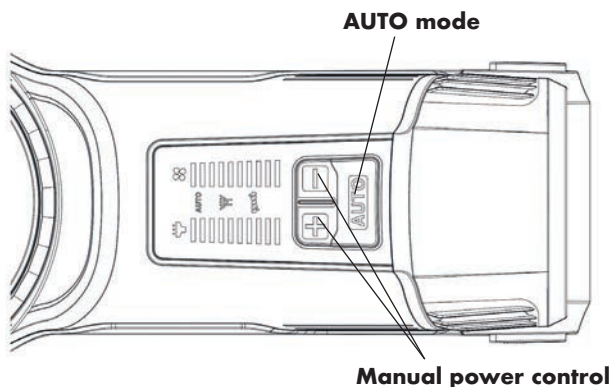


Adjusting the power level and using AUTO mode

When the AUTO button is pressed the vacuum cleaner uses special infrared sensors that are able to automatically detect the amount of dust and debris that is travelling through the vacuum tube.

When dust passes through the appliance it blocks the light emitted by the infrared sensor. The more light that is blocked the more dust and debris there is being sucked through the vacuum tube, and therefore the amount of power required is automatically increased or decreased based on the sensors.

To manually change the power setting manually press the '+' button to increase the power and the '-' button to decrease the power.



Emptying the dust container

Once the appliance is safely turned OFF, press the dust container release button on the bottom of the dust container (Figure 5)

Once the dust container release button is pressed the bottom of the container will open and the contents can be emptied (Figure 6)

IMPORTANT NOTE:

To avoid dust re-emission into the home it is advisable to empty the dust container outside wherever possible

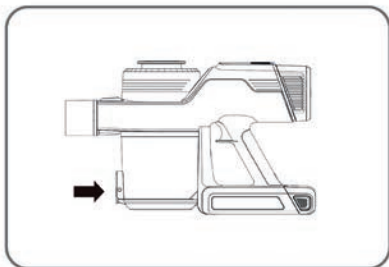


Figure 5

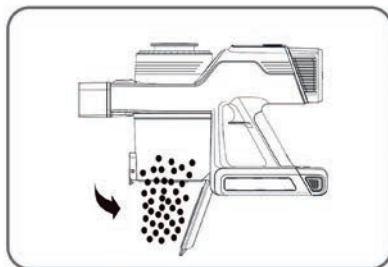


Figure 6

Battery charging

- Connect the charger lead into the socket located on the back of the battery whilst it is secured in the main body or charging port and the plug is connect to the power socket. (Figure 7, Figure 8 and Figure 9)



Figure 7

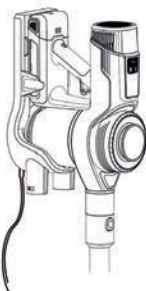


Figure 8

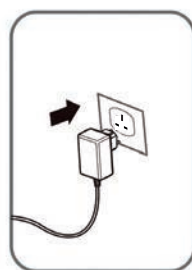


Figure 9

Battery power level indicator light

Low charge: indicator light will flash

Fully charged: indicator light will be solid

IMPORTANT NOTE:

It is recommended that every 3 months the battery is charged for 3 hours (do not need to be fully charged).

NEVER charge the battery for longer than the recommended charge time of 5 hours to prevent the battery from overheating and long term damage.

It is recommended to fully discharge the battery before recharging.

DAILY MAINTENANCE

Product Maintenance

In order to maintain the performance of the vacuum cleaner it is recommended that you maintain its components on a regular basis. Before cleaning the main body (handheld part), make sure the machine has been turned OFF and the product is not recharging.

Scrub with water or a neutral cleaning detergent. Before scrubbing, ensure the cloth is dry. Do not allow any water into the internal parts of vacuum cleaners (Figure 10)
After cleaning, ensure the appliance is not placed in an area with direct sunlight or in wet place.

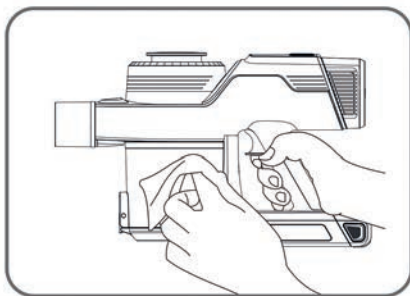


Figure 10

Cleaning dust container

Once the amount of dust reaches the "MAX" line the dust container must be emptied as soon as possible. In order to make it easier to empty the dust container, it is recommended that you remove the aluminium tube and/or any other accessories before cleaning. After the appliance is safely turned OFF, press the dust container release button and empty the dust. If any stubborn dirt is found in the inner wall of the dust container, please wipe it carefully with a damp cloth. After cleaning, ensure the cover for the dust container is securely locked back in place before using the appliance again.

IMPORTANT NOTE:

After cleaning with a damp cloth it is essential that the dust container is fully dry before the appliance is used again.

Cleaning the outlet sponge

In order to maintain the performance of the appliance it is recommended that you regularly clean the outlet sponge (roughly every 3-6 months depending on usage). Press and hold down the dust container release button, remove from the body and turn the cover, remove the sponge, and dust off the sponge. If a lot of dust has accumulated on the sponge, wash it thoroughly and dry it before loading it back into the main body.

IMPORTANT NOTE:

When washing, use cold water ONLY and ensure it is completely dry (usually in sunlight for 24 hours) before putting it back into the main body.

Filter disassembly

- Rotate and remove the dust container from the main body and then rotate and remove the filter (Figure 11)
- Remove the filter element in the direction indicated by the arrow (Figure 12)

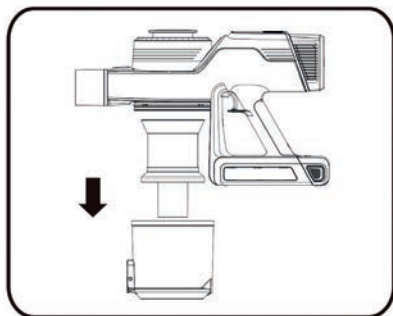


Figure 11

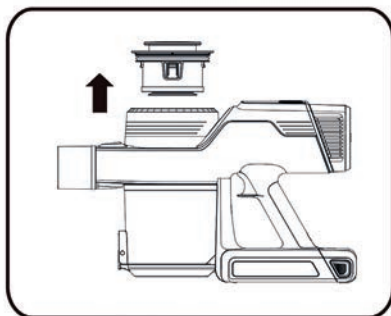


Figure 12

Cleaning brush

It is recommended that the brush be cleaned once after every 4-5 uses.

1. Turn off the power and remove the floor brush
2. Press the PUSH button the top of the floor brush (Figure 13) to release the roller brush (Figure 14).
3. Use scissors to remove any tangled hairs and debris (Figure 15).
4. When the clean up is complete, push the roller brush back into its original position. There will be the sound of a click to show it is securely back in place (Figure 16).

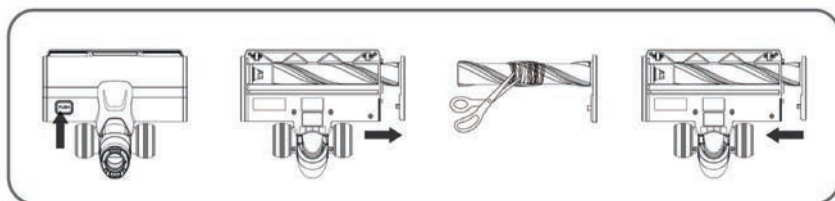


Figure 13

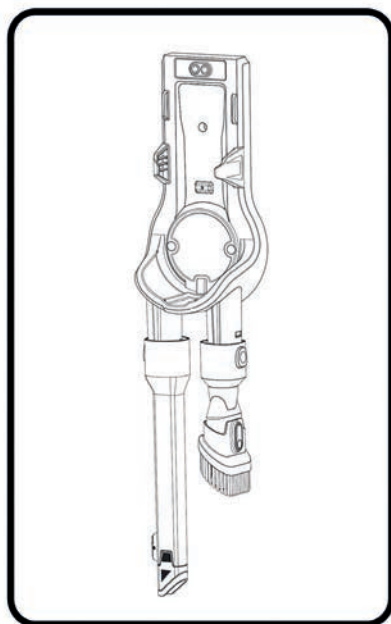
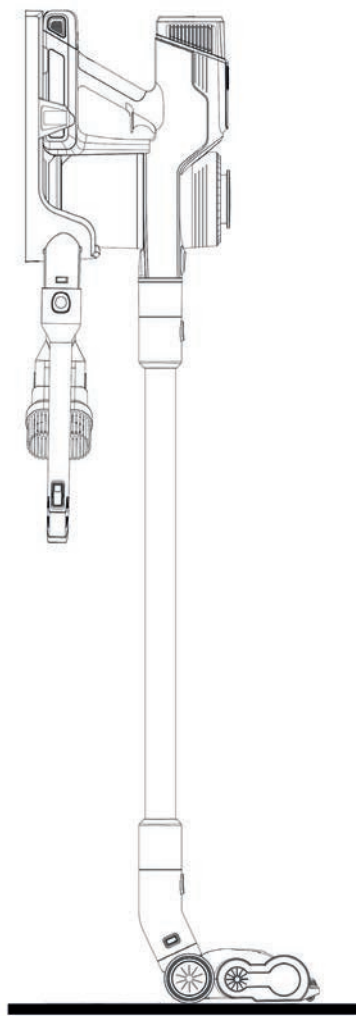
Figure 14

Figure 15

Figure 16

STORAGE

The main appliance and accessories can be stored on the wall mounted charging port:



If you experience difficulties with the appliance, please check the suggestions below before contacting customer services on 01473 271272:

PROBLEM	SOLUTIONS/TIPS
The vacuum cleaner does appear to have any power	The battery is not fitted correctly. See BATTERY INSTALLATION on page 11.
	The battery has no charge. See BATTERY CHARGING page 13.
	The motor thermostat may have tripped. Empty the dust container and check for blockages. Clean the filters and allow the machine to cool for approximately 1 hour. If you have washed the filters, wait 24 hours to fully dry before placing back on the machine. See DAILY MAINTENANCE page 14.
The vacuum cleaner has poor suction	The dust container may be blocked. Check the dust container and handheld inlet for blockages. See EMPTYING THE DUST CONTAINER page 13.
	The filters may be clogged. See DAILY MAINTENANCE page 14 - 15.
	There may be a blockage. Ensure all attachments are clear of blockages.
	The floor brush may be blocked. See CLEANING BRUSH page 15.
The motor is making an abnormal sound	There may be an obstruction. Clear any obstacles inside the main suction tube.
The brush bar isn't turning	The brush bar may be obstructed or blocked. See CLEANING BRUSH page 15.

TECHNICAL SPECIFICATIONS

Working voltage (V)	25.2
Rated motor power (W)	380
Battery capacity (mAh)	2000
Vacuum (KPa)	18
Suction power (W)	140
Dust barrel capacity (L)	0.6
Once charging time (h)	5
Maximum operating time (mins)	35
Noise level (dB)	75
Product dimensions (mm)	H:1170 x W:250 x D:230
Net weight (kg)	2.65
Appliance class (main unit)	2

Disposal Information

The European Directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in normal unsorted municipal waste.

Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment.

The crossed out “wheeled bin” symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.



*The Company reserves the right to make any technical and design changes to the product as a result of continuous improvement. The explaining title belongs to our company;

*About noise: this data is based on noise testing in our laboratory according to IEC60704-1: 1997 IEC60704-2:12001. According to international standards, noise in actual use varies according to the environment (room temperature, humidity, atmospheric pressure, original indoor noise, etc.).



Ewbank Warranty Terms & Conditions

This product is guaranteed for a period of 24 months as standard from the date of purchase against mechanical and electrical defects. Please note that the battery included with this appliance is only covered for a period of 12 months.

To qualify for the warranty, the product must be used for domestic household use only and in accordance with the instructions in the user manual. Any misuse of the product will result in the warranty being void. If after 12 months it is deemed that any damage or fault with the product is due to the battery then Ewbank reserves the right to refuse to repair, replace or offer a refund on the appliance.

The warranty does not cover accidental damage, misuse, neglect, tampering or incorrect adjustment or installation.

The warranty will be rendered invalid if the product is resold, has had its serial number removed (or has an invalid serial number), or if an unauthorised person has carried out any repairs or alterations.

The warranty does not cover accessories or consumable parts that require replacement under normal use. This includes shelving, dials, filters, belts and trays etc.

In the unlikely event of a breakdown please refer to the Troubleshooting guide in your user manual and check all plugs, fuses and the electricity supply.

If you still require assistance please contact our Customer Service department on **01473 271 272** or write to us at the following address:

**Customer Service Department
Ewbank, 38 Bluestem Road,
Ipswich, Suffolk, IP3 9RR**

Please quote the Product Code and the PO Number on the rating label and give details of the exact fault. We will then decide whether to repair or replace the item.

Before we arrange the repair or replacement you will be required to return a copy of your proof of purchase. Please retain your original.

If an item is replaced within the agreed warranty period, the warranty for the replacement item will be calculated from the purchase date of the original.

In the event that the product is inspected and no fault is found or the product is not within the warranty period you will be charged for the repair and any carriage costs.



Your Guarantee

This product is covered by a 2 year guarantee.

This does not cover normal wear and tear or abuse.

For guarantee purposes, please retain your original receipt as proof of purchase.

This guarantee does not affect your statutory rights.

For spares, service and further information please contact;

UK Address: Ewbank, 38 Bluestem Road, Ipswich, Suffolk, IP3 9RR

EU Address: Castle Electrical Factors Ltd., Dundalk, A91 KA9R, IR

Tel: 01473 271 272

Disclaimer: Ewbank operate a policy of continual improvement and development.

We therefore reserve the right to change/alter the specification and appearance of our appliances without prior notice.

All diagrams and images shown in this manual are for illustration purposes only.