

RICE COOKER

USER MANUAL

MODEL: DB4003-38

NEED HELP? TALK TO US!
CUSTOMER SUPPORT

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Designed by Offacy in California, Made in China



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THANK YOU FOR YOUR PURCHASE!

Contact our support team by Email:
support@offacy.com

IMPORTANT SAFEGURAD

BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED WHEN USING ELECTRICAL APPLIANCES, INCLUDING THE FOLLOWING:

1. Read all instructions thoroughly.
2. Avoid touching hot surfaces and do not close or clog the steam vent opening under any circumstances. The handles and knobs are provided for your safety and protection.
3. To prevent hazardous operation or electric shock, do not immerse power cord, power plug, or rice cooker (except inner cooking pan) in water or other liquids.
4. Close supervision is necessary when the appliance is used by or near children.
5. Unplug from outlet when not in use and before cleaning. Allow the appliance to cool before adding or removing parts, and before cleaning the appliance. Make sure appliance is OFF when not in use, before putting on or taking off parts, and before cleaning.
6. Do not use or operate the appliance with a damaged cord or plug. If the appliance malfunctions or has been damaged in any manner, unplug the appliance and return it to the nearest authorized service facility or dealer for examination, repair or adjustment.
7. The use of accessories or attachments not recommended by the appliance manufacturer may be hazardous or may cause malfunction.
8. Do not use outdoors.
9. Keep the power cord away from hot surfaces and do not let the cord hang over the edge of tables or counters.
10. Do not place the appliance on or near a heated surface such as a gas or electric stove, or in a heated oven.
11. Always use extreme caution when moving appliances containing hot contents or liquids.
12. Plug the cord into a household electrical outlet. To disconnect, turn the power control to OFF, then remove plug from wall outlet.
13. Do not use the appliance for other than intended or specified purposes.
14. To reduce the risk of electric shock, use only the supplied inner cooking pan.
15. Do not use a power source other than 120V AC. Use of any other power supply voltage may cause fire or electric shock.

SAVE THESE INSTRUCTIONS
THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY.

CAUTIONS:

Do not touch hot surface during or immediately after use. Be careful of steam when opening the Outer lid.

Be careful not to touch the Inner Cooking Pan when loosening rice. Touching hot surfaces may cause burns.

Do not touch the Open Button when moving the Rice Cooker.

Doing so may cause the outer lid to open, resulting in injury or burns.

Do not use the Rice Cooker where it may come into contact with water or near heat sources.

Doing so may cause electric shock, short circuit, or can damage the Rice Cooker.

Do not use cookware other than the provided inner cooking pan.

Doing so may cause electric shock

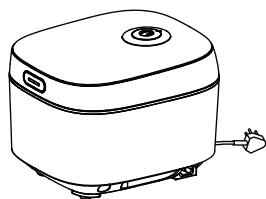
SPECIFICATIONS

If you have any questions or concerns regarding your new product, please reach out us at support@offacy.com

Product Name	Rice Cooker
Model	DB4003-38
Voltage	120V~60Hz
Wattage	860W
Capacity	4L

PACKAGE CONTENTS

1.Rice Cooker



2.Spatula



3.Measuring Cup



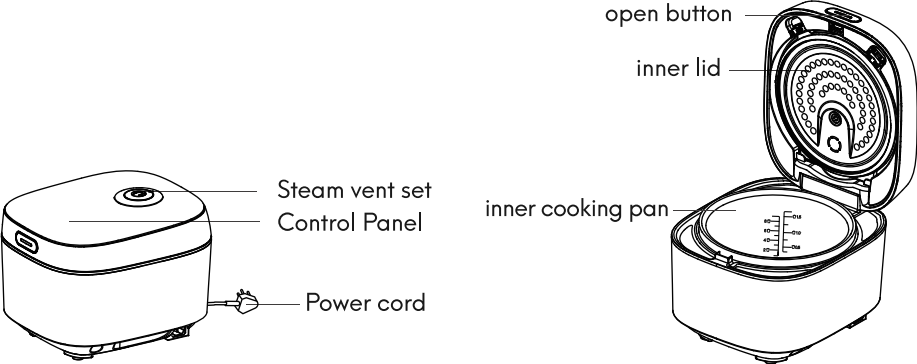
5. User Manual



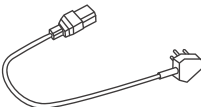
6. Quick Guide



GETTING TO KNOW YOUR RICE COOKER



Spatula



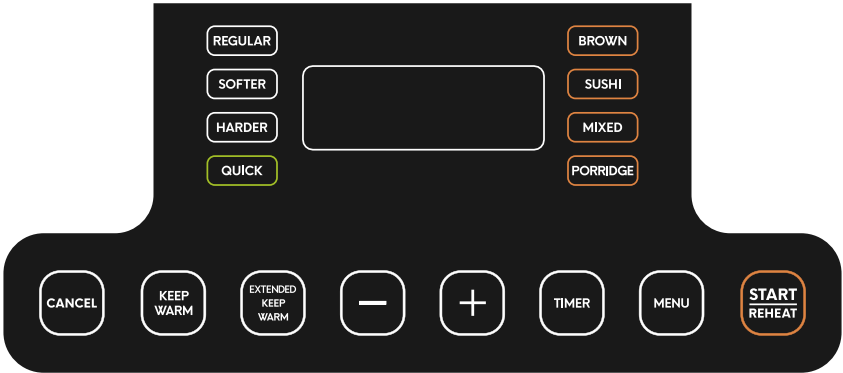
Power cord



Measuring Cup

USING YOUR RICE COOKER

CONTROL PANEL:



CANCEL button: use the button to cancel the selected setting or function in operating.

KEEP WARM button:

1. Select the button and enter the regular keep warm mode.
2. Keeping rice warm for 12 hours when it is completed.
3. It is invalid when you click the “keep warm” button in standby status and working status.

NOTE :

The default keep warm time is 12 hours. If you want to keep warm for a longer time, please Set the keep warm again before the end .

EXTENDED KEEP WARM:

1. Select the button and enter the EXTENDED KEEP WARM mode.
2. In EXTENDED KEEP WARM, keeping at a low temperature can prevent the rice from turning yellow and drying.



use the button to adjust the time

1. Press this button to adjust the time in the appointment time setting state;
2. When the function PORRIDGE is selected, press this button to adjustable time;
3. pressing the "+" and "-" keys in other states is invalid in



use the button to set the clock or the Timer.

1. After selecting the required function in the menu, press the Timer button to enter the reservation mode
2. Timer function cannot be selected in "Quick" mode
3. The appointment time is the cooking completion time



use this button for setting the menu you will be using.



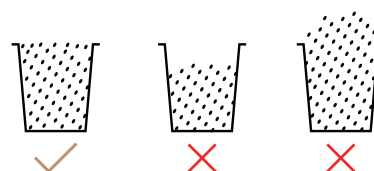
use the button to start the cooking process.

1. After selecting a function, click (quick) this button to start;
2. In the TIMER state, press this button and TIMER will begin to count down;
3. In the KEEP WARM, press this key again to enter the REHEATING MODE

HOW TO COOK RICE

1. Measure the rice with the provided Measuring Cup.

Overfill the Measuring Cup with rice, then level off.



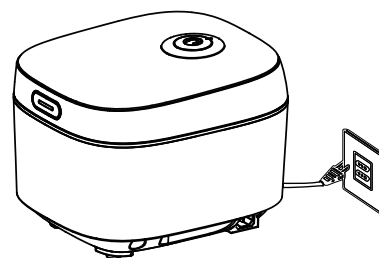
2. Clean the rice and adjust the amount of water.

On a flat surface , pour water over the rice in the Inner Cooking Pan, filling to the water measure line that matches the number of cups of rice you are cooking and the menu setting. For an accurate measurement, level the surface of the rice.

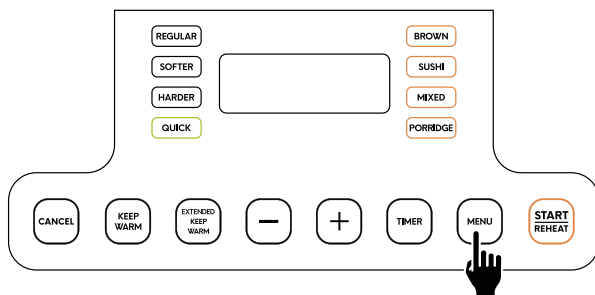
- The rice may be cooked immediately after cleaning rice, as soaking is not required. Soaking the rice will soften the texture of the rice.

3. Place the Inner Cooking Pan into the Main Body, and attach the Inner Lid Set and Steam Vent Set. Close the Outer Lid, and plug in the Power Cord.

Be sure to wipe moisture and foreign matter off the outer surface of the Inner Cooking Pan, the inside of the Main Body, the Inner Lid Set, and the Steam Vent Set.



4. Press the button to select the Menu settings such as REGULAR/SOFTER/HARDER/BROWN circularly.



5. Press the **START REHEAT** button.

The START light will turn on and the melody/beep to start cooking will sound.

The Display shows as the figure 1.



6. When the melody or beep to indicate cooking completion sounds, stir and loosen the rice immediately to give the rice a deliciously fluffy texture.

The Rice Cooker automatically switches to the Keep Warm mode after cooking has completed and the KEEP WARM light turns on. The Display will show the elapsed Keep Warm time in hours/minutes

Stir the rice and loosen it immediately to release excessive moisture and to prevent rice from clumping, becoming too wet or burning.

Be careful not to burn yourself when stirring and loosening rice.

If you cancel the Keep Warm mode and press the KEEP WARM button or the EXTENDED KEEP WARM button again, the Display shows 0 HOURS.

7. After use, press the "cancel" button, then unplug the Power Cord.

NOTE:

- Porridge will not remain selected after the Rice Cooker has been turned off. When cooking porridge, select Porridge each time. Do not use any other menu to cook porridge as contents may boil over.
- Depending on cooking conditions, the bottom portion of the rice may become slightly browned.
- When cooking more than one pot of rice consecutively, or cooking right after cancelling the Keep Warm mode, allow the Rice Cooker to cool for 40 minutes or longer. If the Main Body and the Outer Lid are hot, the rice may not cook well.
- When no program is running, it will enter standby mode after 20 seconds.

Remarks:

To cool the main body and outer lid quickly, please try the following:

Fill the inner cooking pan with cold water and place it in the main body.

Open the outer lid, remove the inner lid set and allow the radiator plate to cool.

How to make an appointment

1. Press **MENU** button for setting the menu you will be using.

2. Press **TIMER** button to enter the appointment mode.

NOTE:

Timer function cannot be selected in "Quick" mode.

3. Press **-** **+** button to adjust the time, from 1H to 24H.

4. Press : **START REHEAT** button to start the cooking process.

NOTE:

The appointment time is the cooking completion time .

How to maintain the inner cooking pan in good condition

The nonstick coating can peel off if damaged. Please take special care to prevent damage and follow these precautions:

During preparation:

- Remove foreign matters (such as stones) from the rice before cleaning.
- Do not use utensils such as whisks to clean the rice.
- Do not place a metallic strainer in the inner cooking pan when cleaning rice.
- Use the inner cooking pan only for this rice cooker.

When cooking completes:

- Do not pour vinegar into the inner cooking pan (when making sushi rice).
- Clean the inner cooking pan immediately after using any seasonings.
- Only use soft materials such as a sponge when cleaning.
- Do not use such items as thinner, benzene, abrasive cleaners, bleach, scrubbing brushes (nylon, metal, etc.), melamine sponges or sponges with a nylon surface.

TIPS TO COOKING GREAT-TASTING RICE

• Measure rice accurately

Be sure to use the Measuring Cup provided, as other measuring cups may differ. Level the rice off at the top of the cup to maintain accuracy

• Clean rice quickly (Prepare a bowl to pool water)

1. Rinse rice First, pour plenty of water into the Inner Cooking Pan from the bowl and stir the rice loosely by hand. Drain the water immediately afterwards. Repeat twice.
2. Wash rice Wash by stir the rice by hand 30 times, pour plenty of water from the bowl and stir the rice loosely again. Drain the water immediately. Repeat washing process 2-4 times.
3. Rinse rice Lastly, pour plenty of water from the bowl and rinse the rice. Repeat twice.

Note: finish 1-3 steps within 10 minutes. Do not clean the rice or adjust the amount of water using hot water (95°F/35°C or above). Doing so will cause the rice to be cooked improperly.

• Adjust the amount of water accordingly.

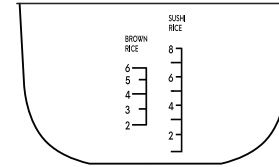
White rice with germ	Normal scale level
New crop	Reduce water slightly from the normal level
Old crop	Add a little water to the normal level

• Do not use strongly alkalized ionic water.

Do not use alkalized ionic water that is over pH9. Rice cooked with strongly alkalized ionic water may appear yellow or become too glutinous.

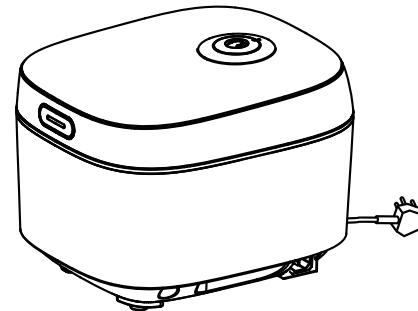
• Stir and loosen rice immediately after cooking has completed.

Doing so releases excess moisture, resulting in rice that is perfectly cooked with a fluffy texture. Loosen the rice within 10 minutes after cooking completes. Not loosening the rice may cause it to clump, become too glutinous or burn.



CLEANING AND MAINTENANCE

- Be sure to unplug the Power Cord and allow the Main Body and the Inner Cooking Pan to cool down.
- Do not use such items as thinner, benzene, abrasive cleaners, bleach, scrubbing brushes (nylon, metal, etc.), melamine sponges or sponges with a nylon surface. (Doing so may damage the surface, causing discoloration, scratches, degradation in quality, or corrosion.)
- Do not use a dishwasher or dish-dryer. Doing so may cause scratches, deformation or discoloration.
- Be sure to reattach the Inner Lid Set, Steam Vent Set



HOW TO CLEAN THE EXTERIOR

Main Body: Wipe clean with a well-wrung soft cloth.

If using a cloth that is chemically treated, use sparingly to avoid transferring the chemical smell and do not scrub the Rice Cooker forcefully. (Doing so may damage the surface, causing discoloration, scratches, degradation in quality, or corrosion.)

Open Button: if the Open Button becomes clogged with rice or other matter, remove with a bamboo stick. Otherwise the Outer Lid may not open.

Control Panel: Wipe with a dry soft cloth.

Outer Lid: Remove the Steam Vent Set, and wipe the Outer Lid with a well-wrung soft cloth.

Power Plug/Power Cord: Wipe with a dry soft cloth.



HOW TO CLEAN ACCESSORIES AND THE INNER COOKING PAN

Wash with a soft sponge.

Spatula/measuring Cup/Inner Cooking Pan

IF THERE IS AN ODOR

- 1.Fill the inner cooking pan with water
- 2.Close the Outer Lid and press the “menu” button to select the “QUICK” menu setting.
- 3.Press the “start” button.
- 4.When the Rice Cooker completes cooking and switches to Keep Warm mode, press the “cancel” button.
- 5.Wait until the Main Body cools down, discard the water and clean accordingly.

HOW TO CLEAN THE INTERIOR

Inner Lid Set/Gasket

Soak the Inner Lid Set in warm or cold water, wash with a sponge.

- Remove rice or other matter. If not removed, steam may leak through, rice may dry, or cooking and Keep Warm may be imperfect.
- The Inner Lid Gasket cannot be removed.

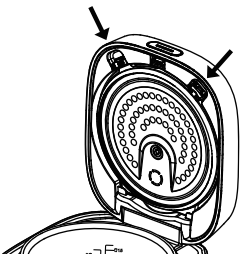
Outer Lid and Steam Vent

Hold the Outer Lid securely and wipe with a well-wrung soft cloth Remove any rice or residue on the inside of the Outer Lid.

HOW TO DETACH AND ATTCH THE INNER LID SET

How to detach the inner Lid Set:

Press the inner Lid Knob and push down the inner Lid Set Holder to detach.



How to attach the inner Lid Set:

Insert the fixtures found at the bottom sides of the inner Lid Set into the Outer Lid and push it toward the Outer until you hear it click into place.

TROUBLESHOOTING GUIDE

Problems		Cause (Points to check)
	Rice cooks too hard or too soft:	•Increase or reduce water by 1-2 mm from the Water Level Line according to your preference. •If the Rice Cooker is positioned on an uneven or tilted surface, the texture of the cooked rice may be too hard or too soft as the amount of water becomes inconsistent. •The texture of rice varies depending on the brand of the rice, where it was harvested, and how long it was stored (new crop or old crop)

Problems		Cause (Points to check)
	Rice cooks too hard or too soft:	•The texture of rice varies depending on the room and water temperatures. •Using the Timer may result in softer rice. •Using the QUICK menu setting may result in harder rice. •Make sure the Inner Cooking Pan has not deformed. •Rice may not have been cleaned sufficiently , allowing too much bran to be left on the rice grain. •Did you loosen the rice after cooking was completed?--> Loosen the rice immediately after cooking is completed. •Is there moisture matter on the outer surface of the Inner Cooking Pan, the inside of the Main Body, the Inner Lid Set, or the Steam Vent Set? --> Wipe them off.
	Rice is scorched:	•Foreign matter such as rice may be stuck to the bottom of the Inner Cooking Pan or on the Side Sensor •Rice may not have been cleaned sufficiently, allowing too much bran to be left on the rice grain •Make sure the Inner Cooking Pan has not deformed
	Boils over while cooking:	•Has another menu setting other than PORRIDGE been selected when cooking porridge? •Make sure the Steam Vent Set is attached •Rice may not have been cleaned sufficiently , allowing too much bran to be left on the rice grain. •Make sure the Inner Cooking Pan has not deformed. •Is the Menu selection or Water Level correct?
KEEP WARM	During Keep Warm, rice has an odor, becomes yellow or dry	•Are you keeping warm a small amount of rice in the inner cooking pan? •The type of rice and water used may make the rice appear yellow.
	During keep Warm rice has an odor, or rice becomes watery:	•Did you clean the rice cooker thoroughly after every use? The room temperature, frequent opening and closing of the Outer Lid, a dirty Rice

Problems		Cause (Points to check)
TIMER COOKING	The rice is not ready at the set time:	•Cooking may not complete at the set time if the temperature of the room or water is too low. In addition, the cooking time may be affected by the amount of water or voltage.
	The Timer cannot be set:	•You have to select menu first. •It is not available for "QUICK"
	The Outer Lid cannot be opened:	•If you press the edge of the Open Button, the Outer Lid may be difficult to open. Be sure to press the center of the Open Button.
	The Outer Lid cannot be closed:	•is the Inner Lid Set correctly inserted?

WARRANTY

Offacy provides a two-year product warranty from the date of purchase for all our products. We will take care of all quality-related issues with a REPLACEMENT or FULL REFUND including any return shipping costs. If your product is defective and under warranty, please contact us at Email: support@offacy.com

Please carefully follow our warranty process to minimize any delays:

1. Note the product model name. It can be found on a sticker located underneath or on the back of the product.

2. Provide order number for a purchase made through Amazon.

Typical turn around time to address Warranty claims is 10 business days, depending on your geographical location and type of damage or Warranty claim.

This warranty does not apply to the following:

- Damage due to abuse, accident, alteration, misuse, tampering, or vandalism.
- Improper or inadequate maintenance.
- Damage in return transit.
- Unsupervised use by children under 18 years of age

Offacy and its subsidiaries assume no liability for damage caused by the use of the product other than for its intended use or as instructed in the user manual. Some states do not allow this exclusion or limitation of incidental or consequential losses so the foregoing disclaimer may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

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PERIOD OF THE LIMITED WARRANTY.

CUSTOMER SUPPORT

Any issues or questions regarding your new product , please feel free to contact our Customer Support Team.

Customer Support

Email : support@offacy.com

*Please have your order number ready before contacting Customer Support