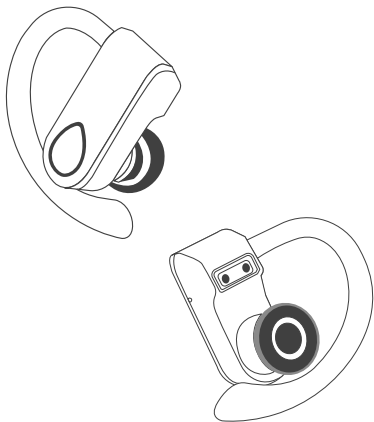


BOLOXA



S12 User Manual

True Wireless Sports Earbuds

1

Customer Service



Email: earbuds@boloxa.ltd



WhatsApp: (+86) 1392 3490 475



Web: www.boloxa.ltd

2

Packing List

Wireless Earbud *1 Pair

USB-C Charging Cable *1

Charging Case*1

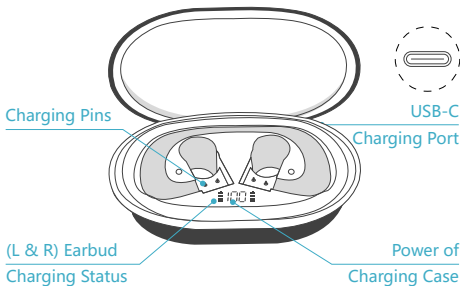
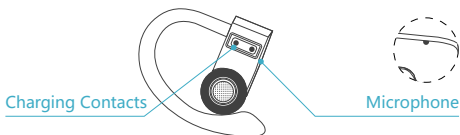
User Manual *1

Spare Ear Cap*1 Pair

3

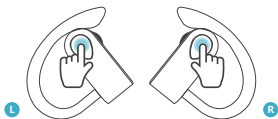
Product Specifications

- ▶ Model Name: S12
- ▶ Bluetooth Version: V5.3
- ▶ Support: AAC/A2DP/HFP/HSP/AVRCP
- ▶ Transmission Rang: 33 feet(without obstacle)
- ▶ Input: 5V $\overline{\text{---}}$ 0.5A
- ▶ FCC ID: 2A8DP-JHO888
- ▶ Charging Time: about 2Hrs
- ▶ Battery of Each Earbud: 3.7V 80mAh
- ▶ Battery of Charging Case: 3.7V 600mAh
- ▶ Charging Box Size: 112*74*41mm



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Multi-function Operations



For Call

Answer Call	Press L or R Once
End Call	Press L or R Once
Reject Call	Long Press L or R 2s



Voice Assistance

Siri or others	Press MFB Thrice
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(* Must in non-music mode or standby mode)



Music Mode

Play/Pause	Press L or R Once
Next Track	Press R Twice
Last Song	Press L Twice
Volume+	Long Press R
Volume -	Long Press L

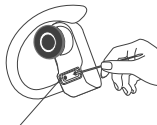
(* In single mode, R Earbud only support next song, and L Earbud only support previous song)

- ① Please remove the protective film before use; otherwise, the headphones will not be able to charge.

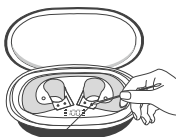


- ② If the headphones cannot be charged, please clean the magnet charging contact on the earbud and the charging pin on the charging case with alcohol wipes.

* To fix charging issue



Charging Contact



Charging Pin

- ③ If the sound becomes slow, please clean the protective grilles of both earbuds.



Protective Grille

* To make sound louder

How to Charge?

Place the earbuds properly into the charging case, then use the included USB-C charging cable to connect the charging case. Plug the other end of the cable into a power supply using a 5V/1A adapter (not included), and the earbuds will start charging.



* The USB-C charging cable is in the white paper box.

Note: If the earbud's battery is lower than 10%, you will hear the voice prompt "battery low" several times, followed by "power off" in turns.

LED Power Display

 Show the remaining battery percentage of the charging case from 0 to 100. '0' indicates that the charging case needs charging, while '100' means that the charging case is fully charged.

 Flash down and up when the earbud is charging. Stop flashing when the earbud is fully charged.

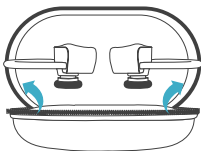
Earbud's LED light: When the **red** light is on, the earbud is being charged. They go off when the earbud is fully charged.

How to power on/off & pair?

Automatically Power on/off & Pairing

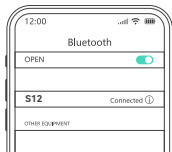
(Make sure the earbuds and charging case have power.)

1. Take out the earbuds from the charging case, they will automatically power on and enter pairing mode.



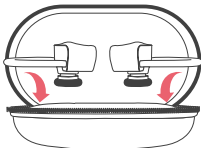
2. For first-time pairing: Activate Bluetooth setting on your phone, search and connect "S12" .

For subsequent use: When you take out the earbuds from the charging case, they will automatically connect to your device.



Note: If the earbuds are not connected to your device over 5 minutes, the earbuds will power off automatically.

3. Put the earbuds back into the charging case, they will disconnect and power off automatically.



Manually Power on/off

- ▶ If the earbuds are powered off while outside of the charging case, simply press them for 2s to power them on.
- ▶ Disconnect the Bluetooth with your device, press either earbud for 5s, both earbuds will power off simultaneously.

Pair with Other Devices

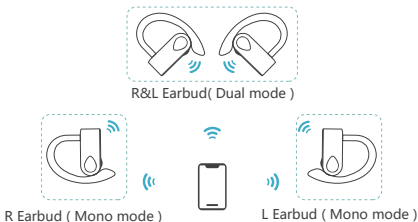
S12 sports headphones feature a memory connect function that allows them to automatically connect with the last paired device. If you wish to pair them with a different device, please follow these steps:

- ① Disconnect "S12" from the last paired device.
- ② On your new device, search for and select "S12" to establish a new connection.

Mono Mode (Only Left/Right Earbud is being Used)

You can use one earbud alone, and leave another one in the charging case.

- ▶ When in Dual mode, put one earbud into the charging case.
- ▶ Or only take one earbud out of the charging case, then search & connect "S12" on your device.



When should I reset?

When only one side plays music;

When you can't find "S12" on your device;

Occur connection issues.

How to reset?

❶ Delete "S12" record from the Bluetooth menu on your device and deactivate the Bluetooth setting.

❷ Quick-click on both earbuds 5 times simultaneously to clean the pairing record with the last paired device.

(* During this period, both earbuds' LED will flash Red light for 3 times.)

❸ Put both earbuds into the charging case to get charged for 1 minute.

Now, pick up the earbuds to turn them on, activate the Bluetooth setting on your device and select "S12" to connect, it should work properly.



Note: If it still doesn't work, please repeat the steps to try again.

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How to sync volume on Android?

To protect users from potential hearing damage, Android's limitation max volume is quite low for Bluetooth audio devices. If you feel the volume is too low, please access developer options and enable absolute volume so you'll be able to max the volume at your own volition and to the full capabilities of your Bluetooth earphones.



(Scan this QR code to watch a video to learn more details.)

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FCC Caution

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules.
Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



Activate Warranty



Contact Us

Thank you for your purchasing the authentic product. For more newer product, parts and accessories, please visit: www.boloxa.ltd

For any assistance please contact
Email: earbuds@boloxa.ltd

FC CE RoHS

